

## CHAMBERLAIN CHU48

# Chamberlain myQ Universal Wireless Garage Door Keypad CHU48 Instruction Manual

Model: CHU48

## 1. INTRODUCTION

This manual provides detailed instructions for the installation, programming, operation, and maintenance of your Chamberlain myQ Universal Wireless Garage Door Keypad, model CHU48. This keypad offers convenient, secure access to your garage without the need for a remote control or key.

The CHU48 keypad is designed for broad compatibility with most garage door openers manufactured after 1993 that feature safety sensors. It is built to withstand various environmental conditions, including rain, snow, and extreme temperatures.



Image 1.1: Front view of the Chamberlain myQ Universal Wireless Garage Door Keypad.

## 2. PRODUCT FEATURES

- **Universal Compatibility:** Works with most garage door openers manufactured after 1993 that include safety sensors.
- **Weather Resistant Design:** Constructed to endure various weather conditions, including rain, snow, and extreme temperatures.
- **Simplified Wireless Programming:** Features an improved wireless programming process for quick and seamless setup.
- **Enhanced Security:** Utilizes ultra-secure encryption to protect access codes, preventing unauthorized entry.
- **Personalized Access Options:** For Chamberlain, LiftMaster, and Craftsman garage door openers manufactured after 1997, the keypad supports temporary PINs for guests and a one-touch close feature for efficient exits.
- **Backlit Keypad:** Illuminated buttons ensure visibility and ease of use during nighttime hours.

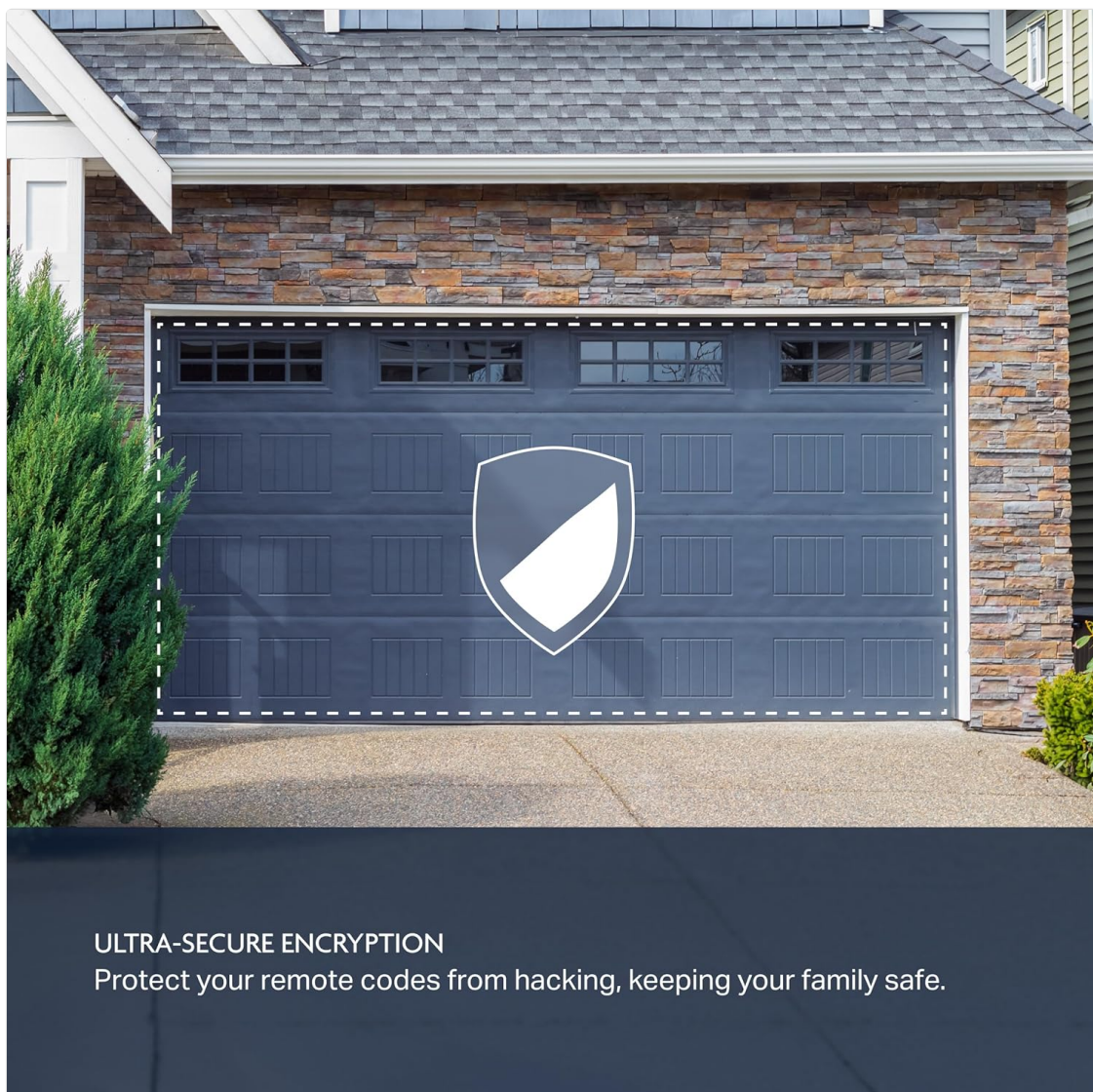
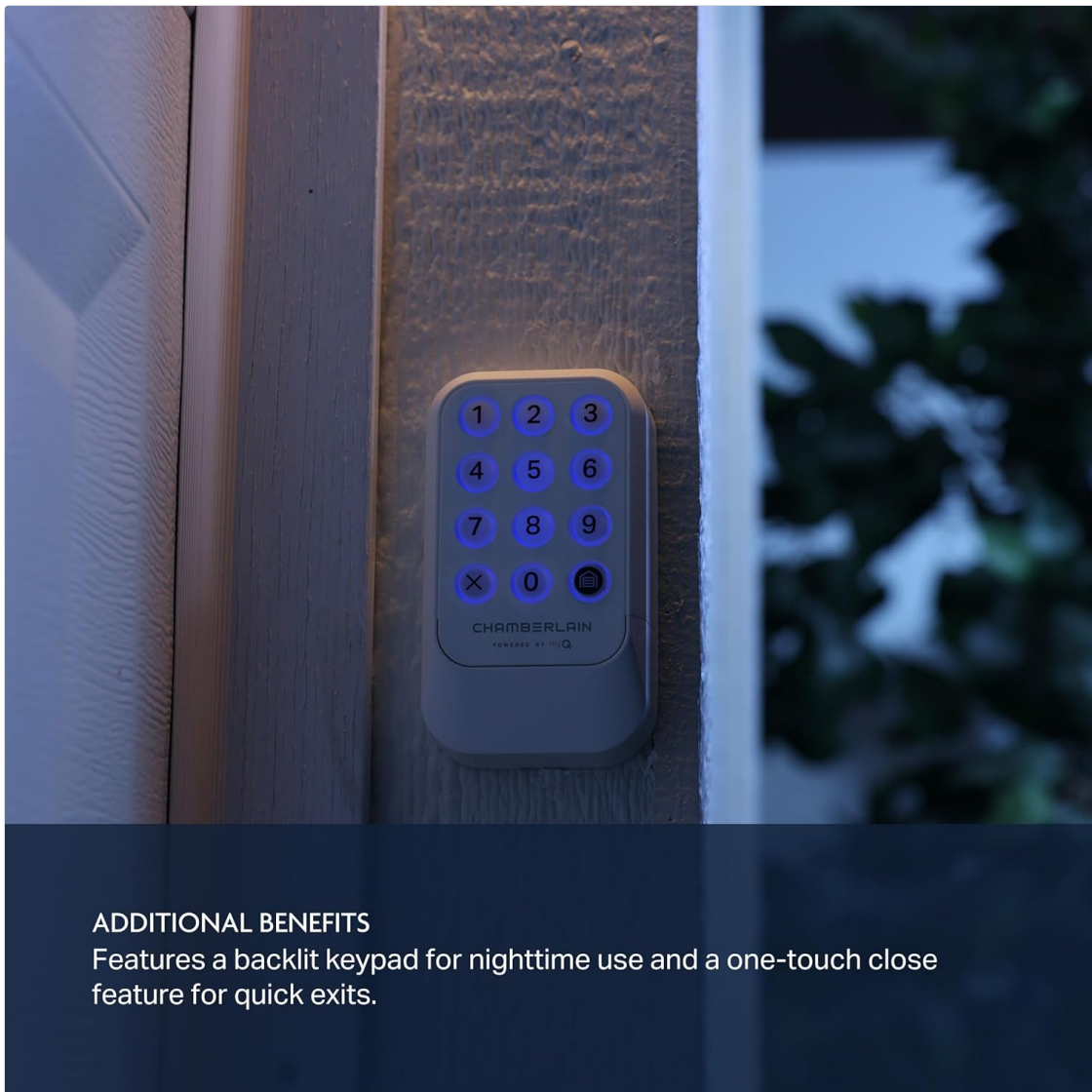


Image 2.1: The keypad's weather-resistant construction, designed to withstand outdoor elements.



#### ADDITIONAL BENEFITS

Features a backlit keypad for nighttime use and a one-touch close feature for quick exits.

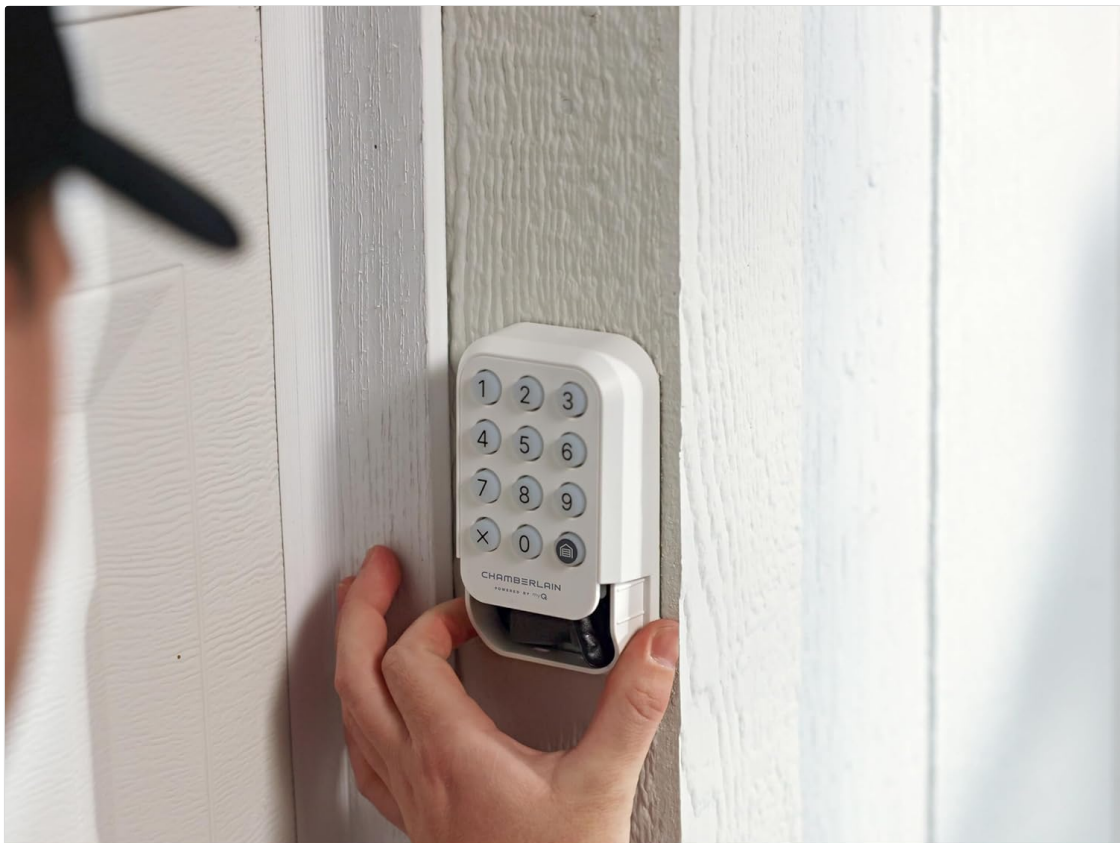
Image 2.2: The keypad features a backlight for clear visibility and operation in low-light conditions.

### 3. SETUP AND INSTALLATION

---

#### 3.1. Compatibility

The CHU48 keypad is compatible with a wide range of garage door openers. Refer to the image below to identify compatibility based on your opener's learn button color and brand.



### NEW AND IMPROVED SET UP

Quickly and seamlessly programs with your garage door opener or gate.

Image 3.1: Compatibility chart for the CHU48 keypad, detailing supported garage door opener brands and learn button colors.

## 3.2. Battery Installation

The keypad requires one 9V battery (included). To install, remove the battery cover on the back of the unit and insert the battery, observing correct polarity. Replace the cover securely.

## 3.3. Mounting the Keypad

Select a suitable location outside your garage, typically near the garage door frame, at a height accessible to all users. Ensure the mounting surface is flat and secure. Use the provided installation hardware to securely attach the keypad to the desired location.





Image 3.2: Proper placement and installation of the wireless keypad on an exterior wall.

### 3.4. Programming the Keypad

The programming process involves syncing the keypad with your garage door opener. Specific steps may vary slightly depending on your opener's brand and model. Generally, the process involves:

1. **Locate the Learn Button:** Find the 'Learn' button on your garage door opener motor head. The color of this button is important for compatibility.
2. **Enter a Personal PIN:** On the keypad, enter your desired 4-digit personal identification number (PIN).
3. **Activate Learn Mode:** Press and release the 'Learn' button on your garage door opener.
4. **Sync Keypad:** Within 30 seconds, press the 'Enter' button on the keypad (often the '0' or a dedicated button) until the garage door opener lights flash or two clicks are heard, indicating successful programming.
5. **Test Operation:** Test the keypad by entering your PIN and pressing 'Enter' to ensure the garage door operates correctly.

For detailed, model-specific programming instructions, refer to your garage door opener's manual or the Chamberlain support website.

## 4. OPERATING INSTRUCTIONS

## 4.1. Opening and Closing the Garage Door

To operate your garage door using the keypad:

1. Enter your 4-digit personal PIN.
2. Press the 'Enter' button (often the '0' button or a dedicated garage door icon button).

The garage door will activate. If the door does not respond, ensure you are within range and the keypad is properly programmed.

## 4.2. Using the One-Touch Close Feature

For Chamberlain, LiftMaster, and Craftsman garage door openers manufactured after 1997, the keypad includes a one-touch close feature. To close the garage door quickly without entering a PIN, simply press the dedicated 'Close' button (often represented by a garage door icon).

## 4.3. Programming Temporary PINs (Select Openers)

If your garage door opener is a Chamberlain, LiftMaster, or Craftsman model manufactured after 1997, you can program temporary PINs for guests or service personnel. This allows limited access without sharing your primary PIN. Consult your garage door opener's manual or the Chamberlain support website for specific instructions on setting up temporary PINs.

# 5. MAINTENANCE

---

## 5.1. Battery Replacement

When the keypad's backlight dims or the unit becomes unresponsive, it is likely time to replace the 9V battery. To replace, remove the battery cover on the back of the unit, remove the old battery, insert a new 9V alkaline battery, and replace the cover.

## 5.2. Cleaning

Clean the keypad's surface with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the finish or electronic components.

# 6. TROUBLESHOOTING

---

If you encounter issues with your Chamberlain myQ Universal Wireless Garage Door Keypad, consider the following:

- **Keypad Not Responding:** Check the battery. Replace the 9V battery if the backlight is dim or non-functional.
- **Garage Door Not Opening/Closing:** Ensure the keypad is within operational range of the garage door opener. Verify that the keypad is correctly programmed to your opener. Re-attempt the programming steps if necessary.
- **Incorrect PIN Entry:** Ensure you are entering the correct 4-digit PIN. If you have forgotten your PIN, you will need to reprogram the keypad.
- **Interference:** Radio frequency interference from other devices can sometimes affect operation. Try operating the keypad from a slightly different position.
- **Learn Button Issues:** If programming fails, ensure the 'Learn' button on your garage door opener is functioning correctly and that you are pressing it for the appropriate duration as per your opener's manual.

If problems persist after attempting these troubleshooting steps, contact Chamberlain customer support for further assistance.

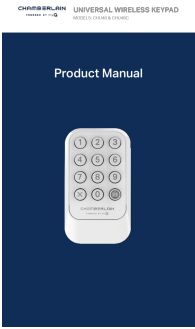

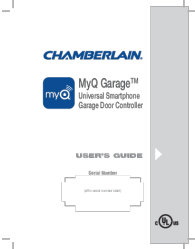


## 7. SPECIFICATIONS

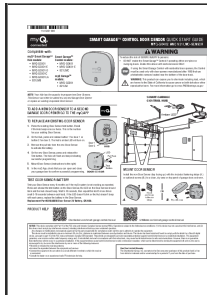
Attribute	Detail
Manufacturer	Chamberlain Group
Part Number	CHU48
Item Weight	7 ounces
Product Dimensions	1.24 x 2.89 x 4.97 inches
Item Model Number	CHU48
Batteries	1 x 9V battery (included)
Battery Cell Type	Alkaline
Color	White
Included Components	Keypad, Battery, Installation Hardware, Product Set Up Insert

## 8. WARRANTY AND SUPPORT

For information regarding product warranty, please refer to the documentation included with your purchase or visit the official Chamberlain website. For technical support, programming assistance, or to report any issues, please contact Chamberlain customer service through their official channels.



	<p><a href="#">Chamberlain Universal Wireless Keypad CHU48/CHU48C Product Manual</a></p> <p>User guide for the Chamberlain Universal Wireless Keypad (models CHU48 and CHU48C). Provides installation, programming, and troubleshooting instructions for compatibility with various garage door openers and gate operators.</p>
	<p><a href="#">Chamberlain Universal Wireless Keypad &amp; myQ Smart Garage Control User Manual</a></p> <p>Comprehensive user manual for Chamberlain Universal Wireless Keypad (models KLIK2U, KLIK2U-P2, KLIK2C, KLIK2C-P2) and myQ Smart Garage Control (model myQ-G0401-ES), covering setup, programming, installation, and troubleshooting in English, French, and Spanish.</p>
	<p><a href="#">Chamberlain MyQ Garage Universal Smartphone Garage Door Controller User's Guide</a></p> <p>User's guide for the Chamberlain MyQ Garage Universal Smartphone Garage Door Controller. This document provides instructions for installation, network connection, setup, and troubleshooting to enable smart control of your garage door.</p>
	<p><a href="#">Chamberlain Smart Garage Control MYQ-G0401: Installation and User Guide</a></p> <p>Comprehensive guide for the Chamberlain Smart Garage Control (MYQ-G0401). Learn installation, setup, Wi-Fi connection, sensor pairing, and troubleshooting to remotely manage your garage door with the myQ app.</p>
	<p><a href="#">MyQ Smart Garage Hub Manual - Installation and Troubleshooting Guide by Chamberlain</a></p> <p>Comprehensive manual for the Chamberlain MyQ Smart Garage Hub (models MYQ-G0301, MYQ-G0301C, MYQ-G0301D, MYQ-G0301LA). Includes setup, installation, troubleshooting, compatibility information, and accessory details.</p>



### [Smart Garage Control Door Sensor Quick Start Guide MYQ-G0402 821LMC-SENSOR](#)

Quick start guide for the myQ Smart Garage Control Door Sensor (models MYQ-G0402 and 821LMC-SENSOR). Learn how to install, program, test, and troubleshoot your garage door sensor with Chamberlain and LiftMaster.