QCY Crossky C30S (BH24QT33A)

QCY Crossky C30S Open Ear Earbuds User Manual

Model: Crossky C30S (BH24QT33A) | Brand: QCY

Ultra-Comfort Clip On Ear Buds with Wireless Bluetooth 6.0, LDAC Hi-Res Audio

Introduction

The QCY Crossky C30S Open Ear Earbuds are designed to provide an ultra-comfortable and immersive audio experience. Featuring an ergonomic anti-Z-shaped ear clip and ultra-lightweight build, these earbuds ensure a stable, pressure-free fit for extended wear. With advanced audio technologies like LDAC Hi-Res Audio and directional sound, they deliver rich, detailed sound while maintaining environmental awareness.



Image: QCY Crossky C30S Open Ear Earbuds and their charging case, showcasing their sleek design.

What's in the Box

Your QCY Crossky C30S package includes the following items:

- Earbuds × 1 pair
- Charging case × 1
- User Manual × 1 set
- Type-C charging cable × 1



Image: A visual representation of all items included in the QCY Crossky C30S product packaging.

Setup

Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the provided USB-C cable to the charging case and a power source. The indicator lights on the case will show the charging status.

Pairing with Your Device

1. Ensure the earbuds are in the charging case and the case lid is open.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "QCY Crossky C30S" in the list of available Bluetooth devices.
4. Select the earbuds to pair. Once connected, you will hear a confirmation tone.

The earbuds support Bluetooth 6.0 for a stable and fast connection, and can connect to two devices simultaneously.

How to Wear

The QCY Crossky C30S earbuds feature an open-ear clip design for comfort and stability. To wear them correctly:

- Check the L/R markings on each earbud to identify the left and right earbud.
- Gently clip the earbuds onto the thinnest point of your ear's outer edge.
- Adjust the position slightly to ensure a comfortable and secure fit, and for optimal listening experience. The nickel-titanium alloy frame adapts to various ear shapes.

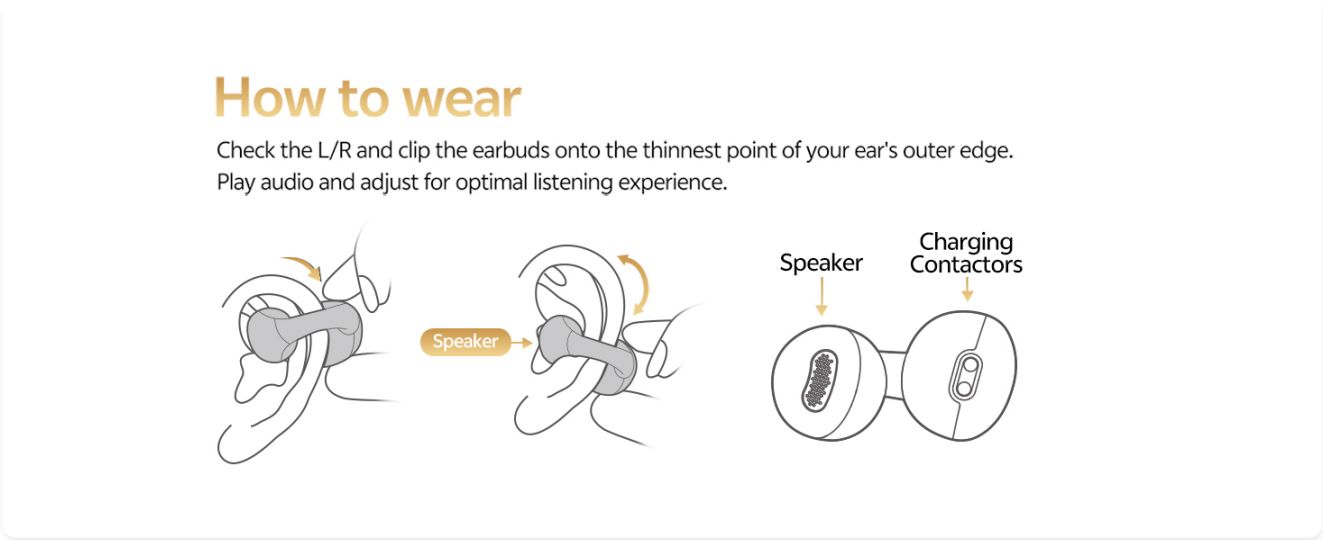


Image: Step-by-step guide illustrating the correct way to position the earbuds on the ear for a secure and comfortable fit.

Operating Instructions

The QCY Crossky C30S earbuds feature intuitive touch controls for easy management of music playback and calls.

Touch Controls

Action	Function
Tap L/R x2	Play/Pause
Hold L 1.5s	Last Track
Hold R 1.5s	Next Track
Hold L/R 1.5s (Incoming Call)	Reject Call
Tap L/R x2 (Incoming Call)	Answer/End Call
Tap L/R x3	Activate Voice Assistant

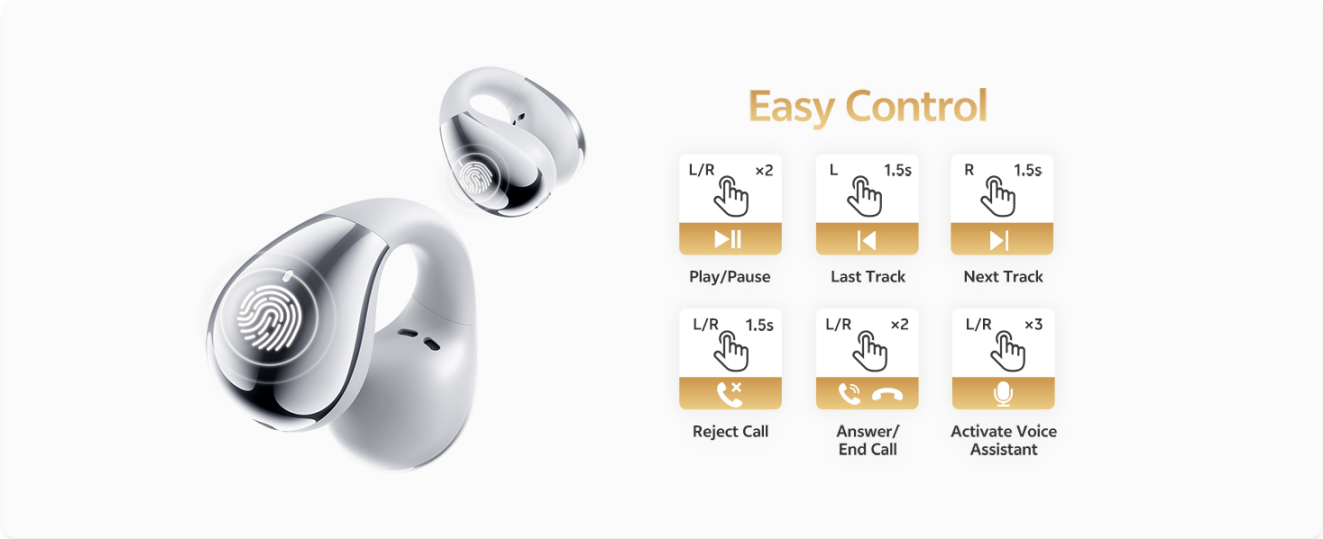


Image: A visual guide to the touch controls on the earbuds, detailing actions and their corresponding functions.

QCY App for Customization

For enhanced control and personalization, download the official QCY app. The app allows you to fine-tune your audio experience, customize EQ settings, adjust controls, and unlock additional features to make your earbuds truly yours.



Image: The QCY app displayed on a smartphone, demonstrating its customization capabilities for the earbuds.

Audio Features

The QCY Crossky C30S earbuds are engineered for superior sound quality:

- **Hi-Res Audio & LDAC Certification:** Immerse yourself in studio-grade sound with 10.8mm dual-magnet drivers and Hi-Res Audio/LDAC dual certification, supporting 96kHz/24bit lossless music.
- **Deep Bass & Crisp Highs:** The carbon fiber diaphragm delivers deep bass and crisp highs.
- **360° Spatial Sound:** Dynamic audio tuning (48,000x/sec) balances frequencies for 360° spatial sound, enhancing movies, games, and music.
- **Advanced Directional Audio:** Directional Audio 3.0 ensures sound is transmitted precisely into your ear

canal, minimizing sound leakage by 99.5% for private listening.



Image: An exploded view of the earbud's internal components, focusing on the 10.8mm dual-magnet driver responsible for high-fidelity audio.

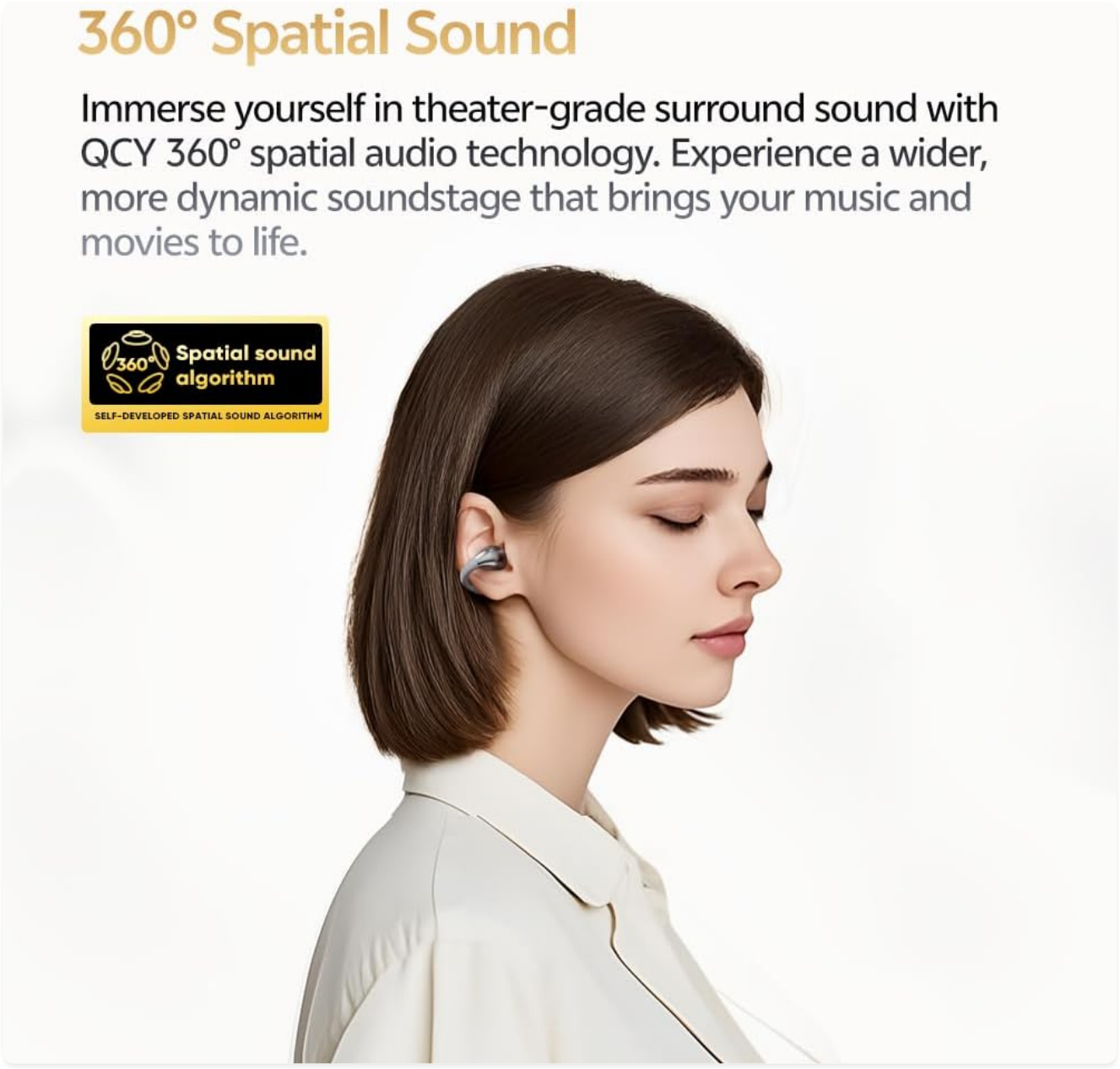


Image: A user experiencing the 360° spatial sound, emphasizing the immersive audio quality.



Image: A cross-section diagram illustrating the directional audio technology that minimizes sound leakage.

Call Quality

Enjoy crystal clear calls with the QCY Crossky C30S earbuds, even in noisy environments.

- **Wind-Blocking Structure:** Reduces outdoor wind noise for clearer communication.
- **AI-Powered Microphone:** Ensures your voice comes through loud and clear, accurately capturing human voice while separating it from background noise.



Image: A user demonstrating the clear call quality, with an accompanying diagram explaining noise separation technology.

Battery and Charging

The QCY Crossky C30S earbuds offer extended listening times and convenient fast charging.

- **Single Playtime:** Up to 6 hours on a single charge.
- **Total Playtime:** Up to 40 hours with the 460mAh charging case.
- **Fast Charging:** A quick 10-minute charge via USB-C provides 1 hour of playback.



Image: The earbuds and charging case, visually representing the impressive battery life and fast charging capabilities.

Water Resistance

The QCY Crossky C30S earbuds are built to withstand various conditions:

- **IPX5 Waterproof:** The earbuds are rated IPX5, meaning they can withstand intense workouts, light rain, and daily splashes.
- **Durable Construction:** Ensures reliability in harsh environments, making them an ideal companion for outdoor adventures and high-intensity training.



Image: The earbuds shown with water droplets, emphasizing their IPX5 water resistance.

Specifications

Feature	Detail
Model Name	Crossky C30S
Item Model Number	BH24QT33A
Connectivity Technology	Wireless (Bluetooth 6.0)
Audio Driver Type	Dynamic Driver
Audio Driver Size	10.8 Millimeters
Frequency Range	20Hz - 40kHz
Impedance	40 Ohm
Battery Life (Single Use)	6 Hours
Total Playtime (with Case)	40 Hours
Charging Case Battery Capacity	460 Milliamp Hours
Water Resistance Level	IPX5 Waterproof
Control Method	App, Touch
Material	Silicone, Plastic
Item Weight	1 Grams (per earbud) / 0.035 ounces (total)
Compatible Devices	IOS/Android

Troubleshooting

If you encounter any issues with your QCY Crossky C30S earbuds, please refer to the following common solutions:

- **No Sound/Connection Issues:**
  - Ensure earbuds are charged.
  - Make sure Bluetooth is enabled on your device.
  - Try unpairing and re-pairing the earbuds.
  - Reset the earbuds (refer to the QCY app or full user manual for specific reset instructions).
- **Low Volume:**
  - Adjust volume on both your device and the earbuds.
  - Ensure earbuds are properly seated in your ears.
  - Check EQ settings in the QCY app.
- **Charging Problems:**
  - Ensure the charging cable is securely connected.
  - Try a different USB-C cable or power adapter.
  - Clean the charging contacts on both the earbuds and the case.

For more detailed troubleshooting, please consult the full user manual or the QCY official support channels.

Maintenance

To ensure the longevity and optimal performance of your QCY Crossky C30S earbuds:

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Avoid using abrasive materials or harsh chemicals.
- **Storage:** Store the earbuds in their charging case when not in use to protect them and keep them charged.
- **Avoid Extreme Conditions:** Do not expose the earbuds to extreme temperatures, humidity, or direct sunlight for prolonged periods.
- **Water Exposure:** While IPX5 water-resistant, avoid submerging the earbuds in water. Dry them thoroughly if they get wet.

Warranty and Support

For warranty information, product support, and frequently asked questions, please visit the official QCY website or contact their customer service. You can also find more resources on the QCY Store on Amazon.
Please retain your proof of purchase for warranty claims.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question