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VIVO Y19 5G

VIVO Y19 5G User Manual

Model: Y19 5G (Majestic Green, 4GB RAM, 128GB Storage)

INTRODUCTION

Welcome to the VIVO Y19 5G user manual. This guide provides detailed instructions for setting up, operating, maintaining, and troubleshooting your new smartphone.

PRODUCT OVERVIEW

The VIVO Y19 5G is a feature-rich smartphone designed for everyday use, offering a powerful battery, advanced camera capabilities, and robust build quality.

Device Layout



Front and back view of the VIVO Y19 5G smartphone, showcasing its sleek design and camera module.



Front view of the VIVO Y19 5G, highlighting the display and front camera.



Rear view of the VIVO Y19 5G, showing the main camera setup and VIVO branding.



Top and bottom views of the VIVO Y19 5G, illustrating the USB-C port, speaker grille, and SIM tray.

SETUP GUIDE

What's in the Box

Your VIVO Y19 5G package includes:

- Phone Case
- Power Adapter
- SIM Tray Ejector
- Screen Protector (Applied)
- USB Cable

Initial Charging

Before first use, fully charge your device using the provided power adapter and USB cable.

SIM Card Installation

1. Locate the SIM tray on the side of the phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray.
3. Gently push until the tray pops out.
4. Place your Nano-SIM cards (and microSD card, if applicable) into the designated slots.
5. Carefully reinsert the tray into the phone.

Powering On/Off

To power on, press and hold the Power button until the VIVO logo appears. To power off, press and hold the Power button, then select "Power off" from the options.

OPERATING YOUR DEVICE

Basic Navigation

The VIVO Y19 5G features a responsive touchscreen. Swipe, tap, and pinch to navigate through apps, menus, and content.

Camera Features

Capture stunning photos and videos with the VIVO Y19 5G's camera system.

- **Rear Camera:** 13 MP + 0.08 MP for detailed shots.
- **Front Camera:** 5 MP for clear selfies.
- **Ultra Bright Flashlight:** Features four-level adjustment for enhanced illumination in low-light conditions.



Diagram showing the 5 MP front camera, 13 MP main camera, and Ultra Bright Flashlight with four-level adjustment.



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Comparison image demonstrating the effectiveness of the Ultra Bright Flashlight in a dark environment.

- **AI Eraser:** Utilize the AI Eraser feature to remove unwanted objects or people from your photos.



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Before and after comparison showing an object removed from an image using AI Eraser.



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Another example of AI Eraser removing an element from a photograph.

Connectivity

The VIVO Y19 5G supports various connectivity options:

- **Wi-Fi:** Connect to wireless networks for internet access.
- **Bluetooth:** Pair with headphones, speakers, and other Bluetooth-enabled devices.
- **USB:** Use the USB-C port for charging and data transfer.
- **GPS:** Built-in GPS for navigation and location services.

Battery Management

The device is equipped with a 5500 mAh battery and supports 15W fast charging.



**vivo Y19 is the equipped with battery of 5500 mAh, as per the products launched under the price segment of INR 8K, till 27th Feb 2025

An illustration highlighting the powerful 5500mAh battery capacity of the VIVO Y19 5G.

To optimize battery life:

- Reduce screen brightness.
- Disable Wi-Fi, Bluetooth, and GPS when not in use.
- Close background applications.

Audio Features

Experience enhanced audio with the VIVO Y19 5G.

- **200% Volume and Audio Booster:** Provides significantly louder and clearer audio output.

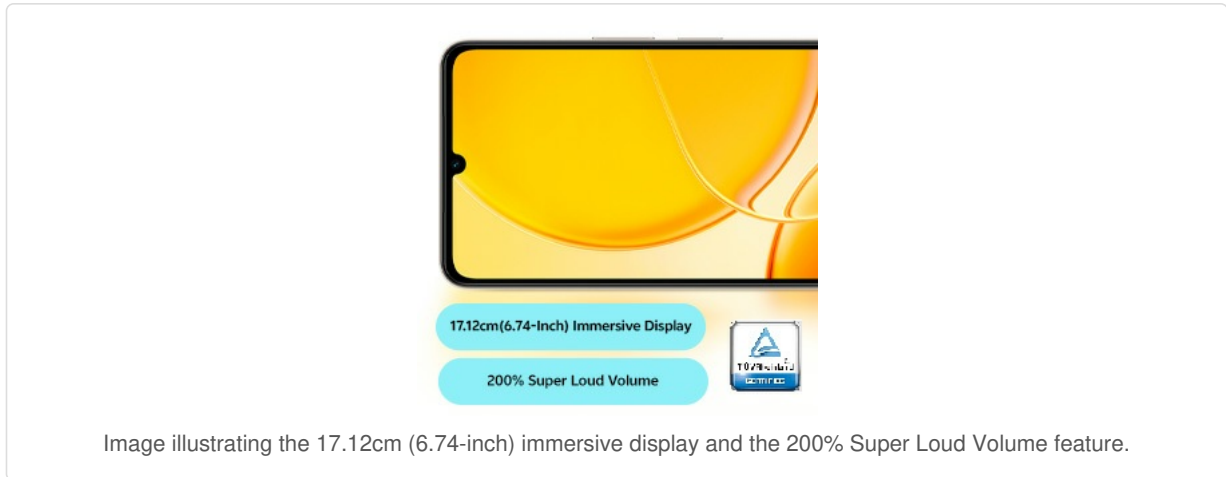


Image illustrating the 17.12cm (6.74-inch) immersive display and the 200% Super Loud Volume feature.

MAINTENANCE

Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials.

Software Updates

Regularly check for and install software updates to ensure optimal performance and security. Navigate to Settings > System > Software update.

Storage Management

The device comes with 128GB internal memory. To manage storage:

- Delete unnecessary files and apps.
- Clear cache data from applications.
- Transfer large files to cloud storage or a computer.

TROUBLESHOOTING

This section addresses common issues you might encounter with your VIVO Y19 5G.

Problem	Solution
Phone not charging or slow charging	Ensure you are using the original 15W fast charging adapter and USB cable. Check for debris in the charging port. Try a different power outlet.
Voice not clear during calls	Check network signal strength. Ensure microphone and speaker are not obstructed. Restart the phone.

Problem	Solution
Low performance or slow operation	Close unused background apps. Clear app caches. Ensure sufficient storage space is available. Restart the device.
Device damage or physical issues	If your device has physical damage, contact VIVO customer support or an authorized service center for repair. Do not attempt to repair it yourself.
Camera not performing as expected	Ensure camera lens is clean. Check camera settings. Restart the camera app or the phone.

TECHNICAL SPECIFICATIONS

Key specifications for the VIVO Y19 5G (Majestic Green, 4GB RAM, 128GB Storage) are listed below:

Feature	Detail
Model	Y19 5G
Operating System	Funtouch OS 15
Display Size	17.1196 cm (6.74" inch)
Resolution	1600 x 720
RAM	4GB
Internal Memory	128GB
Rear Camera	13 MP + 0.08 MP
Front Camera	5 MP
Battery Capacity	5500 mAh
Charging	15W Fast Charging
Connectivity	Bluetooth, USB, Wi-Fi, GPS
Dimensions	16.7 x 7.7 x 0.8 cm
Weight	199 g
Color	Majestic Green
Special Features	Basic Phone, Bluetooth Enabled, Built-In GPS, Camera, Dual SIM, Military Grade Shock Resistance, IP64 Water Spray Protection, AI Eraser, 200% Volume and Audio Booster, Ultra Bright Flashlight.

Durability Features

- **Military Grade Shock Resistance (MIL-STD-810H):** Tested for durability against drops and impacts.



Image depicting the VIVO Y19 5G undergoing military-grade shock resistance testing.

- **IP64 Rating:** Provides protection against total dust ingress and water spray from any direction.

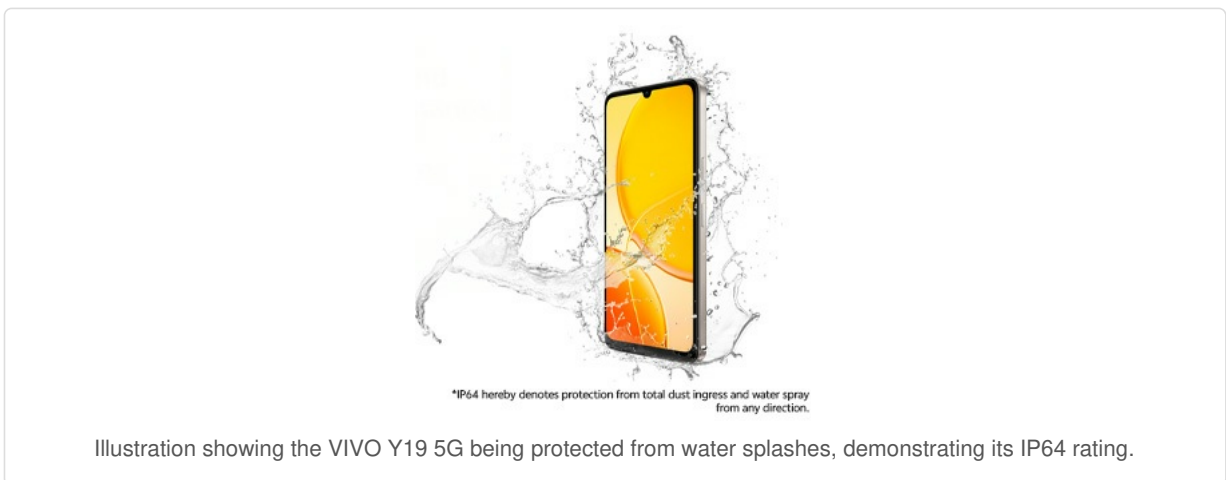


Illustration showing the VIVO Y19 5G being protected from water splashes, demonstrating its IP64 rating.

WARRANTY AND SUPPORT

The VIVO Y19 5G is manufactured by vivo Mobile India Pvt Ltd. For warranty information, service, and additional support, please refer to the warranty card included with your product or visit the official VIVO website.

You can also visit the official VIVO store on Amazon for more information:[VIVO Store](#).