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QCY H3 PRO

QCY H3 PRO ANC Bluetooth Headphones User Manual

1. Introduction

Thank you for choosing the QCY H3 PRO ANC Bluetooth Headphones. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your new headphones. Please read this manual carefully before use and keep it for future reference.
The QCY H3 PRO ANC Bluetooth Headphones offer advanced audio features including 50dB adaptive active noise cancellation, Hi-Res Audio with LDAC support, Bluetooth 5.4 connectivity, and up to 55 hours of playback, designed to deliver a superior listening experience.

2. Safety Information

- **Hearing Safety:** To avoid hearing damage, do not listen at high volume levels for extended periods.
- **Driving Safety:** Do not use headphones while driving or cycling, or in any situation where your inability to hear ambient sounds could pose a danger.
- **Water and Moisture:** Keep the headphones dry. Do not expose them to rain, moisture, or any liquids.
- **Heat:** Do not expose the headphones to extreme temperatures.
- **Cleaning:** Clean only with a dry, soft cloth.
- **Disposal:** Dispose of the product and battery according to local regulations. Do not dispose of with household waste.

3. Package Contents

Please check the package contents upon unboxing:

- QCY H3 PRO ANC Bluetooth Headphones x 1
- USB Type-C Charging Cable x 1
- 3.5mm Audio Cable x 1
- User Manual x 1



Image: Contents of the QCY H3 PRO box, including headphones, cables, and manual.

4. Product Overview and Controls

Familiarize yourself with the headphone components and control buttons:

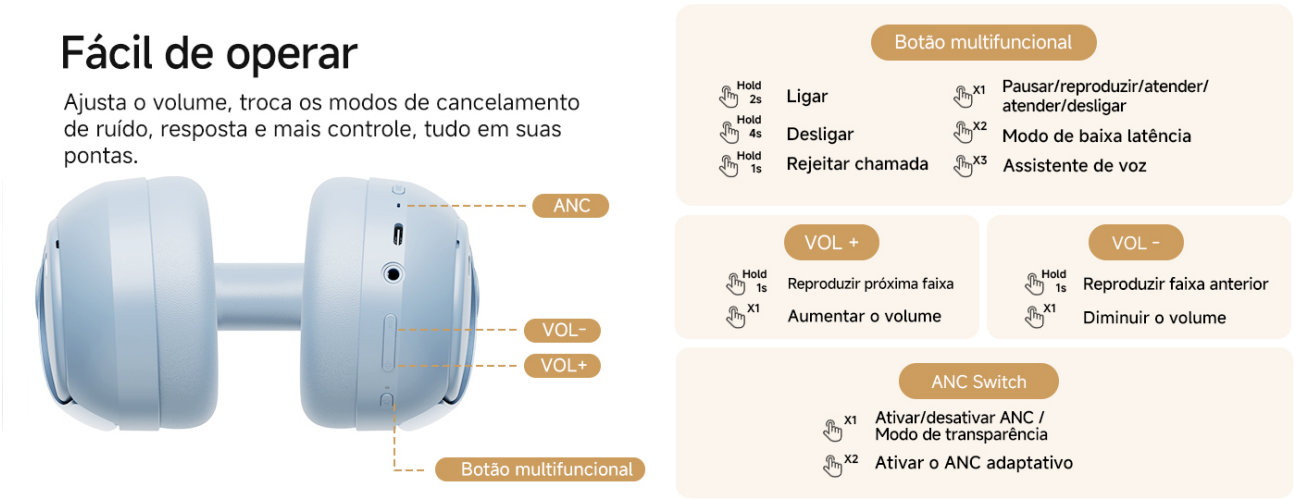


Image: Diagram showing the location of the Multifunction Button, Volume Up/Down buttons, and ANC Switch on the QCY H3 PRO headphones.

Button Functions:

Action	Function
Hold Multifunction Button (2s)	Power On
Hold Multifunction Button (4s)	Power Off
Press Multifunction Button (x1)	Play/Pause, Answer/End Call
Press Multifunction Button (x2)	Low Latency Mode On/Off
Press Multifunction Button (x3)	Activate Voice Assistant
Hold Multifunction Button (1s) during call	Reject Call

Hold VOL+ (1s)	Next Track
Press VOL+ (x1)	Volume Up
Hold VOL- (1s)	Previous Track
Press VOL- (x1)	Volume Down
Press ANC Switch (x1)	Toggle ANC / Transparency Mode
Press ANC Switch (x2)	Activate Adaptive ANC

5. Setup

5.1 Charging the Headphones

1. Connect the USB Type-C cable to the charging port on the headphones.
2. Connect the other end of the USB cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator will show charging status. It will turn off or change color when fully charged.

A full charge provides approximately 55 hours of playback with ANC off, or 40 hours with ANC on. A quick 10-minute charge can provide up to 5 hours of playback.



Image: Visual representation of QCY H3 PRO battery life: 55 hours (ANC off), 40 hours (ANC on), and 10 minutes charge for 5 hours play.

5.2 Powering On/Off

- **Power On:** Press and hold the Multifunction Button for 2 seconds until the LED indicator lights up.
- **Power Off:** Press and hold the Multifunction Button for 4 seconds until the LED indicator turns off.

5.3 Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Multifunction Button for 2 seconds to power on. The headphones will automatically enter pairing mode (LED will flash).
3. On your device (smartphone, tablet, PC), enable Bluetooth and search for new devices.
4. Select "QCY H3 PRO" from the list of available devices.

5. Once connected, the LED indicator will stop flashing.

Multipoint Connection:

The QCY H3 PRO supports connecting to two devices simultaneously. After connecting to the first device, disable Bluetooth on the first device, then pair with the second device. Re-enable Bluetooth on the first device, and the headphones will connect to both.



Image: Illustration of QCY H3 PRO connected to two devices (a tablet and a smartphone) simultaneously.

5.4 Wired Connection

You can use the QCY H3 PRO headphones with the included 3.5mm audio cable for a wired connection, even when the battery is depleted.

1. Plug one end of the 3.5mm audio cable into the audio jack on the headphones.
2. Plug the other end into the 3.5mm audio output of your device.



Image: QCY H3 PRO headphones connected via a 3.5mm audio cable, resting on a stand.

6. Operating Instructions

6.1 Music Playback

- **Play/Pause:** Press the Multifunction Button once.

- **Next Track:** Hold the VOL+ button for 1 second.
- **Previous Track:** Hold the VOL- button for 1 second.
- **Volume Up:** Press the VOL+ button once.
- **Volume Down:** Press the VOL- button once.

6.2 Call Management

- **Answer/End Call:** Press the Multifunction Button once.
- **Reject Call:** Hold the Multifunction Button for 1 second during an incoming call.

6.3 Active Noise Cancellation (ANC)

The QCY H3 PRO features 50dB adaptive active noise cancellation to reduce ambient noise.

- **Toggle ANC/Transparency Mode:** Press the ANC Switch once to cycle between ANC On and Transparency Mode.
- **Activate Adaptive ANC:** Press the ANC Switch twice. This mode automatically adjusts noise cancellation based on your environment.



Image: A person wearing QCY H3 PRO headphones, illustrating the 50dB adaptive active noise cancellation feature, effective against indoor noise, commuting noise, crowd noise, and wind.

6.4 Low Latency Mode

For an optimized gaming or video experience, activate Low Latency Mode.

- **Activate/Deactivate:** Press the Multifunction Button twice.



Image: Hands holding a smartphone displaying a game, with "60ms" indicating the low latency feature of the QCY H3 PRO.

6.5 Voice Assistant

- **Activate:** Press the Multifunction Button three times.

6.6 QCY App Customization

Enhance your experience by downloading the QCY app from your device's app store. The app allows you to:

- Customize touch controls.
- Adjust equalizer settings.
- Update firmware.
- View battery status.



Image: A smartphone screen showing the QCY app interface connected to the QCY H3 PRO headphones, displaying battery level.

7. Maintenance

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the headphones. Do not use abrasive cleaners, solvents, or spray cleaners.
- **Storage:** Store the headphones in a cool, dry place away from extreme temperatures and direct sunlight.
- **Battery Care:** To prolong battery life, charge the headphones at least once every three months if not used

regularly. Avoid fully discharging the battery frequently.

8. Troubleshooting

Problem	Possible Solution
Headphones do not power on	Ensure the headphones are charged. Press and hold the Multifunction Button for 2 seconds.
Cannot pair with device	Ensure headphones are in pairing mode (LED flashing). Turn off and on Bluetooth on your device. Forget "QCY H3 PRO" from your device's Bluetooth list and try pairing again.
No sound or low volume	Check volume levels on both headphones and your device. Ensure headphones are properly connected. Try restarting both devices.
Sound cuts out or is intermittent	Move closer to your device (within 10 meters). Avoid obstacles between headphones and device. Avoid areas with strong Wi-Fi or other wireless interference.
ANC not working effectively	Ensure the earcups form a good seal around your ears. Check if ANC is activated.
Headphones not charging	Check the USB-C cable and power source. Try a different cable or charger. Ensure the charging port is clean.

9. Specifications

Feature	Detail
Brand	QCY
Model	H3 PRO
Bluetooth Version	5.4
Impedance	32 Ohms
Driver Size	40mm
Noise Cancellation	Up to 50dB Adaptive ANC
Audio Codecs	LDAC, Hi-Res Audio
Battery Life (ANC Off)	Approx. 55 hours
Battery Life (ANC On)	Approx. 40 hours
Charging Port	USB Type-C
Connectivity	Bluetooth, 3.5mm Audio Jack
Control Method	App, Touch, Button

Special Features	Rechargeable Battery, Noise Cancellation, Multipoint Pairing, Integrated Equalizer, Microphone

10. Warranty and Support

10.1 Warranty Information

The QCY H3 PRO ANC Bluetooth Headphones come with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims.
The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

10.2 Customer Support

For further assistance, troubleshooting, or warranty claims, please contact QCY customer support through the official QCY website or visit the QCY Brand Store on Amazon.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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