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SoundPEATS Chasers

SOUNDPEATS Chasers Open-Ear Wireless Earphones User Manual

Model: Chasers

1. Introduction and Overview

The SOUNDPEATS Chasers open-ear wireless earphones are designed to provide a comfortable and high-quality audio experience while maintaining awareness of your surroundings. Featuring an innovative open-ear design, these earphones offer a blend of advanced audio technology and ergonomic comfort.

Key features include:

- Revolutionary Fit: Skin-friendly liquid silicone ear hooks for ultimate comfort and stability during extended
- **Hi-Res Audio Support:** Certified with the 'Hi-Res Wireless' logo, supporting LDAC codec for high-fidelity sound transmission up to 96kHz/24bit.
- Immersive Bass: Equipped with an 18mm×11mm custom driver for deep, powerful bass that enhances your listening experience.
- Extended Playback: Up to 10 hours on a single charge, and a total of 35 hours with the charging case, including rapid charging capability.
- **Dedicated App & Multi-point Connection:** Customize sound with the 'PeatsAudio' app and seamlessly switch between two connected devices.
- IPX5 Water Resistance: Designed to withstand sweat and light rain, making them suitable for active use.



The SOUNDPEATS Chasers open-ear wireless earphones and their compact charging case, showcasing the black and gold design.

2. SETUP

2.1. Package Contents

Before you begin, please ensure all items are present in the package:

• SOUNDPEATS Chasers Earphones (Left and Right)

- Charging Case
- Type-C Charging Cable
- User Manual (Japanese)

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12ヶ月

品質保証

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【技適認証取得】本機は、電波法ならびに電気通信事業法に基づく技術基準に適合しています。 電波法技適認証番号:214-230251

2.2. Charging the Earphones and Case

- 1. Place the earphones into the charging case, ensuring they are correctly seated.
- 2. Connect the Type-C charging cable to the charging port on the case and a USB power source.
- 3. The indicator light on the charging case will show the charging status. A full charge takes approximately 2 hours.

The earphones provide up to 10 hours of playback on a single charge. With the charging case, total playback time extends to 35 hours. Rapid charging allows for 1.5 hours of playback after just 10 minutes of charging.

2.3. Initial Pairing

- 1. Open the charging case. The earphones will automatically enter pairing mode, indicated by a flashing LED on the earphones.
- 2. On your device (smartphone, tablet, PC), enable Bluetooth and search for 'SOUNDPEATS Chasers' in the list of available devices.
- 3. Select 'SOUNDPEATS Chasers' to connect. Once connected, the LED indicator on the earphones will turn off.

For subsequent use, the earphones will automatically connect to the last paired device when removed from the case.

3. OPERATING INSTRUCTIONS

3.1. Touch Controls

The SOUNDPEATS Chasers feature intuitive touch controls on each earphone. Specific functions can be customized via the 'PeatsAudio' app.

Action	Function
Single Tap (L/R)	Play/Pause, Answer/End Call
Double Tap (L)	Volume Down
Double Tap (R)	Volume Up
Triple Tap (L)	Previous Track
Triple Tap (R)	Next Track
Long Press (L/R, 1.5s)	Activate Voice Assistant, Reject Call
Long Press (L/R, 2s)	Toggle Game Mode (via app)

3.2. PeatsAudio App

Download the dedicated 'PeatsAudio' app to unlock full customization options for your Chasers earphones. The app allows you to:

- Adjust the equalizer settings to fine-tune bass and treble.
- Enable 'Movie Mode' for an immersive, three-dimensional audio experience.
- Manage multi-point connections.
- Update firmware for optimal performance.



Screenshots of the PeatsAudio app interface, showing options for equalizer adjustments and sound customization.

3.3. Multi-point Connection

The multi-point connection feature allows you to connect your Chasers earphones to two devices simultaneously. This enables seamless switching between audio sources, such as listening to music on your tablet and taking a call on your smartphone without manually re-pairing.

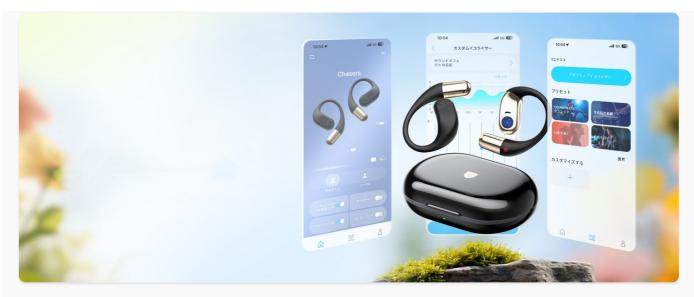
To use multi-point connection, activate the function within the 'PeatsAudio' app. Note that LDAC codec cannot be used when multi-point connection is active.

An illustration showing the SOUNDPEATS Chasers connected to both a smartphone and a tablet, demonstrating its multi-point connection feature.

3.4. Usage Scenarios

The open-ear design of the Chasers allows for a highly flexible listening experience, suitable for various daily activities:

- Relaxation & Walks: Enjoy music while remaining aware of your surroundings, perfect for outdoor activities.
- Housework: Listen to audio content without isolating yourself from household sounds.
- Commuting & Studying: Stay safe by hearing ambient sounds like traffic or announcements while enjoying your audio.
- Office & Meetings: Easily engage in conversations without removing your earphones, facilitating smooth communication.



People using SOUNDPEATS Chasers during commuting and studying, demonstrating safe and convenient use in various environments

4. MAINTENANCE

To ensure the longevity and optimal performance of your SOUNDPEATS Chasers earphones, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the earphones and charging case with a soft, dry, lint-free cloth. Avoid using abrasive materials, solvents, or harsh chemicals.
- Water Resistance: The earphones are IPX5 water-resistant, meaning they can withstand splashes and sweat.

 Do not submerge them in water or expose them to heavy rain. Ensure the charging port is dry before charging.
- **Storage:** When not in use, store the earphones in their charging case to protect them from dust and damage. Store in a cool, dry place away from extreme temperatures.
- Charging: Charge the earphones regularly, even if not used frequently, to maintain battery health.

5. TROUBLESHOOTING

If you encounter issues with your SOUNDPEATS Chasers, please refer to the following common solutions:

5.1. Connectivity Issues

- **Earphones not pairing:** Ensure the earphones are charged and within range of your device. Try placing them back in the case, closing it, and then reopening to re-enter pairing mode.
- Intermittent connection/sound drops: Move closer to your device. Avoid environments with strong electromagnetic interference. If using LDAC, consider switching to a different codec or disabling multi-point connection, as LDAC can be more sensitive to interference, especially outdoors.
- Only one earphone working: Place both earphones back into the charging case, close the lid, wait a few seconds, then open the lid and try connecting again.

5.2. Sound Quality Issues

• Poor bass or thin sound: Ensure the earphones are positioned correctly on your ears. Utilize the 'Dynamic EQ' feature in the 'PeatsAudio' app, which is designed to enhance bass and overall sound presence for openear designs. Adjust the equalizer settings in the app to your preference.

• **Sound leakage:** While open-ear designs naturally allow some sound to pass through, SOUNDPEATS Chasers incorporate proprietary internal structures to minimize leakage. Ensure the earphones are seated properly.

5.3. Charging Issues

- **Earphones not charging:** Ensure the charging contacts on both the earphones and the case are clean and free of debris. Verify the charging cable is securely connected and the power source is active.
- Case not charging: Check the Type-C cable and power adapter. Try a different cable or power source.

If problems persist, please contact customer support.

6. SPECIFICATIONS

Feature	Detail
Model Name	SOUNDPEATS Chasers
Connectivity Technology	Wireless (Bluetooth 5.4)
Frequency Response	40 KHz
Driver Size	18mm x 11mm Custom Driver
Ear Placement	Open-Ear
Headphone Style	Open-Type
Control Type	Touch Control
Water Resistance Level	IPX5 (Waterproof)
Earphone Playback Time	Up to 10 Hours
Total Playback Time (with case)	Up to 35 Hours
Charging Time	Approx. 2 Hours
Rapid Charge	10 min charge for 1.5 hours playback
Material	Silicone
Product Dimensions	8.8 x 6.2 x 2.6 cm
Weight	170 g
Compatible Devices	Android, iOS, Windows, macOS devices with Bluetooth

7. WARRANTY AND SUPPORT

SOUNDPEATS provides a **12-month warranty** for the Chasers earphones from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

For any product-related inquiries, issues, or support, please contact our customer service team. We are committed

to assisting you promptly.

7.1. How to Contact Support

If you purchased your product through Amazon, you can typically contact support via:

- Go to 'Account Service'
- · Select 'Order History'
- · Find your 'SOUNDPEATS Chasers' order
- · Click on the 'Seller' name and then 'Ask a Question'

Please have your order number and a detailed description of the issue ready when contacting support.

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Related Documents - Chasers



Manual de Instrucciones SoundPEATS Chasers - Guía Completa

Manual de instrucciones detallado para los auriculares inalámbricos SoundPEATS Chasers. Aprende sobre su uso, controles táctiles, emparejamiento Bluetooth, colocación, luces indicadoras, conexión dual, carga y normativas.



SoundPeats GoFree2 Open-Ear Earphones User Manual

This user manual provides comprehensive instructions for setting up, operating, and troubleshooting the SoundPeats GoFree2 open-ear wireless earphones. Learn about pairing, controls, battery, and features.



SoundPEATS POP Clip Wireless Earbuds User Guide

Comprehensive user guide for the SoundPEATS POP Clip wireless earbuds, covering Bluetooth connection, usage, function operations, and charging. Learn how to pair, use features, and maintain your earbuds.



SoundPEATS Air3 Deluxe HS Wireless Earbuds User Guide

Comprehensive guide for SoundPEATS Air3 Deluxe HS wireless earbuds, covering pairing, controls, charging, sound modes, and troubleshooting.



SOUNDPEATS Air5 Lite Wireless Earphones User Guide

User guide for SOUNDPEATS Air5 Lite wireless earbuds. Learn about Hi-Res audio, LDAC, fast charging, app features, pairing, controls, and troubleshooting for your SOUNDPEATS Air5 Lite.



SOUNDPEATS Air5 Lite: Guía de Preguntas Frecuentes y Solución de Problemas

Encuentre respuestas a preguntas comunes sobre los auriculares SOUNDPEATS Air5 Lite, incluyendo conectividad Bluetooth, carga, controles táctiles, uso de la aplicación y solución de problemas.