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UltraPro 84011

UltraPro OneTouch Universal Remote 84011 Instruction Manual

Model: 84011

Introduction

The UltraPro OneTouch Universal Remote 84011 is designed to provide immediate control for five major TV brands: Samsung, LG, Sony, Vizio, and Roku TVs, without requiring complex programming. It also functions as a universal remote for thousands of other audio and video devices. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your remote control.



Image: Front view of the UltraPro OneTouch Universal Remote, showcasing its button layout.

Setup

1. Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery cover downwards and remove it.
3. Insert two (2) AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings

inside the compartment.

4. Replace the battery cover by sliding it back into position until it clicks securely.





Image: Side view of the remote control, illustrating the location of the battery compartment.

2. Initial TV Setup (One-Touch Programming)

The remote is pre-programmed for immediate use with Samsung, LG, Sony, Vizio, and Roku TVs.

1. Ensure your TV is powered on.
2. Point the remote control at your TV.
3. Press and hold the dedicated TV brand button on the remote that matches your TV (e.g.,**SAMSUNG**, **SONY**, **LG**, **VIZIO**, or **ROKU TV**).
4. Release the button once your TV responds (e.g., powers off, changes channel, or displays a menu). The remote is now configured for your TV.

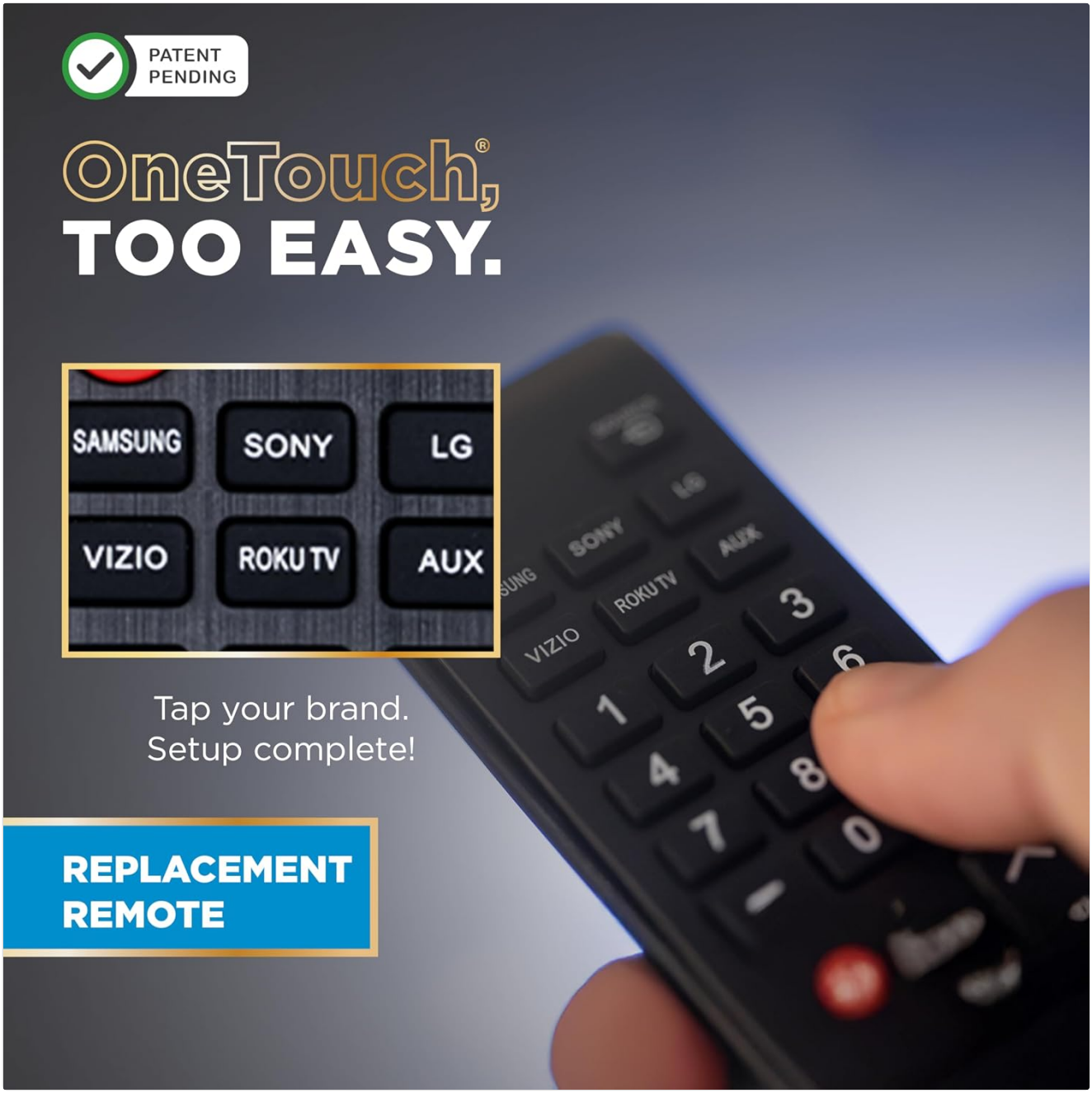


Image: A hand pressing one of the pre-programmed brand buttons (e.g., SONY) on the remote, demonstrating the OneTouch setup.



Image: The remote control highlighting the pre-set TV brand buttons (Samsung, Sony, LG, Vizio, Roku TV, AUX) and indicating the requirement for 2 AAA batteries.

3. Programming the AUX Device Button

The **AUX** button is pre-programmed for Roku boxes. It can be reprogrammed to control another A/V device such as a soundbar, Blu-ray/DVD player, or cable/satellite receiver.

Method A: Auto Code Search

1. Turn on the device you wish to program (e.g., soundbar).
2. Press and hold the **AUX** button until the indicator light illuminates.
3. While holding **AUX**, press and release the **POWER** button. The indicator light will blink.
4. Release the **AUX** button. The indicator light will remain on.
5. Point the remote at your device and repeatedly press the **POWER** button (approximately every 2 seconds) until the device turns off.
6. Once the device turns off, press the **OK** button to save the code. The indicator light will turn off.

7. Test the remote's functions with your device. If some functions do not work, repeat the process to find a different code.

Method B: Direct Code Entry
Refer to the code list provided with your remote or available online for your specific device brand.

1. Turn on the device you wish to program.
2. Press and hold the **AUX** button until the indicator light illuminates.
3. Enter the 4-digit code for your device brand using the number buttons.
4. If the code is valid, the indicator light will turn off. If the light blinks and stays on, the code is invalid; re-enter the correct code.
5. Test the remote's functions with your device. If some functions do not work, try another code from the list for your brand.

4. Master Volume Control

This feature allows the volume buttons to control a single device (e.g., your soundbar) regardless of which device button is currently selected on the remote.

1. Determine which device's volume you want to control (e.g., your TV or soundbar).
2. Press and hold the **SETUP** button until the indicator light illuminates.
3. Press the device button (e.g., **TV** or **AUX**) for the device whose volume you want to control. The indicator light will blink once.
4. Press the **SETUP** button again. The indicator light will turn off.
5. Now, the **VOL +**, **VOL -**, and **MUTE** buttons will control the selected device's volume, regardless of the active device button.
6. To deactivate, repeat the steps and select the original device (e.g., TV if you set it to AUX).

Operating Instructions

Once set up, the remote operates similarly to your original remote. Ensure the correct device button (**SAMSUNG**, **SONY**, **LG**, **VIZIO**, **ROKU TV**, or **AUX**) is selected for the device you wish to control.

- **POWER**: Turns the selected device on or off.
- **SOURCE**: Cycles through input sources on your TV.
- **Number Buttons (0-9)**: Direct channel entry.
- **PRE-CH**: Returns to the previously viewed channel.
- **VOL +** / **VOL -**: Adjusts volume up or down.
- **MUTE**: Mutes or unmutes audio.
- **CH ^** / **CH v**: Changes channels up or down.
- **MENU**: Accesses the device's main menu.
- **GUIDE**: Displays the program guide.
- **INFO**: Displays information about the current program.
- **TOOLS** / *: Accesses quick settings or special functions (functionality may vary by TV brand).
- **Directional Pad (Up, Down, Left, Right)**: Navigates through menus and options.

- **OK**: Confirms selections.
- **RETURN**: Returns to the previous screen or menu.
- **EXIT**: Exits current menu or application.
- **Playback Controls (Rewind, Play/Pause, Fast Forward)**: Controls media playback.
- **Color Buttons (A, B, C, D)**: Access specific functions within certain applications or menus (functionality may vary by device).

Maintenance

Battery Replacement

Replace batteries when the remote's indicator light becomes dim or the remote stops responding consistently. Always replace both AAA batteries at the same time with new ones.

Cleaning

To clean the remote, wipe it with a soft, dry cloth. Do not use abrasive cleaners, solvents, or wet cloths, as these can damage the remote's surface or internal components.

Troubleshooting

- **Remote not responding to TV:**
  - Ensure fresh AAA batteries are installed correctly.
  - Verify that the correct TV brand button (**SAMSUNG**, **SONY**, **LG**, **VIZIO**, **ROKU TV**) was pressed and held during setup. Repeat the initial TV setup if necessary.
  - Ensure there are no obstructions between the remote and the TV's infrared sensor.
  - Confirm the remote is pointed directly at the TV.
- **AUX device not responding:**
  - Ensure the **AUX** button is selected.
  - Verify that the AUX device was programmed correctly using either Auto Code Search or Direct Code Entry. Repeat the programming steps if needed.
  - Try alternative codes for your device brand if using Direct Code Entry.
- **Master Volume Control not working:**
  - Ensure the Master Volume Control was activated correctly for the desired device. Repeat the activation steps.
  - Confirm the device you selected for master volume control is powered on and its volume is not muted.
- **Some buttons do not work:**
  - Functionality of certain advanced buttons (e.g.,**TOOLS**, color buttons) may vary or not be supported by all TV models or brands.
  - For AUX devices, if some buttons do not work after programming, try another code from the code list.



Image: A visual representation of compatible devices (Roku boxes, Roku TV, Samsung, LG, Sony, Vizio, All major brands) and incompatible devices (Roku streaming sticks, Amazon Fire TV streaming sticks).

Specifications

Feature	Detail
Model Number	84011
Product Dimensions	1.75 x 0.95 x 8.25 inches
Item Weight	4 ounces
Batteries Required	2 AAA batteries (not included)
Max Number of Supported Devices	2 (1 TV + 1 AUX device)

Pre-programmed TV Brands	Samsung, LG, Sony, Vizio, Roku TV
Compatible Devices (AUX)	Streaming Device (Roku boxes), Television, Blu-ray/DVD player, Soundbar, Cable/Satellite receiver (programmable)
Incompatible Devices	Roku streaming sticks, Amazon Fire TV streaming sticks

Support

For technical assistance or further questions regarding your UltraPro OneTouch Universal Remote 84011, please contact our U.S.-based technical support team.

- **Availability:** Monday - Friday, 7 AM - 8 PM Central Time.
- **Online Resources:** Step-by-step programming videos are available online.

Please refer to the packaging or the official UltraPro website for current contact information.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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