XIAOMI A5

User Manual

XIAOMI REDMI A5 4G LTE SMARTPHONE

Model: 25028RN03L (A5)

1. Introduction

This manual provides essential information for the proper use and maintenance of your Xiaomi Redmi A5 4G LTE smartphone. Please read this manual carefully before using the device to ensure optimal performance and longevity.

The Redmi A5 features a 32MP AI dual camera, an immersive 6.88-inch display, secure fingerprint and face unlock, and a massive 5200mAh battery. It is powered by an octa-core processor, designed for a smooth and responsive user experience.

Figure 1.1: Xiaomi Redmi A5 Smartphone. This image displays the front and rear of the Redmi A5 in Midnight Black, highlighting its dual camera setup and large display.

2. What's in the Box

Verify that all items are present in your product package:

- Xiaomi Redmi A5 Smartphone
- USB Type-C Cable
- SIM Eject Tool
- Quick Start Guide
- Safety Information

3. Setup

3.1. SIM Card Installation

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM eject tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the tray into the phone until it clicks into place.

Important: This device is designed for specific network compatibility. Please ensure your carrier is compatible before inserting a SIM card.

WARNING
PLEASE CHECK IF YOUR CARRIER IS COMPATIBLE WITH THE PHONE GSM UNLOCKED

COMPATIBLE

✓

T-MOBILE
MINT
TELLO
ULTRA

OUTISIDE
USA
FUERA DE
USA

NOT COMPATIBLE

✗

VERIZON
AT&T
XFINITY
BOOST
VIRGIN
VISIBLE
CRICKET
OTHER CDMA
CARRIER

Figure 3.1: Network Compatibility. This image illustrates which mobile carriers are compatible (T-Mobile, Mint, Tello, Ultra, and outside USA GSM carriers) and which are not (Verizon, AT&T, Xfinity, Boost, Virgin, Visible, Cricket, and other CDMA carriers).

3.2. Powering On/Off

- **To Power On:** Press and hold the Power button until the Xiaomi logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then select "Power off".
- **To Restart:** Press and hold the Power button until the power options menu appears, then select "Restart".

3.3. Initial Setup Wizard

Upon first power-on, the device will guide you through an initial setup process. This includes selecting your language, connecting to Wi-Fi, setting up your Google account, and configuring security features like fingerprint and face unlock.

4. Operating Your Device

4.1. Display Features

The Redmi A5 features a 6.88-inch display with a resolution of 1640x720 pixels and 260 ppi. It supports a refresh rate of up to 120Hz for smoother visuals in supported applications. The display also incorporates DC dimming, low blue light, and flicker-free technology for comfortable viewing, even during extended use.

- **Refresh Rate:** Up to 120Hz adaptive refresh rate for smoother performance.
- **Eye Comfort:** Features DC dimming, low blue light, and no visible flicker.
- **Wet Touch Technology:** Allows for precise touch control even with wet hands.

4.2. Camera System

The device is equipped with a 32MP AI dual camera system on the rear and an 8MP front camera.

- **Rear Camera:** 32MP main camera with f/2.0 aperture and an auxiliary lens. Supports filmCamera, HDR mode, Ultra HD, and Night mode.
- **Front Camera:** 8MP front camera with f/2.0 aperture. Supports HDR mode, Fill-light Portrait mode, Time-lapse, and Night mode.
- **Video Recording:** Both front and rear cameras support 1080p at 30fps and 720p at 30fps.

4.3. Battery and Charging

The Redmi A5 is powered by a 5200mAh (typical) battery. It supports 15W fast charging via a USB Type-C port.

- **Battery Capacity:** 5200mAh (typical).
- **Charging:** Supports 15W fast charging. Use a compatible 15W charger for optimal charging speed.

4.4. Security Features

The device offers multiple security options to protect your data:

- **Side Fingerprint Sensor:** Unlock your device quickly and securely using the integrated side fingerprint sensor.
- **AI Face Unlock:** Use facial recognition for convenient unlocking.

4.5. Connectivity

The Redmi A5 supports various connectivity options:

- **Network:** Dual SIM support, 4G/3G/2G networks. Compatible with T-Mobile, Mint, Tello, and other GSM carriers outside the USA.
- **Wi-Fi:** 2.4GHz/5GHz Wi-Fi.
- **Bluetooth:** Bluetooth 5.4.
- **GPS:** Supports GPS, Glonass, Galileo, Beidou.
- **Audio Jack:** 3.5mm headphone jack.
- **FM Radio:** Supports FM radio (with headphone jack).

5. Maintenance

5.1. Battery Care

- Avoid exposing the device to extreme temperatures (below 0°C or above 45°C).
- Do not fully discharge the battery frequently. It is recommended to keep the charge level between 20% and 80%.
- Use only approved chargers and cables to prevent damage to the battery.
- Unplug the charger once the battery is fully charged.

5.2. Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner.
- Avoid using harsh chemicals, abrasive materials, or aerosol sprays.
- Ensure all ports are dry before charging.

5.3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. The Redmi A5 runs on Android 15 (Go Edition) and is expected to receive 3 years of security patch updates.

- Go to **Settings** > **About phone** > **System update** to check for updates.

6. Troubleshooting

Problem	Possible Cause	Solution
Device does not power on.	Low battery; software crash.	Charge the device for at least 30 minutes. Press and hold the Power button for 10-15 seconds to force restart.
Cannot connect to network.	Incorrect SIM installation; incompatible carrier; network issues.	Ensure SIM is correctly inserted. Verify carrier compatibility (refer to Section 3.1). Restart the device. Contact your carrier.
Battery drains quickly.	Background apps; high screen brightness; poor signal.	Close unused apps. Reduce screen brightness. Enable battery saver mode. Check for app updates.

Problem	Possible Cause	Solution
Apps are slow or crashing.	Insufficient RAM; outdated app; software bug.	Clear app cache. Update apps. Restart the device. Perform a factory reset (backup data first).

7. Specifications

Feature	Detail
Model Name	Redmi A5 (25028RN03L)
Display	6.88 inches, 1640 x 720 pixels, 260 ppi, up to 120Hz refresh rate
Processor	UNISOC T7250, 12nm process, Octa-core (up to 1.8GHz)
RAM	3 GB
Internal Storage	64 GB
Rear Camera	32MP AI Dual Camera (f/2.0)
Front Camera	8MP (f/2.0)
Battery	5200 mAh (typical), 15W fast charging
Operating System	Android 15 (Go Edition)
Connectivity	Dual SIM, 4G LTE, Wi-Fi (2.4GHz/5GHz), Bluetooth 5.4, GPS, USB Type-C, 3.5mm audio jack
Security	Side fingerprint sensor, AI face unlock
Dimensions	7.6 x 3.58 x 1.81 inches (Package)
Weight	7.1 ounces (Item) / 200 Grams

8. Warranty and Support

8.1. Warranty Information

Your Xiaomi Redmi A5 smartphone comes with a limited manufacturer's warranty. Please refer to the "Quick Start Guide and Warranty Card" included in your package for specific terms and conditions, including warranty period and coverage details.
Keep your proof of purchase for warranty claims.

8.2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Xiaomi customer support through their official website or the contact information provided in your warranty documentation.

You can also visit the official Xiaomi store on Amazon for product information and support resources:[Xiaomi Store on Amazon](#)