Acer V247Y G

Acer Vero V247Y G 24-inch LCD Monitor User Manual

Model: V247Y G

1. Introduction

This manual provides essential information for the proper setup, operation, and maintenance of your Acer Vero V247Y G 24-inch LCD Monitor. Please read this manual thoroughly before using your monitor to ensure optimal performance and to prevent damage.



Image 1.1: Front view of the Acer Vero V247Y G monitor.

2. What's in the Box

Verify that all components listed below are included in your package:

- 1 x Vero V247Y G Widescreen LCD Monitor
- 1 x Power Cord (US)
- 1 x DisplayPort Cable
- 1 x HDMI Cable

3. Setup Instructions

3.1. Monitor Assembly

Carefully remove the monitor and its components from the packaging. Attach the stand base to the stand neck, then secure the assembled stand to the back of the monitor. Ensure all screws are tightened appropriately to prevent instability.



Image 3.1: Side profile of the monitor, illustrating stand attachment area.

3.2. Connecting the Monitor

Before making any connections, ensure both the monitor and your computer are powered off.

1. **Power Connection:** Connect the power cord to the monitor's power input, then plug the other end into a grounded electrical outlet.
2. **Video Connection:** Choose one of the following options:
    - **HDMI:** Connect one end of the HDMI cable to the monitor's HDMI port and the other end to your computer's HDMI output.
    - **DisplayPort:** Connect one end of the DisplayPort cable to the monitor's DisplayPort input and the other end to

your computer's DisplayPort output.

- **VGA:** Connect one end of the VGA cable to the monitor's VGA port and the other end to your computer's VGA output.



Image 3.2: Rear view of the monitor, highlighting the various input ports.

4. Operating the Monitor

4.1. Power On/Off

Press the power button located on the monitor to turn it on or off. The power indicator light will illuminate when the monitor is active.

4.2. On-Screen Display (OSD) Menu Navigation

The OSD menu allows you to adjust various monitor settings. Use the control buttons, typically located on the bottom or rear of the monitor, to navigate the menu. Common controls include:

- **Menu Button:** Opens the OSD menu.
- **Navigation Buttons:** Used to move through menu options (Up/Down, Left/Right).
- **Select/Enter Button:** Confirms a selection.
- **Exit Button:** Closes the OSD menu or goes back to the previous level.

4.3. Basic Settings

Within the OSD menu, you can adjust settings such as:

- **Brightness/Contrast:** Adjusts the overall luminance and difference between light and dark areas.
- **Input Source:** Manually select the video input (HDMI, DisplayPort, VGA) if auto-detection fails.
- **Color Settings:** Fine-tune color temperature, gamma, and individual RGB levels.
- **Picture Mode:** Select preset display modes optimized for different content (e.g., Standard, Movie, Game).

5. Maintenance and Care

Proper care ensures the longevity and optimal performance of your monitor:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a non-abrasive screen cleaner. Avoid using alcohol-based cleaners or harsh chemicals.
- **Cleaning the Casing:** Use a soft, dry cloth to clean the monitor casing.
- **Ventilation:** Ensure the monitor's ventilation openings are not blocked to prevent overheating.
- **Handling:** Avoid placing heavy objects on the monitor or applying excessive pressure to the screen.

6. Troubleshooting

6.1. Common Issues and Solutions

- **No Power:**
  - Ensure the power cord is securely connected to both the monitor and the electrical outlet.
  - Verify the power outlet is functional by plugging in another device.
- **No Signal:**
  - Check that the video cable (HDMI, DisplayPort, or VGA) is firmly connected to both the monitor and the computer.
  - Ensure the correct input source is selected in the monitor's OSD menu.
  - Restart your computer.
- **Image is Blurry or Distorted:**
  - Ensure the monitor's native resolution (1920x1080) is selected in your computer's display settings.
  - Adjust the phase and clock settings in the OSD menu if using a VGA connection.
- **Colors are Incorrect:**
  - Reset color settings to factory defaults via the OSD menu.
  - Adjust color temperature or individual RGB levels in the OSD menu.

7. Specifications

Feature	Specification
Brand	Acer
Model Number	V247Y G

Feature	Specification
Screen Size	23.8 Inches
Screen Resolution	1920x1080 (FHD 1080p)
Max Screen Resolution	1920 x 1080 Pixels
Aspect Ratio	16:9
Response Time	4 ms
Screen Surface Description	Anti-glare
Connectivity	HDMI, DisplayPort, VGA
Color	Black
Item Weight	10.25 pounds
Product Dimensions (LxWxH)	1.9 x 21.3 x 12.5 inches

8. Warranty Information and Support

Your Acer Vero V247Y G monitor comes with a standard manufacturer's warranty. For detailed warranty terms and conditions, please refer to the warranty card included with your product or visit the official Acer website.
For technical support, service inquiries, or to download the latest drivers and manuals, please visit the Acer support website: www.acer.com/us-en/support

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