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› HP /

› HP 22-inch All-in-One Desktop PC User Manual

HP 00DG

HP 22-inch All-in-One Desktop PC User Manual

Model: 00DG

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 22-inch All-in-One Desktop PC. Please read this guide thoroughly to ensure optimal performance and longevity of your device. This All-in-One PC is designed for efficiency and reliability, featuring a Full HD display, an Intel Ultra-efficient Processor, and Windows 11 Pro.

1. SETUP

1.1 Unboxing and Component Identification

Carefully remove all components from the packaging. Verify that the following items are present:

- HP 22-inch All-in-One Desktop PC
- Wired Keyboard
- Wired Mouse
- Power Adapter and Cable
- External Storage Device (if included with your configuration)



Image 1.1: The HP All-in-One PC, including the display unit, wired keyboard, wired mouse, and an external storage drive.

1.2 Connecting Peripherals

Before powering on your PC, connect the included peripherals:

1. **Keyboard and Mouse:** Connect the USB cables from the wired keyboard and mouse to any available USB Type-A ports on the back of the All-in-One PC.
2. **Power:** Connect the power adapter to the power input port on the back of the PC, then plug the power cable into a wall outlet.
3. **External Storage:** If applicable, connect the external storage device to an available USB port.

Power the modern family



With reliable and responsive processing power and multiple USB ports, this PC accommodates all that your family needs to get done.



Image 1.2: Rear view of the HP All-in-One PC, illustrating the location of USB ports, HDMI, and the power input for connecting peripherals.

The NEW Edition and the NEW Look



Image 1.3: A detailed diagram highlighting the various ports available on the HP All-in-One PC, including USB Type-C, HDMI, USB Type-A, headphone/microphone combo, and RJ-45 Ethernet port.

1.3 First Power-On and Initial Setup

Once all peripherals are connected:

1. Press the power button, typically located on the bottom right side of the display.
2. Follow the on-screen instructions to complete the Windows 11 Pro initial setup, including language selection, network connection, and user account creation.

2. OPERATING YOUR PC

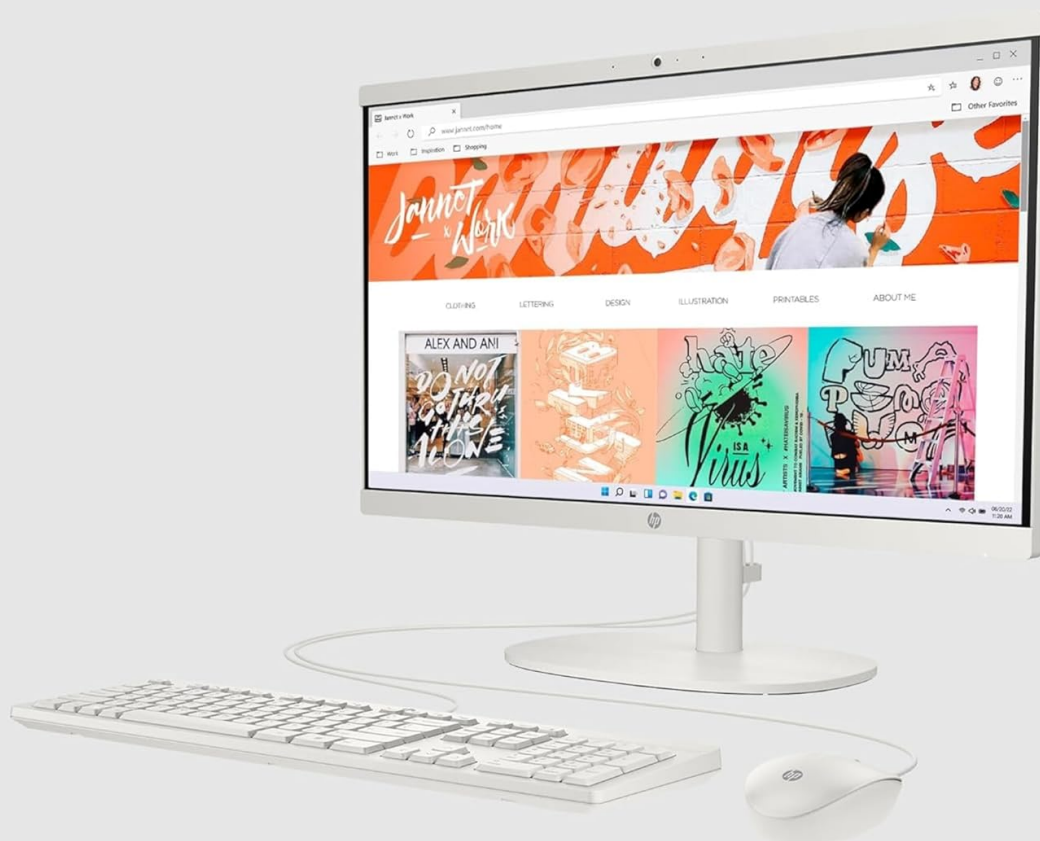
2.1 Windows 11 Pro Overview

Your HP All-in-One PC comes pre-installed with Windows 11 Pro, offering a secure and productive computing experience. Familiarize yourself with the Start Menu, Taskbar, and File Explorer for navigation and application management.

An immersive experience awaits



Take a break or kick back after a busy day and immerse yourself into a wide screen and vibrant visuals with an FHD display¹ and large screen-to-body ratio.



¹ Full High Definition (FHD) content is required to view FHD images.

Image 2.1: The HP All-in-One PC display showcasing a web browser interface, demonstrating the clarity and vibrancy of the Full HD screen.

2.2 Display Features

The 21.5-inch Full HD (1920 x 1080) VA ZBD anti-glare WLED-backlit display provides clear visuals. The three-sided micro-edge design maximizes screen space for an immersive viewing experience.

2.3 Using the Integrated Camera and Microphone

The HP True Vision 720p HD privacy camera with integrated dual array digital microphone is ideal for video calls and online meetings. The camera features a pop-up design for privacy; push it down to conceal it when not in use.

Be seen, be heard



With AI-noise reduction the focus will be on your voice instead of everything else going on around you.



Image 2.2: A user participating in a video conference call on the HP All-in-One PC, demonstrating the use of the integrated camera and display for communication.



Image 2.3: A close-up view of a user interacting during a video call on the HP All-in-One PC, highlighting the clarity of the display and the functionality of the integrated camera.

2.4 Connectivity

Your PC supports Wi-Fi 6 for fast wireless internet access and features multiple USB ports, including SuperSpeed USB Type-A 5Gbps and USB 2.0 Type-A, along with an HDMI 1.4 port for external displays.

3. MAINTENANCE

3.1 Cleaning

- **Display:** Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner. Avoid harsh chemicals.
- **Chassis:** Wipe with a soft, dry cloth. Ensure vents are clear of dust to prevent overheating.
- **Keyboard and Mouse:** Use compressed air to remove debris from between keys. Wipe surfaces with a slightly damp cloth.

3.2 Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and

performance improvements. HP also provides driver updates through its support website or pre-installed utility software.

3.3 Storage Management

With 512GB SSD and 512GB external storage, manage your files efficiently. Regularly back up important data to the external drive or cloud services. Periodically review and delete unnecessary files to maintain optimal system performance.

4. TROUBLESHOOTING

This section addresses common issues you might encounter with your HP All-in-One PC.

4.1 No Power

- Ensure the power cable is securely connected to both the PC and the wall outlet.
- Verify the wall outlet is functional by plugging in another device.
- Check the power adapter for any visible damage.

4.2 Display Not Working

- Confirm the PC is powered on.
- If an external monitor is connected, ensure the correct input source is selected on the monitor.
- Restart the PC.

4.3 Slow Performance

- Close unnecessary applications running in the background.
- Check for and install any pending Windows updates.
- Run a disk cleanup and defragmentation (for HDD, SSDs do not require defragmentation).
- Scan for malware or viruses.

4.4 Peripheral Issues (Keyboard/Mouse)

- Ensure USB cables are firmly connected to the PC.
- Try connecting the keyboard/mouse to a different USB port.
- Restart the PC.

5. SPECIFICATIONS

Detailed technical specifications for the HP 22-inch All-in-One Desktop PC (Model: 00DG).

HP 21.45" All-in-One Desktop PC



The central hub for the home


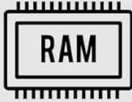




<p>PROCESSOR</p>  <p>Upto 64 GB</p>	<p>MEMORY</p>  <p>Upto 2 TB</p>	<p>STORAGE</p>  <p>Upto 64 GB</p>
<p>ACCESSORIES</p>  <p>External Drive</p>	<p>OPERATING SYSTEM</p>  <p>Windows 11 Pro</p>	<p>DISPLAY</p>  <p>Full HD VA anti-glare</p>

Image 5.1: An overview diagram illustrating the core components and features of the HP 21.45-inch All-in-One Desktop PC, including the Intel processor, memory, storage, operating system, and display type.

Feature	Detail
Display Size	21.5 Inches
Screen Resolution	1920 x 1080 (Full HD)
Processor	Intel Celeron J4025 (2.0 GHz base, up to 2.9 GHz burst)
RAM	16 GB DDR4 SDRAM
Internal Storage	512 GB SSD (PCIe x 4)
External Storage	512 GB (Total 1TB storage)
Graphics	Integrated Graphics
Operating System	Windows 11 Pro
USB 3.0 Ports	2 x SuperSpeed USB Type-A 5Gbps
USB 2.0 Ports	2 x USB 2.0 Type-A
Video Output	1 x HDMI 1.4
Audio	1 x Headphone/Microphone Combo
Network	RJ-45 Ethernet, Wi-Fi 6
Included Peripherals	Wired Keyboard & Mouse
Dimensions (LxWxH)	19 x 8 x 15 inches
Item Weight	60 pounds

Enjoy a stunning display



Image 5.2: A visual representation of the HP All-in-One PC's display dimensions, including width, height, and depth, along with its weight.

6. WARRANTY INFORMATION

Your HP All-in-One PC is covered by a standard manufacturer's warranty. For specific details regarding warranty duration, coverage, and terms, please refer to the warranty documentation included with your product or visit the official HP support website. Keep your proof of purchase for warranty claims.

7. SUPPORT

For further assistance, technical support, or to download drivers and software updates, please visit the official HP Support website:

HP Official Support

You may also contact HP customer service directly using the contact information provided on their website.

