## Hisense 75S7N

# Hisense CanvasTV Series User Manual

Model: 75S7N

Brand: Hisense

## 1. Introduction

The Hisense 75-Inch Class QLED 4K S7N CanvasTV is designed to seamlessly integrate into your living space, functioning both as a high-quality television and a dynamic art display. This manual provides essential information for setting up, operating, and maintaining your CanvasTV.

Key features include a Hi-Matte Display for reduced glare, an UltraSlim Wall Mount for flush installation, and a customizable magnetic frame. The TV also incorporates Art Mode, allowing you to showcase a collection of iconic masterpieces or personal photos when not in use, and features Google TV for a comprehensive entertainment experience.




Figure 1.1: Hisense CanvasTV in Art Mode, showcasing a painting.

## 2. What's in the Box

Verify that all components are present before beginning installation:

- TV Unit
- Power Cable
- Remote Control (with 2 AAA batteries included)
- UltraSlim Wall Mount (two-part system)
- Teak Frame (magnetic)




Figure 2.1: CanvasTV S7 dimensions and remote control.

## 3. Setup and Installation

### 3.1 Wall Mounting

The CanvasTV includes an UltraSlim Wall Mount designed for a flush installation, making the TV appear like a framed artwork. The mounting system is a two-part design, which simplifies handling and installation. It is recommended to have at least two people for safe installation due to the size and weight of the TV.

- Ensure the mounting surface is structurally sound and capable of supporting the TV's weight (approximately 76.7 lbs for the 75-inch model).
- Use the provided template to accurately mark drilling locations for the wall brackets.
- Securely fasten the wall brackets to wall studs or appropriate masonry using lag bolts. Avoid using drywall anchors unless specifically rated for the TV's weight and approved by a professional.
- Once the wall brackets are secure, carefully lift and attach the TV to the mounted brackets.

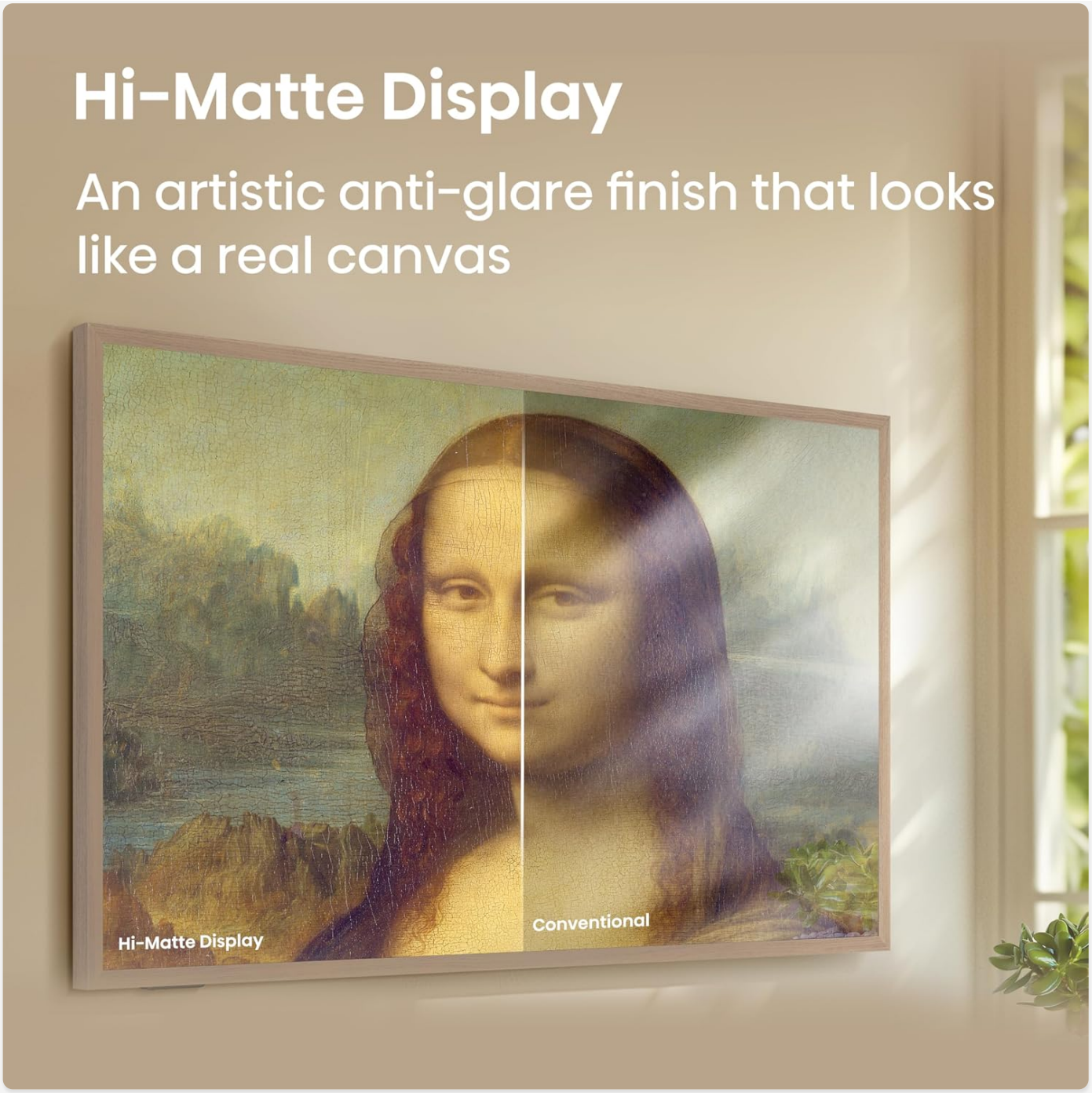


Figure 3.1: UltraSlim Wall Mount allows the CanvasTV to sit flush against the wall.



Figure 3.2: Detail of the magnetic frame corner with Hisense branding.

## 3.2 Attaching the Frame

The CanvasTV comes with a magnetic teak frame. This frame easily snaps into place around the TV's bezel, allowing for quick customization and a finished art-like appearance. Additional frame options (white, walnut) may be available separately to match your decor.




Figure 3.3: Magnetic frames can be easily attached and swapped.

## 3.3 Connecting Peripherals

The CanvasTV offers various connectivity options for external devices:

- **HDMI Ports:** Connect gaming consoles, Blu-ray players, soundbars, and other HDMI-enabled devices. Two HDMI ports support 4K@60Hz, and two support 4K@144Hz for high-refresh-rate gaming. One HDMI port supports eARC for enhanced audio return.
- **USB Ports:** Connect USB flash drives for media playback (USB 2.0 and USB 3.0 available).
- **Ethernet:** For a stable wired internet connection.
- **Digital Audio Out:** Connect soundbars or external audio systems.
- **ANT:** For connecting an antenna for over-the-air broadcasts.
- **Wireless:** Built-in Wi-Fi and Bluetooth for wireless connectivity.




Figure 3.4: Available connectivity ports on the CanvasTV.

## 4. Operating Instructions

### 4.1 Powering On/Off

Press the power button on the remote control or the TV itself to turn the unit on or off. The TV features a motion detector that can intelligently power on when it senses your presence, particularly useful in Art Mode.

### 4.2 Remote Control

The CanvasTV comes with a new backlit voice remote for convenient operation. Key features include:

- **Lift to Light:** Keys illuminate when the remote is picked up.
- **Customized Favorite Key:** Quick access to your preferred app.
- **Find My Remote:** A feature to help locate a misplaced remote.
- **Art Mode Button:** Dedicated button for quick access to Art Mode.

- **Voice Control:** Utilize Google Assistant for commands and searches.




Figure 4.1: Hisense Backlit Voice Remote.

## 4.3 Art Mode

Transform your TV into a work of art when it's not in use. Art Mode allows you to display a curated collection of iconic masterpieces or your own uploaded photos. You can select a single picture or create a slideshow. The Hi-Matte Display and motion detector enhance the art viewing experience.

- Access Art Mode via the dedicated button on the remote or through the TV's menu.
- Browse the extensive library of pre-loaded artworks, including pieces from renowned artists.
- Upload your own photos via USB to personalize your display.
- The motion detector can activate Art Mode when you enter the room and turn off the display when no presence is detected, saving energy.

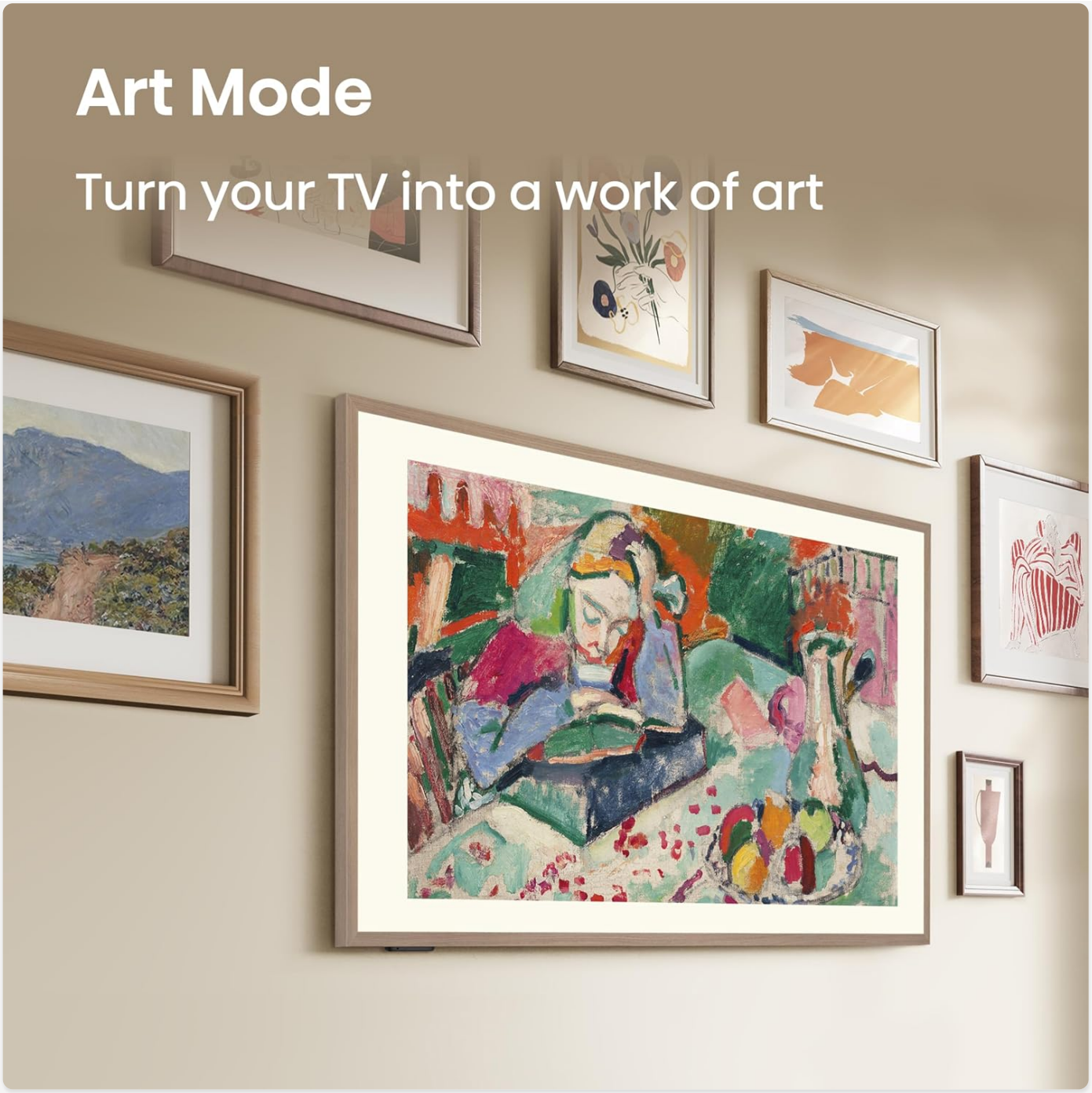


Figure 4.2: CanvasTV in Art Mode.




Figure 4.3: A selection of subscription-free artworks available.

## 4.4 Display Features

- **4K QLED:** Experience rich color and detail with Quantum Dot technology, offering over a billion color combinations for a vibrant picture.
- **Hi-Matte Display:** A special low-reflection coating minimizes glare, enhancing the viewing experience by giving digital artwork the depth and texture of real paintings.
- **Total Ambient Adaptive:** The RGB light sensor adapts the screen's color temperature and brightness in real-time to the ambient lighting in your environment, ensuring a perfect view day or night.

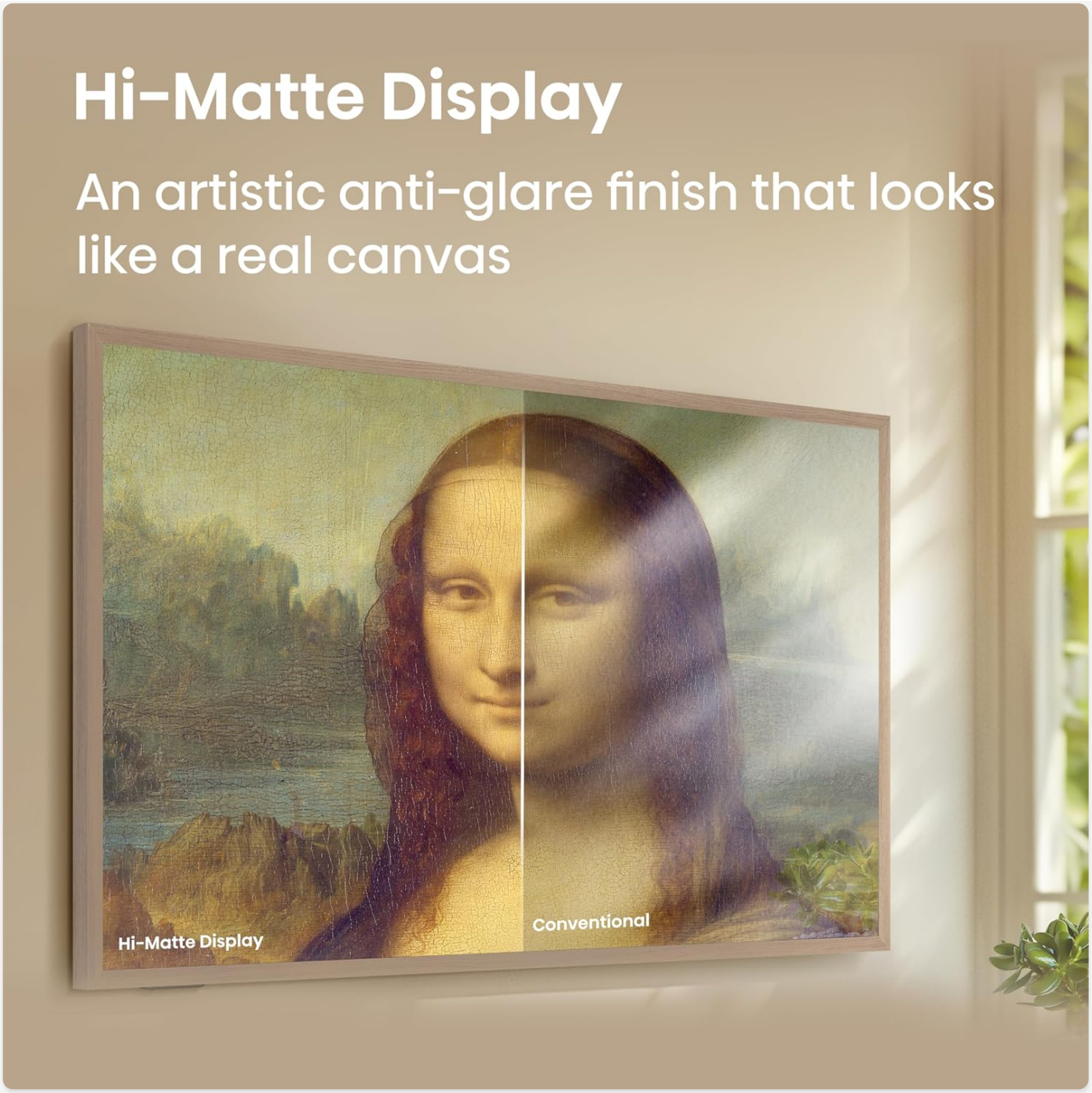


Figure 4.4: Hi-Matte Display reduces glare significantly.




Figure 4.5: 4K QLED delivers over a billion shades of vivid color.

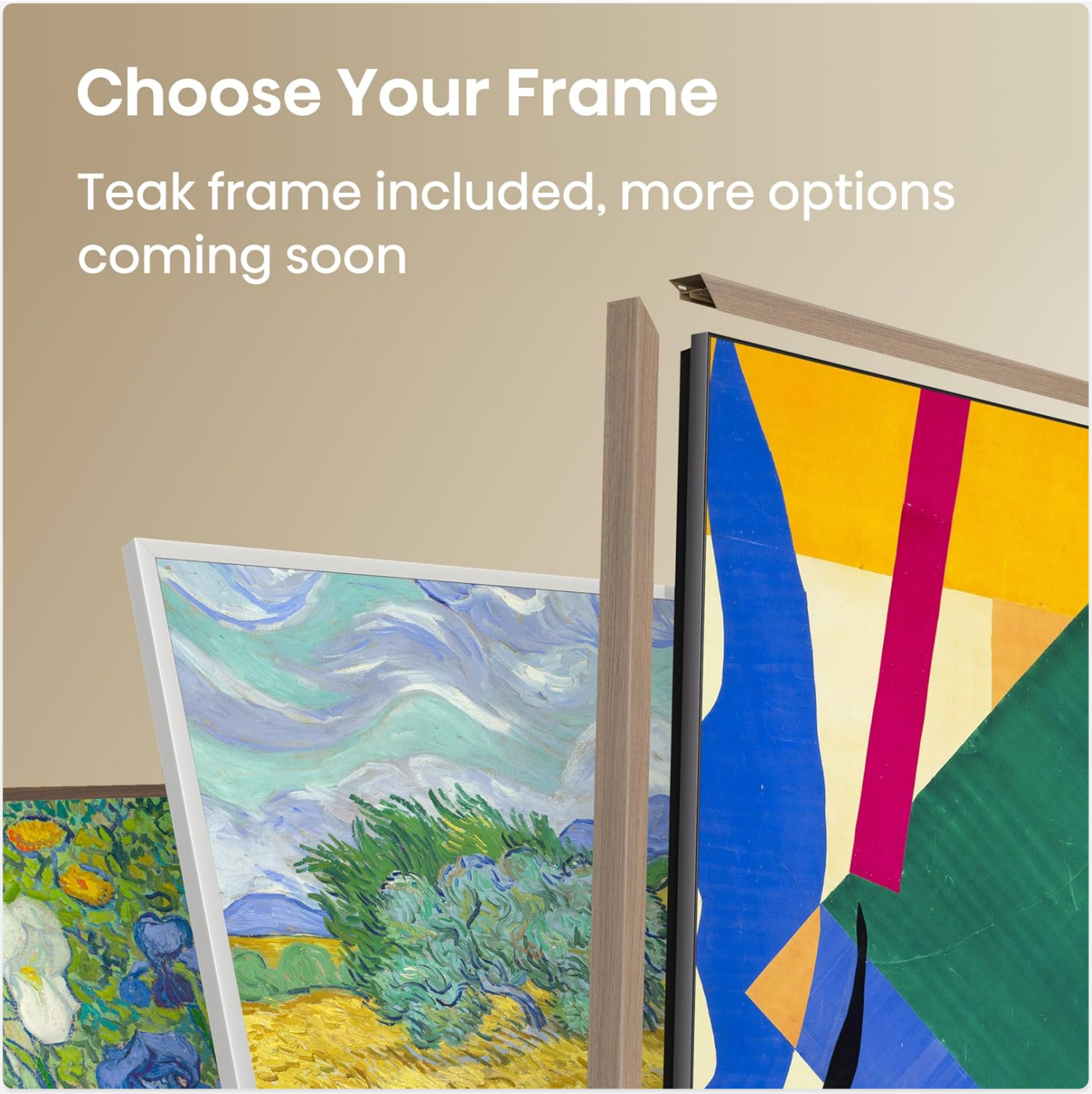


Figure 4.6: Total Ambient Adaptive feature for optimal viewing in any lighting.

## 4.5 Audio Features

The CanvasTV features 2.0.2 Multi-Channel Surround Sound, designed to fill your room with immersive audio, enhancing your movie, gaming, and music experiences.

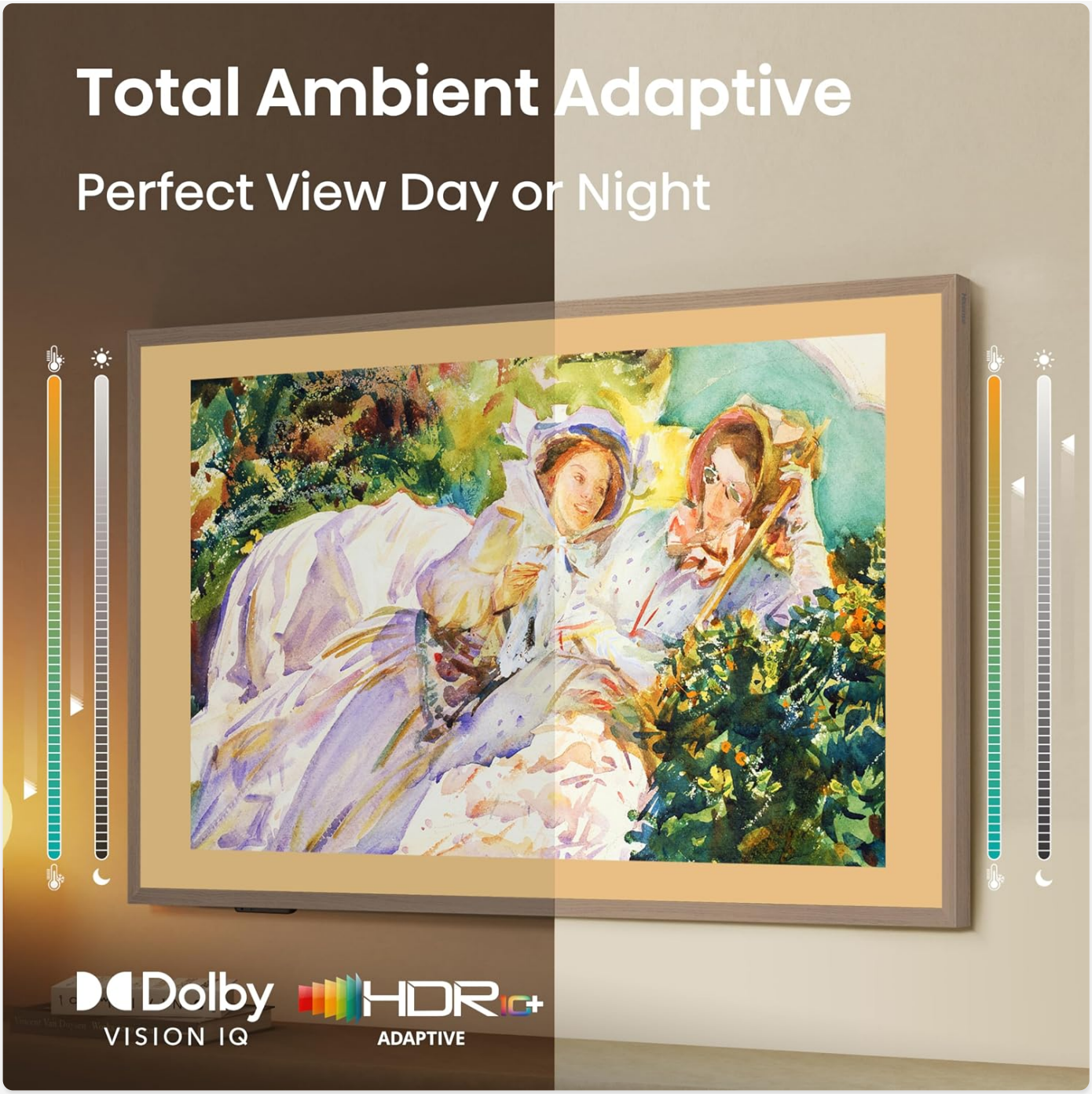


Figure 4.7: Multi-Dimensional Sound for an immersive audio experience.

## 4.6 Google TV

Google TV brings together movies, shows, live TV, and more from across your apps and subscriptions, organizing them for personalized recommendations. You can use Google Assistant for voice commands and to browse content.




Figure 4.8: Google TV interface for integrated entertainment.

### 4.7 Game Mode PRO

Designed for an optimized gaming experience, Game Mode PRO features a Native 144Hz refresh rate, Variable Refresh Rate (VRR), AMD FreeSync Premium, Auto Low Latency Mode (ALLM), and Low Latency MEMC. These technologies work together to virtually eliminate screen tearing and reduce input lag, providing a smoother and more responsive gaming experience. The Game Bar allows for on-the-fly adjustments to gameplay settings.

## 5. Maintenance

### 5.1 Cleaning the Screen

- Always unplug the TV before cleaning.
- Use a soft, lint-free cloth, such as a microfiber cloth, to gently wipe the screen.
- For stubborn marks, lightly dampen the cloth with distilled water or a screen-specific cleaning solution. Never spray liquid directly onto the screen.

- Avoid using harsh chemicals, abrasive cleaners, or alcohol-based solutions, as these can damage the Hi-Matte display coating.

### 5.2 Cleaning the Frame and Body

- Wipe the frame and TV body with a soft, dry cloth.
- For magnetic frames, ensure the magnetic strips are clean and free of debris to maintain a secure fit.

### 5.3 General Care

- Avoid placing the TV in direct sunlight or near heat sources.
- Ensure adequate ventilation around the TV to prevent overheating.
- Protect the TV from dust by regularly dusting or using a TV cover when not in use for extended periods.

## 6. Troubleshooting

This section addresses common issues you might encounter with your Hisense CanvasTV. For more detailed troubleshooting, refer to the Hisense support website or contact customer service.

### 6.1 No Power / No Picture

- Ensure the power cable is securely connected to both the TV and a working electrical outlet.
- Check if the power outlet is active by plugging in another device.
- Press the power button on the remote control or the TV itself.
- If using a power strip or surge protector, ensure it is turned on and functioning.

### 6.2 No Sound

- Check the TV's volume level and ensure it is not muted.
- If using external audio devices (soundbar, receiver), ensure they are properly connected and powered on, and that the correct audio input is selected on the TV.
- Verify audio settings in the TV menu (e.g., output to internal speakers or external audio system).

### 6.3 Remote Control Not Working

- Replace the batteries in the remote control (2 AAA batteries).
- Ensure there are no obstructions between the remote and the TV's IR sensor.
- If the remote is paired via Bluetooth, try re-pairing it according to the TV's on-screen instructions.
- Use the "Find My Remote" feature if available.

### 6.4 Picture Quality Issues (Glare, Colors)

- **Glare:** Ensure the Hi-Matte Display is clean. Adjust room lighting or TV placement to minimize direct light sources.
- **Colors:** Check picture settings in the TV menu (e.g., picture mode, color temperature). Ensure the "Total Ambient Adaptive" feature is enabled or disabled as desired.
- **Blurry/Pixelated:** Verify the input source resolution. Ensure you are watching 4K content for optimal clarity. Check cable connections for looseness or damage.

### 6.5 Art Mode Issues

- If Art Mode is not activating, check the motion sensor settings in the TV menu.
- Ensure the TV's ambient light sensor is not obstructed, as this can affect Art Mode's appearance.

- If artworks are not loading, ensure the TV has an active internet connection.

## 7. Specifications

| Feature | Detail |
|---|---|
| Model Number | 75S7N |
| Screen Size | 74.5 Inches (Diagonal) |
| Product Dimensions (D x W x H) | 1.4" x 66.7" x 38.5" |
| Weight | 76.7 Pounds |
| Display Technology | LCD, LED, QLED (Quantum Dot) |
| Resolution | 4K (3840 x 2160) |
| Refresh Rate | 144 Hz (Native) |
| Special Features | Art Mode, Google TV, Low Reflection Hi-Matte Display, Native 144Hz Game Mode Pro, UltraSlim Wall Mount & Magnetic Frame Included |
| Connectivity Technology | Bluetooth, Ethernet, HDMI (eARC, 4K@60Hz, 4K@144Hz), USB (2.0, 3.0), Wi-Fi |
| Aspect Ratio | 16:9 |
| Batteries Required | 2 AAA (Included for Remote) |
| Manufacturer | Hisense |
| First Available | March 26, 2025 |

## 8. Warranty and Support

### 8.1 Manufacturer's Warranty

Hisense provides a limited warranty for its products. For specific warranty terms and conditions, including coverage duration and what is covered, please refer to the warranty card included with your product or visit the official Hisense support website. Keep your proof of purchase for warranty claims.

### 8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Hisense Customer Support. You can typically find contact information (phone numbers, email, chat support) on the official Hisense website:

**Visit Hisense Support Website**

Extended protection plans may also be available for purchase separately, offering additional coverage beyond the standard manufacturer's warranty.

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Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question