

## EUHOMY HZB-15NF

# EUHOMY Smart Nugget Ice Maker Countertop User Manual

MODEL: HZB-15NF

Brand: EUHOMY

## IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using your EUHOMY Smart Nugget Ice Maker. Retain this manual for future reference.

- **Electrical Safety:** Ensure the power outlet matches the voltage requirements of the ice maker (115 Volts). Do not operate with a damaged cord or plug. Do not immerse the appliance, cord, or plug in water or other liquids.
- **Placement:** Place the ice maker on a stable, level surface away from direct sunlight and heat sources. Ensure adequate ventilation around the unit. Maintain a minimum of 5 inches (12.7 cm) clearance from walls or other objects.
- **Water Quality:** Use only potable water in the ice maker.
- **Children:** This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
- **Maintenance:** Unplug the ice maker before cleaning or performing any maintenance.

## PRODUCT OVERVIEW

The EUHOMY Smart Nugget Ice Maker (Model HZB-15NF) is designed to produce chewable nugget ice efficiently. It features smart control via an app and a self-cleaning function.

### Components Included:

- Ice Maker Machine
- Ice Scoop
- Ice Basket

- Instruction Manual (this document)

## Product Diagram:



Figure 1: Front view of the EUHOMY Smart Nugget Ice Maker, showing the ice bin, control panel, and included ice scoop. A glass of iced beverage is also shown.

# COMPACT SIZE



Smaller  
**10%**  
Just like as A4 paper



Figure 2: Diagram illustrating the compact dimensions of the ice maker: 11.8"D x 9.1"W x 13.1"H, alongside the 1.6 lbs ice basket.

## SETUP

### 1. Unpacking

Carefully remove the ice maker from its packaging. Inspect the unit for any damage. Remove all packing materials, including any tape or protective films.

## **2. Placement**

Place the ice maker on a flat, stable, and heat-resistant surface. Ensure there is at least 5 inches (12.7 cm) of space around the unit for proper ventilation. Avoid placing it near heat sources or in direct sunlight.

## **3. Initial Cleaning**

Before first use, it is recommended to clean the interior of the ice maker. Refer to the 'Maintenance' section for detailed cleaning instructions. After cleaning, ensure all components are dry before proceeding.

## **4. Power Connection**

Plug the power cord into a grounded electrical outlet. The unit is now ready for operation.

# **OPERATING INSTRUCTIONS**

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## **1. Adding Water**

Open the lid and fill the water reservoir with potable water up to the 'MAX' fill line. Do not overfill.

## **2. Starting Ice Production**

Press the ON/OFF button to start the ice-making cycle. The unit will begin producing nugget ice within approximately 7 minutes.





Figure 3: The ice maker actively producing ice, highlighting its rapid ice-making capability and capacity of 40 lbs/24h.

### 3. Understanding LED Status Lights

The ice maker is equipped with an intuitive LED indicator light system:

- **Blue Light:** Indicates the unit is actively making ice.
- **Purple Light:** Indicates the ice basket is full. The ice maker will pause production until ice is removed.
- **Orange Light:** Indicates a low water level. Refill the water reservoir to resume ice production.

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# MORE VISIBLE ICE MAKER STATUS



Figure 4: Visual representation of the LED status lights for 'Ice Full', 'Making Ice', and 'Low Water'.

## 4. Smart Wi-Fi & App Control

The ice maker can be controlled remotely via a dedicated app. Follow these steps to connect:

1. Download the EUHOMY app from your device's app store.
2. Ensure your ice maker is plugged in and your smartphone's Bluetooth is enabled.
3. Open the app and follow the on-screen instructions to pair your ice maker.

4. Once connected, you can remotely start/stop ice production, set schedules, and monitor the ice maker's status.
5. Voice commands via Alexa are also supported once the device is integrated with your smart home system.

# Smart Voice & APP Control

"Ice On Demand! Command via App Anywhere."

WiFi | works with alexa | Bluetooth

"Hey Alexa, Make Ice Now!"

"Okay"



Figure 5: Demonstrates the smart app and voice control features, allowing remote operation of the ice maker.



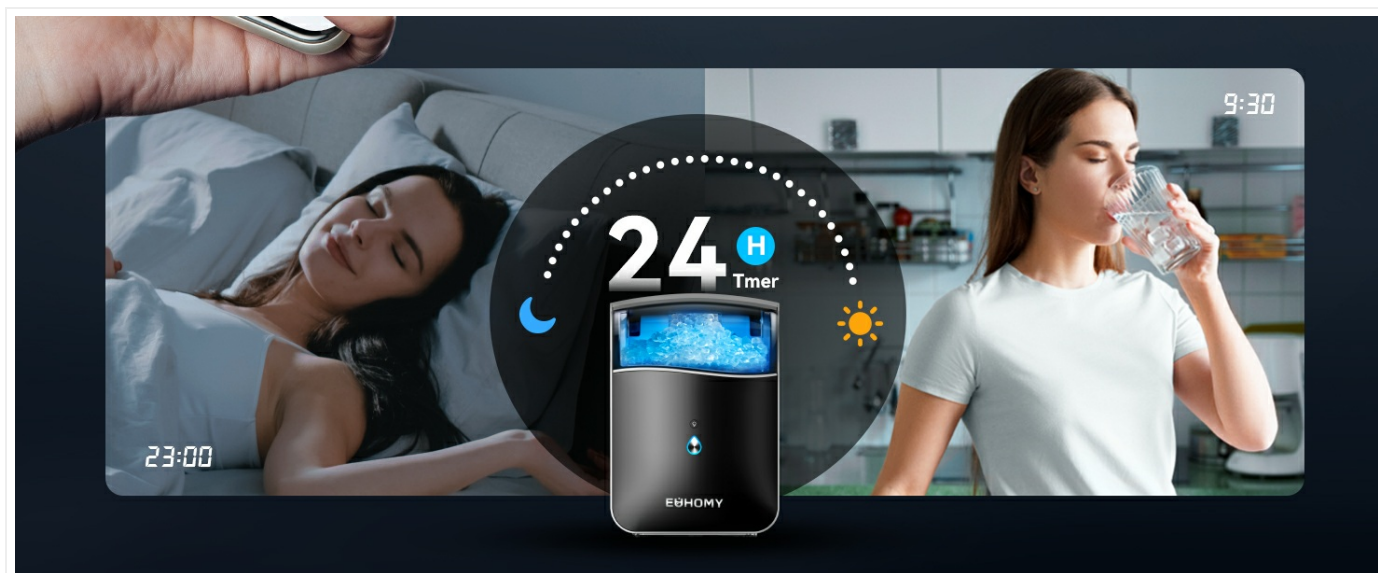


Figure 6: The app interface for scheduling ice production over a 24-hour period.

## MAINTENANCE

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### 1. Automatic Self-Cleaning Function

The ice maker features an automatic self-cleaning cycle:

1. Ensure the water reservoir is filled.
2. Press and hold the ON/OFF button for 5 seconds to initiate the 20-minute self-cleaning cycle.
3. The unit will automatically clean its internal components.
4. After the cycle, drain the water from the unit.



# 99.6+ CLEANLINESS

Self-cleaning process lasts for 15 mins, removes 99.6% of dirt,  
and you will get clean and healthy ice cubes



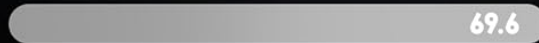
Separate  
Booster Pump



Work with  
Euhomy APP

## Cleanliness

OTHERS



69.6

OURS



99.6+

↑ 30%

\* The data is from Laboratory Euhomy

Figure 7: Internal diagram illustrating the self-cleaning process and the separate booster pump for efficient cleaning.



Figure 8: Simplified steps for automatic cleaning: one press for a 15-minute cycle.

## 2. Deep Cleaning (Recommended Quarterly)

For a thorough deep clean, especially if using the machine continuously:

1. Unplug the machine.
2. Move the machine so the front hangs over a sink. Pull out the drain plug to empty all water.
3. Empty the ice bucket, remove the ice basket, scoop, and the small filter at the bottom of the tank (left side). Clean these components by hand or in a dishwasher.
4. Reinstall the drain plug. Add half a cup of bleach to the tank, then fill the tank with hot water to the very top (above the max fill line).
5. Hold the power button for five seconds until the 'Add Water' light starts flashing. This initiates the self-cleaning cycle. Let it run for approximately 30 minutes.
6. Drain the machine completely.
7. Refill the tank with clean hot water to the top and run the cleaning cycle one more time for 30 minutes to rinse thoroughly.
8. Drain the machine again. Reinstall the cleaned filter and ice basket. Refill with fresh water to the max line.

## 3. Draining Water

To drain the water reservoir, locate the drain plug at the bottom of the unit. Place a container under the plug and remove it to allow water to flow out. Reinsert the plug firmly after draining.

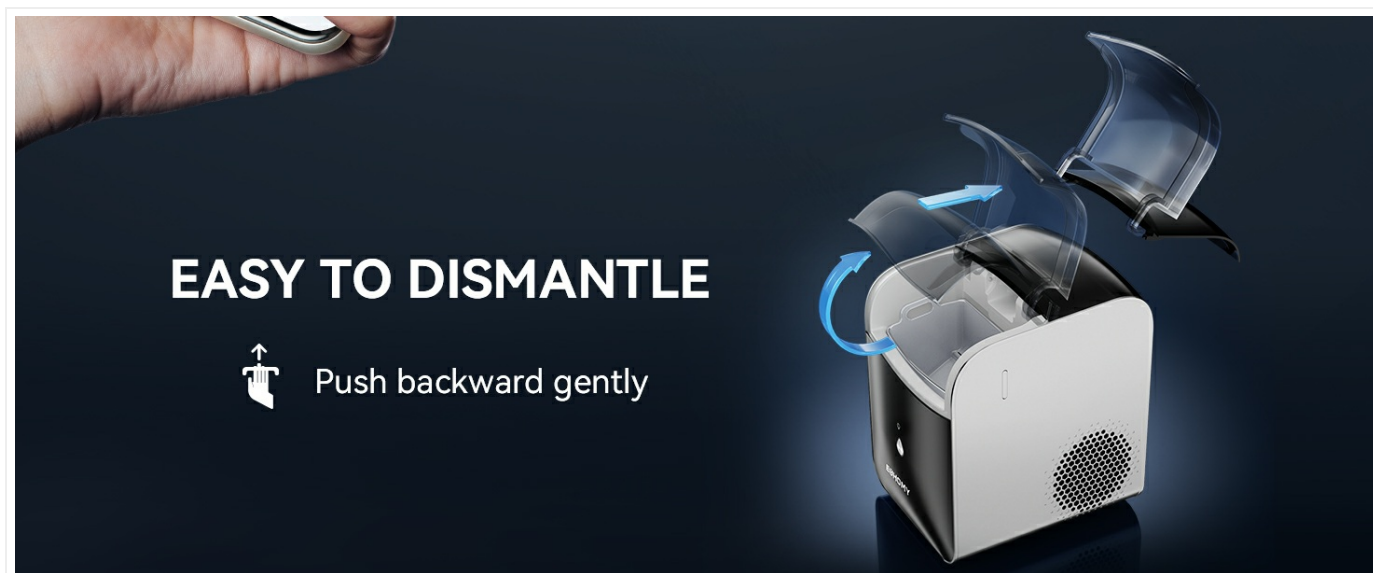


Figure 9: Instructions for easy dismantling of the top cover for cleaning access.

## TROUBLESHOOTING

| Problem                  | Possible Cause                                | Solution   |
|--------------------------|---|--|
| No ice production        | Low water level (Orange light)                | Refill the water reservoir with potable water.   |
| No ice production        | Ice basket full (Purple light)                | Remove ice from the basket.  |
| Ice tastes unusual       | Unit needs cleaning                           | Perform a self-cleaning cycle or a deep clean as described in the 'Maintenance' section.                                   |
| Ice maker not turning on | No power                                      | Check power cord connection and wall outlet. Ensure the unit is plugged into a working outlet.                             |
| App connection issues    | Bluetooth/Wi-Fi not enabled or pairing failed | Ensure Bluetooth is on, restart the app, or re-attempt pairing following in-app instructions. Check Wi-Fi signal strength. |

## SPECIFICATIONS

| Specification         | Detail                  |
|-----------------------|-------------------------|
| Brand                 | EUHOMY                  |
| Model Name            | HZB-15NF                |
| Product Dimensions    | 11.8"D x 9.1"W x 13.1"H |
| Capacity (Ice Basket) | 1.6 Pounds              |
| Wattage               | 135 watts               |

| Specification          | Detail       |
|------------------------|--------------|
| Voltage                | 115 Volts    |
| Refrigerant            | R600a        |
| Ice Production per Day | 40 Pounds    |
| Item Weight            | 19.29 pounds |
| Color                  | Black        |
| UPC                    | 850076222765 |

## WARRANTY AND SUPPORT

### Warranty Information

Your EUHOMY Smart Nugget Ice Maker comes with a **1-year comprehensive warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the quality and performance of your appliance.

### Customer Support

For technical support, troubleshooting assistance, or warranty claims, please contact EUHOMY customer service. Our dedicated team is available to assist you with any questions or concerns regarding your pebble ice maker.


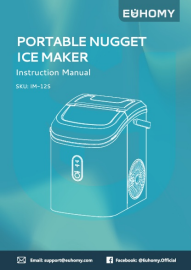
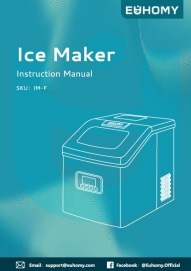
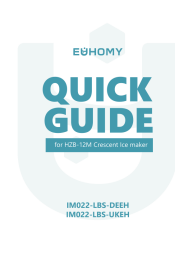
Please refer to the contact information provided on the EUHOMY official website or your purchase documentation for the most up-to-date support channels.



### Related Documents - HZB-15NF

|   |   |
|---|---|
| <div>User Manual of Product 1:<br/>EUHOMY Nugget Ice Maker Countertop, 10.6L/Day, 2-Way Water Filter, Self-Cleaning/Refrigerator Ice Maker Machine with 12L Reservoir, Ice Maker Countertop Ideal for Home, Office, Bar, and Party (Grey)</div>   | <div><a href="#">Euhomy IM-03S Nugget Ice Maker User Manual &amp; Instructions</a><br/>Comprehensive user manual for the Euhomy IM-03S countertop nugget ice maker. Includes setup, operation, cleaning, maintenance, troubleshooting, and warranty information.</div>                |
| <div><div>1. Q&amp;A</div><div><div>1. How often do I need to clean my ice maker?<br/>It depends on your usage habits. If you use the ice maker often, it is recommended that you clean it at least once a week. Please refer to the cleaning instructions in the user manual for more details.</div><div>2. How should I clean the machine?<br/>To ensure the ice maker operates properly, it is important to clean it regularly and avoid using harsh cleaning agents. Please refer to the cleaning instructions in the user manual for more details.</div><div>3. Why are my ice cubes cloudy?<br/>Ice cubes may be cloudy due to the water quality or the ice maker's internal components. Please refer to the troubleshooting guide for more details.</div><div>4. Can I put salt and ketchup into the water tank for making ice cubes?<br/>No, please do not put salt or ketchup into the water tank. This may damage the ice maker's internal components and affect the taste of the ice cubes.</div><div>5. Why do my ice cubes melt easily?<br/>Ice cubes may melt easily due to the water quality or the ice maker's internal components. Please refer to the troubleshooting guide for more details.</div><div>6. Why do my ice cubes stick together?<br/>Ice cubes may stick together due to the water quality or the ice maker's internal components. Please refer to the troubleshooting guide for more details.</div><div>7. Why do the ice cubes I made smell of plastic?<br/>Ice cubes may smell of plastic due to the water quality or the ice maker's internal components. Please refer to the troubleshooting guide for more details.</div><div>8. Why does my machine make noise when it is running?<br/>The machine may make noise when it is running. This is normal and does not indicate a problem. Please refer to the troubleshooting guide for more details.</div></div><div>EUHOMY</div></div> | <div><a href="#">Euhomy HZB-15NF Ice Maker User Manual and Troubleshooting Guide</a><br/>Comprehensive user manual for the Euhomy HZB-15NF ice maker, covering operation, safety precautions, maintenance, troubleshooting, technical specifications, and warranty information.</div> |



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|--|---|
|  <p>Ice Maker<br/>Instruction Manual<br/>SKU: IM021-BGR-EH-HD<br/>SKU: IM021-BGR-US2X</p> <p>For Customer Service Support: ☎ 1-800-452-0887 ✉ support@euhomy.com</p> | <p><a href="#">EUHOMY IM021-BGR-EH-HD Grey Countertop Ice Maker - 27 lbs/Day</a></p> <p>Discover the EUHOMY IM021-BGR-EH-HD, a compact and efficient grey countertop ice maker. Produces up to 27 lbs of bullet ice daily with fast 6-minute cycles, self-cleaning, and quiet operation. Includes ice scoop.</p>  |
|  <p>EUHOMY<br/>PORTABLE NUGGET<br/>ICE MAKER<br/>Instruction Manual<br/>SKU: IM-12S</p> <p>Email: support@euhomy.com Facebook: @EuhomyOfficial</p>                  | <p><a href="#">Euhomy IM-12S Portable Nugget Ice Maker Instruction Manual</a></p> <p>This instruction manual provides detailed guidance on operating, maintaining, and troubleshooting the Euhomy IM-12S Portable Nugget Ice Maker. Learn about safety precautions, unit components, cleaning procedures, technical specifications, and warranty information.</p> |
|  <p>EUHOMY<br/>Ice Maker<br/>Instruction Manual<br/>SKU: IM-F</p> <p>Email: support@euhomy.com Facebook: @EuhomyOfficial</p>  | <p><a href="#">Euhomy IM-F Ice Maker: Instruction Manual, Operation, and Troubleshooting Guide</a></p> <p>Comprehensive guide for the Euhomy IM-F ice maker, covering safety precautions, operation, installation, maintenance, specifications, warranty, and troubleshooting tips.</p>   |
|  <p>EUHOMY<br/>QUICK GUIDE<br/>For 12S, 12M Crescent Ice Maker</p> <p>IM022-LBS-DEEH<br/>IM022-LBS-UKEH</p>   | <p><a href="#">EUHOMY HZB-12M Crescent Ice Maker Quick Guide</a></p> <p>Quick start guide for the EUHOMY HZB-12M Crescent Ice Maker, covering essential setup, first-time cleaning, ice making process, maintenance, and frequently asked questions to ensure optimal performance and longevity.</p>  |