

CallToU CC32WH

CallToU Caregiver Pager Wireless Call Buttons User Manual

MODEL: CC32WH

1. Introduction

This manual provides comprehensive instructions for the CallToU Caregiver Pager Wireless Call Button System, Model CC32WH. This system is designed to facilitate communication between caregivers and individuals requiring assistance, such as the elderly, bedridden, or those with limited mobility. Please read this manual thoroughly before operating the device to ensure proper function and safety.

2. Product Overview

The CallToU Caregiver Pager system consists of a portable USB receiver and two call buttons: one wrist-worn button and one waterproof pendant-style button. The system offers a reliable method for individuals to alert their caregiver with a simple press of a button.



Figure 2.1: Overview of the CallToU Caregiver Pager System components.

Key features include a 500-foot operating range in open areas, 18 selectable ringtones, vibration mode, multi-color LED indicators, and adjustable volume levels. The call buttons are designed for versatile placement, including wearing on the body or mounting on a wall.

Product Information



Figure 2.2: Labeled components of the CallToU Caregiver Pager System.

3. Package Contents

Verify that all items are present in your package:

- 1 x Portable USB Receiver
- 1 x Wrist Call Button (SOS)
- 1 x Waterproof Pendant Call Button (CALL)
- 1 x USB Charging Cable (for Receiver)
- 2 x 12V Alkaline Batteries (pre-installed in call buttons)
- 1 x Lanyard (for pendant call button)

4. Setup Instructions

4.1. Charging the Receiver

Before first use, fully charge the portable USB receiver. Connect the provided USB charging cable to the receiver's Type-C port and plug the other end into a standard USB power adapter (not included).

Rechargeable Caregiver Pager



Standby Time: 30 Days



Charging Time: 1.5-2 hours



Number of calls on a full charge: 400 Times



Low Battery Alert



Figure 4.1: Charging the portable USB receiver.

A full charge typically takes 1.5 to 2 hours. The receiver has a standby time of approximately 30 days and can support up to 400 calls on a full charge. A low battery alert will sound as "Low Battery" when charging is needed.

4.2. Installing/Checking Call Button Batteries

The call buttons come with 12V alkaline batteries pre-installed. If replacement is needed, open the button casing carefully and insert a new 12V battery, ensuring correct polarity. A low battery alert for the call buttons will also be indicated by the receiver.

4.3. Powering On/Off the Receiver

Press and hold the 'On/Off' button located on the side of the receiver to power it on or off.

4.4. Pairing Call Buttons with the Receiver

The call buttons are typically pre-paired with the receiver. If re-pairing is necessary or if you are adding additional buttons, follow these steps:

1. **Step 1:** Power on the receiver by pressing the 'On/Off' button.
2. **Step 2:** Press the 'Ringtone' button on the receiver to select your desired alert sound.
3. **Step 3:** Press and hold the 'Volume' button on the receiver until it emits a "di-di" sound and the LED

indicator begins to flash. This indicates pairing mode.

4. **Step 4:** Press the call button (either wrist or pendant) you wish to pair. The receiver will emit a "di-di" sound and its LED light will flash, confirming receipt of the signal.
5. **Step 5:** Press the same call button again to confirm the pairing. The receiver should now ring with the selected ringtone.

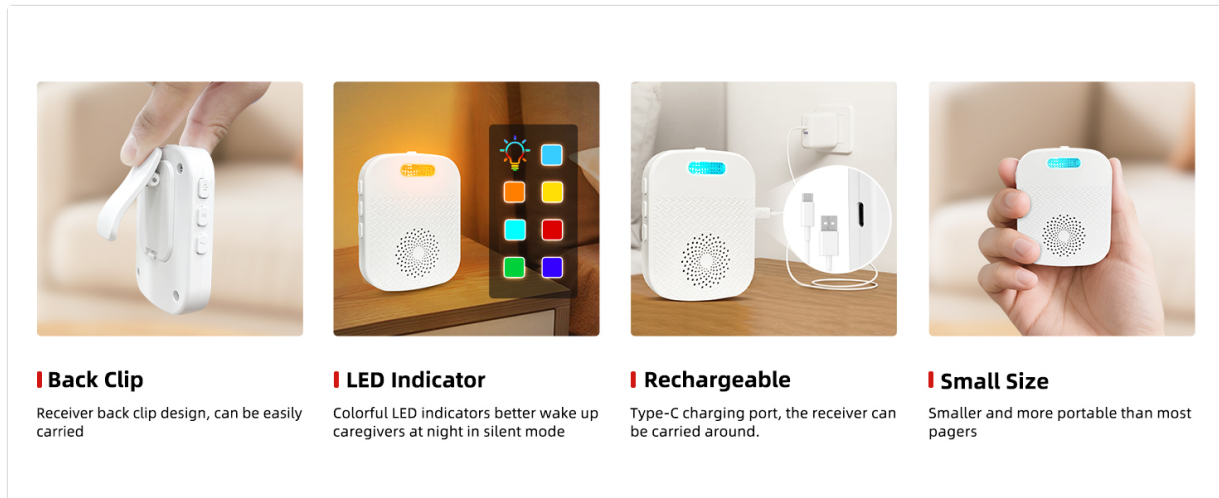


Figure 4.2: Visual guide for pairing call buttons with the receiver.

5. Operating Instructions

5.1. Making a Call

To alert the caregiver, simply press the large button on either the wrist call button or the pendant call button. The receiver will activate its alert.

5.2. Receiver Alerts

Upon receiving a signal from a call button, the receiver will:

- Ring with the selected melody.
- Vibrate.
- Flash its multi-color LED indicator.

5.3. Adjusting Volume

The receiver offers 5 adjustable volume levels, ranging from 0 dB (mute) to 110 dB. Use the 'Volume' buttons on the side of the receiver to cycle through the levels.

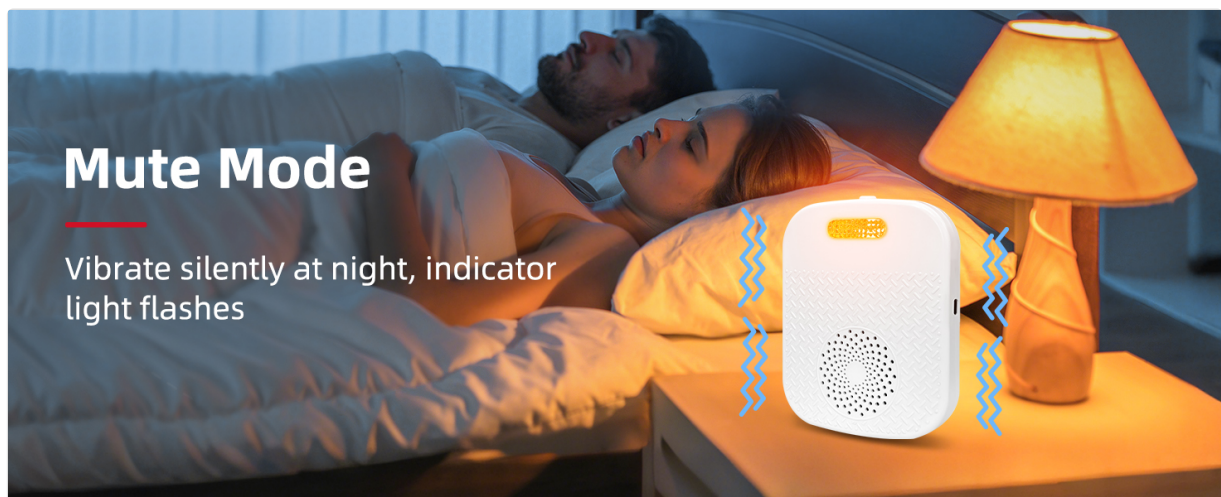


Figure 5.1: Adjustable volume levels for the receiver.

5.4. Changing Ringtones

The receiver has 18 different ringtones. Press the 'Ringtone' button on the side of the receiver to cycle through the available melodies.

5.5. Mute Mode

For silent alerts, set the receiver to 0 dB volume. In this mode, the receiver will only vibrate and flash its LED indicator, which is useful for nighttime monitoring without disturbing others.



Figure 5.2: Receiver operating in mute mode.

5.6. Placement Options for Call Buttons

The call buttons are designed for flexible placement to suit user needs:

- **Wrist Button:** Worn like a watch for easy access.
- **Pendant Button:** Can be worn around the neck using the included lanyard or fixed to a wall near a bed, toilet, or shower.



Figure 5.3: Flexible placement options for call buttons.

5.7. Receiver Portability

The portable receiver features a back clip, allowing it to be easily attached to a belt or carried in a pocket. This ensures the caregiver can remain mobile while staying alert.

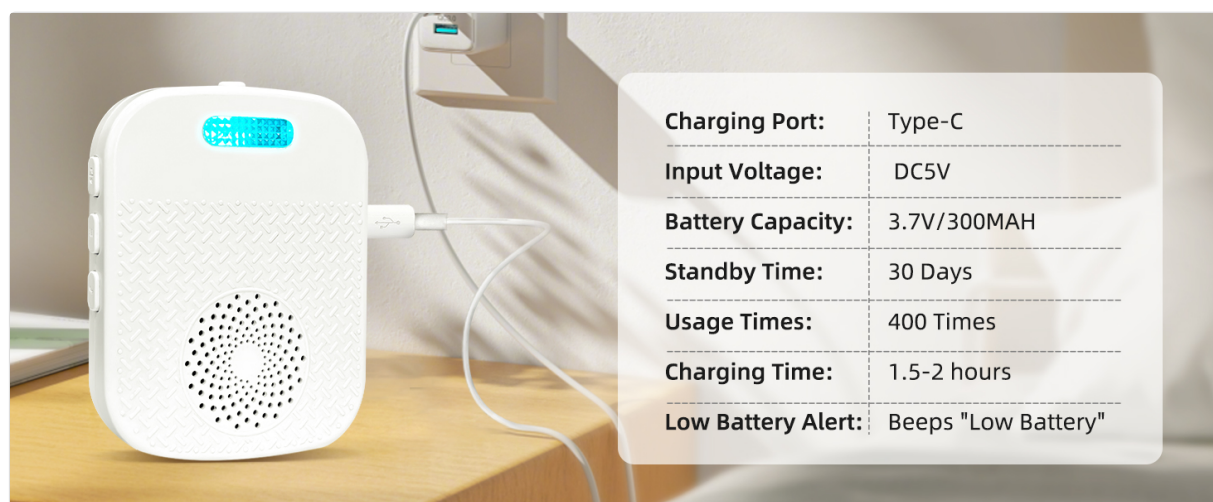


Figure 5.4: Receiver features including back clip and portability.

6. Maintenance

6.1. Cleaning

Wipe the devices with a soft, dry cloth. Do not use abrasive cleaners or immerse the receiver in water. The call buttons are IP55 dustproof and waterproof, meaning they can withstand splashes but should not be submerged.

6.2. Battery Replacement (Call Buttons)

When the receiver indicates a low battery alert for a call button, replace the 12V alkaline battery inside the respective button. Refer to Section 4.2 for guidance.

6.3. Charging (Receiver)

Regularly charge the receiver when the low battery alert is triggered to ensure continuous operation. Refer to Section 4.1 for charging instructions.

7. Troubleshooting

Issue	Possible Cause	Solution
Receiver does not alert when button is pressed.	Buttons are not paired, receiver is off, or batteries are low.	Ensure receiver is powered on. Re-pair the call buttons (Section 4.4). Check and replace call button batteries. Charge the receiver.
Receiver volume is too low or silent.	Volume setting is too low or in mute mode.	Adjust the volume using the 'Volume' buttons on the receiver (Section 5.3).
Receiver constantly indicates "Low Battery".	Receiver battery is low or a fault in the battery/charging circuit.	Ensure the receiver is fully charged (Section 4.1). If the issue persists after charging, contact customer support.
Call button is difficult to press or unresponsive.	Button mechanism issue or internal fault.	Ensure the button is not obstructed. If unresponsive, contact customer support for assistance.
Limited wireless range.	Obstructions (thick walls, metal structures) or interference.	Relocate the receiver or call buttons to minimize obstructions. Avoid placing near large metal objects or other wireless devices.

8. Specifications




Feature	Detail
Model Number	CC32WH
Brand	CallToU
Power Source (Receiver)	Battery Powered (Rechargeable Lithium-Ion)
Receiver Battery Capacity	3.7V/300MAH
Receiver Charging Port	Type-C USB




Feature	Detail
Receiver Charging Time	1.5 - 2 hours
Receiver Standby Time	Up to 30 days
Call Button Battery Type	12V Alkaline (included)
Wireless Range	Up to 500 feet (152m) in open area
Volume Levels	5 levels (0 dB to 110 dB)
Ringtones	18 options
Call Button Water Resistance	IP55 Dustproof and Waterproof
Control Method	Touch
Product Dimensions	2.8"L x 2.4"W x 3"H (Receiver)
Item Weight	6.7 ounces (Total package)

9. Warranty and Support

CallToU products are designed for reliability and performance. For warranty information, technical support, or any questions regarding your device, please refer to the contact information provided with your purchase or visit the official CallToU website. Please retain your proof of purchase for warranty claims.

Related Documents - CC32WH

 <p>Receiver model : CC28 Transmitter model : BT009 Wrist Call Button: E-05W</p>	<p>CallToU Caregiver Pager System User Manual</p> <p>User manual for the CallToU Caregiver Pager System, including receiver model CC28, transmitter model BT009, and wrist call button E-05W. Learn about features, operation, pairing, troubleshooting, and specifications.</p>
	<p>CallToU Caregiver Pager System CC01 Series Instruction Manual</p> <p>Comprehensive guide to the CallToU CC01 Series Caregiver Pager System, detailing setup, features, troubleshooting, and specifications for enhanced home care and elderly monitoring.</p>
	<p>CallToU CC28 Caregiver Pager FAQ</p> <p>Frequently Asked Questions about the CallToU CC28 Caregiver Pager, covering topics like range, battery issues, pairing, and water resistance.</p>

	<p>CALLTOU CC01 Series Caregiver Pager System: Instruction Manual & Guide</p> <p>Comprehensive guide to the CALLTOU CC01 Series Caregiver Pager System. Learn about setup, pairing, features, specifications, troubleshooting, and precautions for reliable elderly care.</p>
	<p>CallToU CC28 Receiver & BT009-WH Transmitter User Manual</p> <p>User manual for the CallToU CC28 receiver and BT009-WH transmitter, a home care and elderly caregiver pager system. Learn about features, operation, installation, and troubleshooting.</p>
	<p>CallToU TY01 Wireless Doorbell Operation Instructions and Specifications</p> <p>Comprehensive guide to operating the CallToU TY01 wireless doorbell system, covering setup, features, Tuya APP integration, and technical specifications for optimal performance.</p>