

## GENERIC Air31TWS

# Air 31 TWS Wireless Earbuds User Manual

Model: Air31TWS

## INTRODUCTION

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Thank you for choosing the Air 31 TWS Wireless Earbuds. These earbuds are designed to provide a superior audio experience with ultra-low latency, deep bass, and crystal-clear sound, ideal for both music listening and gaming. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

## WHAT'S IN THE Box

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- Air 31 TWS Wireless Earbuds (Left and Right)
- Charging Case
- Type-C Charging Cable
- User Manual (this document)



Image: The Air 31 TWS Wireless Earbuds, gray in color, are shown inside their transparent charging case. The case features a digital display showing "90", indicating the battery percentage, along with individual battery indicators for the left and right earbuds.

## SETUP

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### 1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case. Ensure they are correctly seated in their respective slots.
2. Connect the provided Type-C charging cable to the charging port on the case and the other end to a USB power source (e.g., wall adapter, computer USB port).
3. The digital display on the charging case will show the battery percentage. The earbuds will also indicate charging status (e.g., LED light).
4. Once fully charged, the display will show 100%, and the earbud indicators will turn off or change color.

A full charge provides up to 24 hours of playback time with the charging case.

### 2. Pairing with Your Device

The earbuds will automatically enter pairing mode when taken out of the case.

1. Open the charging case and remove both earbuds. They will automatically power on and attempt to pair with each other.

2. On your device (smartphone, tablet, computer), go to the Bluetooth settings.
3. Turn on Bluetooth.
4. Search for available devices. You should see "Air 31 TWS" or a similar name appear in the list.
5. Select "Air 31 TWS" to connect. Once connected, you will hear a confirmation tone, and the earbuds' indicator lights will change.
6. After the initial pairing, the earbuds will automatically connect to the last paired device when removed from the case, provided Bluetooth is enabled on the device.

### 3. Wearing the Earbuds

For optimal sound quality and comfort, ensure a proper fit.

- Identify the Left (L) and Right (R) earbuds.
- Gently insert each earbud into your ear canal.
- Rotate the earbud slightly until it feels secure and comfortable. A good seal is crucial for deep bass and noise isolation.

## OPERATING INSTRUCTIONS

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### Touch Controls

The Air 31 TWS Earbuds feature intuitive touch controls on each earbud.

Action	Function
Single Tap (L or R)	Play/Pause Music, Answer/End Call
Double Tap (R)	Next Track
Double Tap (L)	Previous Track
Triple Tap (R)	Volume Up
Triple Tap (L)	Volume Down
Long Press (2 seconds) (L or R)	Reject Call, Activate Voice Assistant
Long Press (3 seconds) (L or R)	Toggle Gaming Mode (Low Latency)

### Gaming Mode (Low Latency)

Activate Gaming Mode for ultra-low latency audio synchronization, crucial for competitive gaming.

- To activate: Long press either earbud for 3 seconds until you hear a specific sound cue indicating Gaming Mode is on.
- To deactivate: Long press either earbud for 3 seconds again to return to normal mode.

## MAINTENANCE

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### Cleaning

- Regularly clean the earbuds and charging case to prevent dirt and earwax buildup, which can affect sound quality and charging.
- Use a soft, dry, lint-free cloth to wipe the surfaces of the earbuds and case.

- For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid getting liquid into openings.
- Use a cotton swab or a small, soft brush to gently clean the earbud grilles and charging contacts.

## Storage

- When not in use, always store the earbuds in their charging case to protect them and keep them charged.
- Store the case and earbuds in a cool, dry place, away from direct sunlight, extreme temperatures, and humidity.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds not pairing with device	Bluetooth off, earbuds not in pairing mode, device too far	Ensure Bluetooth is on. Place earbuds back in case, then remove to re-enter pairing mode. Move device closer to earbuds. Forget "Air 31 TWS" in device's Bluetooth settings and re-pair.
Only one earbud working	Earbuds not paired to each other, low battery	Place both earbuds back in the charging case, close the lid for 5 seconds, then open and remove them. Ensure both are charged.
No sound or low volume	Device volume too low, earbud volume too low, poor fit, dirty grilles	Increase volume on both device and earbuds. Adjust earbud position for a better seal. Clean earbud grilles.
Charging issues	Dirty charging contacts, faulty cable/adapter	Clean charging contacts on earbuds and case. Try a different Type-C cable and power adapter.

## SPECIFICATIONS

Feature	Detail
Model Name	Air 31 TWS
Item Model Number	Air31TWS
Brand	GENERIC
Connectivity Technology	Bluetooth 5.3
Ear Placement	In Ear
Form Factor	In Ear
Color	Gray
Manufacturer	Air Audio
Country of Origin	USA
Included Components	Charging case, earbuds, Type-C charging cable
Battery Life (with case)	Up to 24 hours
Microphone	HD Noise-Reduction Mic

Feature	Detail
Special Features	Ultra-Low Latency Gaming Mode, Deep Bass

## WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the contact details provided with your purchase or visit the manufacturer's official website.

Manufacturer: **Air Audio**

For further assistance, please contact your retailer or the manufacturer directly.

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