Sandberg 134-44

Sandberg Face-ID Webcam Mini Pro (Model 134-44) User Manual

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Sandberg Face-ID Webcam Mini Pro, Model 134-44. Please read this manual thoroughly before using the device to ensure optimal performance and longevity.

Image: The Sandberg Face-ID Webcam Mini Pro, featuring a sleek black design with a flexible mounting clip and the Sandberg logo prominently displayed.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Sandberg Face-ID Webcam Mini Pro (Model 134-44)
- USB Connection Cable
- Quick Start Guide (or similar documentation)

SETUP

1. **Placement:** Position the webcam on top of your monitor, laptop screen, or a flat surface. The integrated clip allows for stable attachment. Ensure the camera lens is facing you and is unobstructed.

2. **Connection:** Connect the USB cable from the webcam to an available USB port on your computer. The webcam is plug-and-play, and your operating system should automatically detect and install the necessary drivers.

3. **Initial Test:** Open a video conferencing application or your computer's camera application to confirm the webcam is functioning correctly.

4. **Face-ID Configuration (Windows Hello):**
   - Navigate to your computer's **Settings**.
   - Select **Accounts**, then **Sign-in options**.
   - Under **Windows Hello Face**, click **Set up** and follow the on-screen instructions to register your face for secure login.

OPERATING INSTRUCTIONS

Using the Webcam for Video Communication

- Open your preferred video conferencing software (e.g., Zoom, Microsoft Teams, Skype).
- In the application's settings, select "Sandberg Face-ID Webcam Mini Pro" as your video input device.
- Adjust your position to ensure you are well-lit and centered in the frame.

Using Face-ID for Login

- Once Face-ID is configured, simply look at the webcam when prompted to log in to your computer.
- Ensure adequate lighting and that your face is clearly visible to the camera.

MAINTENANCE

- **Cleaning:** Gently wipe the camera lens with a soft, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use for extended periods, store the webcam in a clean, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid bending or twisting the USB cable excessively to prevent damage.

TROUBLESHOOTING

Webcam not detected:

- Ensure the USB cable is securely connected to both the webcam and your computer.
- Try connecting the webcam to a different USB port.
- Restart your computer.
- Check your operating system's Device Manager (Windows) or System Information (macOS) to see if the webcam is listed.

Poor image quality or no video:

- Ensure the lens is clean and free from dust or smudges.
- Check lighting conditions; sufficient ambient light is crucial for good image quality.
- Verify that the correct webcam is selected in your application's settings.

Face-ID not working:

- Ensure you are positioned directly in front of the webcam.
- Check for adequate lighting; avoid strong backlighting or very dim conditions.
- Re-register your face in Windows Hello settings if issues persist.
- Ensure no obstructions are blocking the webcam's sensors.

SPECIFICATIONS

Feature	Detail
Brand	Sandberg
Model Number	134-44
Effective Still Resolution	5 MP
Minimum Focal Length	3.2 Millimeters
Maximum Focal Length	4 Millimeters
Item Weight	5 ounces
Package Dimensions	4.21 x 3.11 x 2.28 inches
ASIN	B0F2VJVZ2F
Date First Available	April 11, 2025

WARRANTY AND SUPPORT

Sandberg products are built to high quality standards and are typically covered by a limited manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your product or visit the official Sandberg website.

For technical support, troubleshooting assistance, or to inquire about warranty service, please contact Sandberg customer support through their official website or the contact information provided in your product's packaging.

Note: Keep your purchase receipt as proof of purchase for warranty claims.

Related Documents - 134-44

[Sandberg Face-ID Webcam Mini Pro Quick Guide](#)
A quick guide to setting up and using the Sandberg Face-ID Webcam Mini Pro, including connection, mounting, and Windows Hello facial recognition setup. Features driver-less operation and compatibility with chat applications.

[Sandberg All-in-1 ConfCam 4K 4Mic Quick Guide](#)
Get started quickly with the Sandberg All-in-1 ConfCam 4K 4Mic. This quick guide covers setup, connection, mounting, and warranty information for your high-quality conference webcam.

	[Sandberg USB Webcam Wide Angle 1080P HD Quick Guide](#) This quick guide provides essential information for the Sandberg USB Webcam Wide Angle 1080P HD (Model 134-10), covering warranty details, connection instructions, and mounting options for optimal use.
	[Sandberg USB Chat Webcam 1080P HD Quick Guide - Setup and Features](#) Concise guide to setting up and using the Sandberg USB Chat Webcam 1080P HD (Model 134-15). Learn about overview, focus adjustment, connection, mounting, warranty, and support.
	[Sandberg Streamer USB Webcam Pro Elite Quick Guide](#) Quick guide for the Sandberg Streamer USB Webcam Pro Elite (Model 134-39), covering setup, features, connection, mounting, light functions, remote control operations, and support information.
	[Sandberg USB Webcam Flex 1080P HD Quick Guide	High-Definition Video Conferencing](#) Quick guide for the Sandberg USB Webcam Flex 1080P HD. Learn about setup, connection, and mounting for high-quality 1080P video.