

MAVOKIS LY3245

MAVOKIS Heating Pad Model LY3245 User Manual

For Back, Neck, Shoulder, and Cramp Relief

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using the MAVOKIS Heating Pad. Failure to follow these instructions may result in fire, electric shock, or injury.

- **Do not use while sleeping.** This heating pad is not intended for use by persons who are asleep or unconscious.
- **Avoid direct contact with the heating element.** Ensure the pad is always covered by its soft fabric.
- **Keep away from flammable materials.** Do not use near or on flammable substances.
- **Always use the auto-off feature.** This feature is designed to prevent overheating and ensure safety.
- **Do not use on infants, children, or persons with reduced physical, sensory, or mental capabilities.**
- **Do not use on insensitive skin areas.** Check skin frequently for signs of burns or blisters.
- **Do not use pins or other metallic objects** to fasten the pad, as they may damage the electrical wiring.
- **Do not fold, crush, or excessively bend the heating pad** during use.
- **Unplug the heating pad when not in use.**
- **Do not immerse the controller in water or other liquids.**

2. PRODUCT OVERVIEW

The MAVOKIS Heating Pad Model LY3245 is designed to provide soothing heat therapy for various body areas. It features a soft, plush fabric, multiple heat settings, and an automatic shut-off timer for user comfort and safety.



Image 2.1: MAVOKIS Heating Pad and attached controller. The pad is light blue, quilted, and measures 12x24 inches. The white controller has buttons for power, heat level, and timer.

Key Features:

- **Super Soft and Plush Fabric:** Provides a comfortable and gentle feel against the skin.
- **Generous Size:** 12" x 24" dimensions suitable for back, shoulders, abdomen, and legs.
- **6 Customizable Heat Settings:** Allows for personalized warmth levels.
- **Auto-Off Timer:** Prevents overheating with selectable shut-off times.
- **Moist Heat Option:** Provides deeper heat penetration for enhanced relief.
- **Targeted Relief:** Effective for back pain, period cramps, and joint aches, including arthritis and sciatica.

3. SETUP

1. **Unpack:** Carefully remove the heating pad and controller from its packaging.

2. **Inspect:** Check the heating pad and power cord for any signs of damage. Do not use if damaged.
3. **Position:** Place the heating pad on the desired body area. Ensure the pad lies flat and is not folded or bunched up.
4. **Connect to Power:** Plug the power cord into a standard 120V AC electrical outlet. Ensure the connection between the pad and the controller is secure.

4. OPERATING INSTRUCTIONS

The MAVOKIS Heating Pad is operated via its attached controller. The controller features a digital display and buttons for Power, Heat, and Timer.



Image 4.1: Close-up of the MAVOKIS heating pad controller. It shows a digital display, a 'POWER' button, 'Heat' up/down arrows, and a 'TIMER' button.

1. **Turn On:** Press the **POWER** button to turn on the heating pad. The display will illuminate.
2. **Select Heat Setting:** Use the **Heat Up (▲)** or **Heat Down (▼)** buttons to cycle through the 6 available heat levels. The selected heat level will be displayed. Start with a lower setting and increase as needed.
3. **Set Timer:** Press the **TIMER** button to select the desired auto-off duration. Options typically include 1 hour, 2 hours, 4 hours, and 6 hours. The selected time will be displayed.
4. **Enjoy Heat Therapy:** The pad will begin to heat up. Monitor your skin for comfort and any signs of irritation.
5. **Turn Off:** Press the **POWER** button again to turn off the heating pad. Always unplug the pad from the electrical outlet when not in use.



ULTRA-SOFT & COMFY SHOULDER HEATING PAD

Image 4.2: A woman demonstrating the application of the MAVOKIS heating pad to her shoulder. The pad's flexible design allows it to conform to various body contours.

5. MOIST HEAT OPTION

For deeper heat penetration and enhanced relief, the MAVOKIS Heating Pad offers a moist heat option.

1. **Dampen the Pad:** Lightly dampen one side of the heating pad with water using a spray bottle or a damp sponge. Do not soak the pad.
2. **Apply:** Place the dampened side of the pad directly onto the desired body area.
3. **Operate:** Follow the standard operating instructions for heat and timer settings.
4. **Caution:** Ensure the controller and power cord remain dry. Do not use moist heat if you have any

open wounds or skin conditions that could be exacerbated by moisture.

6. CARE AND MAINTENANCE

Proper care ensures the longevity and safe operation of your heating pad.

- **Cleaning:** Disconnect the heating pad from the power outlet before cleaning. The fabric cover can be gently spot cleaned with a mild detergent and a damp cloth. Do not machine wash or tumble dry the entire pad.
- **Drying:** Allow the heating pad to air dry completely before storing or reusing. Do not use a clothes dryer or iron.
- **Storage:** When not in use, store the heating pad in a cool, dry place. Avoid folding it tightly or placing heavy objects on top of it, which could damage the internal wiring.
- **Inspection:** Regularly inspect the heating pad, cord, and controller for any signs of wear or damage. If any damage is observed, discontinue use immediately and contact customer support.

7. TROUBLESHOOTING

If you encounter issues with your MAVOKIS Heating Pad, refer to the following table:

Problem	Possible Cause	Solution
Heating pad does not turn on.	Not plugged in correctly; Power outlet issue; Controller or pad damage.	Ensure the power cord is securely plugged into a working outlet. Check the connection between the pad and controller. Try a different outlet. If still not working, contact customer support.
Heating pad is not heating up.	Low heat setting selected; Auto-off timer activated; Internal fault.	Increase the heat setting using the 'Heat' buttons. Check if the timer has expired. If the pad is still not heating, unplug and re-plug it. If the issue persists, contact customer support.
Pad feels too hot or uncomfortable.	Heat setting is too high; Prolonged use on one area.	Reduce the heat setting. Reposition the pad or discontinue use for a period. Always monitor skin for comfort.
Controller display is not working.	Power issue; Controller damage.	Ensure the pad is properly plugged in. If the display remains off, the controller may be faulty. Contact customer support.

8. SPECIFICATIONS

- **Model Number:** LY3245
- **Dimensions:** 24 x 12 x 1 inches
- **Item Weight:** 7.36 ounces
- **Material:** Polyester
- **Heat Settings:** 6 levels
- **Auto-Off Timer:** Selectable (e.g., 1H, 2H, 4H, 6H)

- **Power Input:** 120V AC (Standard US Outlet)
- **Special Feature:** Moist Heat Option
- **Color:** Light Blue

9. WARRANTY AND SUPPORT

MAVOKIS is committed to providing quality products. For warranty information, technical support, or any questions regarding your heating pad, please contact MAVOKIS customer service. Please have your model number (LY3245) and purchase details ready when contacting support.

Legal Disclaimer: Statements regarding this product have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is intended for personal comfort and temporary relief of minor aches and pains.