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› [Hisense HMMG3010DSG 1.1 Cu. Ft. Microwave Oven with Combi Grill User Manual](#)

## Hisense HMMG3010DSG

# Hisense HMMG3010DSG 1.1 Cu. Ft. Microwave Oven User Manual

Model: HMMG3010DSG

## 1. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Read all instructions before using the appliance.
- Do not operate the oven if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
- Do not heat liquids or other foods in sealed containers as they are liable to explode.
- Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the oven in a safe way and understands the hazards of improper use.
- Do not use corrosive chemicals or vapors in this appliance.
- Do not use this microwave oven for commercial purposes. It is intended for household use only.
- Ensure proper ventilation around the appliance.

## 2. PRODUCT OVERVIEW

The Hisense HMMG3010DSG is a 1.1 cubic foot microwave oven designed for versatile cooking. It features a Combi Grill mode, 32 preset Mexican menus, a durable ceramic interior, and user-friendly functions like ECO mode, mute, smart cooking, and a child lock.



Figure 2.1: Front view of the Hisense HMMG3010DSG Microwave Oven, showcasing its black stainless steel finish and control panel.

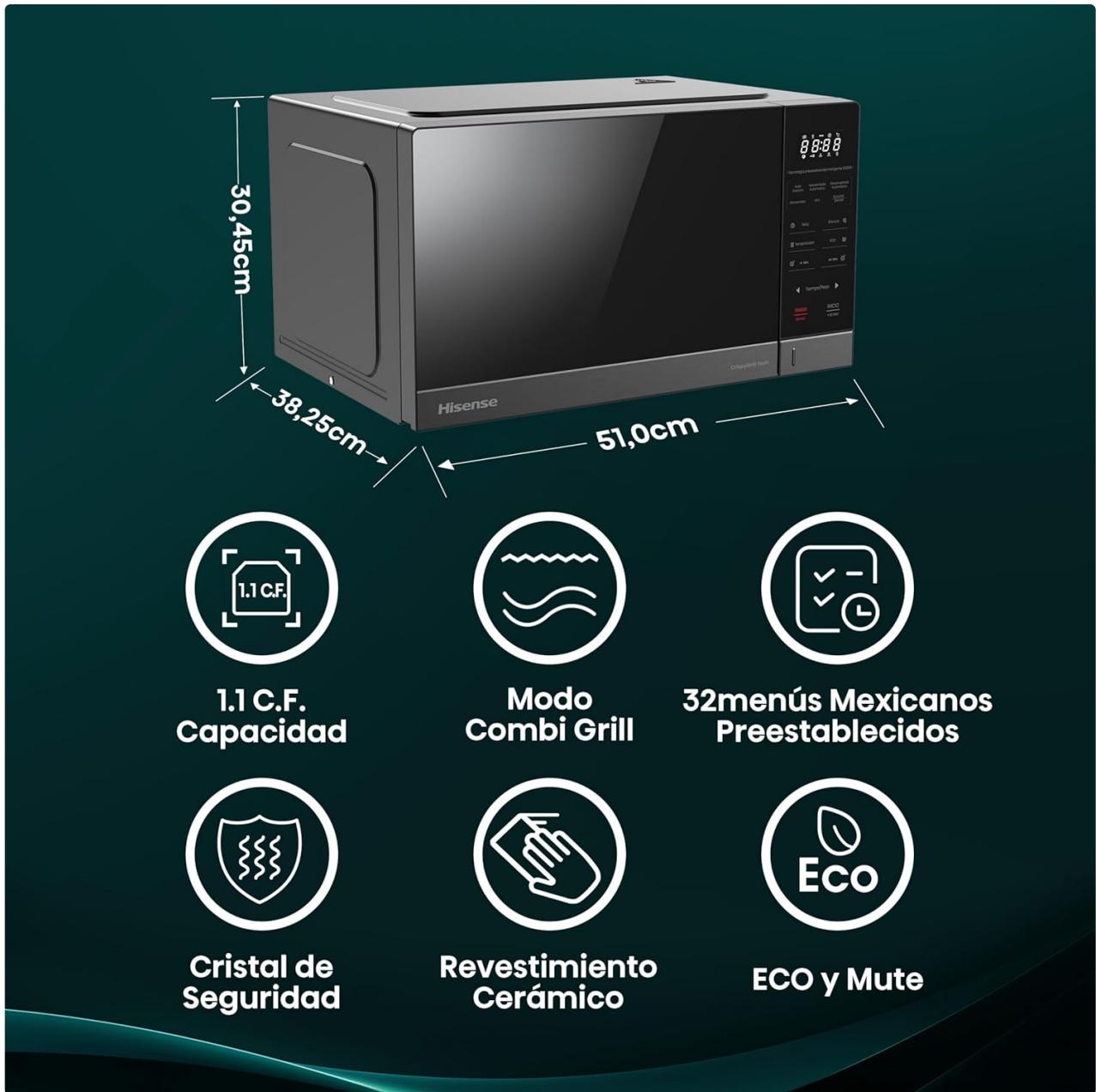


Figure 2.2: Overview of the microwave oven's external dimensions: 51.0 cm width, 38.25 cm depth, and 30.45 cm height.

# 1.1 C.F. Capacidad

Espacio de sobra para cocinar en hogares medianos



Figure 2.3: Interior view of the microwave oven, highlighting the 31.5 cm diameter turntable and internal cavity dimensions (34.5 cm width, 36.1 cm depth, 24.15 cm height).

# Cristal de Seguridad

Elegantemente más fuerte



Aspecto Premium



Fácil de limpiar  
y mantener



Resistente al calor  
y a los araños



Figure 2.4: Detail illustrating the enhanced safety glass, designed for durability and resistance to heat and scratches.

## 3. SETUP AND INSTALLATION

### 3.1 Unpacking

Carefully remove the microwave oven and all packing materials from the carton. Check the oven for any damage, such as dents or a broken door. Do not install if the oven is damaged.

### 3.2 Placement

- Place the oven on a flat, stable surface that can support its weight and the heaviest food likely to be cooked in it.
- Ensure adequate ventilation. Leave a minimum of 20 cm (8 inches) of space above the oven, 10 cm (4 inches) at the rear, and 5 cm (2 inches) on each side.
- Keep the oven away from heat sources and strong magnetic fields.

### **3.3 Electrical Connection**

Plug the oven into a properly installed and grounded 120V, 60Hz electrical outlet. Do not use an extension cord or adapter.

### **3.4 Turntable Assembly**

Place the roller ring in the center of the oven cavity. Position the glass tray securely on top of the roller ring.

## **4. OPERATING INSTRUCTIONS**

### **4.1 Basic Microwave Cooking**

To cook with microwave power, place food in the oven, close the door, and press the 'Microwaves' button. Use the 'Tiempo/Peso' (Time/Weight) arrows to set the desired cooking time. Press 'Inicio' (Start) to begin.

### **4.2 10 Power Levels**

The microwave offers 10 power levels for precise cooking, heating, or defrosting. Adjust the power level after selecting the microwave function to suit your needs.

# 10 Niveles de Potencia

Para una gama más amplia de trabajos de calefacción



Figure 4.1: Guide to the 10 power levels, ranging from 10% (0-100W) for softening ice cream to 100% (800-1000W) for cooking vegetables.

## 4.3 Combi Grill Mode

The Combi Grill mode combines microwave and grill functions for faster cooking and a crispy finish. Ideal for dishes requiring both internal heating and surface browning.

# Modo Combi Grill

Combinaciones de cocción para preparar todo sin esfuerzo

## Parrilla con microondas

Cocción más rápida,  
incluso en el interior



## Parrilla pura

Acabado crujiente  
de la corteza



Figure 4.2: Illustration of the Combi Grill mode, showing how it achieves faster cooking with microwave power and a crispy crust with grill function, suitable for dishes like pizza and grilled chicken.

## 4.4 32 Mexican Preset Menus

This microwave features 32 pre-programmed menus specifically for Mexican cuisine. Simply select the desired menu and the oven will guide you through the cooking process.

# 32 Menús Mexicanos Preestablecidos

Tu microondas te guía paso a paso en la cocción

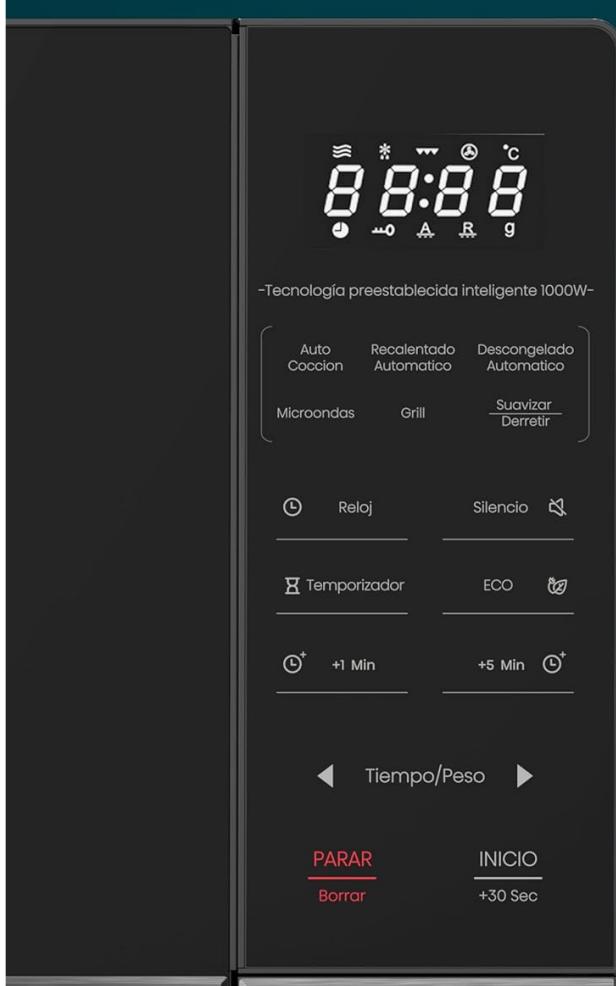


Figure 4.3: Display showing the 32 Mexican preset menus, offering a variety of traditional dishes for easy preparation.

## 4.5 ECO and Mute Functions

Activate ECO mode to save energy by reducing standby power consumption. The Mute function silences all operational beeps and alerts for a quieter kitchen environment.

# ECO y Mute

Ahorra energía y cuida el planeta



Figure 4.4: Close-up of the control panel showing the dedicated buttons for ECO mode and Mute function.

## 4.6 Smart Cooking

The Smart Cooking feature allows for quick heating or reheating with a single touch, optimizing cooking time for various foods.

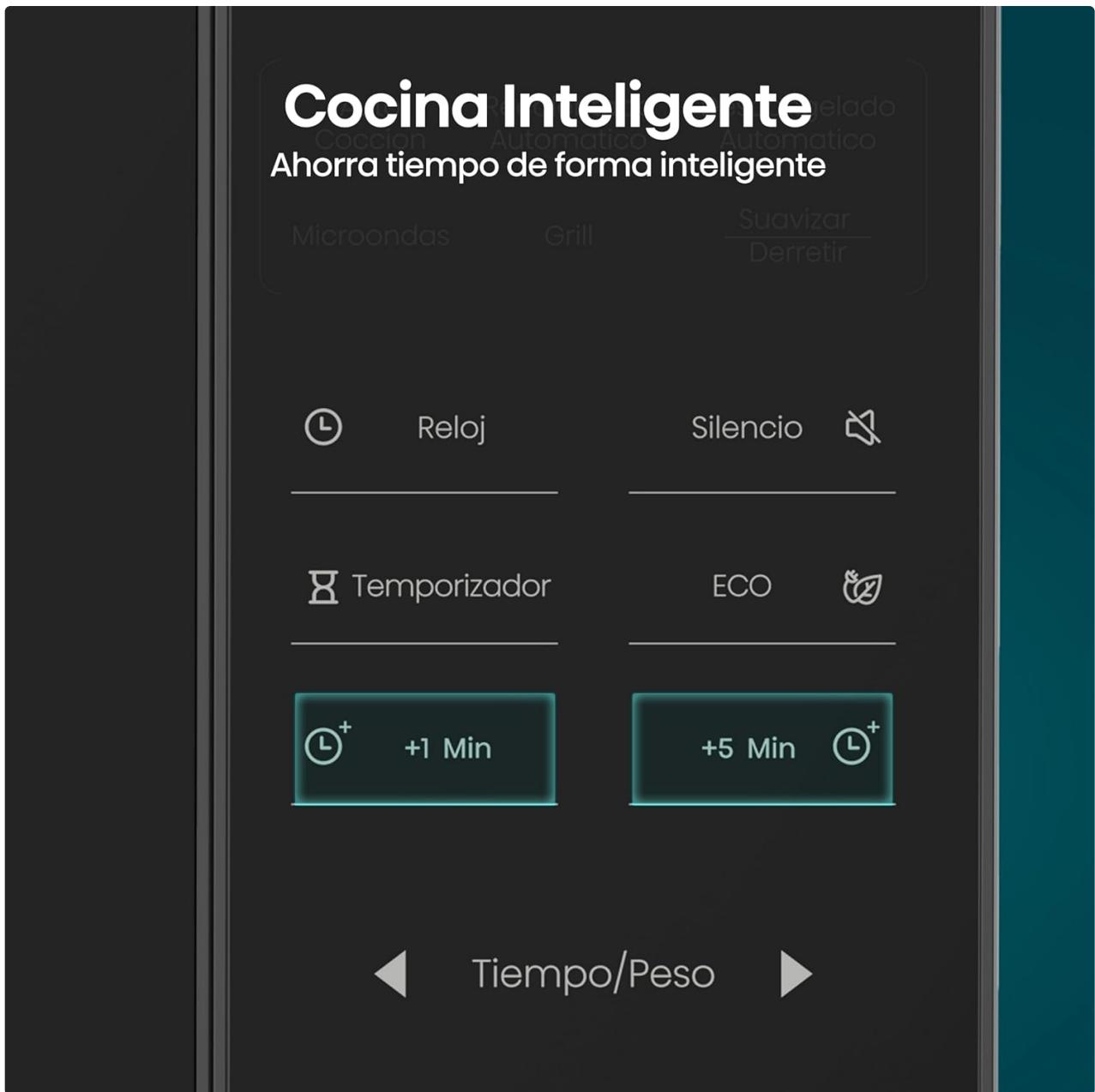


Figure 4.5: The control panel highlighting the '+1 Min' and '+5 Min' buttons, part of the Smart Cooking feature for quick time additions.

#### 4.7 Defrost Function

The defrost function allows for quick and even thawing of various frozen foods without cooking them. Select the defrost mode and input the weight of the food.

# Función de Descongelación

Refresque, en lugar de descongelar

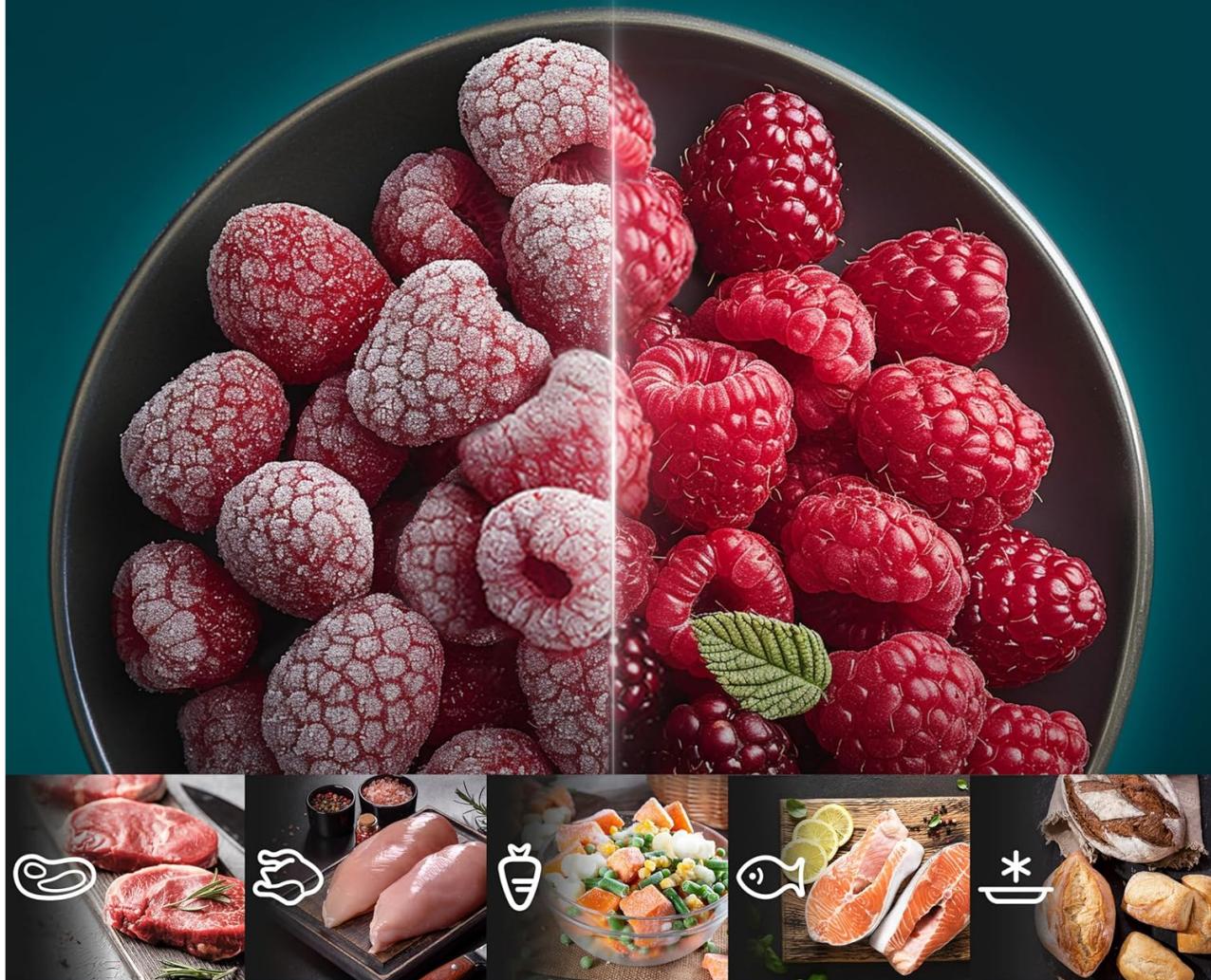


Figure 4.6: Visual representation of the defrost function, showing frozen berries transitioning to thawed, with icons for various food types that can be defrosted.

## 4.8 Child Lock

Activate the child lock to prevent accidental operation by children. This feature ensures the microwave remains cool to the touch and safe for households with young children or pets.

# Bloqueo Infantil

Frío al tacto. Seguro para ti, tus hijos y tus mascotas



Figure 4.7: Image depicting a shield icon with a padlock over the microwave, symbolizing the child lock feature for enhanced safety.

## 4.9 Timer Function

The timer allows you to easily track remaining cooking time. The LED display shows the time even when the microwave is not actively cooking.

# Temporizador

Realice un seguimiento fácilmente  
del tiempo de cocción restante



Figure 4.8: The microwave's digital display showing a countdown timer, indicating the remaining cooking time.

## 5. MAINTENANCE AND CLEANING

### 5.1 Ceramic Coating

The microwave features a ceramic interior coating, which is hygienic, easy to clean, and designed for durability. It prevents scratches and cracks, and has antibacterial properties.

# Revestimiento Cerámico

Higiénico, fácil de limpiar y hecho para durar



Figure 5.1: Close-up view of the microwave's ceramic interior, highlighting its smooth, easy-to-clean surface.

## 5.2 General Cleaning

- Exterior:** Wipe the exterior with a damp cloth and mild detergent. Avoid abrasive cleaners.
- Interior:** Clean the interior cavity regularly with a damp cloth. For stubborn food splatters, place a bowl of water with lemon juice inside and microwave for a few minutes to loosen residue, then wipe clean.
- Turntable:** The glass turntable and roller ring can be washed in warm, soapy water or in a dishwasher.
- Door Seals:** Keep the door seals clean to ensure proper closure and efficient operation.

## 6. TROUBLESHOOTING

If you encounter issues with your microwave oven, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Oven does not start	Power cord not plugged in; Door not closed properly; Fuse blown or circuit breaker tripped.	Ensure plug is securely in outlet; Close door firmly; Check household fuse or reset circuit breaker.
Food not heating	Door not closed properly; Cooking time or power level set incorrectly.	Close door firmly; Adjust cooking time and power level as needed.
Turntable not rotating	Turntable or roller ring not positioned correctly; Food too large or heavy.	Reposition turntable and roller ring; Use smaller dish or reduce food quantity.
Unusual noise during operation	Loose parts; Food container touching oven walls.	Check for loose parts; Ensure dishes are centered and not touching walls.

If the problem persists after attempting these solutions, please contact customer support.

## 7. SPECIFICATIONS

Feature	Specification
Brand	Hisense
Model Number	HMMG3010DSG
Color	Black Stainless Steel
Capacity	1.1 Cubic Feet
Product Dimensions (L x W x H)	58 x 44 x 33 cm (22.8 x 17.3 x 13 inches)
Weight	16 kg (35.3 lbs)
Power Output	1600 Watts
Voltage	120 Volts
Material	Stainless Steel
Special Features	Combi Grill Mode, 32 Mexican Preset Menus, Ceramic Coating, ECO Mode, Mute Function, Smart Cooking, Child Lock, Turntable, Quick Access Keys
Installation Type	Countertop

## 8. WARRANTY AND SUPPORT

For warranty information or technical assistance, please contact Hisense customer support.

## 8.1 Contact Information

**Option 1:** Call us at 800 0088 880

**Option 2:** Visit the official website at [hisense.com.mx](http://hisense.com.mx). Click on the bottom left corner for 'Chat Soporte Técnico' (Technical Support Chat) or call +55 41 53 1200.

## 8.2 Service Hours

**Monday - Friday:** 9:00 am - 9:00 pm

**Saturday:** 9:00 am - 3:00 pm