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› JOYACCESS Wireless Ergonomic Keyboard and Mouse Combo User Manual

JOYACCESS Wireless Ergonomic Keyboard and Mouse Combo (ASIN: B0F2S9YZKW)

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Model: Wireless Ergonomic Keyboard and Mouse Combo (ASIN: B0F2S9YZKW)

INTRODUCTION

Thank you for choosing the JOYACCESS Wireless Ergonomic Keyboard and Mouse Combo. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new device. Please read it carefully to ensure optimal performance and longevity of your product.

SETUP

1. Unboxing and Components

Carefully remove all components from the packaging. Ensure you have the following items:

- Wireless Ergonomic Keyboard
- Wireless Mouse
- USB Nano Receiver (often stored inside the mouse battery compartment)
- User Manual (this document)



Image: JOYACCESS Wireless Keyboard and Mouse Combo in its packaging, showing the keyboard, mouse, and a small USB receiver.

2. Battery Installation

The keyboard requires 2 AAA batteries, and the mouse requires 1 AA battery (batteries are not included). Ensure correct polarity when inserting batteries.

1. Locate the battery compartment on the underside of the keyboard and mouse.
2. Open the compartment cover.
3. Insert the required batteries, matching the +/- indicators.
4. Close the compartment cover securely.



Image: Underside of the JOYACCESS Wireless Keyboard, highlighting the battery compartment and the ON/OFF switch. A small bag containing the USB receiver is also visible.

3. Connecting the Devices

The keyboard and mouse share a single USB nano receiver for a stable 2.4GHz wireless connection.

1. Remove the USB nano receiver from its storage slot, typically found in the mouse battery compartment.
2. Plug the USB nano receiver into an available USB port on your computer (PC or Mac).
3. Turn on the keyboard and mouse using their respective ON/OFF switches.
4. The devices should automatically connect to your computer. No additional software or drivers are usually required.



Image: Close-up of the USB nano receiver, illustrating its compact size and how it connects to a USB port.

OPERATING INSTRUCTIONS

1. Ergonomic Design and Wrist Rest

The keyboard features an ergonomic design with a built-in wrist rest and adjustable tilt legs to promote a natural and comfortable typing posture, reducing strain during extended use.

FEELING GOOD TYPE

Quiet keys and a comfy wrist rest on the J JOYACCESS KEYBOARD are designed to keep you feeling good, no matter how long your workday.

7°

A 3D rendering of a black JOYACCESS keyboard with a white ergonomic wrist rest. Two white hands are shown typing on the keyboard. A blue line indicates the 7-degree angle of the wrist rest. The background is a light blue gradient.

Image: Illustration of the ergonomic wrist rest design of the JOYACCESS keyboard, showing proper hand and wrist positioning for comfort.

2. Integrated Phone/Tablet Holder

A convenient slot is integrated into the keyboard for holding your smartphone or tablet, allowing for easy viewing and multitasking.



SOFT TO TOUCH & SMOOTH TYPING

The whisper-quiet, low-profile keys with scissor mechanism bring a whole new level of comfort to your fingertips.



Image: The JOYACCESS Wireless Keyboard with a smartphone placed in its integrated holder, demonstrating its utility.

3. Quiet Typing and Mouse Clicks

The keyboard features low-profile keys with a scissor mechanism for quiet and smooth typing. The mouse also provides whisper-quiet clicking, minimizing disturbance in shared environments.



Image: Close-up of the keyboard keys, illustrating the soft-touch and quiet typing experience.

4. Windows and Mac Layout Switching

Easily switch between Windows and Mac keyboard layouts to match your operating system.

- To activate Mac Layout: Press **Fn + S** key.
- To activate Windows Layout: Press **Fn + A** key.

5. Volume Control Knob

The keyboard includes a dedicated volume knob for quick and easy adjustment of audio levels on your connected device.

MAINTENANCE

1. Cleaning

To clean your keyboard and mouse, use a soft, damp cloth. Avoid using harsh chemicals or abrasive materials that could damage the surfaces.

2. Battery Life and Power Saving

Both the keyboard and mouse feature an ON/OFF switch. Turn them off when not in use to conserve battery life. They also have a smart auto-sleep mode to save power, activating after a period of inactivity. Tap any key or click the mouse to wake them up.

LONGER STAND AND SMART POWER-SAVING

Tap or click any keys to activate your wireless combo



Image: Diagram illustrating the auto-sleep feature for both the keyboard (8 mins auto-sleep, 2 AAA batteries) and mouse (8 mins auto-sleep, 1 AA battery).

TROUBLESHOOTING

• Device not responding:

- Ensure batteries are correctly installed and not depleted.
- Check that the ON/OFF switches on both devices are in the 'ON' position.
- Verify the USB nano receiver is securely plugged into a working USB port on your computer.
- Try plugging the receiver into a different USB port.
- Restart your computer.

• Intermittent connection:

- Ensure the devices are within the 10m (33ft) wireless range of the receiver.

- Avoid placing the receiver near large metal objects or other devices that may cause interference (e.g., Wi-Fi routers, cordless phones).
- **Keyboard backlight not working:**
 - Check battery levels. Low batteries may disable the backlight.
 - Ensure the backlight function is enabled (refer to keyboard specific function keys if available).

SPECIFICATIONS

Brand	JOYACCESS
Model	Wireless Ergonomic Keyboard and Mouse Combo (ASIN: B0F2S9YZKW)
Connectivity Technology	2.4GHz Radio Frequency, USB Receiver
Wireless Range	Up to 10m (33ft)
Special Features	Ergonomic Design, Wrist Rest, Integrated Phone Holder, Quiet Keys, Backlit Keyboard, Volume Knob
Compatible Devices	Laptop, Personal Computer, Tablet
Compatible Operating Systems	Windows, macOS
Keyboard Layout	QWERTY (Switchable between Windows/Mac layouts)
Power Source	Battery Powered (Keyboard: 2 AAA, Mouse: 1 AA - not included)
Manufacturer	JOYACCESS

WARRANTY AND SUPPORT

Warranty Information

This product comes with a **1-year warranty** from the manufacturer, JOYACCESS. For warranty claims or support, please refer to the contact information below or the warranty card included in your product packaging.

Customer Support

For further assistance, technical support, or to provide feedback, please visit the official JOYACCESS website or contact their customer service team. Details can typically be found on the product packaging or the warranty card.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question