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Bewinner Bewinnerifhvqwk1n7

Bewinner Wireless Video Doorbell Camera User Manual

Model: **Bewinnerifhvqwk1n7** | Brand: **Bewinner**

1. Introduction

Thank you for choosing the Bewinner Wireless Video Doorbell Camera. This manual provides detailed instructions for the installation, operation, and maintenance of your new smart home security device. This doorbell features 1080P HD video, AI human detection, and a long-lasting battery, ensuring enhanced security and convenience for your home.

Please read this manual thoroughly before using the product to ensure proper setup and optimal performance. Keep this manual for future reference.

2. Package Contents

Verify that all items listed below are included in your package:

- 1 x Video Doorbell
- 1 x Dingdong Machine (Indoor Chime)
- 1 x Double Sided Adhesive
- 1 x Charging Cable
- 1 x Instruction Manual (this document)
- 4 x Screws
- 2 x Expansion Tubes



Image: All components included in the Bewinner Wireless Video Doorbell Camera package, including the doorbell unit, indoor chime, charging cable, mounting hardware, and adhesive.

3. Setup Guide

3.1 Initial Charging

Before first use, fully charge the doorbell camera using the provided charging cable. Connect the cable to the doorbell's USB port and a standard USB power adapter (not included). A full charge can take several hours.

3.2 App Download and Account Creation

1. Scan the QR code in the quick start guide (or search your app store) to download the official Bewinner app.
2. Open the app and follow the on-screen instructions to create a new account or log in if you already have one.

3.3 Connecting to Wi-Fi

The doorbell supports 2.4GHz Wi-Fi networks only. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network during the setup process.

1. In the app, select "Add Device" or the '+' icon.
2. Follow the app's instructions to put the doorbell into pairing mode (usually by pressing a button on the doorbell).
3. Enter your 2.4GHz Wi-Fi network name (SSID) and password when prompted by the app.
4. The app will generate a QR code. Position your doorbell camera to scan this QR code from your phone screen.
5. Once connected, the doorbell will indicate successful pairing (e.g., a voice prompt or LED indicator change).



Image: The Bewinner doorbell and its indoor chime unit, illustrating key features like Smart PIR Motion Detection and 2.4GHz Wi-Fi connectivity, crucial for setup.

3.4 Mounting the Doorbell

Choose a suitable location near your front door, ensuring a clear view and good Wi-Fi signal strength.

1. Mark the drilling spots using the mounting bracket as a template.
2. Drill holes and insert the expansion tubes if mounting on masonry or stucco.
3. Secure the mounting bracket to the wall using the provided screws.
4. Attach the doorbell camera to the mounting bracket. Ensure it clicks securely into place.
5. Alternatively, use the double-sided adhesive for non-drilling installation on smooth, clean surfaces.



Image: The rear view of the Bewinner doorbell camera, highlighting the mounting points and the USB charging port, essential for installation and power management.

4. Operating Instructions

4.1 Live View and Two-Way Audio

Open the Bewinner app to access the live 1080p HD video feed from your doorbell. You can see and hear visitors in real-time. Use the microphone icon in the app to enable two-way audio communication with the person at your door.

4.2 Motion Detection and Alerts

The doorbell features Smart PIR Motion Detection, which accurately identifies human figures while minimizing false alarms from other moving objects. When motion is detected, you will receive instant notifications on your mobile device. You can adjust motion sensitivity settings within the app.

4.3 Video Recording and Playback

The doorbell automatically records video clips when motion is detected or the doorbell button is pressed. These recordings are stored (details on storage, e.g., cloud/local, would be in the app). You can access and review recorded events through the app's playback feature.



Image: The Bewinner doorbell and its indoor chime unit, emphasizing its capability for 1080p HD video and 2MP image capture, along with its impressive battery life of up to 12 months of continuous use and 24 months in standby.

4.4 Indoor Chime (Dingdong Machine)

Plug the indoor chime into a standard power outlet within range of the doorbell. It will automatically pair with the doorbell. You can typically select different chime melodies and adjust the volume via buttons on the chime unit or through the app.

5. Maintenance

5.1 Battery Management

The doorbell is powered by a 4000mAh lithium-ion battery. It can last up to 12 months with 10 accesses per day and up to 24 months in standby mode. Recharge the doorbell when the app indicates low battery or when performance degrades. Use the provided charging cable.

5.2 Cleaning

Periodically clean the doorbell's lens and body with a soft, dry cloth to ensure clear video quality and proper sensor function. Do not use harsh chemicals or abrasive cleaners.

5.3 Firmware Updates

From time to time, Bewinner may release firmware updates to improve performance or add new features. Check the app settings for available updates and follow the instructions to install them. Ensure the doorbell has sufficient battery life before starting an update.

6. Troubleshooting

Problem	Possible Cause	Solution
Doorbell not connecting to Wi-Fi	Incorrect Wi-Fi password; 5GHz Wi-Fi network; weak signal; too far from router.	Ensure correct 2.4GHz Wi-Fi password. Move doorbell closer to router. Restart router. Reset doorbell and try pairing again.
No motion detection alerts	Motion detection disabled; sensitivity too low; battery low; network issues.	Check app settings for motion detection. Increase sensitivity. Charge doorbell battery. Verify Wi-Fi connection.
Poor video quality	Dirty lens; weak Wi-Fi signal; low light conditions.	Clean the camera lens. Improve Wi-Fi signal strength. Ensure adequate lighting.
Doorbell not ringing indoor chime	Chime unplugged; chime out of range; pairing issue.	Ensure chime is plugged in and powered. Move chime closer to doorbell. Re-pair chime with doorbell if necessary (refer to app or chime instructions).
Battery drains quickly	Frequent motion events; constant live view; extreme temperatures.	Adjust motion detection sensitivity. Limit live view usage. Ensure doorbell is not exposed to extreme hot or cold temperatures.

7. Specifications

Feature	Detail
Model Name	Bewinnerifhvqwk1n7
Brand	Bewinner
Connectivity Technology	2.4GHz Wi-Fi (Ethernet listed in product data, but product description states 2.4GHz Wi-Fi only for doorbell)
Video Resolution	1080P HD
Image Resolution	2MP
Battery Capacity	4000mAh Lithium Ion Battery
Battery Life (Typical)	Up to 12 months (10 accesses/day), 24 months (standby)
Motion Detection	Smart PIR Human Detection

Feature	Detail
Recommended Uses	Indoor/Outdoor
Item Weight	12.5 ounces
Package Dimensions	7.09 x 4.33 x 2.76 inches

8. Warranty and Support

For warranty information, please refer to the warranty card included in your product packaging or contact Bewinner customer support directly. If you encounter any issues not covered in this manual or require further assistance, please reach out to Bewinner customer service through the contact information provided on the product packaging or the official Bewinner website.

You can also visit the official Bewinner store on Amazon for more product information and support:Bewinner Amazon Store.

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