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> CiKiKWxO 2.4&5GHz WiFi Indoor Security Camera User Manual

CiKiKWxO 628-5G-1PK

CiKiKWxO 2.4&5GHz WiFi Indoor Security Camera User Manual

Brand: CiKiKWxO | Model: 628-5G-1PK

1. INTRODUCTION

Thank you for choosing the CiKiKWxO 2.4&5GHz WiFi Indoor Security Camera. This manual provides detailed instructions for setting up, operating, and maintaining your camera to ensure optimal performance and security for your home. This camera features 2K/3MP resolution, 355° pan and 90° tilt capabilities, IR night vision, two-way audio, and motion tracking, making it an ideal solution for monitoring pets, babies, or general home security.



Image: The CiKiKW XO indoor security camera shown alongside a smartphone displaying its live feed and dual-band Wi-Fi connection options.

2. PRODUCT OVERVIEW

2.1 What's in the Box

- CiKiKW XO Indoor Security Camera
- Charging Cable
- Power Adapter
- Mounting Screw
- Stand
- Instruction Manual (this document)

2.2 Key Features

- **Dual-Band WiFi Support:** Compatible with both 2.4GHz and 5GHz Wi-Fi networks for flexible connectivity.
- **2K/3MP HD Resolution:** Provides crystal-clear video quality, capturing fine details.

- **355° Pan & 90° Tilt:** Offers wide-angle coverage with remote control for comprehensive monitoring.
- **IR Night Vision:** Ensures clear visibility in low-light conditions up to 33 feet.
- **Two-Way Audio:** Built-in microphone and speaker allow for real-time communication.
- **Motion Detection & Tracking:** Automatically detects movement and tracks subjects, sending instant alerts.
- **Flexible Storage:** Supports local storage via Micro SD card (up to 128GB, not included) and cloud storage options.
- **Smart Home Integration:** Works with Amazon Alexa and Google Assistant for voice control and smart home routines.

2.4&5Ghz Dual Band WiFi Connection

Compatible with Latest WiFi Router



2K Resolution



Night Vision



Two-Way Audio



24/7 Recording



Motion Detection



Push Notification



Works with Alexa




Works with
Google Assistant




Image: An overview of the camera's main features, including 2K resolution, night vision, two-way audio, 24/7 recording, motion detection, push notifications, and compatibility with Alexa and Google Assistant.


2K/3MP Indoor Camera


Motion Tracking


Motion Detection


Night Vision


Real-Time Alert


Two-way Audio


Cloud/MicroSD



Image: Visual representation of the camera's capabilities: Motion Tracking, Motion Detection, Night Vision, Real-Time Alert, Two-way Audio, Cloud/MicroSD storage, and compatibility with Alexa and Google Assistant.

3. SETUP

3.1 App Download and Installation

1. Download the "tris home" App from your smartphone's app store (Google Play Store for Android or Apple App Store for iOS).
2. Install the app and create an account if you are a new user.

3.2 Powering On the Camera

1. Connect the provided charging cable to the camera's power port.
2. Plug the power adapter into a standard electrical outlet.
3. The camera will power on and initiate its startup sequence. Wait for the indicator light to flash, indicating it's ready for pairing.

3.3 Wi-Fi Connection

The camera supports both 2.4GHz and 5GHz Wi-Fi networks. For initial setup, ensure your phone is connected to the same Wi-Fi network you intend to connect the camera to.

1. Open the "tris home" App and tap on "Add Device" or the "+" icon.
2. Follow the on-screen instructions in the app to select your camera model and initiate the pairing process.
3. Enter your Wi-Fi network name (SSID) and password when prompted.
4. The app will generate a QR code. Hold your smartphone screen in front of the camera lens (approximately 4-8 inches away) until you hear a confirmation sound from the camera.
5. Once connected, the camera's indicator light will turn solid, and the app will confirm successful pairing.

Dual-Band Wi-Fi (2.4/5GHz)

5GHz Speed | 2.4GHz Range

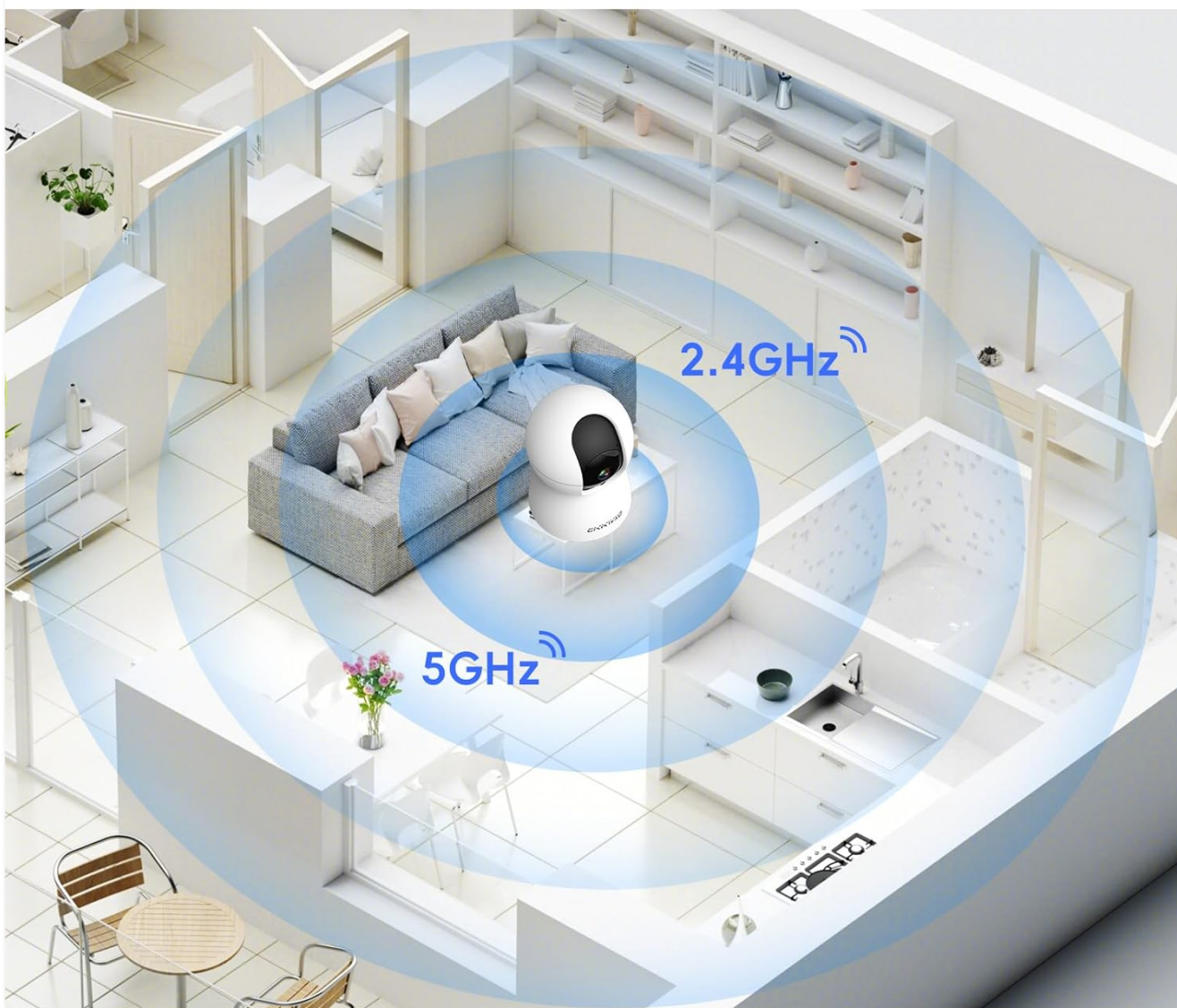


Image: An illustration demonstrating the coverage range of 2.4GHz and 5GHz Wi-Fi bands from the camera's perspective within a home environment.

Ceiling/Wall Mount & Surface Placement



Image: Examples of camera placement, including tabletop, wall-mounted, and ceiling-mounted installations, demonstrating its versatility.

4. OPERATING INSTRUCTIONS

4.1 Live View and Pan/Tilt Control

1. Open the "tris home" App and select your camera from the device list.
2. The live video feed will appear. Use the directional controls within the app to pan the camera horizontally (355°) and tilt it vertically (90°) to adjust the viewing angle.

All Angle Coverage, No Blind Spots



Image: An illustration showing the camera's 355° horizontal and 90° vertical rotation capabilities, providing comprehensive coverage without blind spots.

4.2 Two-Way Audio

1. While in live view, tap the microphone icon in the app.
2. Speak into your smartphone's microphone to transmit your voice through the camera's speaker.
3. Tap the microphone icon again to end two-way communication.

Clear Two-Way Talking



Image: A parent interacting with a child through the camera's two-way audio feature, demonstrating clear communication.

4.3 Motion Detection and Tracking

1. Enable motion detection in the camera settings within the "tris home" App.
2. Adjust sensitivity levels as needed.
3. When motion is detected, the camera will automatically track the movement and send instant push notifications to your smartphone.

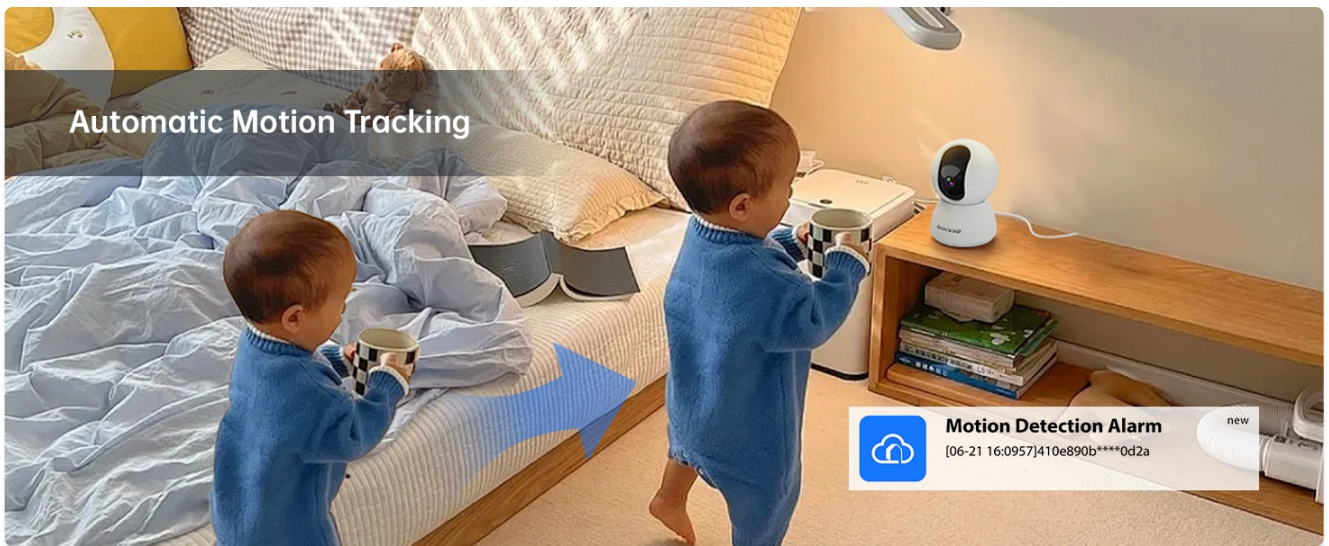


Image: A baby moving across a room, with the camera automatically tracking their movement and sending a motion detection alarm notification to a smartphone.

4.4 Night Vision

The camera automatically switches to infrared (IR) night vision mode in low-light conditions, providing clear black-and-white video.

Crystal Clear Night Vision

24/7 Protection for Your Home



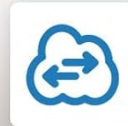
Image: A person checking their phone to view the camera's night vision feed of a sleeping baby, illustrating 24/7 home protection.

4.5 Recording Options

The camera offers two primary recording methods:

- **Micro SD Card Storage:** Insert a Micro SD card (up to 128GB, not included) into the designated slot on the camera for continuous or event-based local recording.
- **Cloud Storage:** Utilize the optional cloud storage service (free 30-day trial available) for secure, remote access to your recorded footage.

24/7 Continuous Recording



Cloud Storage
(Need Subscription)



Micro SD Card Storage
(Max support 128GB, Not Included)

SD card slot

Reset button



Image: An illustration showing the camera's 24/7 recording capability with options for cloud storage (subscription needed) and Micro SD card storage (up to 128GB, not included), along with the physical location of the SD card slot and reset button on the camera.

4.6 Smart Home Integration

Your CiKiKWxO camera can be integrated with Amazon Alexa and Google Assistant for convenient voice control and smart home automation.

1. Follow the instructions in your Alexa or Google Home app to link your "tris home" account.
2. Once linked, you can use voice commands to view the camera feed on compatible smart displays (e.g., "Alexa, show me the living room camera").

Works with
Alexa & Google Assistant

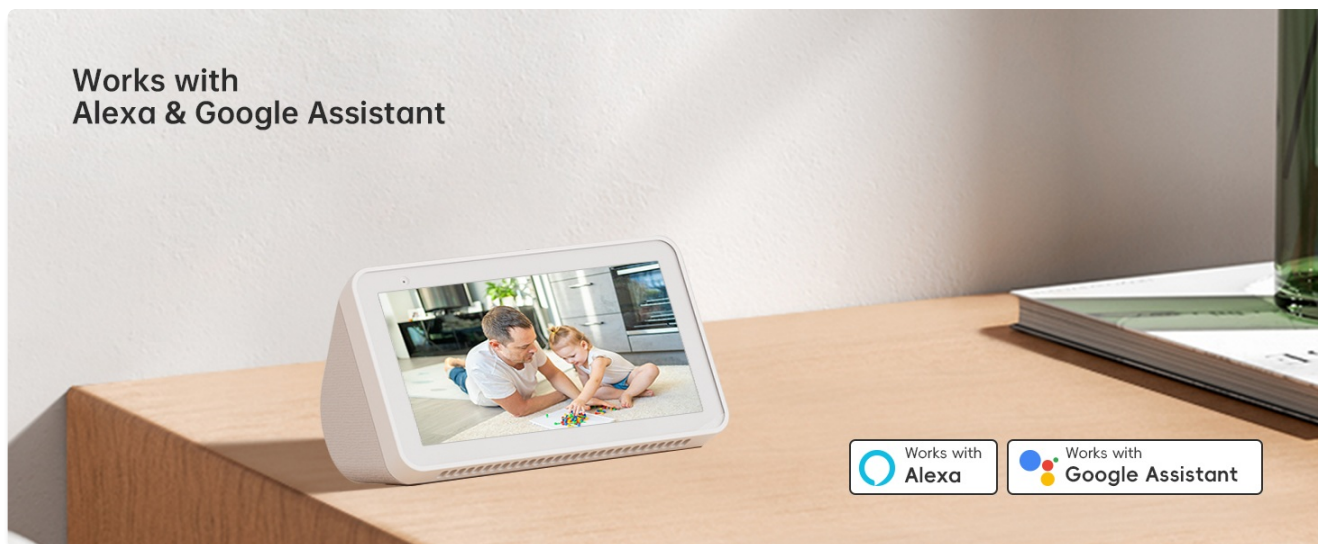


Image: A smart display showing the camera's live feed, with logos indicating compatibility with Amazon Alexa and Google Assistant.

5. MAINTENANCE

5.1 Cleaning the Camera

- Ensure the camera is powered off before cleaning.
- Use a soft, dry cloth to wipe the camera lens and body.
- Do not use liquid cleaners or abrasive materials, as they may damage the camera.

5.2 Firmware Updates

- Periodically check the "tris home" App for available firmware updates.
- Keeping your camera's firmware updated ensures optimal performance, security, and access to new features.
- Follow the in-app instructions carefully during the update process. Do not power off the camera during an update.

5.3 SD Card Management

- If using an SD card, regularly check its status in the app.
- Format the SD card periodically to maintain optimal recording performance.
- Ensure the SD card is securely inserted for continuous recording.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera fails to connect to Wi-Fi	Incorrect Wi-Fi password; Camera too far from router; Router is 5GHz only (if camera is 2.4GHz only); Network congestion.	Double-check Wi-Fi password. Move camera closer to router. Ensure your router supports 2.4GHz (if applicable) or that you are connecting to the correct band. Try restarting the router and camera.
Poor video quality	Weak Wi-Fi signal; Dirty lens; Insufficient lighting.	Ensure strong Wi-Fi signal. Clean the camera lens with a soft, dry cloth. Ensure adequate lighting or verify night vision is active in low light.

Problem	Possible Cause	Solution
No motion detection alerts	Motion detection disabled; Sensitivity too low; App notifications blocked.	Enable motion detection in app settings. Increase motion sensitivity. Check your phone's notification settings for the "tris home" App.
Two-way audio not working	Microphone/speaker muted in app; Volume too low; Network issues.	Check audio settings in the app. Adjust volume levels. Ensure stable internet connection.
SD card not recording	SD card full or corrupted; SD card not inserted correctly; Recording settings incorrect.	Format the SD card via the app. Reinsert the SD card. Check recording mode settings (e.g., continuous, event-based). Ensure SD card is compatible (up to 128GB).

If you encounter issues not listed here, please refer to the "tris home" App's help section or contact customer support.

7. SPECIFICATIONS

Feature	Detail
Model Name	TV-C01
Item Model Number	628-5G-1PK
Indoor/Outdoor Usage	Indoor
Connectivity Technology	Wireless (Wi-Fi)
Wireless Communication Technology	Wi-Fi (2.4GHz & 5GHz)
Video Capture Resolution	1920p (2K/3MP Effective Still Resolution)
Pan/Tilt Range	355° Horizontal, 90° Vertical
Night Vision Range	33 Feet
Storage Options	Micro SD (up to 128GB), Cloud Storage
Audio Visual Recording Capabilities	Audio (Two-Way)
Compatible Devices	Smartphone, Tablet
Controller Type	Amazon Alexa, Google Assistant, App
Power Source	Corded Electric (5 Volts)
Material	Acrylonitrile Butadiene Styrene (ABS)
Product Dimensions	3.15 x 3.15 x 4.72 inches

Feature	Detail
Item Weight	10.9 ounces (0.31 Kilograms)

8. WARRANTY AND SUPPORT

CiKiKW XO is committed to providing high-quality products and excellent customer service. Your purchase includes the following:

- **2-Year Warranty:** Covers manufacturing defects and ensures product reliability.
- **30-Day Money Back Guarantee:** Allows for returns within 30 days of purchase if you are not satisfied.
- **Lifetime Technical Support:** Access to expert assistance for any technical issues you may encounter.
- **24/7 Online Chat:** Convenient support available around the clock.



Image: Icons representing the "No-worries Purchase" benefits: 2 Year Warranty, 30-Day Money Back, Life Time Tech Support, and 24/7 Online Chat.

For support inquiries, please refer to the contact information provided within the "tris home" App or on the official CiKiKW XO website.