

CHiQ M55QN9G

CHiQ M55QN9G 55-inch Smart TV User Manual

Model: M55QN9G

1. INTRODUCTION

Welcome to the user manual for your new CHiQ M55QN9G 55-inch Smart TV. This television features 4K Mini QLED display technology with Quantum Dot, delivering 95% DCI-P3 color gamut for natural and vibrant details. It supports Dolby Vision and HDR10 for enhanced contrast and brightness, and Dolby Atmos for immersive audio. Powered by Google TV 5.0 (Android 14), it offers seamless access to streaming services like Netflix and YouTube, integrated Chromecast, and Google Assistant voice control. The TV also includes DLG 120Hz technology for smoother motion and HDMI 2.1 for responsive gaming.



Image: The CHiQ M55QN9G 55-inch Smart TV, showcasing its sleek design and vibrant display.

2. SAFETY INFORMATION

Please read all safety instructions carefully before using your TV. Keep this manual for future reference.

- Do not expose the TV to rain or moisture.
- Do not block ventilation openings.
- Do not place the TV on an unstable cart, stand, tripod, bracket, or table.
- Unplug the TV during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Ensure all items are present in the box:

- CHIQ M55QN9G 55-inch Smart TV
- Stand
- Remote Control
- User Manual
- Power Cable
- Batteries for Remote Control

CHiQ

MiniLED

M55QM9G



Type de support mural



400*200/M6

Liste de colisage



Câble d'alimentation, Télécommande, Piles, Supports, Manuel d'utilisateur

*Google Assistant n'est pas disponible dans certaines langues et pays.

Image: Diagram showing the TV dimensions and a list of included accessories in the package.

4. SETUP

4.1. Physical Setup

Your TV can be set up on a table using the included stand or wall-mounted.

Attaching the Stand:

1. Carefully place the TV face down on a soft, clean surface to prevent screen damage.
2. Attach the stand components to the designated slots at the bottom of the TV, securing them with the provided screws.
3. Ensure the stand is firmly attached before placing the TV upright.

Wall Mounting:

The TV is compatible with VESA 400 x 200 mm (M6) wall mounts. Follow the instructions provided with your wall

mount kit. Professional installation is recommended for wall mounting.

QLED

Voyez la couleur prendre vie

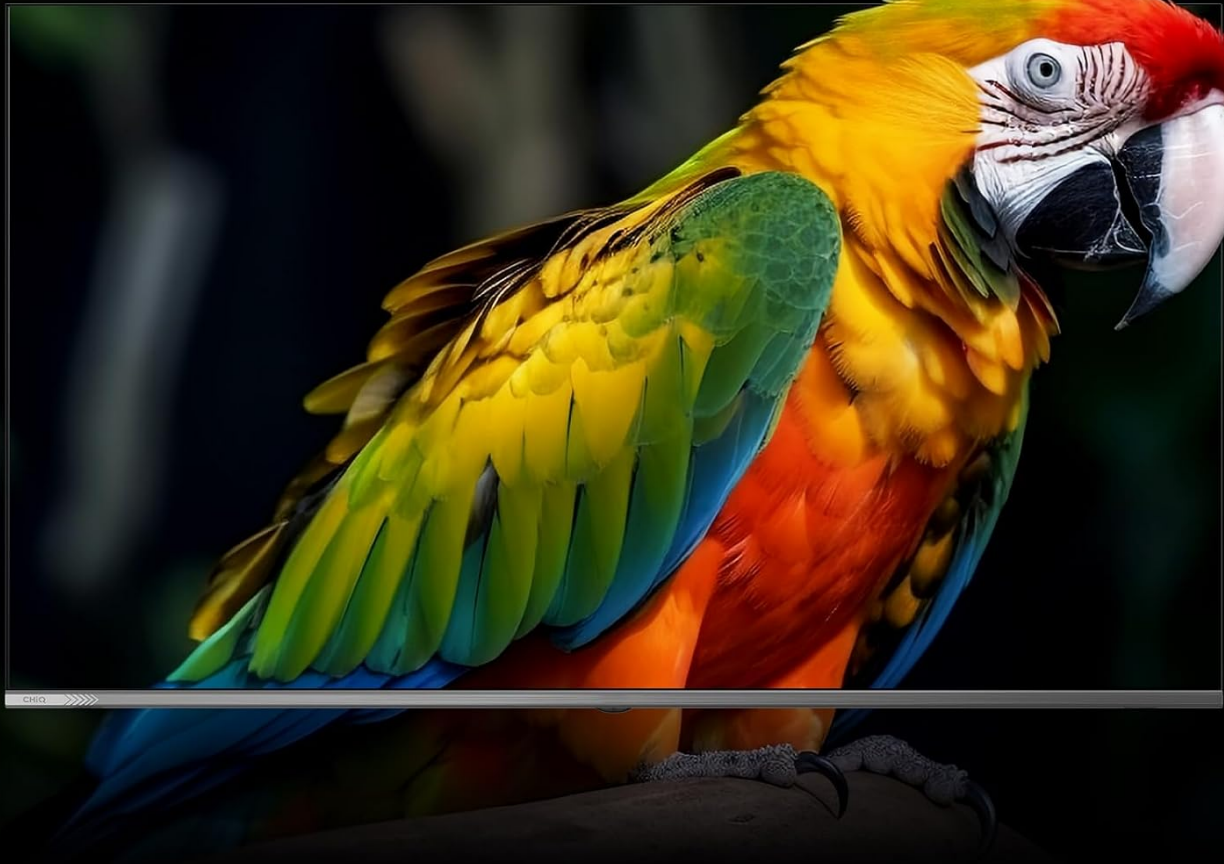


Image: The CHIQ M55QN9G TV seamlessly integrated into a modern living room, demonstrating its versatile placement options.

4.2. Connecting Devices

Connect your external devices such as gaming consoles, Blu-ray players, and sound systems to the TV's ports.

- **HDMI Ports:** The TV features multiple HDMI 2.1 ports, supporting 4K @ 60Hz HDR for high-quality video and audio.
- **USB Ports:** Two USB 2.0 ports are available for connecting USB drives for media playback or software updates.
- **Audio Output:** Connect external audio systems via the earphone jack or digital audio out.
- **LAN:** For wired internet connection.
- **ANT:** For antenna connection.



Image: A detailed view of the TV's back panel, highlighting various input and output ports including HDMI, USB, LAN, and antenna connections.

4.3. Initial Power On & Network Setup

After connecting the power cable, press the power button on the remote control or TV. Follow the on-screen instructions to complete the initial setup, including language selection, network connection (Wi-Fi 6 supported), and Google TV account setup.

5. OPERATING YOUR TV

5.1. Remote Control

The TV comes with a Bluetooth remote control. Pair it during initial setup or via the TV settings. Use the remote to navigate the Google TV interface, adjust settings, and use Google Assistant voice commands by pressing the dedicated button.

5.2. Google TV Interface

Google TV provides a personalized experience with easy access to your favorite content. Navigate through apps like Netflix, YouTube, and other streaming services. Use the integrated Chromecast to cast content from your mobile devices.



Image: An overview of the CHIQ TV's key features, including Mini LED, QLED, Dolby Vision, Google Assistant, and the Google TV interface with various streaming apps.

5.3. Picture Settings

Optimize your viewing experience by adjusting picture settings. The 4K Mini QLED display with Quantum Dot technology ensures exceptional color accuracy and brightness. Dolby Vision and HDR10 enhance dynamic range, providing deeper blacks and brighter whites. Local Dimming further refines contrast by controlling individual backlight zones.



Détails incroyables dans les tons clairs et foncés

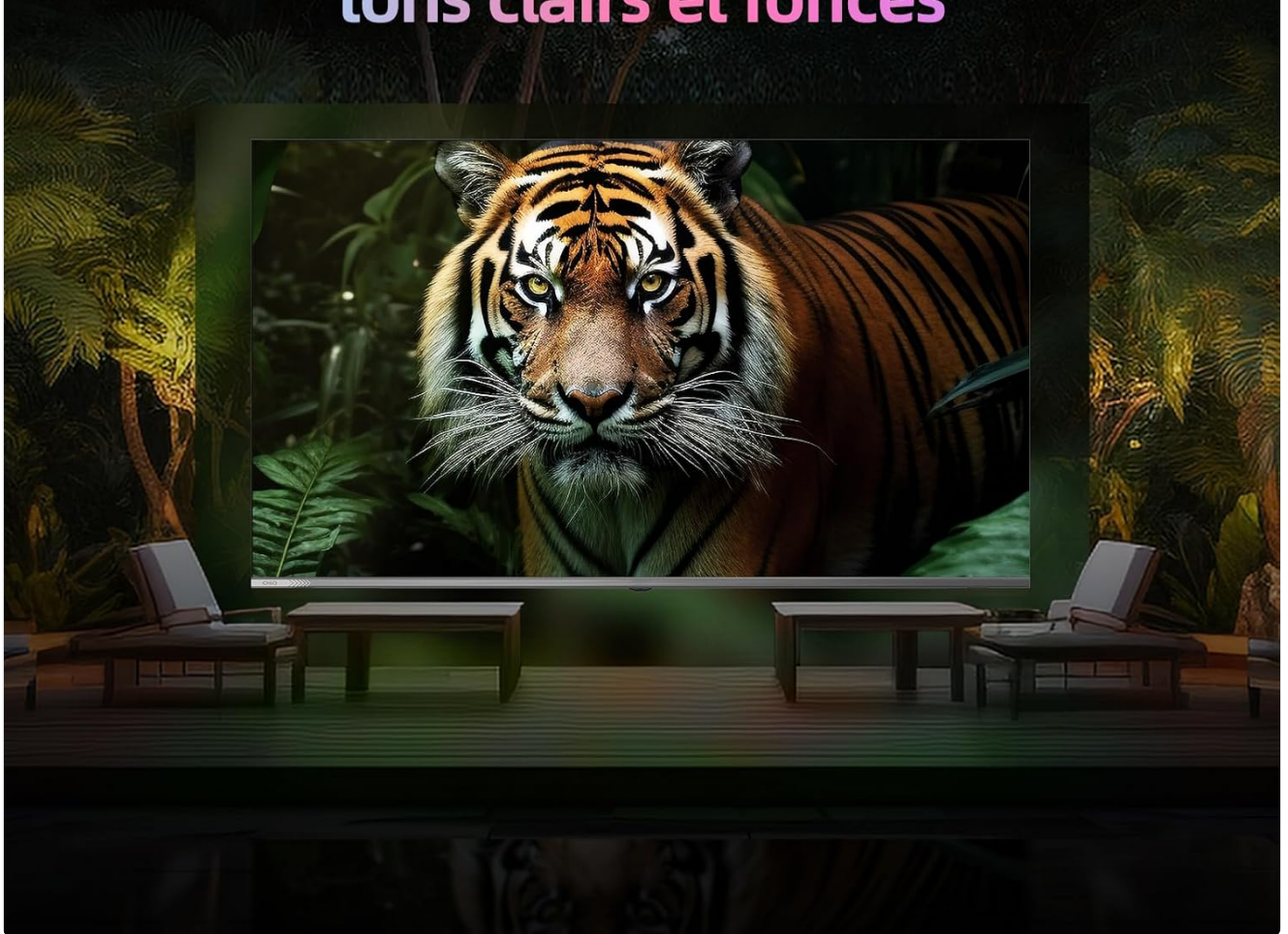


Image: An illustration demonstrating Mini LED technology, highlighting its ability to produce deeper blacks and brighter whites for superior contrast.

DLG-120

Un bond en avant dans le taux de rafraîchissement



Image: An illustration showcasing QLED technology, emphasizing how it brings colors to life with enhanced vibrancy and accuracy.

MiniLED

Des noirs plus profonds, des blancs plus brillants



Image: A scene optimized with Dolby Vision, illustrating incredible detail in both bright and dark tones, enhancing the overall visual experience.

5.4. Sound Settings

Experience rich, multidimensional sound with Dolby Atmos. The TV's integrated speakers deliver clear dialogue, directional effects, and powerful bass. Adjust sound modes and equalizer settings in the audio menu to suit your preferences.

5.5. Gaming Features

For gamers, the CHIQ M55QN9G offers DLG 120Hz technology, providing a smoother refresh rate for fluid motion. The dedicated game mode reduces input latency, ensuring precise controls for fast-paced games. HDMI 2.1 support allows for optimal performance with modern gaming consoles.



Image: A visual comparison demonstrating the improved smoothness of DLG 120Hz refresh rate compared to 60Hz, ideal for fast-moving scenes and gaming.

6. MAINTENANCE

6.1. Cleaning the TV

To clean the screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, dampen the cloth with a small amount of screen cleaner. Avoid using harsh chemicals or abrasive materials. For the TV body, use a soft, dry cloth.

6.2. Software Updates

Your TV runs on Google TV 5.0 (Android 14). Ensure your TV is connected to the internet to receive automatic software updates. You can also manually check for updates in the TV's settings menu to ensure optimal performance and access to the latest features.

7. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common troubleshooting steps:

- **No Power:** Check if the power cable is securely connected and the power outlet is working.
- **No Picture/Sound:** Verify input source, cable connections, and volume settings.
- **Remote Not Working:** Check batteries and ensure no obstructions between the remote and TV. Re-pair Bluetooth remote if necessary.
- **Network Connection Issues:** Restart your router and TV. Check Wi-Fi password and signal strength.
- **App Freezing/Crashing:** Close and restart the app. Clear app cache or reinstall the app if the issue persists.

For more complex issues, please refer to the online support resources or contact customer service.

8. SPECIFICATIONS

Feature	Specification
Model	M55QN9G
Screen Size	55 Inch (139 cm)
Display Technology	Mini-LED, QLED
Resolution	3840 x 2160 Pixels (4K)
Refresh Rate	60 Hz (DLG 120Hz)
Operating System	Google TV (Android 14)
Storage Capacity	16 GB
Audio Technology	Dolby Atmos
Connectivity	HDMI 2.1, USB 2.0, Bluetooth, Wi-Fi 6
Mounting Type	Table Mount, VESA 400 x 200 mm (M6)
Product Dimensions (L x W x H)	122.56 x 26.92 x 74 cm (with stand)
Weight	11 kg

8.1. Energy Efficiency

The CHIQ M55QN9G has an energy efficiency rating of F. For detailed energy consumption information, please refer to the energy label and the EPREL database.

Fiche d'information sur le produit		
RÈGLEMENT DÉLÉGUÉ (UE) 2019/2013 DE LA COMMISSION en ce qui concerne l'étiquetage énergétique des dispositifs d'affichage électronique		
Paramètre	Paramètre ou valeur et précision	Unité
1. Nom ou marque commerciale du fournisseur.	CHIQ	
Adresse du fournisseur.	Changhong Europe Electric s.r.o., Dělnická 213/12, 17000 Holešovice Praha 7, CZ	
2. Référence du modèle	M55QN9G	
3. Classe d'efficacité énergétique pour la gamme dynamique standard (SDR)	F	
4. Puissance appelée en mode marche en SDR	77,0	W
5. Classe d'efficacité énergétique pour la haute gamme dynamique (HDR)	F	
6. Puissance appelée en mode marche pour la haute gamme dynamique (HDR), le cas échéant	77,0	W
7. Puissance appelée en mode arrêt, le cas échéant	s.o.	W
8. Puissance appelée en mode veille, le cas échéant	0,5	W
9. Puissance appelée en mode veille avec maintien de la connexion au réseau, le cas échéant	1,5	W
10. Catégorie de dispositif d'affichage électronique	Téléviseur	
11. Rapport de taille	16 : 9	
12. Résolution d'écran	3 840 x 2 160	pixels
13. Diagonale de l'écran	139,0	cm
14. Diagonale de l'écran	55	pouces
15. Surface visible de l'écran	82,3	dm²
16. Technologie d'affichage utilisée	QLED LCD	
17. Réglage automatique de la luminosité (ABC) disponible	Non	
18. Capteur de reconnaissance vocale disponible	Non	
19. Capteur de présence disponible	Non	
20. Taux de fréquence de rafraîchissement de l'image (par défaut)	60	Hz
21. Disponibilité minimale garantie des mises à jour du logiciel et du micrologiciel (à compter de la date de fin de mise sur le marché)	8	Années
22. Disponibilité minimale garantie des pièces de rechange (à compter de la date de fin de commercialisation)	7	Années
23. Assistance produit minimale garantie	7	Années
Durée minimale de la garantie générale offerte par le fournisseur	2	Années
24. Type d'alimentation	Interne	

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25.	Alimentation externe (incluse dans l'emballage du produit)	
i	-	
ii	Tension d'entrée	- V
iii	Tension de sortie	- V
26.	Alimentation externe normalisée (ou appropriée si non incluse dans l'emballage du produit)	
i	-	
ii	Tension de sortie requise	- V
iii	Intensité du courant à fournir (minimale)	- A
iv	Fréquence du courant requise	- Hz

Modèle mis sur le marché de l'Union du 20/03/2025



Número d'enregistrement EPREL: 2225750

<https://eprel.ec.europa.eu/qr/2225750>

Fournisseur: Changhong Europe Electric s.r.o. (Fabricant)Site web: <https://www.chiq.com/>

Service après-vente:

Nom: Changhong Europe Electric s.r.o.Site web: <https://www.chiq.com/>

Courriel: info@changhong.czTéléphone: +420322321411

Adresse: Dělnická 213/12
17000 Praha 7
Tchéquie

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Image: The official EU energy label for the CHIQ M55QN9G TV, indicating its energy efficiency class and consumption.



ENERG



CHIQ

M55QN9G

A

B

C

D

E

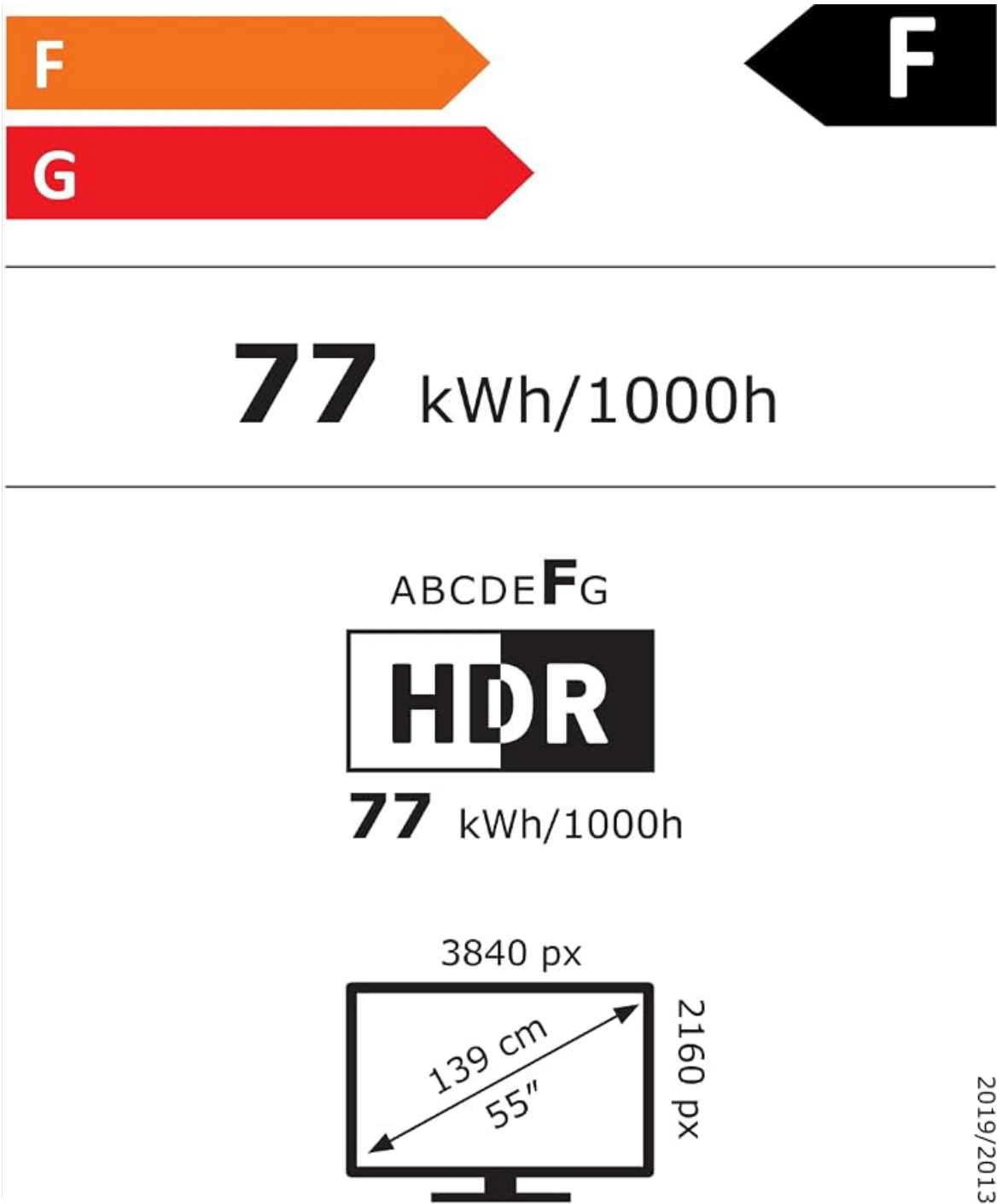


Image: A detailed product information sheet, providing comprehensive technical data and regulatory compliance details for the TV.
For more information, visit the [EPREL database](#).

9. WARRANTY AND SUPPORT

Your CHiQ M55QN9G Smart TV comes with a 2-year EU warranty. This warranty covers manufacturing defects and ensures reliable performance of your product.

9.1. Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact CHiQ customer support. You can find contact information on the official CHiQ website or through your retailer.

Visit the official [CHiQ Store on Amazon](#) for more products and information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question