

Generico TWS852

Generico TWS852 Bluetooth Earbuds User Manual

Model: TWS852

INTRODUCTION

Thank you for choosing the Generico TWS852 Bluetooth Earbuds. These earbuds are designed to provide a high-quality audio experience with advanced features such as Bluetooth 5.1 connectivity, Active Noise Cancellation (ANC), Environmental Noise Cancellation (ENC), HiFi stereo sound, intuitive touch controls, and IP7 water resistance. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

SETUP

1. Unboxing

Carefully unpack your Generico TWS852 earbuds. The package should contain the following items:

- Generico TWS852 Bluetooth Earbuds (Left and Right)
- Charging Case
- Type-C Charging Cable *1
- User Manual

2. Initial Charging

Before first use, ensure the earbuds and charging case are fully charged. Connect the Type-C charging cable to the charging port on the case and a suitable USB power source. The charging time for the battery is approximately 2 hours.

High quality drive unit
Excellent sound quality in full range
Restore more music and enrich details



Shock the original sound and enjoy it.
Live-level acoustic experience



Comfortable to wear
Does it hurt to stay for a long time



Electric quantity display



Image: Earbuds in their charging case, illustrating the electric quantity display on the case.

3. Bluetooth Pairing

The earbuds utilize advanced Bluetooth 5.1 technology for a stable and fast connection. Follow these steps to pair your earbuds with your device:

1. Ensure your device's Bluetooth is turned on.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device, search for Bluetooth devices and select "TWS852" from the list.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

After the initial setup, the earbuds will automatically connect to the last paired device when the charging case is opened. The Bluetooth range is up to 10 meters.

Bluetooth chip 5.4, faster and more stable



Equipped with a new generation of Bluetooth chips, the performance has evolved in an all-round way



Image: Visual representation of the Bluetooth 5.4 chip, highlighting its role in providing a faster and more stable wireless connection.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Power On:** Open the charging case, and the earbuds will power on automatically.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will power off and begin charging automatically.

2. Touch Controls

The Generico TWS852 earbuds feature intuitive touch controls for easy management of your audio and calls. Specific functions may vary slightly depending on your device, but common controls include:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud.
- **ANC/Transparency Mode:** Press and hold the touch area for 2-3 seconds to cycle through noise cancellation modes.

3. Active Noise Cancellation (ANC) and Environmental Noise Cancellation (ENC)

The earbuds are equipped with ANC to reduce ambient noise and ENC for clear call quality. Use the touch controls to activate or deactivate these features as needed.



Image: A person wearing the earbuds, emphasizing the ANC (Active Noise Cancellation) and ENC (Environmental Noise Cancellation) capabilities for enhanced audio experience.

4. High Fidelity Audio

Experience immersive sound with the earbuds' HiFi stereo audio. The high-quality drive unit is designed to restore music details across the full range, providing a rich acoustic experience.

Shock the original sound, immerse yourself in it

High fidelity sound quality, just like playing in the ear.



Image: The earbuds in their open charging case, with a visual effect suggesting high fidelity sound and an immersive audio experience.

MAINTENANCE

1. Cleaning

Regularly clean your earbuds and charging case to ensure optimal performance and hygiene. Use a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents. For ear tips, remove them and clean with a damp cloth, then dry

thoroughly before reattaching.

2. Water Resistance

The earbuds have an IP7 water resistance rating, meaning they are protected against immersion in water up to 1 meter for up to 30 minutes. This makes them suitable for sports and travel. However, the charging case is not water-resistant. Do not expose the charging case to liquids.

3. Storage

When not in use, store the earbuds in their charging case to protect them from dust and damage. Store in a cool, dry place away from extreme temperatures.

TROUBLESHOOTING

If you encounter any issues with your earbuds, please refer to the following common solutions:

- Earbuds not pairing:**
Ensure both earbuds are charged. Place them back in the case, close the lid, then open it again to re-enter pairing mode. Delete the earbuds from your device's Bluetooth list and try pairing again.
- No sound from one or both earbuds:**
Check the volume level on your device and the earbuds. Ensure the earbuds are properly connected to your device. Try restarting your device and re-pairing the earbuds.
- Cannot answer calls:**
Ensure the earbuds are connected to your phone. A single tap on either earbud should answer an incoming call. Refer to the 'Touch Controls' section for detailed instructions.
- Charging issues:**
Verify that the Type-C charging cable is securely connected to both the charging case and the power source. Try using a different charging cable or power adapter. Ensure the charging contacts on the earbuds and inside the case are clean.
- Poor sound quality:**
Ensure the earbuds are properly seated in your ears. Try different sized ear tips for a better seal. Move closer to your connected device to avoid interference.

SPECIFICATIONS

Feature	Specification
Brand	Generico
Model Name	TWS852
Color	Light Blue

Ear Placement	In-ear
Form Factor	In-ear
Impedance	54 Ohm
Noise Control	Acoustic Isolation (ANC/ENC)
Frequency Response	20 Hz - 20,000 Hz
Sensitivity	92 dB
Headphone Jack	No audio jack
Connectivity Technology	Wireless
Wireless Technology	Bluetooth
Bluetooth Version	5.4
Bluetooth Range	10 Meters
Control Type	Touch Control
Battery Charge Time	2 Hours
Average Battery Life	4 Hours
Water Resistance Level	IP7 (Waterproof)
Audio Driver Size	13 Millimeters
Housing Material	Acrylonitrile Butadiene Styrene (ABS)
Compatible Devices	Smartphones, Tablets, Computers, TVs

WARRANTY INFORMATION

The Generico TWS852 Bluetooth Earbuds come with a 1-year product warranty from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for any warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

SUPPORT

For further assistance, technical support, or warranty inquiries, please contact the retailer or manufacturer's customer service. Refer to your purchase documentation for specific contact details.

ASK A QUESTION ABOUT THIS MANUAL

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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