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Billboard Soul Advance

Billboard Soul Advance TWS Earbuds User Manual

Model: Soul Advance

INTRODUCTION

Thank you for choosing the Billboard Soul Advance True Wireless Stereo (TWS) Earbuds. These earbuds are designed to provide a superior audio experience with Active Noise Cancellation (ANC), Environmental Noise Cancellation (ENC), and a comfortable, splash-resistant design. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

SAFETY INFORMATION

- Do not expose the earbuds or charging case to extreme temperatures or direct sunlight for extended periods.
- Avoid dropping or applying excessive force to the device.
- Keep the earbuds and charging case away from water and liquids, except for light splashes as per IPX4 rating. Do not submerge.
- Do not attempt to disassemble or modify the product. This will void the warranty.
- Use only the provided charging cable or a certified equivalent.
- Listening at high volumes for prolonged periods can cause hearing damage. Adjust volume to a safe level.

PACKAGE CONTENTS

- Billboard Soul Advance TWS Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual

PRODUCT OVERVIEW

Familiarize yourself with the components of your Billboard Soul Advance TWS Earbuds and charging case.



Image: The Billboard Soul Advance TWS Earbuds resting inside their open charging case. The earbuds are grey with red indicator lights visible, and the case is also grey with the 'billboard' logo embossed on the front.



Image: The Billboard Soul Advance TWS Earbuds charging case in a closed position. The case is grey with the 'billboard' logo embossed on the front and a small indicator light at the bottom.



Image: A person holding a single Billboard Soul Advance TWS earbud and the open charging case, demonstrating the compact size and design.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated in their respective slots.
2. Connect the USB charging cable to the charging port on the case and to a USB power source (e.g., computer, wall adapter).
3. The indicator light on the case will show charging status. Once fully charged, the indicator will change or turn off. A full charge takes approximately 5 hours for the case and earbuds.

2. Pairing with a Device

To connect your earbuds to a smartphone or other Bluetooth-enabled device:

1. Open the charging case. The earbuds will automatically enter pairing mode, indicated by flashing lights on the earbuds.
2. On your device, go to Bluetooth settings and ensure Bluetooth is enabled.
3. Search for available devices and select "Billboard Soul Advance" from the list.
4. Once connected, the earbud indicator lights will stop flashing.
5. The earbuds will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

OPERATING

Touch Controls

The earbuds feature touch-sensitive controls on their outer surface. Specific functions may vary slightly by device or app.

Action	Function
Single Tap (Left/Right)	Play/Pause music, Answer/End call
Double Tap (Right)	Next track
Double Tap (Left)	Previous track
Triple Tap (Left/Right)	Activate Voice Assistant
Long Press (Left/Right)	Toggle ANC/Transparency Mode
Incoming Call Long Press	Reject call

Active Noise Cancellation (ANC) & Environmental Noise Cancellation (ENC)

The Soul Advance earbuds feature both ANC and ENC for an optimized listening and calling experience.

- **Active Noise Cancellation (ANC):** Reduces external ambient noise, allowing for a more immersive audio experience. Activate/deactivate by long-pressing an earbud.
- **Environmental Noise Cancellation (ENC):** Utilizes 4 built-in microphones to filter out background noise during calls, ensuring clearer conversations for both you and the listener. This feature is active automatically during calls.

Ultra ANC (Cancelación activa de ruido) Sonido impecable, ruido cero.

Súmale silencio a tu experiencia. Gracias a su tecnología Ultra ANC, detecta ruidos extremos no deseados y genera ondas que los bloquean. Perfectos momentos de máxima concentración.



Image: A graphic illustrating the concept of Ultra ANC (Active Noise Cancellation), showing sound waves being blocked by headphones, emphasizing a quiet listening experience.

MAINTENANCE

Cleaning

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and dry for optimal charging.

Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged.

TROUBLESHOOTING

Problem	Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off and on your device's Bluetooth. Forget the device in Bluetooth settings and re-pair.
Only one earbud working	Place both earbuds back in the case, close it, then open again. Ensure both are charged.
No sound	Check device volume. Ensure earbuds are connected. Try playing different audio.
Charging issues	Ensure charging cable is securely connected. Clean charging contacts. Try a different USB port or cable.

SPECIFICATIONS

- **Model Name:** Soul Advance
- **Connectivity Technology:** Wireless
- **Included Components:** Charging Station
- **Specific Uses:** Outdoor activities, Sports

- **Charging Time:** Approximately 5 Hours
- **Compatible Devices:** Phones, Tablets
- **Water Resistance Level:** IPX4 (Splash Resistant)
- **Average Battery Life:** 27 Hours (with charging case)
- **Ear Placement:** In-Ear
- **Form Factor:** In-Ear
- **Noise Control:** Active Noise Cancellation



Image: A graphic highlighting long battery life, showing headphones with '40H' and earbuds with '42H*' (battery + case), indicating extended usage times.

OFFICIAL PRODUCT VIDEOS

Your browser does not support the video tag.

Video: Product demonstration video (0:49 duration).

Your browser does not support the video tag.

Video: Product feature overview (0:44 duration).

Your browser does not support the video tag.

Video: Additional product details (0:44 duration).

Your browser does not support the video tag.

Video: Short product highlight (0:24 duration).

Your browser does not support the video tag.

Video: Product feature showcase (0:24 duration).

Your browser does not support the video tag.

Video: Detailed product review/demonstration (1:57 duration).

Your browser does not support the video tag.

Video: Quick product overview (0:34 duration).

Your browser does not support the video tag.

Video: Comprehensive product guide (2:00 duration).

WARRANTY AND SUPPORT

Your Billboard Soul Advance TWS Earbuds come with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your package or visit the official Billboard website. For technical support or customer service, please contact the retailer or manufacturer directly.

For returns, a 30-day free return policy is available from the purchase date.