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› Neareal HY-Pro 3.2T Stainless Steel Cat Water Fountain User Manual

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Neareal HY-Pro 3.2T Stainless Steel Cat Water Fountain User Manual

Model: HY-Pro 3.2T | Brand: Neareal

INTRODUCTION

This manual provides instructions for the safe and efficient use of your Neareal HY-Pro 3.2T Stainless Steel Cat Water Fountain. Please read these instructions carefully before initial use and retain for future reference.



Image: The Neareal HY-Pro 3.2T Stainless Steel Cat Water Fountain, showing its sleek design and flowing water.

PRODUCT FEATURES

- **Water Level Window & Stainless Steel Material:** The fountain includes a water level window for easy monitoring. Constructed from 304 stainless steel, it is rust-proof, dishwasher-safe, and designed for durability and hygiene.
- **4-Stage Filtration System:** Features an activated carbon filter and cotton layer to remove odors and soften water. A filter sponge traps hair, dirt, and food particles, ensuring clean water.

Multiple Layer Filtration System

Remove hair, food particals, and odor

Water Release Strip

Blocking entry of large debris particles



Filter Shell

Traps pet hair, food particles



Activated Carbon

Remove odor, improve taste



Ion Exchange Resin

Soften water, remove heavy metals



Filter Sponge

Sticky scale and keep water clean

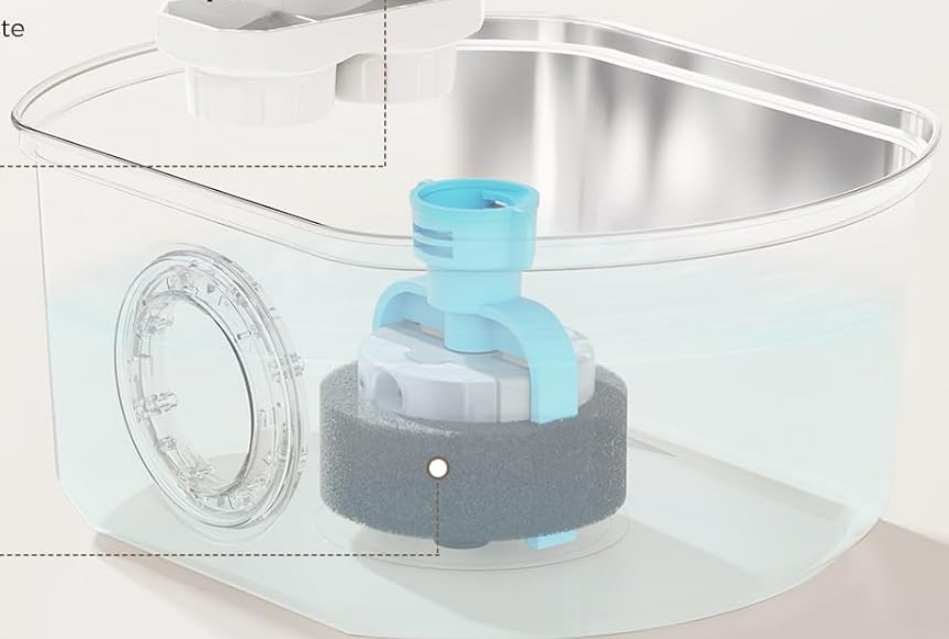


Image: An exploded diagram illustrating the multiple layers of the fountain's filtration system.

- **Ultra-Quiet 5V Pump:** Operates at approximately 28dB, providing quiet hydration. The 5V design is energy-efficient.

Ultra-Silent Pump

Provide comfortable, peaceful and noise-free environment



Image: A graphic demonstrating the ultra-quiet operation of the fountain's pump, rated at 28dB.

- **3.2L/108oz Capacity:** Provides up to a 12-day water supply for a single cat. The leak-proof design allows for portability.

108oz / 3.2L Large Capacity

12 days water need for one cat



Image: A cat sitting next to the Neareal fountain, illustrating its 3.2L (108oz) capacity, sufficient for approximately 12 days of water for one cat.

- **Dual Stream Water Flow:** Offers two water streams that simulate natural running water, encouraging pets to drink more and oxygenating the water.

Dual Water Flow Mode



Image: Two cats observing and drinking from the fountain, showcasing its dual water flow mode.

PACKAGE CONTENTS

Verify that all items are present and in good condition upon opening the package:

- Stainless Steel Water Tank
- Stainless Steel Top Cover
- User Manual

- Pump Holder
- Metal Faucet Pipe
- Filter Sponge
- Filter Case
- Activated Carbon Filter
- Power Adapter
- Water Pump

Stainless Steel Pet Water Fountain



Stainless Steel Water Tank



Stainless Steel Top Cover



Manual



Pump Holder



Metal Faucet Pipe



Filter Sponge



Filter Case



Activated Carbon Filter



Power Adapter



Water Pump

Image: An exploded view showing all individual components included in the Neareal HY-Pro 3.2T package.

SETUP INSTRUCTIONS

Follow these steps to assemble your Neareal Cat Water Fountain:

1. **Prepare the Filter:** Soak the activated carbon filter in clean water for 5 minutes, then rinse it thoroughly for 30 seconds under running water.
2. **Assemble the Pump:** Place the filter sponge around the water pump. Insert the assembled pump into the pump holder.
3. **Install the Filter:** Place the activated carbon filter into the filter case.
4. **Position Components:** Place the pump assembly and filter case into the designated slots in the stainless steel water tank.
5. **Add Water:** Fill the stainless steel water tank with water. Ensure the water level is above the minimum line and below the maximum line.
6. **Attach Top Cover:** Place the stainless steel top cover onto the water tank, ensuring it is securely seated. Insert the metal faucet pipe into the opening on the top cover.
7. **Connect Power:** Connect the power adapter to the fountain's power cord and then plug it into a power outlet.



Image: Visual guide for steps 1-3 of the fountain assembly process.



Image: Visual guide for steps 4-6 of the fountain assembly process.

OPERATING INSTRUCTIONS

Once assembled and powered, the fountain will begin circulating water. The blue LED light in the water level window will illuminate, indicating operation and allowing for easy water level monitoring.

- **Water Level Monitoring:** Regularly check the water level through the transparent window. Refill the fountain when the water level approaches the minimum mark to ensure continuous operation and prevent pump damage.
- **Dual Stream Mode:** The fountain is designed to provide two streams of water. Ensure the metal faucet pipe is correctly positioned for optimal flow.

Clear Water Level Window

Monitor the water level at anytime with LED light



Unable to observe the water amount

Image: The fountain's clear water level window with an illuminated LED light, indicating the water level.

MAINTENANCE

Regular cleaning and filter replacement are essential for the longevity of your fountain and the health of your pet.

Cleaning the Fountain

- **Disassembly:** Unplug the fountain and disassemble all components.
- **Stainless Steel Parts:** The stainless steel water tank and top cover are dishwasher safe. **Note: Do not place plastic parts in the dishwasher.**
- **Hand Washing:** Wash all other components (pump, filter case, pipes) with mild soap and water. Rinse thoroughly.
- **Frequency:** Clean the entire fountain at least once every two weeks, or more frequently if multiple pets use it.



Image: Stainless steel components of the fountain placed in a dishwasher for cleaning, highlighting their dishwasher-safe feature.

Cleaning the Pump

To prolong the life of your water pump, regular cleaning is recommended (weekly).

1. **Remove Pump Cover:** Carefully remove the pump cover.
2. **Remove Impeller:** Gently pull out the impeller.
3. **Clean Chamber:** Use the provided cleaning brush to clean the pump chamber and impeller thoroughly.

Fresh Water

SS304

Hassle-Free

Neareal is trusted by 2,000,000+ families based on retail sales value for three consecutive years: 2023, 2024, and 2025



Dishwasher Safe & BPA-Free

Assemble in just a few seconds,

Image: A three-step visual guide demonstrating how to disassemble and clean the water pump for maintenance.

Filter Replacement

- **Activated Carbon Filter:** Replace the activated carbon filter every 2-4 weeks, depending on usage and water quality.
- **Filter Sponge:** Replace the filter sponge every 1-2 months, or when it appears visibly dirty.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not dispensing water.	Low water level, pump clogged, power disconnected.	Refill water to appropriate level. Clean the pump and filter. Check power connection.
Water flow is weak.	Filter clogged, pump dirty, mineral buildup.	Replace filter. Clean the pump thoroughly. Descale with vinegar solution if mineral buildup is present.
Fountain is noisy.	Low water level, pump dirty, air in pump.	Ensure water level is sufficient. Clean the pump. Disassemble and reassemble pump to release trapped air.
Water tastes or smells bad.	Filter needs replacement, fountain needs cleaning.	Replace activated carbon filter. Clean all fountain components thoroughly.

SPECIFICATIONS

Feature	Detail
Model Name	HY-Pro 3.2T

Feature	Detail
Capacity	3.2 Liters (108 oz)
Material	Stainless Steel
Product Dimensions (LxWxH)	9.17" x 7.56" x 5.26"
Item Weight	1.78 pounds
Power Input	5V (Ultra-Quiet Pump)
Target Audience	Cats, Dogs, Pets (All Life Stages)
Specific Uses	Indoor



Image: Diagram illustrating the dimensions of the Neareal HY-Pro 3.2T Stainless Steel Cat Water Fountain.

SAFETY INFORMATION

- Ensure the power cord is not chewed by pets.
- Do not immerse the power adapter in water.
- Unplug the fountain before cleaning or maintenance.
- Use only the original power adapter provided with the fountain.
- Keep out of reach of children.

WARRANTY AND SUPPORT

The Neareal HY-Pro 3.2T Stainless Steel Cat Water Fountain comes with an **18-month warranty**.
For technical support, warranty claims, or any inquiries, please contact Neareal customer service:

Website: www.neareal.shop

Email: support@neareal.shop

Neareal offers 24/7 online support.