

DOMO S10 DC

DOMO Slate S10 DC User Manual

Model: S10 DC | Brand: DOMO

1. INTRODUCTION

This user manual provides comprehensive instructions for the DOMO Slate S10 DC 7-inch 4G Calling Tablet PC. It covers essential information regarding device setup, operation, maintenance, and troubleshooting. Please read this manual carefully before using your device to ensure proper functionality and longevity.

2. PACKAGE CONTENTS

Ensure all items listed below are present in your product package:

- 1 x DOMO Slate S10 DC Tablet PC
- 1 x Charging Power Adapter
- 1 x USB Cable
- 1 x OTG Cable
- 1 x User Manual (this document)

3. DEVICE OVERVIEW

Familiarize yourself with the physical components and ports of your DOMO Slate S10 DC tablet.



Figure 3.1: Front View - Displays the 7-inch IPS LCD screen, front camera, and earpiece.



Figure 3.2: Back View - Shows the rear camera with LED flash, speaker grille, and DOMO branding.



Figure 3.3: Side and Port Views - Illustrates the placement of the Type-C port, DC charging port, SIM/SD card slot, volume buttons, and power button.

Key Components:

- **7-inch IPS LCD Display:** Main screen for interaction.
- **Front Camera (2MP):** For video calls and selfies.
- **Rear Camera (5MP interpolated) with LED Flash:** For taking photos and videos.
- **Power Button:** To turn the device on/off or lock/unlock the screen.
- **Volume Buttons:** To adjust audio volume.
- **Type-C Port:** For data transfer and charging.
- **DC Charging Port:** Dedicated port for charging the device.
- **SIM Card Slot:** For inserting a 4G SIM card for cellular connectivity and calling.
- **MicroSD Card Slot:** For expanding storage up to 512GB.
- **Speaker:** For audio output.
- **Microphone:** For voice input during calls or recordings.

4. SETUP

4.1 Charging the Tablet

Before first use, fully charge your DOMO Slate S10 DC tablet. You can use either the dedicated DC charging port or the Type-C USB port.

1. Connect the charging power adapter to the DC charging port or the USB cable to the Type-C port on the tablet.
2. Plug the other end of the adapter/USB cable into a power outlet.
3. The battery icon on the screen will indicate charging status.
4. Once fully charged, disconnect the charger.

4.2 Inserting SIM Card and MicroSD Card

The DOMO Slate S10 DC supports a single 4G SIM card and a MicroSD card for expandable storage.

1. Locate the SIM/MicroSD card slot on the side of the tablet.
2. Carefully open the slot cover.

3. Insert the 4G SIM card into the designated SIM slot with the gold contacts facing down, ensuring proper orientation.
4. Insert the MicroSD card (up to 512GB) into its designated slot.
5. Close the slot cover securely.

4.3 Powering On/Off

- **To Power On:** Press and hold the Power button until the DOMO logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then select "Power off".
- **To Lock/Unlock Screen:** Briefly press the Power button.

5. OPERATING INSTRUCTIONS

5.1 Basic Navigation

The DOMO Slate S10 DC features a multi-touch capacitive screen for intuitive navigation.

- **Tap:** To select an item or open an application.
- **Touch & Hold:** To access contextual menus or drag items.
- **Swipe:** To scroll through screens or lists.
- **Pinch-to-Zoom:** To zoom in or out on images or web pages.

5.2 Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi to connect to available Wi-Fi networks.
- **Bluetooth:** Go to Settings > Connected devices > Bluetooth to pair with Bluetooth devices like headphones or speakers.
- **Cellular Data (4G VoLTE):** Ensure your SIM card is inserted correctly. Enable mobile data in Quick Settings or Settings > Network & internet > Mobile network. The tablet supports VOLTE for high-quality voice calls over 4G.
- **GPS:** The inbuilt GPS chip allows for location services and navigation. Ensure Location is enabled in Settings > Location.
- **OTG Support:** Use the included OTG cable to connect USB peripherals like flash drives, keyboards, or mice.

5.3 Making Calls

As a 4G calling tablet, you can make and receive calls using your inserted SIM card.

1. Open the "Phone" or "Dialer" application.
2. Enter the phone number using the keypad or select a contact from your address book.
3. Tap the call button to initiate the call.

5.4 Camera Usage

The tablet features a 2MP front camera and a 5MP rear camera with LED flash.

1. Open the "Camera" application.
2. Switch between front and rear cameras as needed.
3. Tap the shutter button to take a photo or start/stop video recording.
4. Use the LED flash for low-light conditions (rear camera only).

6. MAINTENANCE

6.1 Cleaning the Tablet

- Use a soft, lint-free cloth to clean the screen and body of the tablet.

- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.

6.2 Battery Care

- Avoid exposing the tablet to extreme temperatures (hot or cold).
- Do not allow the battery to fully discharge frequently. Charge it before it drops below 20%.
- Use only the original or certified compatible charging accessories.

6.3 Storage

- Store the tablet in a cool, dry place away from direct sunlight and moisture.
- If storing for an extended period, charge the battery to about 50% before turning it off.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your DOMO Slate S10 DC tablet.

Problem	Possible Cause	Solution
Tablet does not power on.	Low battery; software crash.	Charge the tablet for at least 30 minutes. Press and hold the Power button for 10-15 seconds to force restart.
Cannot connect to Wi-Fi.	Incorrect password; Wi-Fi router issue; Wi-Fi disabled.	Ensure Wi-Fi is enabled. Re-enter password. Restart your Wi-Fi router.
No cellular network/calls.	SIM card not inserted correctly; mobile data/VoLTE disabled; no network coverage.	Reinsert SIM card. Check mobile network settings. Move to an area with better coverage.
Tablet is slow or freezes.	Too many apps running; low storage; software bug.	Close background apps. Clear cache. Restart the tablet. Free up storage space.
Camera not working.	App permissions; software glitch.	Check camera permissions in Settings > Apps. Restart the tablet.

8. SPECIFICATIONS

Feature	Detail
Brand	DOMO
Model	Slate S10 DC
Display	7-inch 1024x600 IPS LCD Multi-touch Capacitive Screen
Processor	MT6761 Helio A22 Quadcore ARM Cortex-A53's 64-bit @ 2.0GHz
GPU	IMG PowerVR GE-class GPU
RAM	4GB

Feature	Detail
Internal Storage	64GB
Expandable Storage	Up to 512GB via MicroSD card
Operating System	Android 12
Rear Camera	5MP (interpolated) with LED Flash
Front Camera	2MP
SIM Support	Single SIM Card Slot (4G: B1/B3/B5/B40 (VOLTE) 3G:2100 2G GSM/EDGE 850/900/1800/1900)
Connectivity	Wi-Fi (802.11 b/g/n), Bluetooth 4.0, GPS, Cellular (4G VoLTE)
Ports	Type-C Port, Dedicated DC Charging Port
Battery	Built-in 3000 mAh Battery
Dimensions	10.8 x 18.8 x 1.05 cm
Weight	404 g
Included Components	Device, Charging Power Adapter, USB Cable, OTG Cable, User Manual

9. WARRANTY AND SUPPORT

9.1 Warranty Information

The DOMO Slate S10 DC comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms, conditions, and duration. Keep your purchase receipt as proof of purchase for warranty claims.

9.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact DOMO customer support.

- **Manufacturer:** DOMO Gadgets Pvt Ltd
- **Contact Information:** Please visit the official DOMO website or refer to the contact details provided in your product packaging for the most up-to-date support information.

Note: Specifications and product appearance are subject to change without prior notice.

ASK A QUESTION ABOUT THIS MANUAL

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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