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## JGUG T12

# JGUG T12 Wireless Earbuds Instruction Manual

Model: T12

## 1. INTRODUCTION

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Thank you for purchasing the JGUG T12 Wireless Earbuds. This manual provides detailed instructions for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. Please read this manual thoroughly before use and retain it for future reference.

## 2. PACKAGE CONTENTS

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Verify that all items are present in your package:

- T12 Wireless Earbuds x 1 pair (Left & Right)
- Silicone Eartips (S / M / L) x 3 pairs
- LED Display Charging Case x 1
- USB C Charging Cable x 1
- User Manual x 1

## 3. PRODUCT OVERVIEW

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### 3.1 Earbud Components and Sound Quality

The JGUG T12 earbuds feature oversized 14.2mm speaker drivers designed to deliver deep bass, crisp treble, and rich mids for an immersive audio experience. They are equipped with a Bluetooth 5.3 chip for stable and efficient wireless connectivity.



*Figure 1: Earbud Internal Structure and Sound Quality Features*

### **3.2 Charging Case with LED Display**

The compact charging case not only protects your earbuds but also extends their playtime. It features an intuitive LED digital display that shows the remaining battery percentage of the case and the individual charge status of each earbud (Left and Right).

# LED Digital Display

Keep precise track of your battery status. Charge at the right time and say goodbye to low-battery anxiety.



Figure 2: LED Digital Display on Charging Case

### 3.3 Comfortable Fit and Eartips

Designed for comfortable wear, the T12 earbuds are lightweight (4.0g each) and come with three sizes of silicone eartips (S/M/L). Choose the size that provides the best seal and comfort for your ears to ensure optimal sound quality and a secure fit during various activities.



Figure 3: Ergonomic Design and Eartip Options for Comfort

## 4. SETUP

### 4.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the provided USB-C charging cable to the charging case and a power source. The LED display on the case will indicate the charging status. A full charge for the case typically takes 1.5 hours.



Figure 4: Charging and Battery Life Overview

### 4.2 Bluetooth Pairing

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for "T12" in the list of available Bluetooth devices and select it to connect.
5. Once connected, the earbuds will automatically pair with your device in the future when removed from the case.

The T12 earbuds utilize Bluetooth 5.3 technology for stable and fast connections.

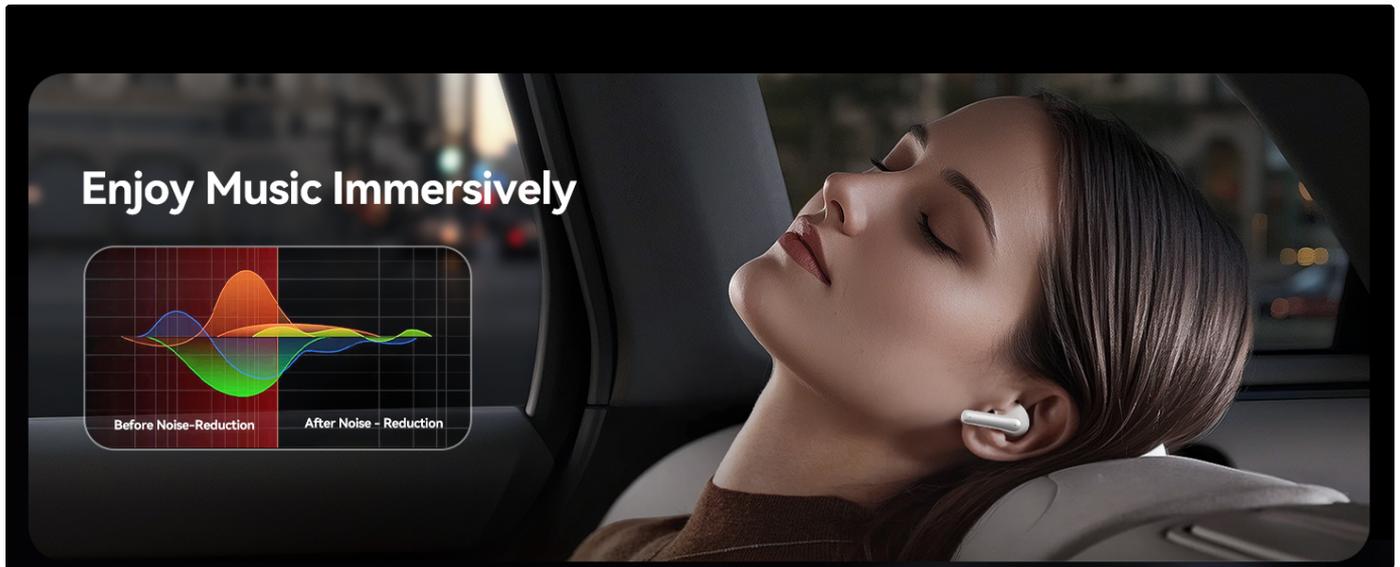


Figure 5: One-Step Bluetooth Pairing

## 5. OPERATING INSTRUCTIONS

The JGUG T12 earbuds feature responsive touch controls on each earbud. The following table outlines the common functions:

# All Day Comfort

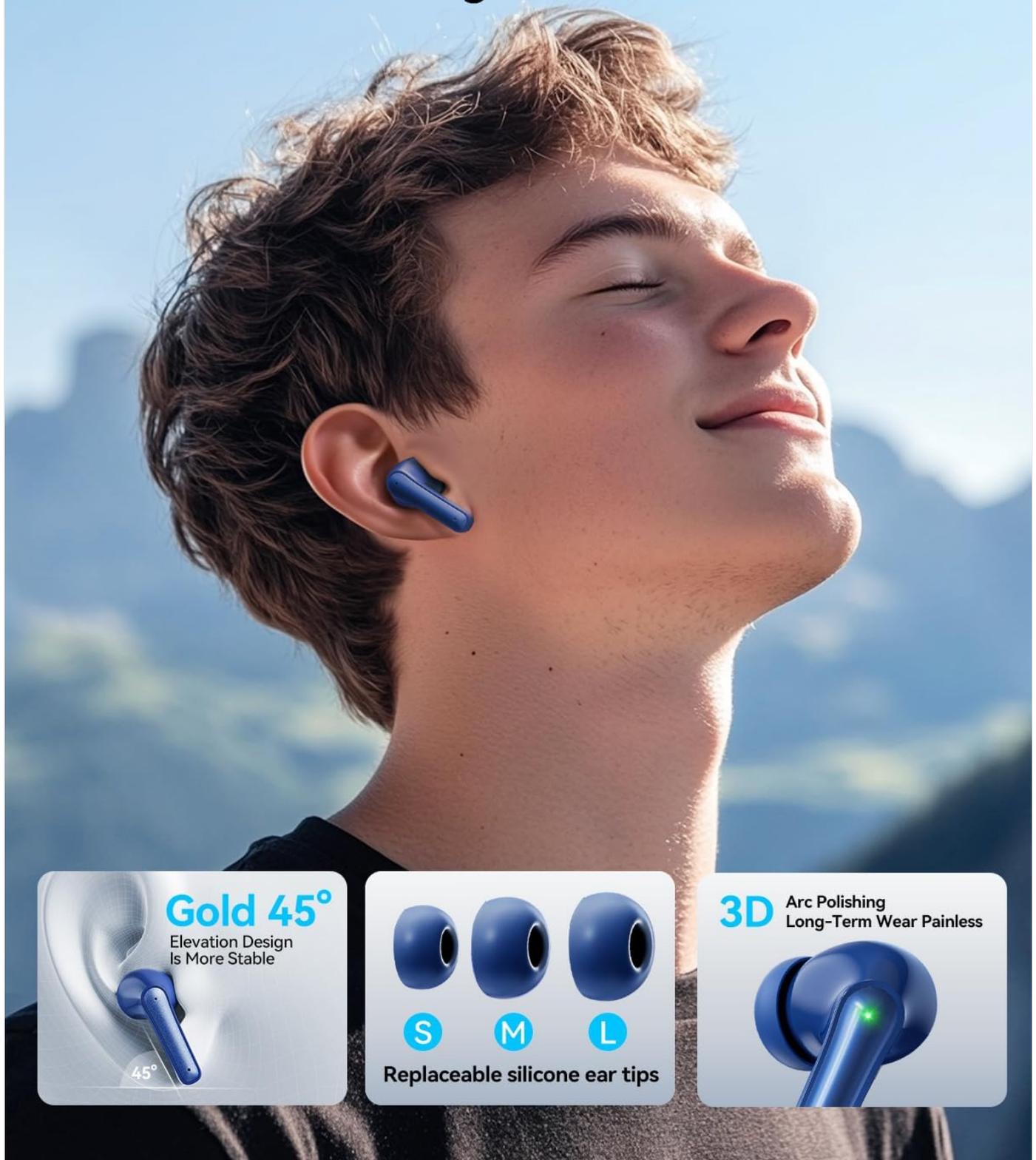


Figure 6: Smart Touch Control Functions

## 5.1 Music Playback

- **Play/Pause:** Single tap on either earbud (L/R).
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.

- **Volume Down:** Triple tap on the left earbud.

## 5.2 Call Management

- **Answer/End Call:** Single tap on either earbud (L/R).
- **Reject Call:** Long press on either earbud (L/R) for 2 seconds.

## 5.3 Voice Assistant

- **Activate Voice Assistant (Siri/Google Assistant):** Long press on either earbud (L/R) for 3 seconds.

## 6. MAINTENANCE

### 6.1 Cleaning

Regularly clean your earbuds and charging case to maintain optimal performance and hygiene. Use a soft, dry, lint-free cloth. For the eartips, you may gently wipe them with a slightly damp cloth and mild soap, then dry thoroughly before reattaching.

### 6.2 Storage

When not in use, store the earbuds in their charging case to protect them from dust and damage. Store the case in a cool, dry place, away from extreme temperatures and direct sunlight.

### 6.3 Water Resistance

The JGUG T12 earbuds are rated IP7 waterproof, meaning they are protected against immersion in water up to 1 meter for up to 30 minutes. This makes them suitable for sports and workouts, protecting against sweat and rain. However, they are not designed for swimming or prolonged submersion. Ensure the earbuds are dry before placing them back in the charging case to prevent damage.

## 7. TROUBLESHOOTING

Problem	Solution
Earbuds not pairing	<ul style="list-style-type: none"> <li>• Ensure earbuds are charged.</li> <li>• Turn off and on your device's Bluetooth.</li> <li>• Forget "T12" from your device's Bluetooth list and re-pair.</li> <li>• Place earbuds back in the case, close it, wait a few seconds, then open to re-enter pairing mode.</li> </ul>
Only one earbud working	<ul style="list-style-type: none"> <li>• Ensure both earbuds are charged.</li> <li>• Place both earbuds back in the charging case, close the lid, then open it again.</li> <li>• Try re-pairing the earbuds with your device.</li> </ul>
Low volume or poor sound quality	<ul style="list-style-type: none"> <li>• Adjust the volume on both your device and the earbuds.</li> <li>• Ensure eartips are correctly sized and sealed in your ear canal.</li> <li>• Clean any debris from the earbud speakers.</li> </ul>

Problem	Solution
Charging case not charging	<ul style="list-style-type: none"> <li>• Check the USB-C cable and power adapter for damage.</li> <li>• Ensure the charging cable is securely connected to both the case and the power source.</li> </ul>

## 8. SPECIFICATIONS

Feature	Detail
Model Name	T12
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth 5.3
Audio Driver Type	Dynamic Driver
Speaker Driver Size	14.2mm
Battery Life (Earbuds)	Up to 8 hours
Total Playtime (with Charging Case)	Up to 40 hours
Charging Time (Case)	Approx. 1.5 hours
Water Resistance Level	IP7 Waterproof
Control Method	Touch
Ear Placement	In Ear
Item Weight (Each Earbud)	4.0g (0.14oz)
Charging Case Weight	40g
Material	Acrylonitrile Butadiene Styrene (ABS)
Compatible Devices	Smartphones, Tablets (iOS, Android)

## 9. WARRANTY AND SUPPORT

JGUG is committed to providing high-quality products. Your T12 Wireless Earbuds come with a lifetime product quality support. For any issues or inquiries, please contact our customer support team.

### Customer Support:

- 24/7 Quick Reply
- Free Replacement for eligible issues
- Lifetime Product Quality Support

Please refer to your purchase platform or product packaging for specific contact details or visit the official JGUG store

online.

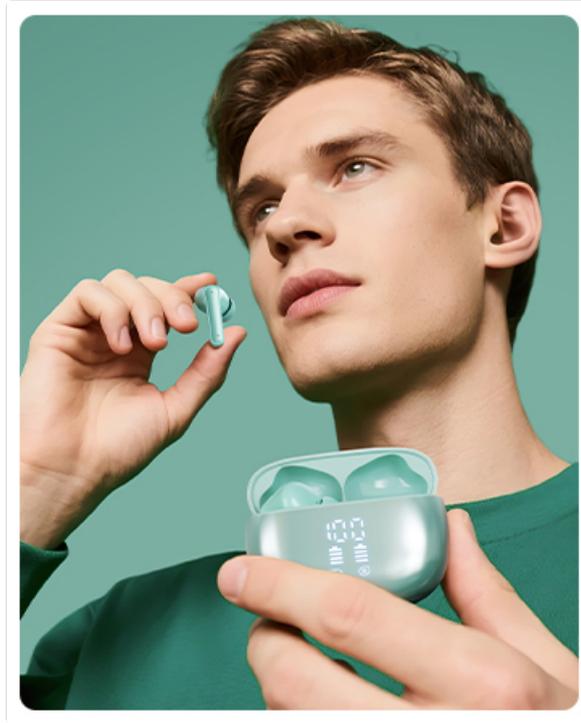


Figure 7: JGUG Customer Support and Warranty Information

## 10. PRODUCT VIDEO

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Watch this official product video for a visual guide on the JGUG T12 Wireless Earbuds features and usage.

Your browser does not support the video tag.

*Video 1: JGUG Wireless Earbuds Overview*

This video provides a quick overview of the JGUG T12 Wireless Earbuds, showcasing their design, key features like LED display, Bluetooth 5.3 pairing, sound quality, and IPX7 waterproofing.