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› [VOCIC](#) /

› [VOCIC AX15 Electric Floor Lift User Manual](#)

VOCIC AX15

VOCIC AX15 Electric Floor Lift User Manual

Model: AX15

1. INTRODUCTION

The VOCIC AX15 Electric Floor Lift is designed to assist individuals in safely rising from the floor to a sitting or standing position. This heavy-duty lift chair features a T-stabilized base for enhanced stability and supports users up to 440 lbs. It is engineered for ease of use, comfort, and portability, making it suitable for home use or rehabilitation centers.

2. IMPORTANT SAFETY INFORMATION

Read all instructions before using this product. Failure to follow these safety guidelines may result in injury or damage to the product.

- **Weight Capacity:** Do not exceed the maximum weight capacity of 440 pounds (200 kg).
- **Stable Surface:** Always use the lift on a stable, flat, and level surface to prevent tipping.
- **Assembly:** Ensure all components are correctly assembled and securely fastened before use. Refer to the assembly instructions.
- **Safety Belts:** Always use the integrated safety belts to ensure secure transfers and prevent falls.
- **Supervision:** If the user has cognitive impairments or limited mobility, ensure a caregiver is present during operation.
- **Obstructions:** Keep the area around the lift clear of obstructions during operation.
- **Power Cord:** Inspect the power cord and charger for damage before each use. Do not use if damaged.
- **Children and Pets:** Keep children and pets away from the lift during operation.
- **Emergency Stop:** Familiarize yourself with the emergency stop procedure.

3. PRODUCT OVERVIEW AND COMPONENTS

The VOCIC AX15 Electric Floor Lift is designed for user comfort and caregiver convenience. Key components include the main lift unit, a memory foam cushion, a hand controller, and a charger.



Figure 3.1: Included Components of the VOCIC AX15 Electric Floor Lift.

- **Main Unit (AX15):** The primary structure of the lift, featuring the seat, backrest, and lifting mechanism.
- **T-Stabilized Base:** An exclusive carbon steel base designed for superior stability, reducing the risk of tipping.
- **Memory Foam Cushion:** A 1.5x thicker cushion for enhanced user comfort, molding to the body to relieve hip pressure.
- **Hand Controller:** Used to operate the lift's up and down movements. Features indicator lights for battery status.
- **Charger:** For recharging the hand controller's battery.
- **Optimized Wheels:** Integrated wheels for easier room-to-room transfer by caregivers.
- **Ergonomic Armrests:** Designed for secure transfers and user support.
- **Safety Belts:** Integrated belts to secure the user during lifting and lowering.

4. SETUP AND ASSEMBLY

The VOCIC AX15 features an upgraded one-piece construction, simplifying assembly. The optimized feet do not require disassembly for storage.

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for future storage or transport if needed.
2. **Base Deployment:** The T-shaped carbon steel base is integrated. Ensure it is fully extended and locked into position for stability. The optimized feet are designed to fold and unfold easily.
3. **Cushion Placement:** Place the memory foam cushion onto the seat of the lift.
4. **Hand Controller Connection:** Connect the hand controller to the designated port on the lift. Ensure a secure connection.
5. **Initial Charge:** Before first use, fully charge the hand controller's battery using the provided charger. The indicator lights on the controller will show charging status.
6. **Pre-Use Check:** Before allowing a user to sit on the lift, perform a test run of the up and down functions without a load to ensure smooth operation and proper assembly.

Upgraded Stabilized Base



Figure 4.1: The AX15 lift in its folded configuration, demonstrating one-piece storage.

5. OPERATING INSTRUCTIONS

The VOCIC AX15 Electric Floor Lift is operated using a simple hand controller. Always ensure the user is positioned correctly and secured before operation.

5.1. Preparing for Use

- Ensure the lift is on a stable, flat surface.
- Check the hand controller's battery charge. Charge if necessary.
- Position the lift close to the user who needs assistance.

5.2. Assisting a User from the Floor

1. **Positioning the User:** Gently assist the user to sit on the lift's seat. Ensure they are centered and stable.
2. **Securing the User:** Fasten the safety belts around the user's waist, ensuring a snug but comfortable fit.
3. **Operating the Lift:** Using the hand controller, press the "UP" button. The lift will slowly and smoothly raise the user. Maintain visual contact with the user throughout the process.
4. **Transfer:** Once the user is at a suitable height (e.g., chair height), assist them in transferring off the lift. Unfasten the safety belts only when the user is ready to transfer.
5. **Lowering the Lift:** After the user has safely transferred, press the "DOWN" button on the hand controller to lower the lift back to its resting position.

More Effortless Movement



VS



Figure 5.1: The AX15 lift in action, demonstrating its ability to raise a user from the floor.

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Video 5.1: Demonstration of the VOCIC AX15 Electric Floor Lift's operation, showing how it assists a user from the floor.

5.3. Moving the Lift

The AX15 features optimized wheels for easier movement. To move the lift:

- Ensure the lift is in its lowest position and no one is seated on it.
- Grasp the lift by its frame or designated handles.
- Tilt the lift slightly to engage the wheels and carefully push or pull it to the desired location.
- Avoid moving the lift over uneven surfaces or thick carpets, as the small wheels may make this difficult.



Figure 5.2: Illustration of the lift's mobility features for effortless room-to-room transfer.

6. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your VOCiC AX15 Electric Floor Lift.

- **Cleaning:** Wipe down the frame and cushion with a damp cloth and mild detergent. Avoid abrasive cleaners or solvents. Ensure the lift is dry before storage or next use.
- **Battery Care:** Keep the hand controller charged. If storing the lift for an extended period, ensure the battery is fully charged and recharge periodically (e.g., every 3 months) to maintain battery health.
- **Inspection:** Regularly inspect all moving parts, fasteners, and the power cord for any signs of wear, damage, or looseness. Tighten any loose fasteners.
- **Storage:** When not in use, the lift can be folded for compact storage. Store in a dry, cool place away from direct sunlight.

7. TROUBLESHOOTING

If you encounter issues with your VOCiC AX15 Electric Floor Lift, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Lift does not move.	Hand controller battery is low or dead. Power cable is disconnected. Emergency stop engaged.	Charge the hand controller. Ensure all cables are securely connected. Check for any emergency stop buttons and disengage if pressed.

Problem	Possible Cause	Solution
Lift moves slowly or with difficulty.	Low battery charge. Exceeding weight capacity. Obstruction in mechanism.	Fully charge the hand controller. Ensure user weight is within 440 lbs limit. Inspect for any foreign objects obstructing movement.
Unusual noises during operation.	Loose components. Mechanical issue.	Inspect and tighten any loose bolts or connections. If noise persists, discontinue use and contact customer support.
Lift is unstable.	Not on a flat surface. Base not fully deployed.	Move the lift to a flat, level surface. Ensure the T-stabilized base is fully extended and locked.

If the problem persists after attempting these solutions, please contact VOCIC customer support.

8. SPECIFICATIONS

Detailed specifications for the VOCIC AX15 Electric Floor Lift:



Figure 8.1: Key dimensions of the AX15 Electric Floor Lift.

Feature	Detail
Model Name	AX15
Brand	VOCIC
Maximum Weight Recommendation	440 Pounds (200 kg)
Product Dimensions (D x W x H)	16.5"D x 17.3"W x 22.4"H (folded)
Item Weight	45 Pounds (20.4 kg)
Material	Carbon Steel (frame), Memory Foam (cushion)
Color	Grey
Assembly Required	Minimal assembly required (one-piece construction)

Feature	Detail
UPC	810190250051

9. WARRANTY AND SUPPORT

The VOCIC AX15 Electric Floor Lift comes with an industry-leading **1-year warranty**. For any setup assistance, customization advice, or technical support, please contact our dedicated care team.

- **Warranty Period:** 1 Year from the date of purchase.
- **Customer Support:** Our care team is available 24/7 to assist you.
- **Contact Information:** Please refer to the contact details provided in your product packaging or visit the official VOCIC website for support.