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> PETNF D2419 3-Gallon Stainless Steel Dog Water Fountain Instruction Manual

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Model: D2419

1. INTRODUCTION AND OVERVIEW

The PETNF D2419 3-Gallon Stainless Steel Dog Water Fountain is designed to provide fresh, filtered water for large dogs and multi-pet households. Constructed from food-grade SUS304 stainless steel, it offers durability and ease of cleaning. Key features include a visible water level window with an LED indicator, a 7-stage filtration system, an ultra-quiet pump, and a splash-resistant deep water bowl design.

This manual provides detailed instructions for the proper setup, operation, maintenance, and troubleshooting of your PETNF D2419 water fountain to ensure optimal performance and the well-being of your pets.



Image: The PETNF 3-Gallon Stainless Steel Dog Water Fountain, highlighting its food-grade SUS304 stainless steel construction, designed for pet safety and easy cleaning.

2. SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all components from the packaging. Ensure you have the stainless steel main body, the stainless steel top tray, the pump, the filter housing, the filter, and the power adapter.
2. **Assemble Pump and Filter:** Attach the pump to the filter housing. Insert the filter into the filter housing.
3. **Install Pump Assembly:** Place the assembled pump and filter into the designated area at the bottom of the stainless steel main body. Ensure the power cord is routed through the cable management slot.

4. **Place Top Tray:** Position the stainless steel top tray over the main body, ensuring the pump's water outlet aligns with the water flow channel on the tray.
5. **Fill with Water:** Fill the fountain with clean water up to the 'MAX' level indicated on the side window. Do not overfill.
6. **Connect Power:** Plug the power adapter into a standard electrical outlet. The pump will begin circulating water.

Your browser does not support the video tag.

Video: A step-by-step guide demonstrating the installation process of the PETNF D2419 water fountain, including pump and filter assembly, and initial setup.



Image: Two Golden Retrievers drinking from the PETNF 3-Gallon Stainless Steel Dog Water Fountain, illustrating its extra-large capacity suitable for multiple pets.

3. OPERATING INSTRUCTIONS

- **Automatic Operation:** Once plugged in and filled with water, the fountain will automatically begin circulating water.
- **Water Level Monitoring:** The clear water level window on the side allows for easy monitoring. The LED indicator will glow white during normal operation.
- **Low Water Alert:** When the water level is low, the LED indicator will turn red, signaling that water needs to be added. This prevents the pump from running dry.
- **Quiet Performance:** The fountain is equipped with an ultra-quiet smart pump, operating at ≤ 25 dB, ensuring a peaceful environment for indoor use.
- **Backup Water Supply:** The upper bowl can hold up to 54 fl oz (about 1.6 L) of water, providing a backup supply in case of a power outage.



Image: The PETNF Dog Water Fountain with a visible water level window and LED indicator, showing white for normal operation and red for low water levels.

Ultra-Quiet Smart Pump

Whisper-Quiet Operation, Even at Night

60dB
Refrigerator hum

50dB
White Noise

20dB
Fountain

- X A M -

V I M -

Warranty for water pump
1
YEAR
Warranty for water pump

Image: A dog sleeping peacefully next to the PETNF water fountain, illustrating its ultra-quiet operation for undisturbed indoor use.

4. MAINTENANCE

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain. It is recommended to change the filter and clean the pump every 1-2 weeks.

4.1. Filter Replacement

- Unplug the fountain and remove the top tray.

- Remove the old filter from the filter housing.
- Rinse the new filter thoroughly under running water before placing it into the filter housing.
- Reassemble the fountain and refill with water.

4.2. Cleaning the Fountain

- Unplug the fountain and disassemble all components.
- Wash the stainless steel main body and top tray with mild soap and water. These parts are dishwasher safe.
- **Clean the Pump:** Disassemble the pump by removing the cover and impeller. Clean all parts with a small brush (often included) to remove any hair or debris. Rinse thoroughly.
- Reassemble all components and refill with fresh water.



Image: A diagram illustrating the advanced 7-stage filtration system of the PETNF water fountain, designed to remove impurities for cleaner, better-tasting water.

5. TROUBLESHOOTING

Problem	Possible Cause	Solution
Pump not working / No water flow	Power not connected, low water level, clogged pump, damaged pump.	<ul style="list-style-type: none">• Check power connection and outlet.• Fill water to the maximum level (LED turns white).• Disassemble and clean the pump thoroughly to remove hair/debris.• If still not working, contact customer support for a replacement pump.
Loud pump noise	Low water level, dirty pump, improper assembly.	<ul style="list-style-type: none">• Ensure water is at the appropriate level.• Clean the pump and impeller.• Check that all components are assembled correctly.
Water tastes or smells bad	Old water, dirty filter, dirty fountain components.	<ul style="list-style-type: none">• Replace the filter.• Clean all fountain components thoroughly.• Refill with fresh water.

Your browser does not support the video tag.

Video: A detailed guide on troubleshooting common issues with the D2419 water pump, including disassembly and cleaning procedures to resolve problems like clogging.

6. SPECIFICATIONS

- **Model Number:** D2419
- **Capacity:** 3 Gallons (approximately 11.3 Liters)
- **Material:** Food-grade SUS304 Stainless Steel
- **Product Dimensions (L x W x H):** 8" x 7" x 5" (20.3 cm x 17.8 cm x 12.7 cm)
- **Item Weight:** 2.5 Pounds (approximately 1.13 kg)
- **Filtration System:** 7-Stage (Sponge, Dual Ion-Exchange Resin, Triple Activated Carbon, Non-Woven Fabric)
- **Noise Level:** ≤ 25 dB
- **Indoor/Outdoor Usage:** Indoor
- **Additional Features:** Visible Water Window, LED Low-Water Indicator, Dishwasher Safe components (excluding pump)
- **Pet Type:** Cat, Dog (Large, Medium, Small breeds)

7. WARRANTY AND SUPPORT

The PETNF D2419 water fountain comes with a **1-year pump warranty**. For any product issues, questions, or to obtain a replacement pump if troubleshooting steps do not resolve the issue, please contact PETNF customer support through Amazon. Our team is committed to providing reliable product support and long-term customer care.

We recommend keeping your purchase information readily available when contacting support.