UGREEN UGREEN Finder Tag Bundle

UGREEN Finder Tag Bundle User Manual

Model: UGREEN Finder Tag Bundle
Brand: UGREEN

1. Introduction

This manual provides comprehensive instructions for the UGREEN Finder Tag Bundle, which includes both the UGREEN Finder Tag and the UGREEN Finder Slim. These smart item trackers are designed to help you locate your personal belongings such as keys, wallets, luggage, and passports using the Apple Find My network. The devices offer features like global tracking, smart alerts, and left-behind reminders, exclusively compatible with iOS, iPadOS, and macOS systems.

2. Product Overview

The UGREEN Finder Tag Bundle consists of two distinct item trackers, each optimized for different uses:

- **UGREEN Finder Tag:** A compact, square-shaped tracker with a loop for attaching to keychains or bags. It features a replaceable CR2032 battery with up to 2 years of life.
- **UGREEN Finder Slim:** An ultra-thin, card-shaped tracker designed to fit easily into wallets or passport holders. It features a rechargeable battery that lasts up to 12 months on a single charge.

Both devices are Apple Find My certified, ensuring seamless integration with your Apple ecosystem for secure and private tracking.



Image 2.1: The UGREEN Finder Tag (left) and UGREEN Finder Slim (right).



Image 2.2: UGREEN Finder Tag displaying Apple Find My certification.

3. Setup Instructions

Follow these steps to set up your UGREEN Finder Tag or Finder Slim with the Apple Find My app:

1. **Prepare the Device:**
    - For UGREEN Finder Tag: Pull out the insulation paper from the device.
    - For UGREEN Finder Slim: Ensure the device is charged. The red light will stay on during charging and turn off when fully charged.
2. **Activate the Device:** Hold the button on the Finder Tag for two seconds to turn it on. For Finder Slim, ensure it's powered on.
3. **Enable Bluetooth:** On your iPhone, iPad, or Mac, ensure Bluetooth is turned on.
4. **Open Find My App:** Launch the "Find My" app on your Apple device.

5. **Add Item:** Navigate to the "Items" tab within the Find My app. Tap "Add Item" and then select "Other Supported Item."
6. **Connect:** The app will search for nearby compatible devices. Select "SmartTag" (or similar UGREEN device name) when it appears and tap "Connect."
7. **Name Your Item:** Follow the on-screen prompts to name your UGREEN Finder Tag or Finder Slim (e.g., "Keys," "Wallet," "Luggage").

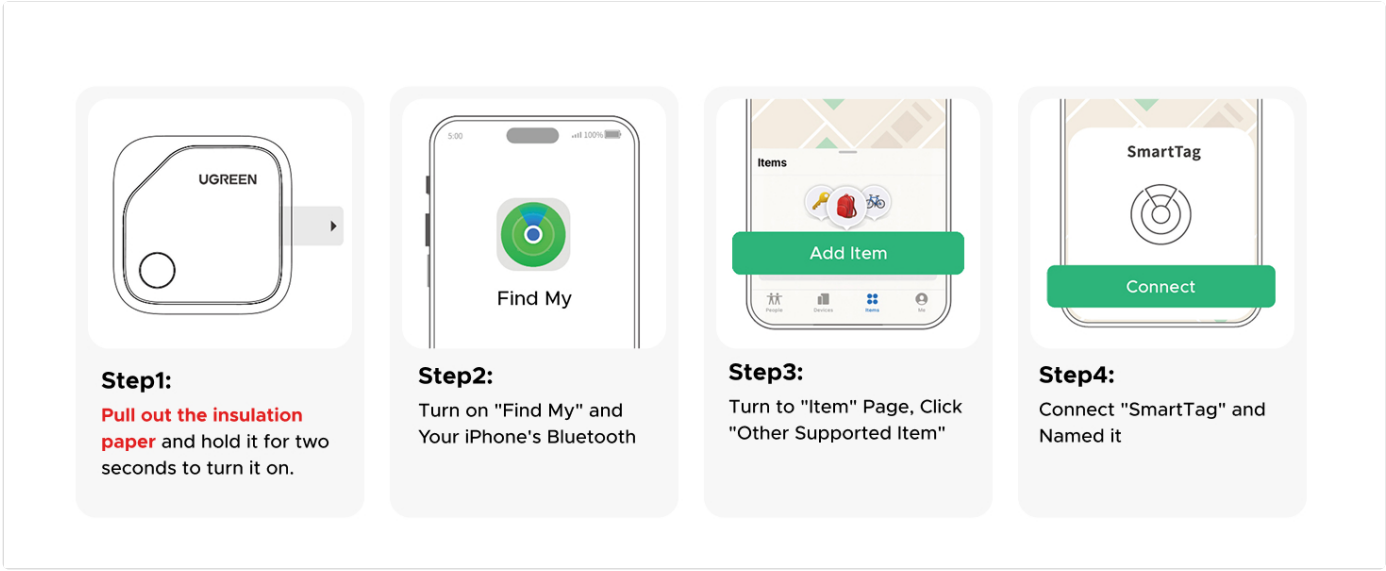


Image 3.1: Visual guide for connecting the Finder Tag to the Find My app.

4. Operating Instructions

4.1 Global Tracking

Once connected, your UGREEN Finder Tag or Finder Slim can be tracked globally using the Apple Find My network. The location of your item will appear on a map within the Find My app, leveraging the network of millions of Apple devices to anonymously relay location data.



Image 4.1: Worldwide tracking of items via the Find My app.

4.2 Locating Nearby Items (Play Sound)

If your item is nearby but out of sight, you can use the Find My app to play a loud sound on your UGREEN Finder Tag or Finder Slim. This helps you quickly pinpoint its exact location.

1. Open the Find My app.
2. Go to the "Items" tab.
3. Select the UGREEN Finder Tag or Finder Slim you wish to locate.
4. Tap "Play Sound." The device will emit an audible alert.

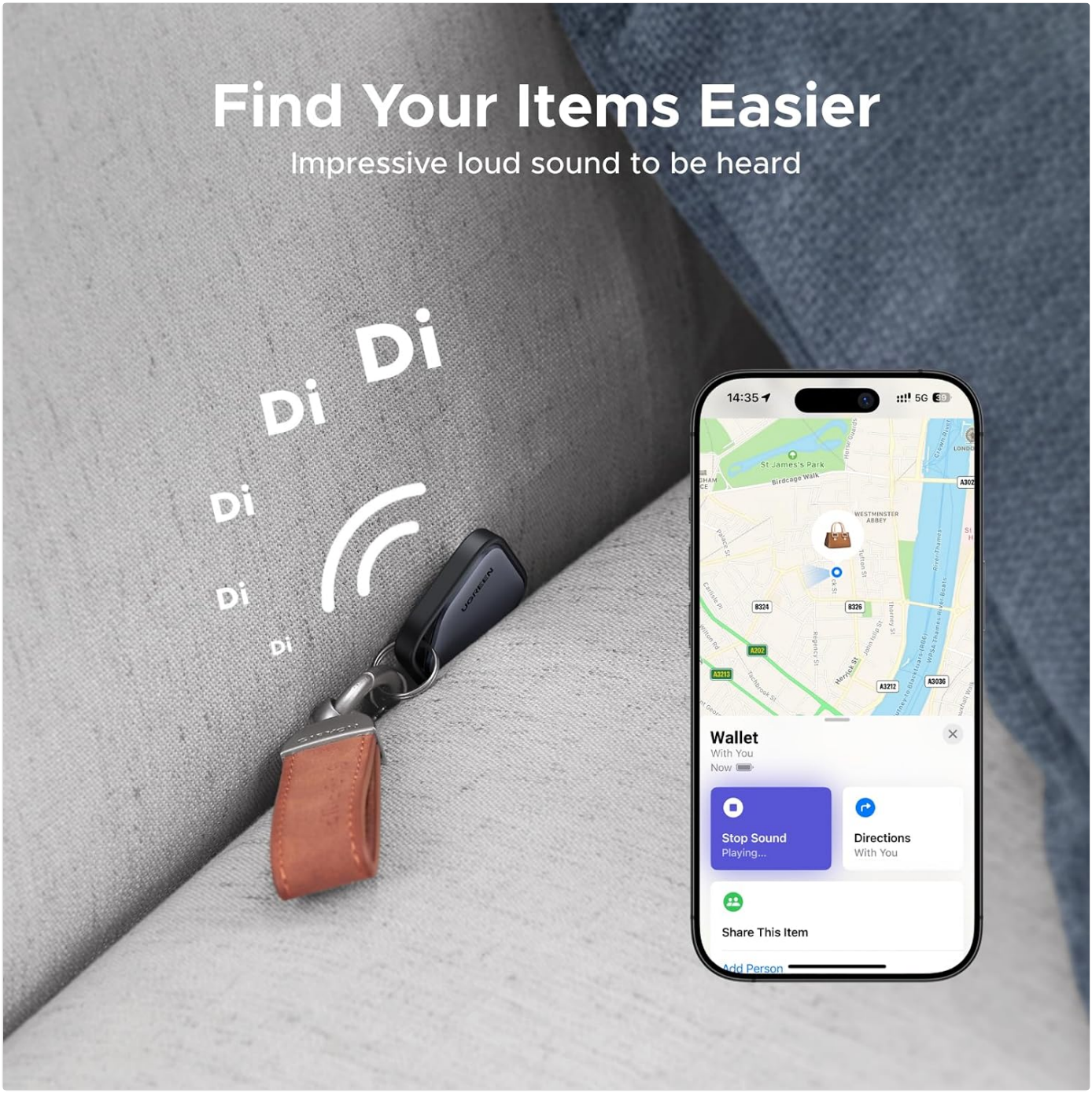


Image 4.2: Using the "Play Sound" feature to locate a nearby item.

4.3 Left-Behind Reminders

The UGREEN Finder Tag Bundle can notify you if you leave an item behind. This feature helps prevent loss by sending an alert to your Apple device when the tracker moves out of a specified range from your device.

1. In the Find My app, select your UGREEN Finder Tag or Finder Slim.
2. Under "Notifications," enable "Notify When Left Behind."
3. You can customize locations where you don't want to be notified (e.g., your home).

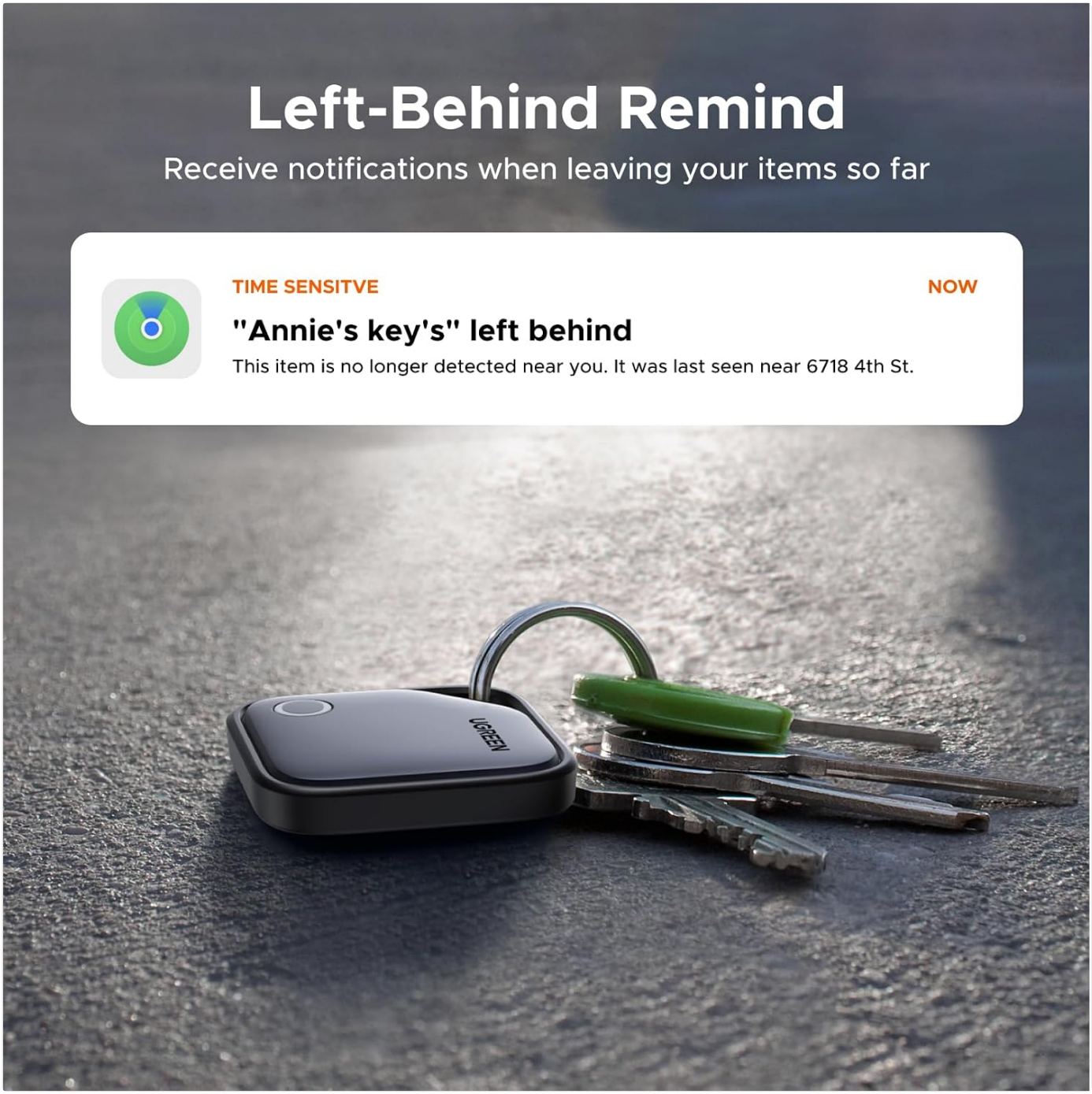


Image 4.3: Example of a left-behind reminder notification.

4.4 Sharing Your Tag

You can share the location of your UGREEN Finder Tag or Finder Slim with up to five other people, provided their Apple devices are running iOS 17.0 or above. This is useful for family members tracking shared items.

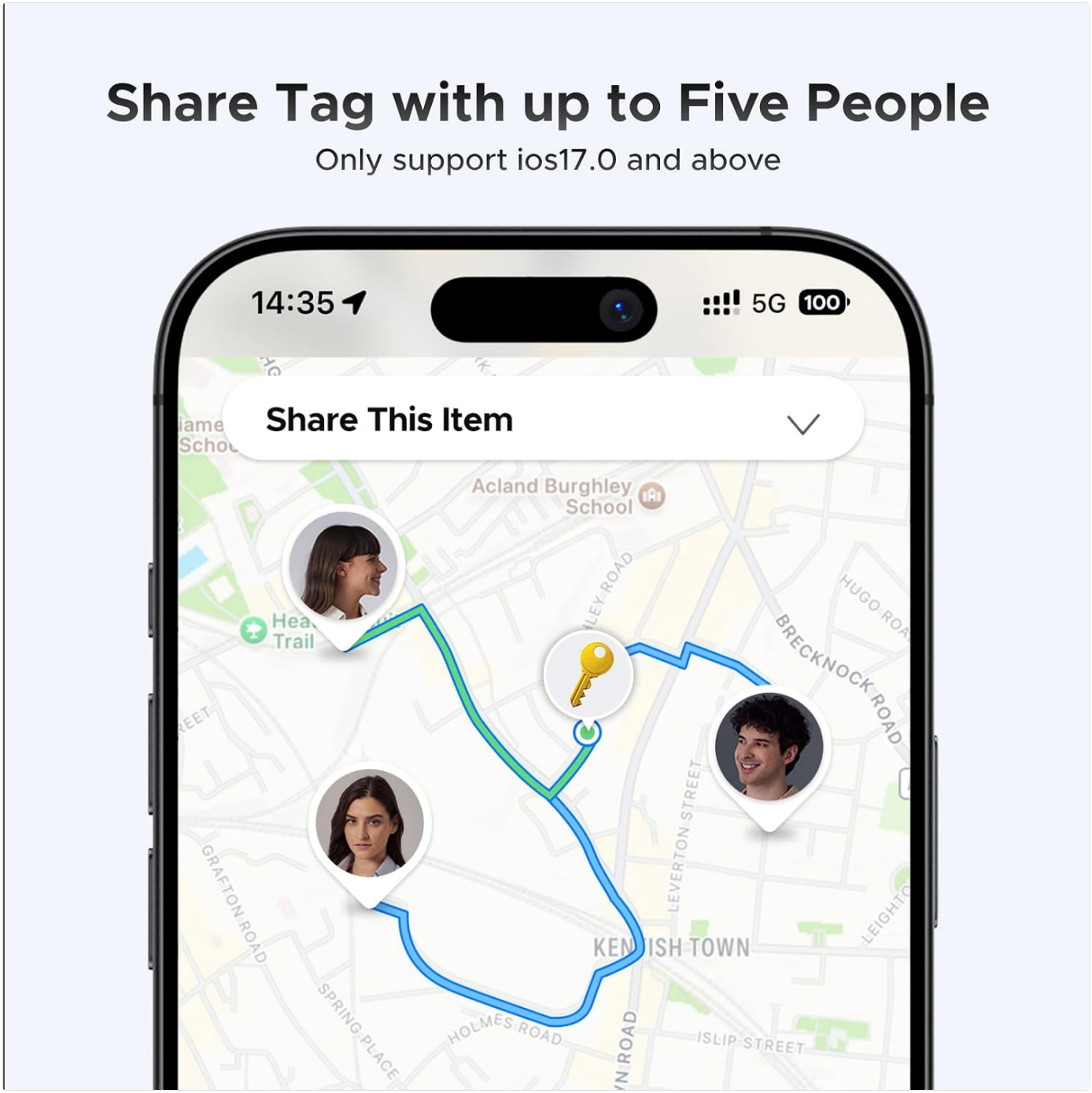


Image 4.4: Sharing a UGREEN Finder Tag's location with multiple users.

5. Maintenance

5.1 Battery Replacement (UGREEN Finder Tag)

The UGREEN Finder Tag uses a replaceable CR2032 button battery, offering up to 2 years of battery life. You can check the battery level in the Find My app.

1. Insert the included stuck needle into the small hole on the top of the Finder Tag.
2. Gently pry open the battery cover.
3. Remove the old CR2032 battery and insert a new one with the positive (+) polarity facing up.
4. Align the battery cover into position and press gently until it clicks closed.



Image 5.1: UGREEN Finder Tag with its replaceable CR2032 battery.



The product structure design has passed UL4200A certification and is safer to use. Please follow the above steps when disassembling.

Image 5.2: Step-by-step guide for battery replacement.

5.2 Charging (UGREEN Finder Slim)

The UGREEN Finder Slim features a rechargeable battery that can last up to 12 months on a single charge. It uses a super strong magnetic suction for fast charging.

- Connect the charging cable to the Finder Slim and a compatible USB power adapter.
- The red light on the device will stay on during charging and turn off once fully charged.
- You can monitor the battery level through the Find My app.



Image 5.3: UGREEN Finder Slim being charged.

6. Troubleshooting

Problem	Possible Cause / Solution

Problem	Possible Cause / Solution
Cannot connect to Find My app	• Ensure Bluetooth is enabled on your Apple device. • Make sure the Finder Tag/Slim is powered on and within range. • Check if the Finder Tag's insulation paper has been removed or if the Finder Slim is charged. • Restart your Apple device and try again.
Device not appearing on map	• The device might be out of range of any Apple Find My network devices. • Check the battery level of your Finder Tag/Slim. • Ensure location services are enabled for the Find My app on your Apple device.
Sound alert is not loud enough or not playing	• Ensure the device is within Bluetooth range of your Apple device. • Check battery level. Low battery might affect sound output. • The device might be obstructed or in a noisy environment.
Left-behind reminders not working	• Verify that "Notify When Left Behind" is enabled in the Find My app for the specific item. • Check if the current location is added as an exclusion zone. • Ensure your Apple device has a stable internet connection.

7. Specifications

Feature	Detail
Brand	UGREEN
Connectivity Technology	Bluetooth
Compatible Devices	Apple devices (iOS, iPadOS, macOS)
Material	Plastic, Metal
Battery Type (Finder Tag)	CR2032 (Replaceable)
Battery Life (Finder Tag)	Up to 2 years
Battery Type (Finder Slim)	Rechargeable
Battery Life (Finder Slim)	Up to 12 months on a single charge
Dimensions (Finder Tag)	36 × 36 × 7.4mm (approximate)
Alarm Volume	Up to 80dB

Feature	Detail
Water Resistance (Finder Slim)	IP68 Rated



Image 7.1: Feature comparison of UGREEN Finder Tag.

8. Warranty Information

UGREEN products typically come with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official UGREEN website. Keep your proof of purchase for warranty claims.

9. Customer Support

If you encounter any issues or have questions regarding your UGREEN Finder Tag Bundle, please contact UGREEN customer support through their official website or the contact information provided in your product packaging. You can also visit the UGREEN Store on Amazon for more product information and support resources.

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