

## Hiwill A502

# Hiwill USB Flash Drive A502 Firmware Upgrade Manual

Model: A502 | Brand: Hiwill

## INTRODUCTION

This manual provides comprehensive instructions for using the Hiwill USB Flash Drive, which comes pre-installed with WoNoble A502 Firmware. This device is designed to facilitate easy and reliable firmware upgrades for compatible WoNoble A502 devices. Please read these instructions carefully before proceeding with any upgrade process.

## SETUP

### System Requirements

- A computer with an available USB Type-A port.
- Operating System: Windows 7 or later, macOS 10.10 or later, or Linux kernel 2.6.x or later.
- A compatible WoNoble A502 device requiring a firmware upgrade.

### Connecting the USB Drive

1. Locate an available USB Type-A port on your computer.
2. Carefully insert the Hiwill USB Flash Drive into the USB port. Ensure it is fully seated.
3. Your operating system should automatically detect the drive. It may appear as a removable disk in 'My Computer' (Windows) or on the desktop/Finder (macOS).



Image: The Hiwill USB Flash Drive, a compact silver-colored device with a loop for attachment, featuring a USB Type-A connector at one end. This image illustrates the physical appearance of the product.

## OPERATING INSTRUCTIONS: WoNoble A502 Firmware Upgrade

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This USB drive contains the necessary firmware for upgrading your WoNoble A502 device. The exact upgrade procedure may vary slightly depending on your specific WoNoble A502 model. Always refer to your WoNoble A502 device's official documentation for detailed upgrade steps.

### General Firmware Upgrade Steps:

1. **Prepare Your WoNoble A502 Device:** Ensure your WoNoble A502 device is powered off and disconnected from any power source, unless its specific upgrade instructions state otherwise. Back up any critical data on your WoNoble A502 device if applicable.

2. **Access Firmware Files:** On your computer, open the Hiwill USB Flash Drive. You will find the WoNoble A502 firmware files within. *Do not modify or delete these files.*
3. **Transfer Firmware (if required):** Some WoNoble A502 devices may require you to copy the firmware files from the USB drive to a specific location on your computer or directly to the WoNoble A502 device's internal storage (e.g., via an SD card). Follow your WoNoble A502 device's instructions for this step.
4. **Initiate Upgrade Mode:** Connect the Hiwill USB Flash Drive to your WoNoble A502 device if it supports direct USB firmware upgrades, or follow the instructions to put your WoNoble A502 device into firmware upgrade mode using the transferred files. This often involves a specific button combination during power-on.
5. **Perform the Upgrade:** Once in upgrade mode, the WoNoble A502 device will typically detect the firmware and begin the upgrade process automatically. Monitor the device's screen or indicator lights for progress.
6. **Completion:** After the upgrade is complete, the WoNoble A502 device will usually restart. Remove the Hiwill USB Flash Drive safely from your computer or WoNoble A502 device once the process is confirmed successful.

**Important: Do not interrupt the power supply to your WoNoble A502 device during the firmware upgrade process, as this can lead to permanent damage.**

## MAINTENANCE

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### Proper Storage

- Store the USB drive in a cool, dry place, away from direct sunlight and extreme temperatures.
- Avoid exposing the drive to water, dust, or strong magnetic fields.
- Keep the drive in its original packaging or a protective case when not in use to prevent physical damage.

### Data Integrity

- Do not format the USB drive unless specifically instructed to do so by Hiwill support or WoNoble A502 documentation. Formatting will erase the pre-installed firmware.
- Avoid writing other data to the drive to ensure the integrity of the firmware files.

## TROUBLESHOOTING

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### USB Drive Not Recognized

- **Check Connection:** Ensure the USB drive is fully inserted into the USB port. Try a different USB port on your computer.
- **Restart Computer:** Sometimes a simple restart can resolve detection issues.
- **Test on Another Computer:** If possible, test the USB drive on a different computer to rule out a computer-specific issue.

### Firmware Upgrade Failure

- **Verify WoNoble A502 Instructions:** Double-check that you have followed all steps in your WoNoble A502 device's official upgrade guide precisely.
- **Power Supply:** Ensure the WoNoble A502 device has stable power throughout the upgrade.
- **Correct Firmware:** Confirm that the firmware on the USB drive is indeed the correct version for your specific WoNoble A502 model.
- **Contact WoNoble Support:** For issues specific to the WoNoble A502 device or its firmware, contact WoNoble's customer support.

SPECIFICATIONS

Brand	Hiwill
Model	A502 (Firmware Pre-installed)
Flash Memory Type	USB
Hardware Interface	USB Type A
Memory Storage Capacity	1 GB
Item Weight	1.06 ounces
Package Dimensions	3.94 x 1.97 x 1.97 inches
Special Feature	Lightweight



WARRANTY AND SUPPORT


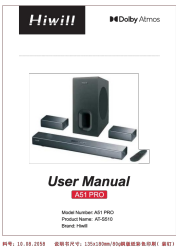

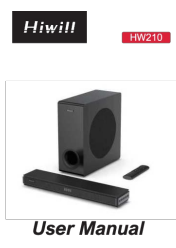
This Hiwill USB Flash Drive is covered by a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation provided with your purchase or visit the official Hiwill website.

For technical assistance, troubleshooting, or warranty claims related to the Hiwill USB Flash Drive, please contact Hiwill Technologies Inc. customer support. For issues pertaining to the WoNoble A502 device itself or its firmware functionality, please contact WoNoble's official support channels.

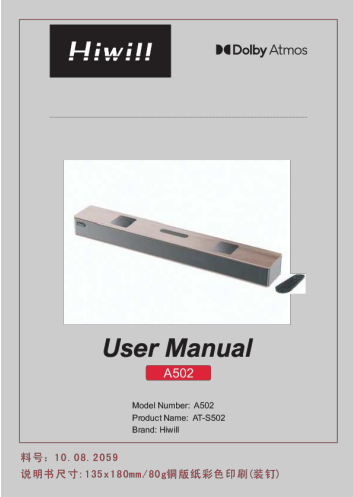
**Hiwill Support:** Please visit [the Hiwill Store on Amazon](#) or refer to your product packaging for contact information.

Related Documents - A502

 <p>The image shows the front cover of the Hiwill A502 Soundbar User Manual. It features the Hiwill logo at the top left, followed by the Dolby Atmos logo. Below this is a photograph of the A502 soundbar. The title 'User Manual' is prominently displayed in the center, with 'A502' underneath it. At the bottom, there is a small block of text in Chinese characters.</p>	<p><a href="#">Hiwill A502 Soundbar User Manual</a></p> <p>User manual for the Hiwill A502 soundbar, detailing setup, connections, controls, specifications, and safety instructions.</p>
 <p>The image shows the front cover of the Hiwill D20 Soundbar User Manual. It features the Hiwill logo at the top left, followed by the Dolby Audio logo. Below this is a photograph of the D20 soundbar. The title 'User Manual' is prominently displayed in the center, with 'D20' underneath it. At the bottom, there is a small block of text in Chinese characters.</p>	<p><a href="#">Hiwill D20 Soundbar User Manual: Setup, Connections, and Specifications</a></p> <p>A comprehensive user manual for the Hiwill D20 soundbar, detailing setup instructions, connection methods (ARC, Optical, AUX, Bluetooth), control panel and remote functions, placement guidance, technical specifications, and FCC compliance information.</p>

 <p>Hiwill AT-S512W Soundbar User Manual cover. It features the Hiwill logo, Dolby Atmos logo, and an image of the soundbar system. Text includes 'User Manual', 'Model Number: A512', 'Product Name: AT-S512W', 'Brand: Hiwill', and '料号: 10.08.2059'.</p>	<p><a href="#">Hiwill AT-S512W Soundbar User Manual</a></p> <p>User manual for the Hiwill AT-S512W soundbar system, providing setup, connection, operation, and specifications. Includes safety instructions, accessory list, pairing guide, connection methods (ARC, Optical, AUX, BT), control panel and remote functions, placement options, and technical specifications.</p>
 <p>Hiwill A51 PRO Dolby Atmos Soundbar User Manual cover. It features the Hiwill logo, Dolby Atmos logo, and an image of the soundbar system. Text includes 'User Manual', 'Model Number: A51 PRO', 'Product Name: A51 PRO', 'Brand: Hiwill', and '料号: 10.08.2059'.</p>	<p><a href="#">Hiwill A51 PRO Dolby Atmos Soundbar User Manual</a></p> <p>User manual for the Hiwill A51 PRO soundbar with Dolby Atmos. Includes setup instructions, safety information, connectivity options (eARC, Optical, AUX, Bluetooth), remote control functions, wall mounting guide, and specifications.</p>
 <p>Hiwill HW310 Soundbar User Manual cover. It features the Hiwill logo, HW310 model number, and an image of the soundbar system. Text includes 'User Manual', 'Model Number: HW310', 'Product Name: HW310', and '料号: 10.08.2059'.</p>	<p><a href="#">Hiwill HW310 Soundbar User Manual</a></p> <p>User manual for the Hiwill HW310 soundbar system, detailing setup, connections, controls, specifications, and safety instructions.</p>
 <p>Hiwill HW210 Soundbar User Manual cover. It features the Hiwill logo, HW210 model number, and an image of the soundbar system. Text includes 'User Manual', 'Model Number: HW210', 'Product Name: HW210', and '料号: 10.08.2059'.</p>	<p><a href="#">Hiwill HW210 Soundbar User Manual</a></p> <p>Detailed user manual for the Hiwill HW210 soundbar, covering setup, features, connectivity options (Bluetooth, HDMI ARC, Optical, AUX), and troubleshooting for home theater audio.</p>

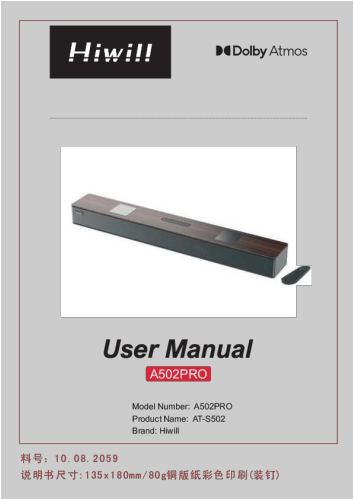
Documents - Hiwill – A502



[Hiwill A502 Soundbar User Manual](#)

User manual for the Hiwill A502 soundbar, detailing setup, connections, controls, specifications, and safety instructions.

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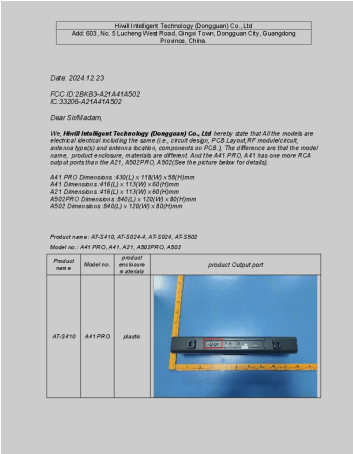


[pdf] User Manual Instructions Accessories

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**A502PRO** Model Number: **A502PRO** Product Name: AT-S502 Brand: Hiwill 1 0 . 0 8 . 2 0 5 9 : 1 3 5 x 1 8 0 m m / 8 0 g IMPORTANT SAFETY INSTRUCTIONS - 01 - - 02 - - 03 - - 04 - - 05 - - 06 - - 07 - - 08 - 01 User Manual Instructions in English 02 Manuel de l'utilisateur D...

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[pdf] Dimension Guide Declaration of Conformity

Date DESKTOP OBPLJ1L Family declaration Hiwill Intelligent Technology Dongguan Co Ltd

A21A41A502 Soundbar 2BKB3 2BKB3A21A41A502 a21a41a502

Hiwill Intelligent Technology Dongguan Co., Ltd Add: 603, No. 5 Lucheng West Road, Qingxi Town, Dongguan City, Guangdong Province, China. Date: 2024.12.23 FCC ID:2BKB3-A21A41**A502** IC:33206-A21A41**A502** Dear Sir/Madam, We, Hiwill

Intelligent Technology Dongguan Co., Ltd hereby state that All the mo...

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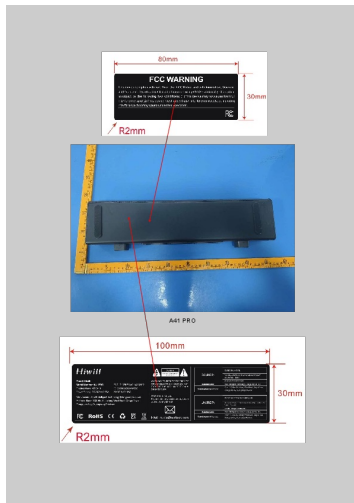


[pdf] Product Photos Teardown

PCOS Internal photos Hiwill Intelligent Technology Dongguan Co Ltd A21A41A502 Soundbar 2BKB3 2BKB3A21A41A502 a21a41a502

FCC ID: 2BKB3-A21A41**A502** IC:33206-A21A41**A502** Internal view of unit Model:A41 PRO Internal view of unit Model:A41 FCC ID: 2BKB3-A21A41**A502** IC:33206-A21A41**A502** Internal view of unit Model:A21 Internal view of unit Model:A41 PRO, A41, A21, **A502PRO**, **A502** FCC ID: 2BKB3-A21A41**A502** IC:33206-A21...

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Administrator ID label and location Hiwill Intelligent Technology Dongguan Co Ltd A21A41A502 Soundbar

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