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Britzgo 1204

Britzgo 1204 Rechargeable Behind-the-Ear Hearing Amplifier User Manual

Model: 1204-Azul-Par

1. Introduction

This manual provides essential instructions for the safe and effective use of your Britzgo 1204 Rechargeable Behind-the-Ear (BTE) Hearing Amplifier. This device is designed to assist individuals with mild to moderate high-frequency hearing loss, often associated with aging. It features a comfortable BTE design, long-lasting rechargeable battery, and noise cancellation technology.



Image 1.1: The Britzgo 1204 hearing amplifier is effective for mild to moderate high-frequency hearing loss.

2. What's in the Box

Carefully unpack your Britzgo 1204 hearing amplifier and ensure all items are present:

- 1 x Britzgo 1204 Sound Amplifier (pair)
- 1 x USB Charging Cable
- 1 x Wall Charger Adapter
- 4 x Silicone Ear Tips (various sizes: L, M, S, Double)
- 1 x Cleaning Brush
- 1 x Carrying Case
- 1 x User Manual



Image 2.1: All components included in the Britzgo 1204 package.

3. Product Overview

Familiarize yourself with the different parts of your Britzgo 1204 hearing amplifier:



Image 3.1: Key components of the Britzgo 1204 hearing amplifier.

- **Microphone:** Captures sound from the environment.
- **Adjustment Button:** Controls volume and frequency settings.
- **Switch/Mode Button:** Powers the device on/off and switches between listening modes.
- **Charging Indicator:** Blue light flashes when charging, solid blue when fully charged.
- **USB Charging Port:** For connecting the charging cable.
- **Rotatable Ear Tubes:** Allows for binaural adaptation and comfortable fit.
- **Silicone Ear Tips:** Available in various sizes (L, M, S, Double) for a secure and comfortable fit in the ear canal.

4. Setup and First Use

Follow these steps for initial setup and first use:

1. **Charge Completely:** Before first use, fully charge the hearing amplifier. Charging typically takes about 2 hours for up to 40 hours of listening time. The blue indicator light will flash during charging and become solid when complete.

2. **Select Ear Tips:** Choose the silicone ear tip size that best fits your ear canal. A proper seal is crucial to reduce environmental noise and prevent whistling.
3. **Lower Volume:** Before placing the device in your ear, ensure the volume is set to the lowest level. Use your thumb to rotate the adjustment button downwards until it clicks.
4. **Power On and Adjust:** Turn the device off before placing it behind your ear. Once comfortably in place, turn it on and gradually adjust the volume until you hear clearly. Ensure the ear tip forms a good seal in your ear canal.



Image 4.1: Visual guide for initial setup and use.

5. Operating Instructions

5.1 Power On/Off

Use the switch/mode button to turn the device on or off. It is recommended to turn off the device when not in use to conserve battery life.

5.2 Volume Adjustment

The rotary adjustment button allows you to freely control the volume. Rotate it up to increase volume and down to decrease it, finding the most comfortable listening level.

5.3 Listening Modes

The Britzgo 1204 features dual modes to adapt to various environments:

- **High Frequency (H) Mode:** Suitable for noisy environments such as markets, parks, and public squares.
- **Low Frequency (L) Mode:** More appropriate for quieter settings like home, phone calls, and video chats.



Image 5.1: Understanding the dual listening modes for different environments.

6. Charging

The Britzgo 1204 hearing amplifier is equipped with a convenient USB charging port. To charge, connect the provided USB cable to the device and a power source using the wall adapter. A full charge takes approximately 2 hours and provides up to 40 hours of continuous use.



Image 6.1: The Britzgo 1204 charging via its USB port, indicating quick charge and long battery life.

7. Maintenance

Regular maintenance ensures optimal performance and longevity of your hearing amplifier:

- **Cleaning Ear Tips:** Regularly clean the silicone ear tips to prevent wax buildup, which can block sound and affect performance. Use the provided cleaning brush or a soft, damp cloth.
- **Device Cleaning:** Wipe the main body of the amplifier with a dry, soft cloth. Avoid using liquids directly on the device.
- **Storage:** When not in use, store the hearing amplifier in its carrying case in a cool, dry place away from direct sunlight and extreme temperatures.

8. Troubleshooting

Here are solutions to common issues you might encounter:

Problem	Possible Cause	Solution
Whistling Sound	Improper fit, ear tip not sealed, or volume too high.	Ensure the ear tip is properly sealed in the ear canal. Try a different size ear tip. Lower the volume before inserting the device.
Excessive Noise	Using in a noisy environment, improper ear tip, or high volume.	Test in a quiet environment first. Ensure ear tip fits snugly. Adjust volume to a comfortable level. Consider using High Frequency (H) mode in noisy settings.
Device Not Working	Battery depleted, ear tip blocked by earwax, or volume too low.	Fully charge the device. Clean any earwax from the ear tip. Adjust the volume until sound is clearly audible.

9. Specifications

- **Model Number:** 1204-Azul-Par
- **Brand:** Britzgo
- **Color:** 1204-Azul-1
- **Material:** Plastic
- **Style:** Behind-the-ear
- **Power Source:** Rechargeable Battery (1 AA battery included)
- **Battery Weight:** 3 Grams
- **Special Function:** Echo Cancellation
- **Dimensions:** 13.9 x 10 x 3.9 cm
- **Weight:** 180 g (package dimensions)

10. Warranty and Support

Britzgo offers comprehensive support for your hearing amplifier:

- **1-Year Free Replacement:** If the product experiences quality issues within one year, you are eligible for a free replacement of the same hearing amplifier model.
- **2-Year Free Warranty Service:** Enjoy free warranty service for up to two years from the date of purchase.

For any quality problems or warranty service, please contact the store's customer service via email. Keep your purchase receipt for warranty claims.



Image 10.1: Britzgo warranty details for the hearing amplifier.

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