



[Manuals.plus](#) /

> [Hicozy](#) /

> HiCOZY F3 Slushie and Soft Serve Ice Cream Machine User Manual

Hicozy HIC-F3

HiCOZY F3 Slushie and Soft Serve Ice Cream Machine User Manual

Model: HIC-F3

1. INTRODUCTION

Thank you for choosing the HiCOZY F3 Slushie and Soft Serve Ice Cream Machine. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before first use and retain it for future reference.

Important Safety Instructions

- Read all instructions before operating the appliance.
- Ensure the power supply matches the voltage specified on the appliance's rating label.
- Do not immerse the main unit, cord, or plug in water or other liquids.
- Unplug from the outlet when not in use, before assembling or disassembling parts, and before cleaning.
- Keep hands and utensils out of the vessel during operation to prevent injury and damage to the machine.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Close supervision is necessary when any appliance is used by or near children.
- Use only attachments recommended or sold by the manufacturer.
- Do not use outdoors.

2. PRODUCT OVERVIEW

The HiCOZY F3 is a versatile appliance designed to create a variety of frozen treats, including slushies, soft serve ice cream, milkshakes, and cold drinks. It features iWhirl Technology for consistent texture and Quicool Technology for efficient cooling without pre-freezing.



Figure 2.1: HiCOZY F3 Machine with example frozen beverages.

Components



Figure 2.2: Exploded view of HiCOZY F3 components.

1. Cone Holder
2. Main Unit
3. Control Panel
4. Evaporator
5. Auger
6. Vessel
7. Drip Tray & Drip Tray Lid
8. Top Cover
9. Trim Cover
10. Cake Decorating Nozzle (Accessory)
11. Piston
12. Handle
13. Handle Pin
14. Pour Spout
15. Temperature Sensor
16. Cleaning Brush (Accessory)

3. SETUP

Before using your HiCOZY F3 machine for the first time, follow these steps:

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Clean Components:** Wash the vessel, auger, top cover, drip tray, and handle with warm, soapy water. Rinse thoroughly and dry completely. The auger and drip tray are dishwasher safe.
3. **Assemble:**
 - Insert the auger into the vessel.
 - Place the vessel onto the main unit, ensuring it is securely seated.
 - Attach the handle to the pour spout, securing it with the handle pin. You may need to push the piston up slightly for the handle to fit correctly.
 - Place the top cover onto the vessel.
 - Position the drip tray and its lid beneath the pour spout.

4. **Placement:** Place the machine on a stable, flat, and dry surface, ensuring adequate ventilation around the unit.
5. **Power Connection:** Plug the power cord into a grounded electrical outlet.

4. OPERATION

The HiCOZY F3 offers five preset modes for various frozen treats. The intuitive control panel allows for easy selection.



Figure 4.1: Control panel with five preset modes.

Using Preset Modes

1. **Prepare Ingredients:** Mix your desired ingredients according to a recipe. Ensure liquids are well-mixed before adding to the machine. For best results, follow the recommended sugar and alcohol content guidelines provided in the recipe booklet.
2. **Pour Mixture:** Open the top cover and carefully pour the prepared mixture into the vessel. Do not exceed the maximum fill line.
3. **Select Mode:** Turn the 'ON/OFF' knob to power on the machine. Use the 'MENU' button to cycle through the five preset modes: Slushie, Soft Ice Cream, Spiked Slushie, Cold Drink, and Milk Shake. The selected mode will be displayed on the digital screen.
4. **Start Process:** Press the 'ON/OFF' knob to start the selected program. The machine will begin cooling and mixing.
5. **Monitor Progress:** The machine's iWhirl Technology will automatically adjust auger rotation for optimal texture. Quicool Technology ensures rapid freezing.
6. **Dispense:** Once the program is complete (or when desired consistency is reached), pull the handle forward to dispense your frozen treat.
7. **Keep Cool Function:** The machine may have a 'Keep Cool' function to maintain the temperature and consistency of your treat for an extended period after preparation. Refer to the digital display for indicators.

Tips for Best Results

- For soft serve ice cream, ensure the mixture is thoroughly stirred before adding to prevent uneven freezing.
- If making slushies with carbonated beverages, some may produce larger ice chunks and a 'thumping' sound. This is normal for certain mixtures.
- Adhere to the maximum alcohol and sugar content recommendations to ensure proper freezing and machine function.

5. MAINTENANCE & CLEANING

Regular cleaning ensures optimal performance and longevity of your HiCOZY F3 machine.

Self-Cleaning Mode



Figure 5.1: Self-cleaning mode in action.

1. **Empty Vessel:** Ensure the vessel is empty of any remaining product.
2. **Add Water:** Pour warm water (and a small amount of mild dish soap, especially after making ice cream) into the vessel up to the maximum fill line.
3. **Activate:** Select the 'Self-Cleaning' mode from the menu and press the 'ON/OFF' knob to start. The machine will agitate the water to flush out residue.
4. **Drain:** Once the cycle is complete, pull the handle to drain the cleaning solution into the drip tray.
5. **Repeat if Necessary:** For thorough cleaning, especially after dairy-based products, you may repeat the self-cleaning cycle.

Deep Cleaning

For comprehensive cleaning, disassemble the removable parts:

- **Disassemble:** Remove the top cover, vessel, auger, handle, and drip tray.
- **Wash:** Hand wash all removable parts with warm, soapy water. The auger and drip tray are dishwasher safe.
- **Clean Main Unit:** Wipe the exterior of the main unit with a damp cloth. Do not immerse the main unit in water.
- **Double-Layered Vessel Care:** The vessel is double-layered for insulation. After washing, condensation may collect between the layers. To ensure complete drying and prevent film buildup, it is recommended to air dry thoroughly, potentially using a small fan to circulate air through the bottom opening. Avoid getting water into the insulating space between the layers.

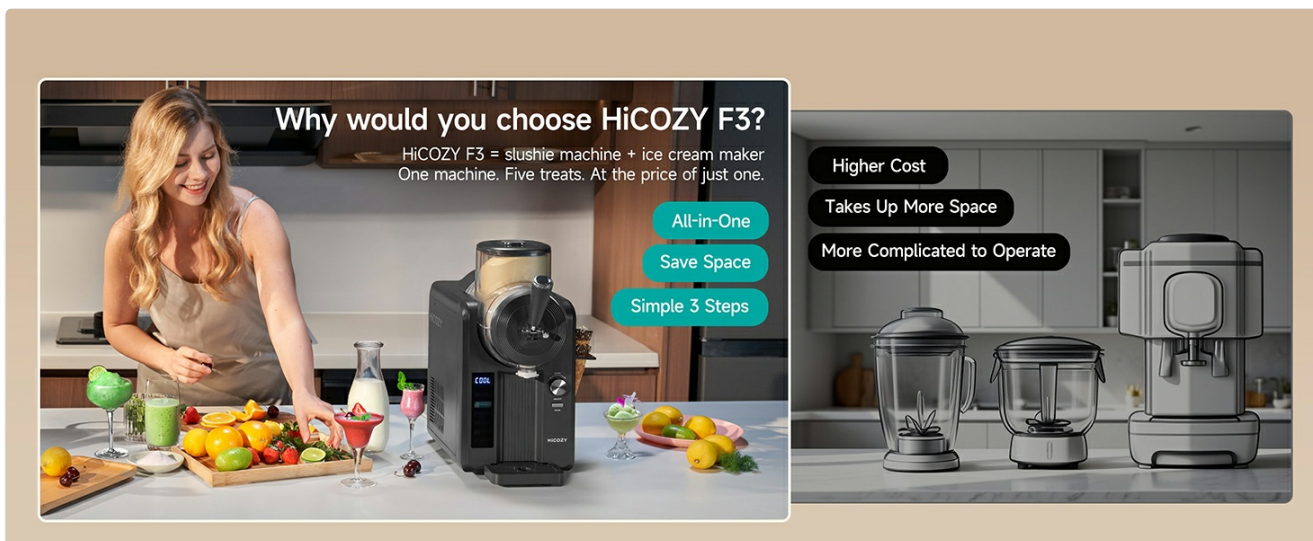


Figure 5.2: Double-layered vessel design.

- **Dry Completely:** Ensure all parts are completely dry before reassembling or storing to prevent mold or odors.

6. TROUBLESHOOTING

Refer to the table below for common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power outage; faulty outlet.	Check power cord connection; verify power to the outlet; try a different outlet.
Screeching noise during operation.	Evaporator freezing due to insufficient liquid.	Turn off the machine immediately. Ensure adequate liquid is in the vessel.

Problem	Possible Cause	Solution
Handle feels wobbly.	Normal operation for the handle design.	This is generally normal and does not affect functionality. Ensure the handle pin is fully inserted.
Difficulty switching modes.	Machine may be in an active program or not fully reset.	Perform a long press on the power button to fully power off the machine. Then, power it back on and select the desired mode.
Product is too icy or not smooth.	Incorrect mode selected; recipe imbalance (sugar/alcohol).	Ensure the correct mode is selected for the desired consistency (e.g., Soft Ice Cream vs. Slushie). Adjust recipe ingredients, particularly sugar content, as per the recipe booklet.
Condensation or film in double-layered vessel after cleaning.	Incomplete drying or water trapped between layers.	Ensure thorough air drying. Use a small fan to aid circulation through the bottom opening of the vessel to dry any trapped moisture. Avoid getting water into the insulating space.

7. SPECIFICATIONS

Feature	Detail
Brand	Hicozy
Model Name	Freezie F3 (HIC-F3)
Color	Gray
Capacity	1.2 Liters
Material	Stainless Steel
Special Features	Automatic Clean, Digital Display, Keep Cool Function
Operation Mode	Automatic
Product Dimensions	19.29 x 16.93 x 11.02 inches
Item Weight	13 Kilograms (28.6 pounds)
Product Care Instructions	Dishwasher Safe (auger, drip tray), Hand Wash (other removable parts)
Included Components	HiCOZY Slushy Machine, Recipe Booklet, User Manual

8. WARRANTY AND SUPPORT

For warranty information, product support, or to purchase replacement parts, please refer to the contact details provided in your product packaging or visit the official HiCOZY website. Keep your purchase receipt as proof of purchase for warranty claims.

For additional assistance, you may contact HiCOZY customer service through their official channels.

