

Hisense 65E78Q

Hisense 65E78Q QLED 4K Smart TV User Manual

Model: 65E78Q

1. SETUP

1.1 Unpacking

Carefully remove the TV and all accessories from the packaging. Ensure all components listed below are present:

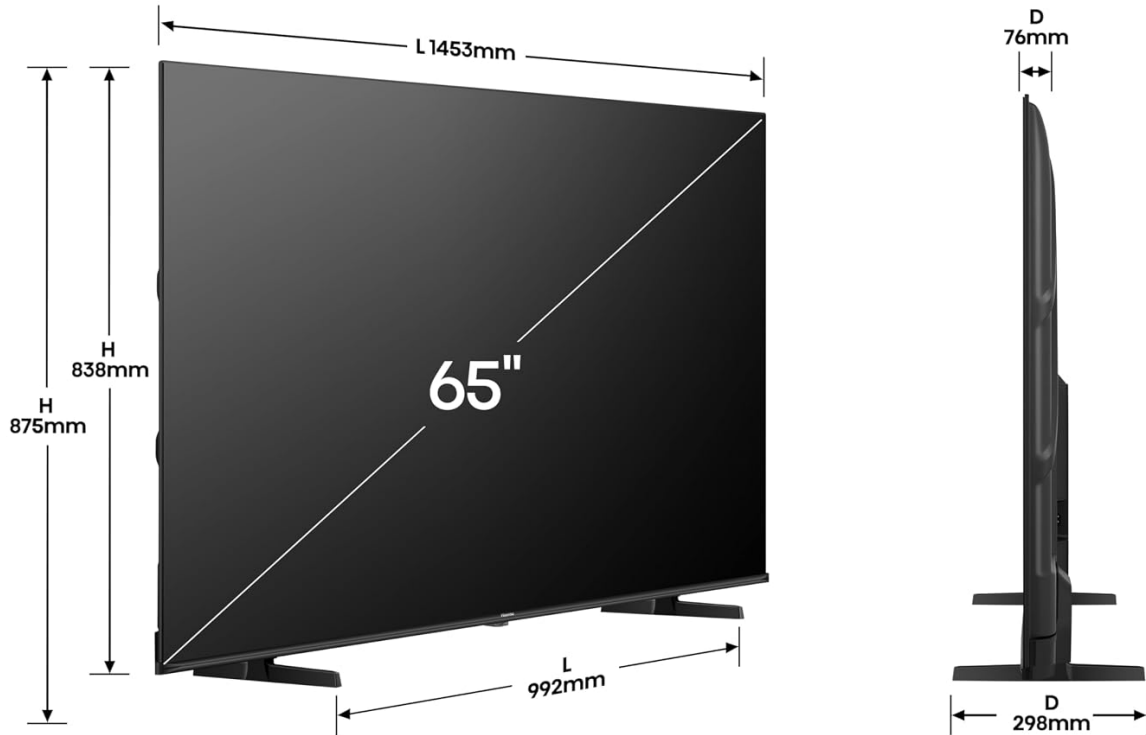
- Television
- Power Cable
- Remote Control
- User Manual

1.2 Stand Installation

Attach the TV stand to the television using the provided screws. Refer to the diagram for correct orientation and screw placement. The VESA mounting standard for wall mounting is 300 x 400 mm.

Hisense

E78 QLED



*L'aspetto del prodotto può variare in base alle dimensioni.

Dimensione per Staffa:

300×400mm



Peso del prodotto:

Con supporto: 15,2kg
Senza supporto: 15kg



Figure 1.1: TV Dimensions and VESA Mount Specifications. This diagram illustrates the physical measurements of the 65-inch Hisense TV and the required VESA pattern for mounting.

1.3 Connecting External Devices

Connect your external devices to the TV's ports. The TV features 3 HDMI ports (including HDMI 2.1 with eARC), 2 USB 2.0 ports, Ethernet, and antenna inputs (DVB-T2/S2). Use HDMI for high-definition video and audio, and USB for media playback or connecting compatible devices.

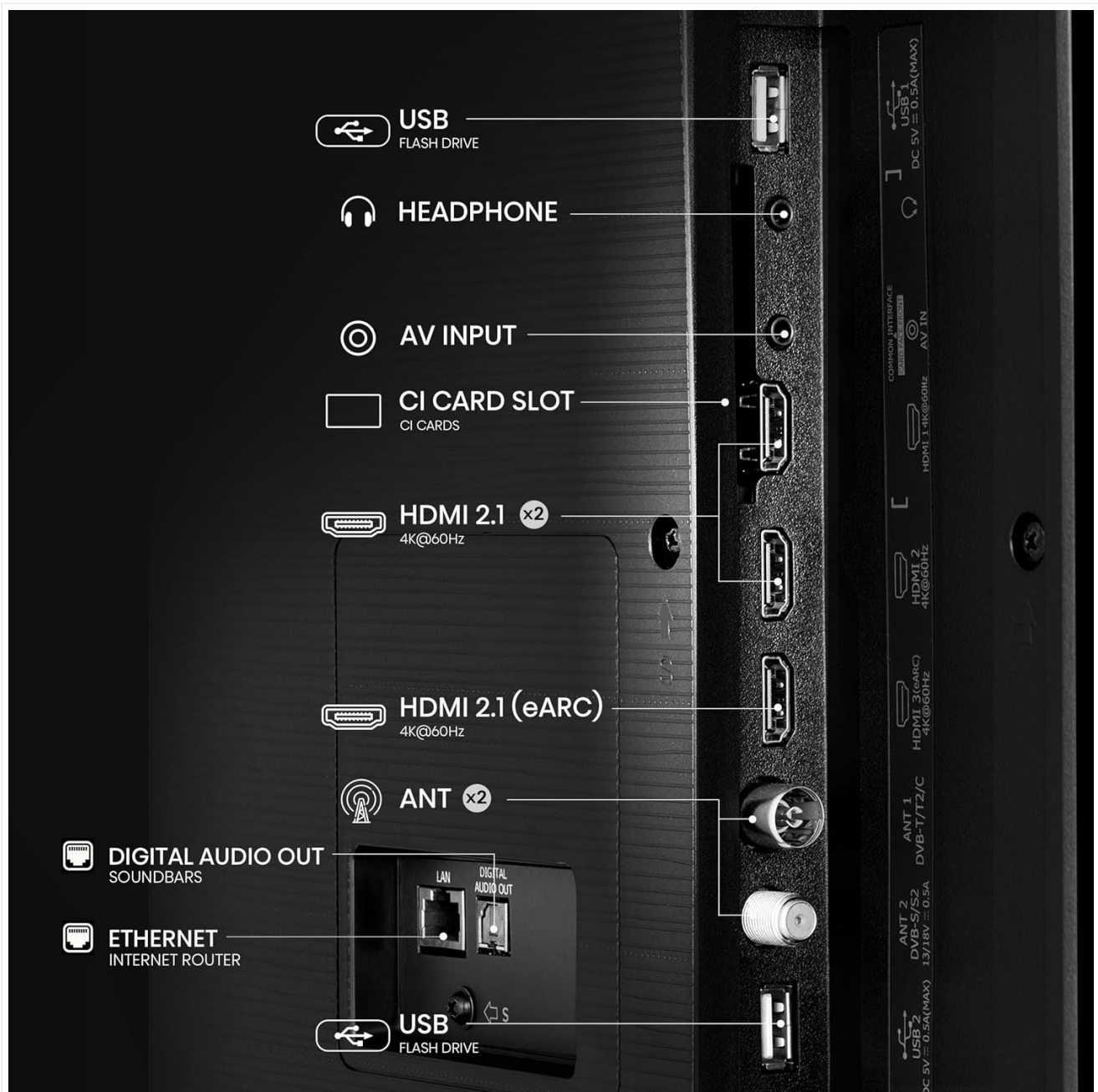


Figure 1.2: TV Rear Panel Connections. This image shows the available ports on the back of the Hisense TV, including USB, HDMI, Ethernet, and antenna inputs.

1.4 First Power On

Plug the power cable into the TV and a wall outlet. Press the power button on the remote control or the TV itself to turn it on. Follow the on-screen instructions for initial setup, including language selection, network connection, and channel scanning.

2. OPERATING INSTRUCTIONS

2.1 Remote Control

The included remote control allows full operation of your Hisense TV. It features dedicated buttons for popular streaming services and supports voice control via Alexa Built-in and VIDAA Voice. To use voice commands, press the voice button on the remote and speak clearly.

Accesso a un clic

Telecomando vocale

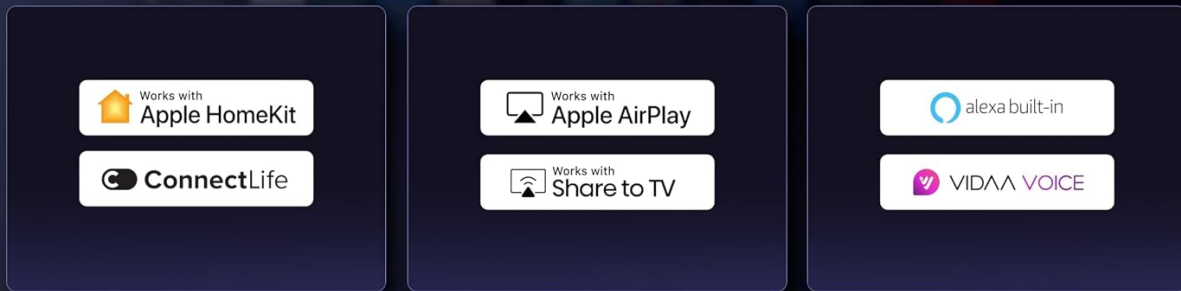
*Il design del telecomando può variare a seconda della regione.

Figure 2.1: Hisense TV Remote Control. This image displays the remote control with quick access buttons for various streaming platforms and voice control features.

2.2 Smart TV Features (VIDAA U8)

Your TV runs on the VIDAA U8 operating system, providing access to over 1000 applications including DAZN, NOW, Netflix, Paramount+, and Prime Video. Navigate through the smart interface using the remote control to browse and launch applications.

Facile. Veloci. Sicuro.



*La disponibilità di contenuti e applicazioni varia a seconda del territorio.

Figure 2.2: VIDAA Smart TV Interface. This screenshot shows the home screen of the VIDAA operating system with various streaming applications and content recommendations.

2.3 Picture Settings and Enhancements

The QLED display technology delivers vibrant colors and deep contrasts. The AI 4K Upscaler enhances lower-resolution content to near 4K quality. Dolby Vision, HDR10+, and HLG support provide an expanded range of colors and contrast for compatible content. The AI Light Sensor automatically adjusts screen brightness based on ambient light for optimal viewing and energy efficiency. AI Smooth Motion technology reduces blur in fast-moving scenes. Activate Filmmaker Mode to view movies and TV shows as intended by their creators, preserving original aspect ratios, colors, and frame rates.

QLED Colour

Più di 1 miliardo di sfumature colore



QLED Colour

Figure 2.3: QLED Colour Technology. This image highlights the vibrant and rich color reproduction capabilities of the QLED display.

AI 4K Upscaler

Le immagini sfocate vengono ridimensionate quasi al 4K



Figure 2.4: AI 4K Upscaler in Action. This illustration demonstrates how the TV's AI technology enhances lower-resolution content to near 4K clarity.

AI Smooth Motion

Immagine più fluida senza sfocature



Figure 2.5: AI Smooth Motion. This image visually represents the TV's ability to render fast-moving scenes with reduced blur and increased fluidity.

2.4 Audio Settings

Experience immersive sound with Dolby Atmos. The TV features stereo speakers with a maximum output of 20 Watts. You can also connect external audio devices via Bluetooth or the digital audio output.



Figure 2.6: Dolby Vision Atmos Experience. This image illustrates the immersive audio and visual experience provided by Dolby Vision and Dolby Atmos technologies.

2.5 Gaming Features

Game Mode Plus offers an ultra-smooth, lag-free gaming experience. Features like 60Hz VRR (Variable Refresh Rate) and ALLM (Auto Low Latency Mode) minimize input lag and screen tearing. The Game Bar provides a centralized dashboard to manage game settings and monitor performance in real-time.

Game Mode PLUS

Gioco ultra fluido,
esperienza senza ritardi



Figure 2.7: Game Mode Plus. This image highlights the TV's gaming capabilities, including 60Hz VRR and ALLM for a smooth gaming experience.

2.6 Connectivity and Screen Mirroring

The TV supports Bluetooth and Wi-Fi for wireless connectivity. Screen mirroring technologies like AirPlay 2, Google Cast, Miracast, and Smart View allow you to share content from your mobile devices to the TV.

3. MAINTENANCE

3.1 Cleaning the TV

To clean the screen, gently wipe it with a soft, dry, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Avoid using harsh chemicals or abrasive materials. Clean the TV's exterior with a soft, dry cloth. Ensure the TV is unplugged before cleaning.

4. TROUBLESHOOTING

4.1 Common Issues and Solutions

- **No Power:** Check if the power cable is securely connected to both the TV and the wall outlet. Ensure the wall outlet is functioning. Try pressing the power button on the TV itself, not just the remote.
- **No Picture/Sound:** Verify that the correct input source is selected. Check all cable connections (HDMI, antenna) for looseness. If using an external device, ensure it is powered on and functioning correctly. Adjust volume settings.
- **Remote Not Responding:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor. If using voice control, ensure the microphone is not blocked and you are speaking clearly.
- **Smart Features Not Working:** Check your internet connection (Wi-Fi or Ethernet). Restart the TV by unplugging it for a few minutes and then plugging it back in. Ensure the VIDAA U8 operating system is updated to the latest version.

5. SPECIFICATIONS

Below are the key technical specifications for the Hisense 65E78Q QLED 4K Smart TV:

Feature	Specification
Screen Size	65 Inches
Display Technology	QLED
Resolution	4K (3840x2160)
Refresh Rate	60 Hz
HDR Support	Dolby Vision, HDR10+, HLG
Operating System	VIDAA U8
Audio Output	20 Watt Stereo speakers with Dolby Atmos
HDMI Ports	3 (HDMI 2.1, eARC support)
USB Ports	2 (USB 2.0)
Connectivity	Bluetooth, Ethernet, Wi-Fi
Voice Assistant	Alexa Built-in, VIDAA Voice
Dimensions (WxHxD)	145.3 x 87.5 x 29.8 cm (with stand)
VESA Mount Standard	300 x 400 mm
Energy Class (SDR)	E



ENERG ⚡





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65E78Q

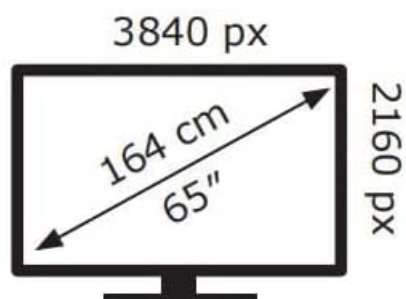


84 kWh/1000h

ABCDEF**G**



160 kWh/1000h



2019/2013

Figure 5.1: Energy Label. This label provides information on the TV's energy efficiency class and consumption.

<h2>Scheda informativa del prodotto</h2> <p>REGOLAMENTO DELEGATO (UE) 2019/2013 DELLA COMMISSIONE per quanto riguarda l'etichettatura energetica dei display elettronici</p>			
Parametro	Parametro o valore e precisione		Unità
1. Nome o marchio del fornitore.	Hisense		
Indirizzo del fornitore.	Hisense-Public contact, Partizanska cesta 12, 3320 Velenje, Slovenija		
2. Identificativo del modello	65E78Q		
3. Classe di efficienza energetica per la gamma dinamica standard (SDR)	E		
4. Potenza assorbita in modo acceso in SDR	84,0	W	
5. Classe di efficienza energetica per la gamma dinamica ampia (HDR)	G		
6. Potenza assorbita in modo acceso in HDR, se pertinente	160	W	
7. Potenza assorbita in modo spento, se applicabile	n.a.	W	
8. Potenza assorbita in modo stand-by, se applicabile	0,5	W	
9. Potenza assorbita in modo stand-by in rete, se applicabile	2,0	W	
10. Tipo di display elettronico	Televisore		
11. Rapporto dimensioni	16	:	9
12. Risoluzione dello schermo	3 840	x	2 160 pixels
13. Diagonale dello schermo			164,0 cm
14. Diagonale dello schermo			65 pollici
15. Superficie visibile dello schermo			114,8 dm ²
16. Tecnologia del pannello	LED LCD		
17. Controllo automatico della luminosità (ABC) disponibile			No
18. Sensore di riconoscimento vocale disponibile			No
19. Sensore di rilevamento di presenza disponibile			No
20. Tasso di frequenza di aggiornamento dell'immagine (predefinito)			60 Hz
21. Disponibilità minima garantita degli aggiornamenti di software e firmware (dalla data di fine immissione sul mercato)			8 Anni
22. Disponibilità minima garantita dei pezzi di ricambio (dalla data di fine immissione sul mercato)			7 Anni
23. Assistenza tecnica minima garantita per il prodotto			7 Anni
Durata minima della garanzia generale offerta dal fornitore			2 Anni
24. Tipo di alimentatore	Interno		
25. Alimentatore esterno (non standardizzato e incluso nell'imballaggio del prodotto)			
<i>i</i>	-		

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<i>ii</i>	Tensione d'ingresso	-	V
<i>iii</i>	Tensione di uscita	-	V
26.	Alimentatore esterno standardizzato (o alimentatore esterno adatto se non incluso nell'imballaggio del prodotto)		
<i>i</i>	-		
<i>ii</i>	Tensione di uscita necessaria	-	V
<i>iii</i>	Intensità di corrente necessaria (minima)	-	A
<i>iv</i>	Frequenza di corrente necessaria	-	Hz


Modello immesso sul mercato dell'Unione da 31/12/2024		
Numero di registrazione EPREL: 2220107	https://eprel.ec.europa.eu/qr/2220107	
Fornitore: Gorenje gospodinski aparati d.o.o. (Importatore)	Sito web:	
Servizio di assistenza alla clientela:		
Nome: Hisense-Public contact	Sito web:	
E-mail: eprel@hisense.com	Telefono: +38638997000	
Indirizzo: Partizanska cesta 12, 3320 Velenje, Slovenija		

Figure 5.2: Product Information Sheet. This document contains detailed technical parameters and regulatory information. For more details, scan the QR code or visit <https://eprel.ec.europa.eu/qr/2220107>.

6. WARRANTY INFORMATION

This Hisense TV comes with a 2-year manufacturer warranty. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty card included with your product or visit the official Hisense website.

7. SUPPORT

For technical assistance, product inquiries, or warranty support, please contact Hisense customer support. Refer to the contact information provided in your product documentation or visit the official Hisense support website.