

[Manuals.plus](#) /

› [CHiQ](#) /

› CHI Q CW07123863AX 7kg Washing Machine User Manual

CHiQ CW07123863AX

CHiQ CW07123863AX 7kg Washing Machine

USER MANUAL

Model: CW07123863AX | Brand: CHiQ

Introduction

Thank you for choosing the CHiQ CW07123863AX 7kg Washing Machine. This appliance is designed for efficient and convenient laundry care, featuring a compact design, energy-saving BLDC motor, and multiple specialized programs. To ensure safe and optimal performance, please read this manual thoroughly before operation and retain it for future reference.



Front view of the CHiQ CW07123863AX 7kg Washing Machine.

1. Setup and Installation

Proper installation is crucial for the safe and efficient operation of your washing machine. Please follow these steps carefully.

1.1 Unpacking and Transport Bolt Removal

Before using the washing machine, all transport bolts and brackets from the rear panel must be removed. Failure to do so can cause excessive vibration, noise, and potential damage to the appliance during operation.

Important Installation Notes

Remove all transport bolts and brackets from the rear panel before use. Failure to do so may cause excessive vibration and noise damage.



Illustration showing the removal of transport bolts from the rear of the washing machine. Ensure all four bolts are removed before first use.

1.2 Positioning and Leveling

Place the washing machine on a firm, level surface. Adjust the leveling feet at the bottom of the machine to ensure it is perfectly stable and does not wobble. This minimizes vibration and noise during cycles.

1.3 Water and Drain Connection

Connect the water inlet hose to a cold water tap and securely attach it to the machine's inlet valve. Ensure all connections are tight to prevent leaks. Position the drain hose into a suitable drain pipe or sink, ensuring it is properly secured to prevent dislodgement during draining.

1.4 Electrical Connection

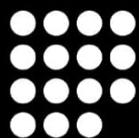
Plug the power cord into a grounded electrical outlet. Ensure the voltage and frequency match the specifications listed on the appliance's rating label.

2. Operating Instructions

Familiarize yourself with the control panel and available wash programs to achieve the best laundry results.

2.1 Control Panel Overview

The washing machine features an intuitive control panel with a rotary knob for program selection and touch controls for additional functions. The LED display shows cycle status and remaining time.



15 specialised programmes

Smart Wash , Fabric Care



The control panel displaying the 15 specialized wash programs, including Mix, Cotton, Anti-allergy, Wool, Baby Care, Shirts, Bedding, Eco 40-60, Quick Wash 15', Underwear, Down Jacket, Rinse+Spin, Drum Clean, and Spin.

2.2 Selecting a Wash Program

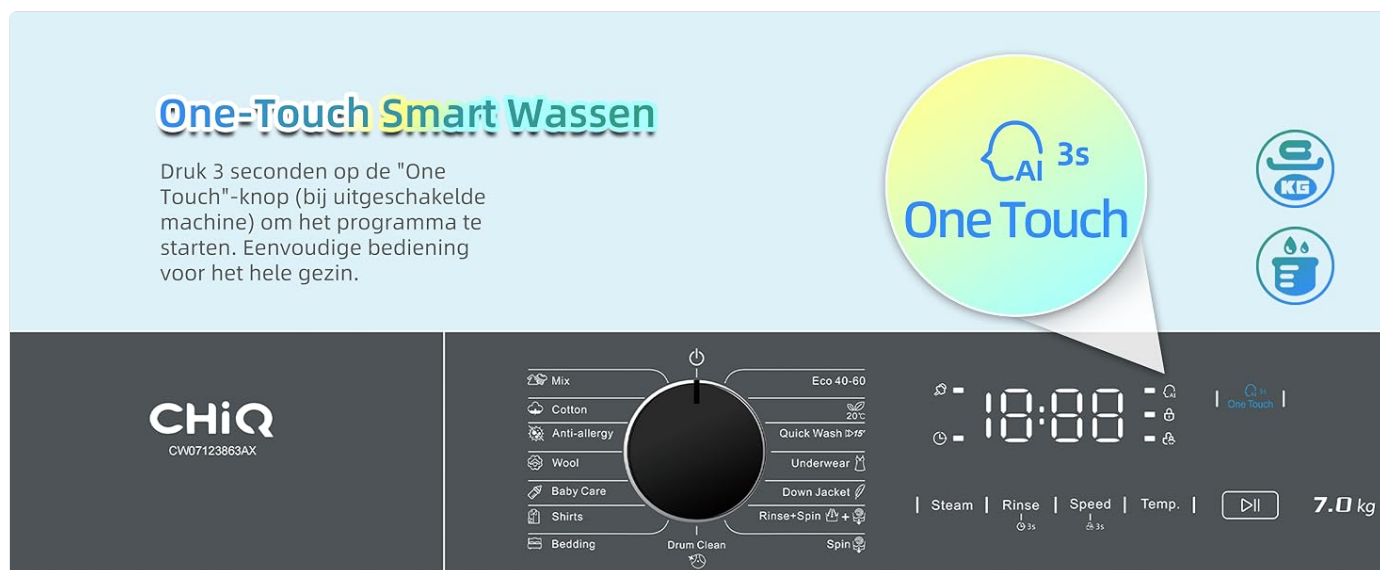
Turn the rotary knob to select one of the 15 specialized wash programs. Each program is optimized for different fabric types and soil levels:

- **Mix:** For mixed loads of cotton and synthetics.
- **Cotton:** For durable cotton items.
- **Anti-allergy:** Uses steam to remove allergens and bacteria.
- **Wool:** Gentle wash for woolens.
- **Baby Care:** Special program for baby clothes, often with steam.
- **Shirts:** Optimized for shirt washing.
- **Bedding:** For larger items like duvets and sheets.
- **Eco 40-60:** Energy-efficient program for normally soiled cotton, linen, or mixed fabrics washable at 40°C or 60°C.
- **Quick Wash 15':** For lightly soiled items needing a fast wash.

- **Underwear:** Gentle care for delicate undergarments.
- **Down Jacket:** Specific program for down-filled items.
- **Rinse+Spin:** For rinsing and spinning items only.
- **Drum Clean:** Self-cleaning cycle for the drum.
- **Spin:** For draining water and spinning clothes.

2.3 Special Functions

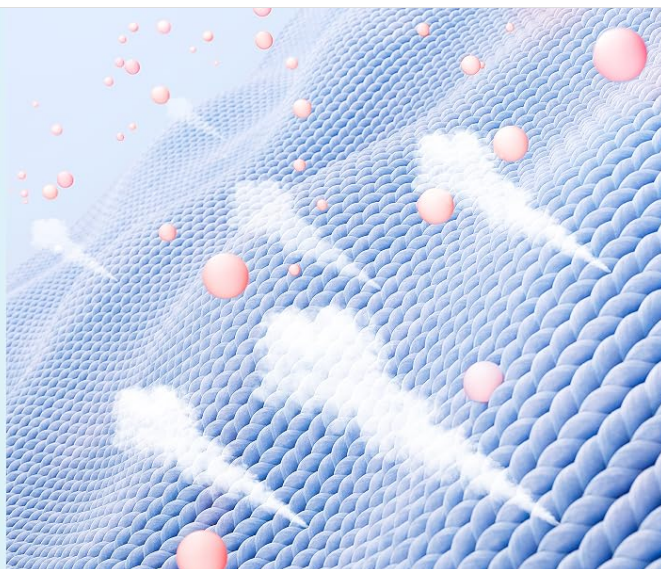
- **Steam Refresh Technology:** Utilizes steam to gently remove allergens and bacteria, ideal for sensitive skin and baby clothing.
- **15-Minute Quick Wash:** Thoroughly cleans new or lightly soiled garments in a short time, perfect for a quick refresh.
- **One-Touch Smart Wash:** Press and hold the "One Touch" button for 3 seconds (when the machine is off) to start a program automatically, simplifying operation.
- **Delay End:** Allows you to set a delayed start time for your wash cycle, optimizing energy consumption during off-peak hours and providing flexible scheduling up to 24 hours.
- **Variable Temperatures:** The machine can reach up to 85°C on specific programs to activate washing enzymes and soften stubborn grease, ensuring deep sterilization.
- **Child Lock:** Prevents accidental operation by children. Activate by pressing and holding the designated buttons.
- **Start/Pause:** Allows you to pause a cycle to add or remove clothes, or to adjust settings.
- **Automatic Save:** Automatically saves progress during a power outage and resumes the wash program when power is restored.



The One-Touch Smart Wash feature, allowing quick program initiation.

Stoom Wassen

Steam Wash reinigt diep met hoge-temperatuurstoom, verwijdert bacteriën en geuren terwijl het de stoffen beschermt. Energie-efficiënt, geen warm water nodig - ideaal voor babykleding, sportkleding en delicate stoffen.



Steam Wash technology for deep cleaning and allergen removal.

An illustration of a white shirt floating in water. A thermometer is placed on the shirt, showing a temperature of 85°C. The water around the shirt is depicted with concentric ripples, and a circular color gradient (from blue to red) surrounds the shirt, indicating the heat. The text '85°C' is prominently displayed in large orange letters.

Reiniging met Variabele Temperaturen

De hitte activeert de wasenzymen en verzacht hardnekkige vetten voor een effectieve verwijdering. Het maakt ook diepe sterilisatie mogelijk die de gezinsgezondheid verwernt.

*De 85°C hoge-temperatuurwasmethode is alleen van toepassing op specifieke programma's.

Variable temperature cleaning, including an 85°C option for deep sterilization.



Einde Vertragen

Stroom besparen in daluren, flexibele taakplanning en efficiënt tijdgebruik. Het voldoet aan uw behoeften door het dagelijkse wassen gemakkelijker en efficiënter te maken. Geniet van een op maat gemaakte waservaring onder uw controle.

The Delay End function, allowing cycle scheduling up to 24 hours in advance.

Stille wasfunctie

Stille werking van de wasmachine tijdens het wassen.



Automatisch opslaan

Slaat automatisch de vorderingen op bij een stroomstoring en hervat het wasprogramma zodra de stroom weer aan gaat.



Kinderslot

Voorkomt onbedoeld gebruik door kinderen.



Starten/Pauzeren

Kleding toevoegen tijdens een wascyclus of instellingen onmiddellijk aanpassen.



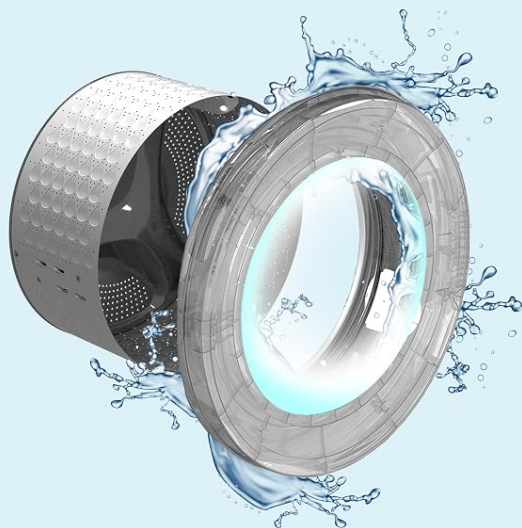
Overview of smart features: Quiet operation, Automatic Save, Child Lock, and Start/Pause functionality.

3. Maintenance and Care

Regular maintenance ensures the longevity and optimal performance of your washing machine.

3.1 Drum Cleaning

The washing machine features a self-cleaning drum function. Use the "Drum Clean" program periodically to prevent deposits and ensure a hygienic washing environment. This powerful high-temperature water stream thoroughly flushes the inner and outer walls of the drum to remove all dirt and prevent secondary contamination.



Trommel Reiniging

De krachtige hoge-temperatuurwaterstroom spoelt de binnen- en buitenwanden van de trommel grondig om alle vuileresten te verwijderen en een tweede contaminatie te voorkomen. Zo wordt een schone wasomgeving gegarandeerd.

Illustration of the drum cleaning process, showing water jets cleaning the drum interior.

3.2 Exterior Cleaning

Wipe the exterior of the machine with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the surface.

3.3 Detergent Dispenser Cleaning

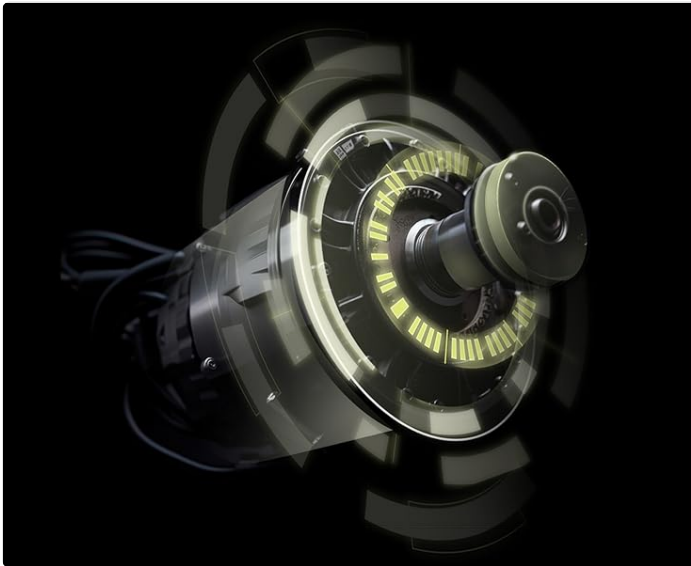
Periodically remove and clean the detergent dispenser drawer to prevent residue buildup, which can affect dispensing efficiency.

4. Troubleshooting

This section addresses common issues you might encounter. For more complex problems, please contact customer support.

Problem	Possible Cause	Solution
Excessive Vibration/Noise	Transport bolts not removed; machine not level; uneven load.	Ensure all transport bolts are removed (refer to Setup section). Level the machine using adjustable feet. Redistribute laundry evenly in the drum.
Machine Does Not Start	Power cord unplugged; door not closed properly; child lock activated.	Check power connection. Ensure door is firmly closed. Deactivate child lock.
Water Leakage	Hoses not properly connected; drain hose blocked.	Check and tighten all hose connections. Clear any blockages in the drain hose.
Poor Washing Results	Overloading; incorrect detergent dosage; wrong program selected.	Do not overload the machine. Use appropriate amount of detergent. Select the correct wash program for the fabric type.

The CHiQ washing machine is equipped with a BLDC inverter motor, which allows precise control over the rotation of the inner drum, resulting in excellent performance, energy efficiency, and a low noise level. Its Electronic Stability Control (ESC) system further enhances stability and vibration reduction.



BLDC-invertormotor:

Maakt precieve controle over de rotatie van de interne trommel mogelijk.
Uitstekende prestaties, energievriendelijk en lage geluidsniveau.

Diagram illustrating the BLDC Inverter Motor, known for its quiet and efficient operation.

Stabile Werking

De ESC-elektronische stabiliteitscontrole heeft afwijkingswaarschuwingen en automatische sensoreaanpassingen om afwijkingen te corrigeren. Bovendien verbeteren de vier SPA-demper de algehele stabiliteit en vibratiereductie verder.

*De bovenstaande vergelijking wordt uitgevoerd tussen CHIQ-producten.



Electronic Stability Control (ESC) system ensuring stable operation and reduced vibration.

5. Specifications

Key technical specifications for the CHIQ CW07123863AX Washing Machine.

Feature	Specification
Model Number	CW07123863AX
Capacity	7 Kilograms
Energy Efficiency Class	A
Spin Speed	1200 RPM
Motor Type	BLDC Inverter Motor
Product Dimensions (D x W x H)	46.5 x 60 x 84 cm
Item Weight	54 Kilograms
Color	Grey
Control Type	Touch
Special Features	Temperature Control, Child Lock, Elegant Design, Inverter, Vibration Reduction, Steam Refresh

CHiQ

A

Classe Énergétique A



Design compact



15 programmes de lavage



**Lavage intelligent
en un geste**

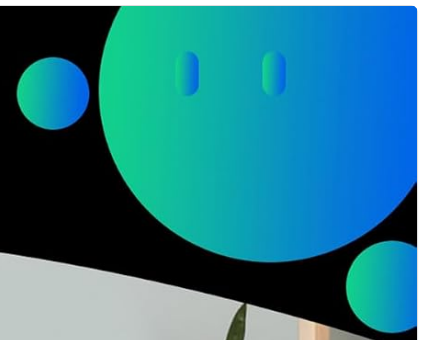


The CHiQ CW07123863AX washing machine with its compact dimensions (60cm width, 84cm height, 46.5cm depth).



BLDC Motor:

Energy-Saving · Silent · Long-Lasting



The washing machine's Energy Class A rating, signifying maximum efficiency and minimum waste.

6. Warranty and Support

CHI Q is committed to providing high-quality products and excellent customer service.

6.1 Product Warranty

This CHI Q washing machine comes with a **2-year warranty** for all products. Additionally, the BLDC motor is covered by a remarkable **12-year replacement warranty**, ensuring long-term reliability and peace of mind.



Energy Class A

Maximum efficiency, minimum waste.



The BLDC Motor, highlighting its energy-saving, silent, and long-lasting features, backed by a 12-year warranty.

POLÍTICAS DE SERVICIO



Devolución sin motivos en Amazon durante 30 días.



2 años de garantía para todos los productos (3 años para ES).



RF: 12 años de reemplazo para el compresor.



WM: 12 años de reemplazo para el motor.



Entrega a domicilio opcional (disponible para ciertos productos).



Atención al cliente telefónica por parte de profesionales durante los días laborables.

Overview of service policies: 30-day return, 2-year product warranty, and 12-year motor replacement warranty.

6.2 Customer Support

For technical assistance, warranty claims, or any product-related inquiries, please contact CHiQ customer service. Professional telephone customer support is available during working days.

You can find more information and support on the official CHiQ website or through your retailer.



Atención al cliente local



Embalajes ecológicos



Soluciones positivas



Bienestar social

CHiQ's commitment to local customer service and positive solutions.

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question