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> vivo Y04 4G Dual SIM Jade Green 4GB RAM + 128GB | 5500Mah | with Neck Band - Middle East Version User Manual

## Vivo V2430

# Vivo Y04 4G Dual SIM Smartphone User Manual

Model: V2430

## 1. INTRODUCTION

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Welcome to the user manual for your new Vivo Y04 4G Dual SIM smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. The Vivo Y04 combines a powerful 5500mAh battery with a smooth 90Hz display, robust IP64 water and dust resistance, and advanced AI camera features, designed for reliable performance and an enhanced user experience.

## 2. PACKAGE CONTENTS

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Please verify that all items listed below are present in your product package:

- Vivo Y04 4G Dual SIM Smartphone (Jade Green)
- Power Adapter
- USB Cable
- SIM Tray Ejector
- Phone Case
- Neck Band



**Figure 2.1:** Vivo Y04 smartphone with its standard accessories including the power adapter, USB cable, SIM tray ejector, and a protective phone case. A neck band is also included.

### 3. PRODUCT OVERVIEW

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The Vivo Y04 is designed for durability and performance, featuring a sleek Jade Green finish and robust internal components.

#### 3.1 Design and Display



**Figure 3.1:** The Vivo Y04 smartphone showcasing its Jade Green color variant, highlighting the elegant finish and camera module design.

The device features a 6.74-inch display with a 90Hz refresh rate, providing smooth visuals and transitions. It also incorporates TÜV Low Blue Light technology for enhanced eye comfort during extended use.

# IP64 Dust and Water Resistance

## مقاومة الغبار والماء بتصنيف IP64.

Built for any adventure, IP64 dust and water resistance conquers construction sites and sandy shores, while water-resistant ports keep exploration worry-free.



**Wet-Hand  
Touch**  
Responsive Interaction

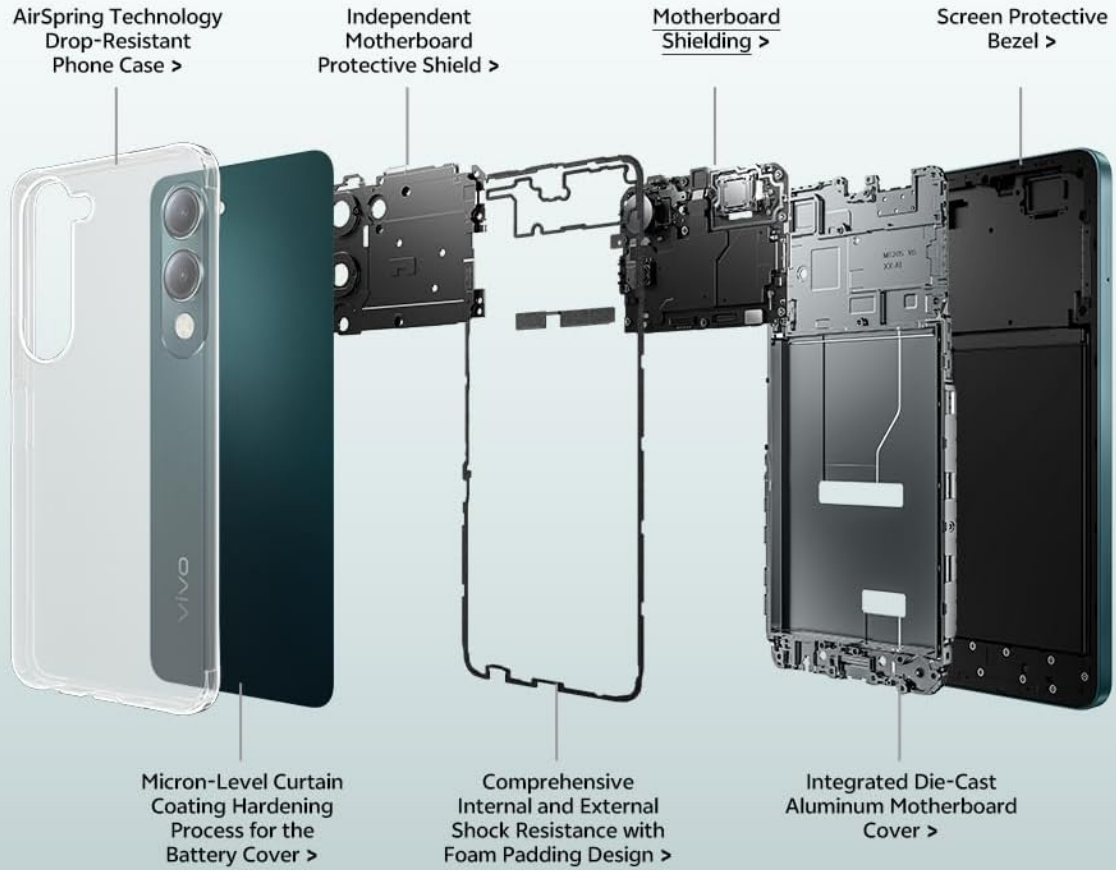


**Figure 3.2:** Visual representation of the Vivo Y04's 90Hz refresh rate and 6.74-inch immersive display, emphasizing smooth user experience and cinematic viewing.

# Comprehensive Cushioning Structure

Crafted for Robust Protection

هيكل مدعم وشامل، مُصمم لحماية متينة.



**Figure 3.3:** The Vivo Y04 display demonstrating Certified All-Day Eye Comfort, powered by TÜV Low Blue Light technology for reduced eye strain.

## 3.2 Performance and Battery

Equipped with a 5500mAh battery, the Vivo Y04 supports 15W fast charging, ensuring long-lasting power for daily activities. The battery is designed for a 5-year health span, maintaining at least 80% capacity after 1600 charge cycles.

# Instant Side-Mounted Fingerprint Scanning

مسح فوري لبصمات أصابع مثبت على الجانب.

Unlock your device effortlessly with a convenient side-mounted fingerprint scanner.  
Access your phone instantly and securely with a simple touch.



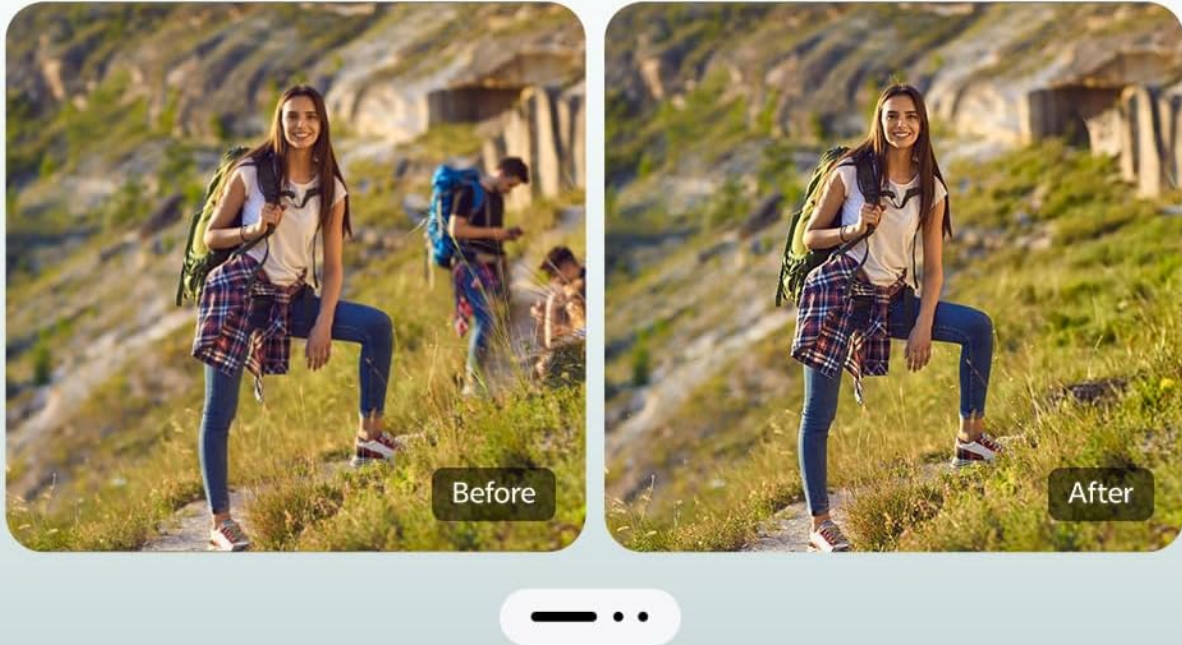
**Fingerprint  
Scanner**



**Figure 3.4:** Illustration of the Vivo Y04's 5500mAh battery, highlighting its capacity for extended usage, including over 19 hours of YouTube video playback and 22.5 hours of Spotify music playback.

# AI -Powered Precision.

## دقة مدعومة بالذكاء الاصطناعي.



Erase unwanted objects effortlessly with AI.  
Watch as distractions vanish with a few taps.

**Figure 3.5:** Diagram illustrating the Vivo Y04's 5-Year Battery Health, indicating that the battery retains at least 80% of its capacity after 1600 complete charge/discharge cycles.

### 3.3 Camera System

The Vivo Y04 features a 13MP rear camera and a 5MP front camera, enhanced with AI Erase technology for clear photos and improved selfies.



**Figure 3.6:** Example of AI-Powered Precision on the Vivo Y04, demonstrating the ability to effortlessly erase unwanted objects from photos.

### 3.4 Durability and Protection

With an IP64 rating, the Vivo Y04 is protected against dust and water splashes. Its military-grade durability and comprehensive cushioning structure provide enhanced protection against drops and impacts.

# 5-Year Battery Health

بطارية تدوم لمدة 5 سنوات.



**1600 Times**

Complete Charge/Discharge Cycles

**≥ 80%**

Remaining Battery Capacity

**Figure 3.7:** Visual representation of the Vivo Y04's IP64 Dust and Water Resistance, showing the phone being splashed with water, indicating its protection against environmental elements.

# Ultra-Bright Flashlight.

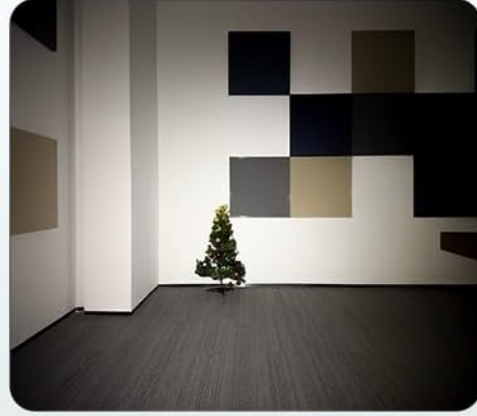
Maximum Visibility.

فلاش فائق السطوع لأقصى قدر من الرؤية.

Conquer the darkness with an Ultra-Bright Flashlight in pocket size.  
Energy-saving design illuminates your way confidently.



Ultra-Bright Flashlight | Regular Flashlight



Ultra-Bright Flashlight | Regular Flashlight

**10x**

Brightness

**4 Levels**

Adjustable Control

**17 Hours**

Ultra-Bright Flashlight Use

**Energy-Saving Design**

10x Brightness with less than 3x Power

**Figure 3.8:** Image depicting the Vivo Y04's Military-Grade Durability, showing the phone on a rough surface, symbolizing its resilience against drops and impacts.



**Figure 3.9:** Exploded view diagram of the Vivo Y04's Comprehensive Cushioning Structure, detailing protective layers like the AirSpring Technology Phone Case, Independent Motherboard Protective Shield, and Integrated Die-Cast Aluminum Motherboard Cover.

## 4. SETUP GUIDE

### 4.1 Inserting SIM Cards and microSD Card

1. Locate the SIM card tray on the side of your Vivo Y04.
2. Insert the SIM tray ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards (up to two) and/or a microSD card into the designated slots on the tray. Ensure the gold contacts are facing down.
4. Carefully reinsert the tray back into the phone until it clicks into place.

### 4.2 Initial Power On and Basic Setup

1. Press and hold the Power button (located on the side) until the Vivo logo appears.
2. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.
3. Sign in with your Google account or create a new one to access Google services and the Play Store.
4. Set up your screen lock method (PIN, pattern, password).
5. **Fingerprint Setup:** The Vivo Y04 features a side-mounted fingerprint scanner. During initial setup, you will be prompted to register your fingerprint. Follow the instructions to place your finger on the scanner multiple times until it is fully registered.

## Military-Grade Durability

### متانة من الدرجة العسكرية.

Backed by SGS five-star overall unit drop resistance and military-grade shock resistance, the phone can effortlessly handle accidental drops in daily life.



Figure 4.1: Image illustrating the Vivo Y04's Instant Side-Mounted Fingerprint Scanning feature, showing a hand unlocking the phone with a touch to the side sensor.

## 5. OPERATING INSTRUCTIONS

### 5.1 Navigating FunTouch OS 14

- **Home Screen:** Swipe left or right to navigate between home screens. Pinch in to access home screen settings.
- **Notification Panel:** Swipe down from the top of the screen to access notifications and quick settings.
- **App Drawer:** Swipe up from the bottom of the screen to open the app drawer (if enabled).
- **Recent Apps:** Swipe up from the bottom and hold to view recently used applications.

## 5.2 Camera Usage

Open the Camera app from your home screen or app drawer. You can switch between the 13MP rear camera and 5MP front camera. Utilize the AI Erase feature in the gallery to remove unwanted elements from your photos.

## 5.3 Audio and Multimedia

The Vivo Y04 features immersive sound with 200% Super Loud Volume. Adjust volume using the volume buttons on the side of the device.



**Certified All-Day Eye Comfort**

راحة للعين معتمدة طوال اليوم.

Protect your eyes with TÜV Low Blue Light technology. Enjoy comfortable viewing, even during long workdays or late-night reading.

**TÜVRheinland**  
CERTIFIED

Low Blue Light (Software Solution)

www.tuv.com  
ID 0217009162

**Figure 5.1:** Graphic illustrating the Vivo Y04's immersive audio capabilities, emphasizing the 200% Super Loud Volume feature for an enhanced sound experience.

## 5.4 Ultra-Bright Flashlight

The device includes an Ultra-Bright Flashlight with 4 adjustable levels, providing up to 10x brightness compared to a regular flashlight and lasting up to 17 hours on a single charge.



**Figure 5.2:** Comparison image demonstrating the superior illumination of the Vivo Y04's Ultra-Bright Flashlight versus a regular flashlight, highlighting its maximum visibility.

## 6. MAINTENANCE AND CARE

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### 6.1 Battery Care

- Use only the provided power adapter and USB cable for charging to ensure optimal battery health and safety.
- Avoid exposing the device to extreme temperatures, as this can degrade battery performance.
- For long-term storage, charge the battery to around 50% and power off the device.

### 6.2 Water and Dust Resistance (IP64)

The Vivo Y04 is rated IP64 for dust and water resistance. This means it is protected against dust ingress and splashing water from any direction. It is not designed for submersion in water. Ensure all ports are dry before charging.

The device also supports Wet-Hand Touch, allowing responsive interaction even with wet hands.

### 6.3 Cleaning Your Device

- Gently wipe the screen and body with a soft, lint-free cloth.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner. Avoid harsh chemicals.
- Do not spray cleaners directly onto the device.

### 6.4 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can usually find this option in *Settings > System > System update*.

## 7. TROUBLESHOOTING

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This section addresses common issues you might encounter with your Vivo Y04. For more complex problems, please contact Vivo customer support.

Problem	Possible Solution
Device not powering on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on. If unresponsive, press and hold the Power button for 10-15 seconds to force a restart.
Poor network signal or no service	Check if your SIM card is properly inserted. Try restarting the device. Go to <i>Settings &gt; Network &amp; internet &gt; SIM cards</i> and ensure your SIM is enabled. If the issue persists, contact your network provider.
Apps crashing or freezing	Close the problematic app from recent apps. Clear the app's cache and data in <i>Settings &gt; Apps &gt; [App Name] &gt; Storage &amp; cache</i> . Ensure the app is updated to the latest version. Restart the phone.
Battery drains quickly	Reduce screen brightness. Disable unused features like Bluetooth, Wi-Fi, GPS when not needed. Close background apps. Check battery usage in <i>Settings &gt; Battery</i> to identify power-hungry apps.
Fingerprint scanner not working	Ensure your finger is clean and dry. Re-register your fingerprint in <i>Settings &gt; Security &gt; Fingerprint</i> . If the issue persists, try restarting the device.

## 8. SPECIFICATIONS

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Brand	Vivo
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<b>Model Number</b>	V2430
<b>Operating System</b>	FunTouch OS 14
<b>Product Dimensions</b>	16.36 x 7.56 x 0.84 cm
<b>Item Weight</b>	185 g
<b>Color</b>	Jade Green
<b>Battery Capacity</b>	5500 Milliamp Hours (mAh)
<b>Installed RAM Memory Size</b>	4 GB
<b>Memory Storage Capacity</b>	128 GB
<b>CPU Model</b>	MediaTek Helio P60T
<b>Connectivity Technologies</b>	Bluetooth, Wi-Fi, USB
<b>Special Features</b>	Stereo Speakers, Water Resistant (IP64)
<b>Scanner Resolution</b>	1570 x 720 pixels
<b>Human Interface Input</b>	Touchscreen
<b>What's in the box</b>	Power Adapter, SIM Tray Ejector, Phone Case, USB Cable

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For further assistance, please visit the official Vivo support website.