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STOKRA V10

STOKRA V10 Electric Scooter User Manual

Model: V10

1. Introduction

Thank you for choosing the STOKRA V10 Electric Scooter. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your scooter. Please read it thoroughly before your first ride to ensure optimal performance and safety.



A detailed view of the STOKRA V10 Electric Scooter, highlighting its sleek design, integrated display, and illuminated wheels.

2. Safety Guidelines

Your safety is paramount. Always adhere to the following guidelines:

- **Wear a Helmet:** Always wear a certified helmet and other protective gear (knee pads, elbow pads) when riding.
- **Check Before Ride:** Before each use, inspect the brakes, tires, and all components to ensure they are in good working order.
- **Observe Local Laws:** Familiarize yourself with and obey all local traffic laws and regulations regarding electric scooters.
- **Avoid Hazardous Conditions:** Do not ride in heavy rain, on icy surfaces, or through deep puddles. The scooter has an IPX5 water resistance rating, but it is not fully waterproof.
- **Single Rider Only:** This scooter is designed for one rider at a time. Do not carry passengers.
- **Maintain Control:** Keep both hands on the handlebars while riding. Avoid sudden turns or maneuvers at high speeds.
- **Visibility:** Utilize the headlights and taillights, especially during low-light conditions. Be aware of your surroundings.



The super-bright headlights illuminate up to 15 meters, ensuring clear visibility and safety during nighttime rides.

3. Setup and Assembly

The STOKRA V10 Electric Scooter is designed for easy assembly. Follow these steps to get started:

1. **Unboxing:** Carefully remove all components from the packaging.
2. **Handlebar Attachment:** Attach the handlebar to the main stem. Ensure all screws are securely tightened.
3. **Initial Charge:** Before first use, fully charge the scooter's battery. The charging time is approximately 4 hours. Connect the charger to the charging port and a power outlet. The indicator light on the charger will change when fully charged.
4. **Unfolding:** To unfold the scooter, release the folding latch and raise the handlebar stem until it locks securely into place.
5. **Folding:** To fold the scooter for transport or storage, ensure the scooter is powered off. Locate the folding mechanism near the base of the handlebar stem, release the latch, and carefully fold the stem downwards until it clicks into its locked position.



The STOKRA V10 Electric Scooter features a single-touch folding system for easy portability and storage, demonstrated here being placed into a car trunk and carried.

4. Operating Instructions

4.1 Power On/Off and Display

Press and hold the power button on the handlebar to turn the scooter on or off. The integrated display will show your current speed, selected speed mode (L, M, H), and battery status.

4.2 Riding Modes

The scooter features three distinct riding modes to adapt to various conditions:

- **Low (L):** For beginners or crowded areas, offering a lower top speed.
- **Medium (M):** A balanced mode for general commuting.
- **High (H):** For experienced riders seeking maximum speed and performance.

Switch between modes by short-pressing the power button while the scooter is on.

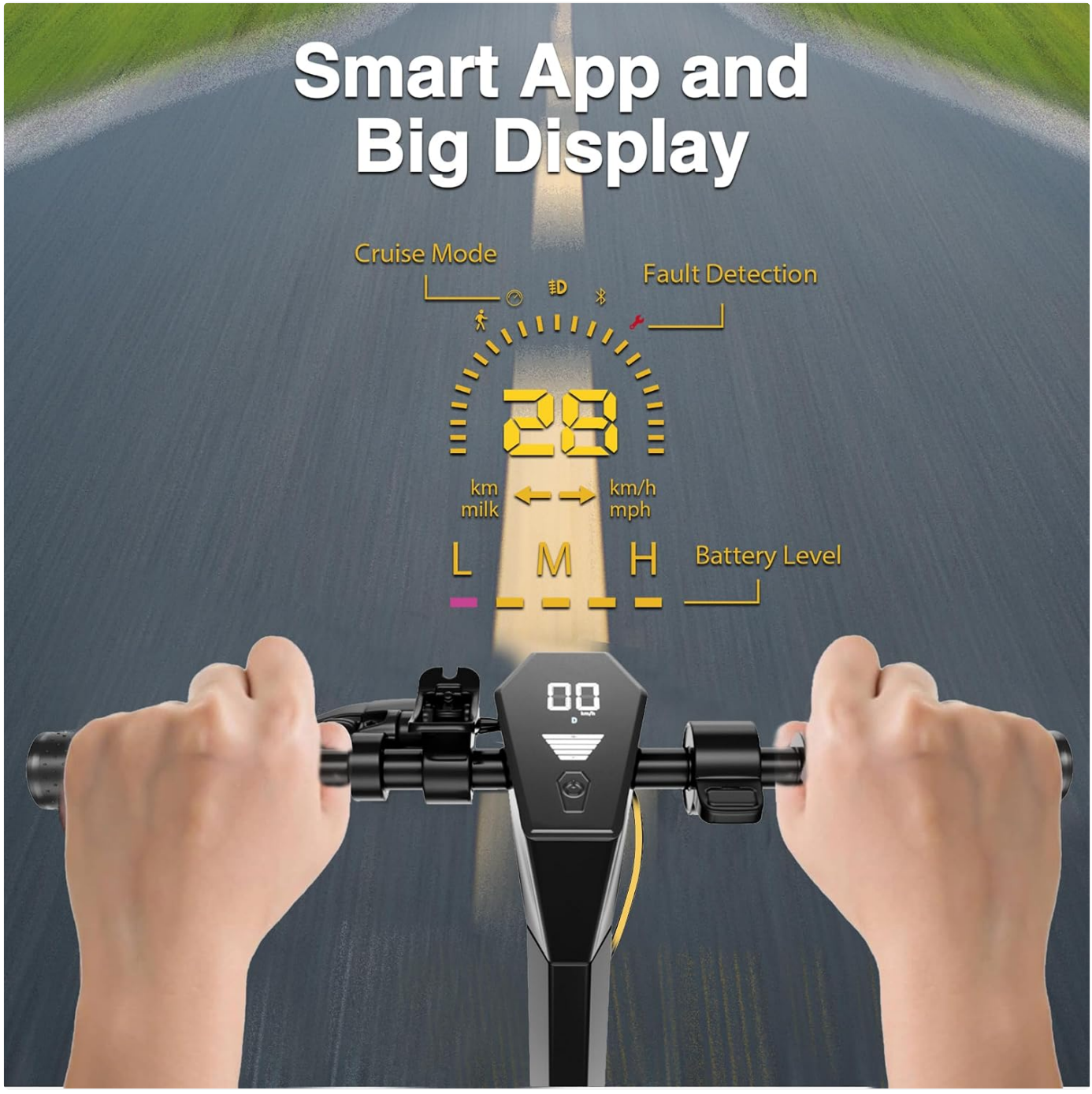
4.3 Cruise Control

To activate cruise control, maintain a consistent speed for a few seconds. The scooter will emit a beep, and the cruise control icon will appear on the display. To deactivate, simply press the brake lever or the accelerator.

4.4 Smart App Control

Enhance your riding experience by connecting your STOKRA V10 to your smartphone via the dedicated application. The app allows you to:

- Monitor riding status (speed, distance, battery).
- Perform firmware updates.
- Lock and unlock the scooter.
- Adjust personalized settings (e.g., ride mode, cruise control, start mode).



The scooter's integrated display provides real-time information such as current speed, speed mode, and battery status. A dedicated smartphone application allows for comprehensive control and personalized settings.

4.5 Lights Operation

The scooter is equipped with super-bright headlights and warning taillights for visibility. To activate the luminous side warning lights, hold the brake lever and press the power button 5-7 times. Note that this action may also cycle through other settings, so observe the display.



The STOKRA V10 Electric Scooter is equipped with luminous side warning lights, enhancing rider visibility during low-light conditions and improving safety.

4.6 Braking System

The STOKRA V10 features a reliable EABS (Electronic Anti-lock Braking System) combined with dual disc brakes for efficient and safe stopping power.



The scooter incorporates an EABS (Electronic Anti-lock Braking System) combined with a dual disc brake system for reliable and responsive stopping power.

5. Maintenance

Regular maintenance ensures the longevity and safety of your STOKRA V10 Electric Scooter.

- **Tire Care:** The scooter is equipped with 10-inch inner honeycomb (solid) tires, which are designed to be maintenance-free and puncture-resistant. Regularly inspect them for wear or damage.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge it regularly, even if not in use for extended periods. Store the scooter in a cool, dry place.
- **Cleaning:** Use a damp cloth to wipe down the scooter. Avoid using high-pressure water jets or harsh chemicals, which can damage electronic components.
- **Brake Inspection:** Periodically check the brake levers and disc brakes for proper function and wear. Adjust or replace components as needed.
- **Fastener Check:** Ensure all screws and fasteners are tight before each ride.



Featuring 10-inch solid, honeycomb tires that are anti-slip, wear-resistant, and puncture-resistant, providing a maintenance-free and stable ride. The scooter also boasts an IPX5 water resistance rating.

6. Troubleshooting

This section addresses common issues you might encounter with your STOKRA V10 Electric Scooter.

- **Scooter Not Powering On:** Ensure the battery is charged. Check that the power button is pressed firmly.
- **Reduced Range/Speed:** This could indicate a low battery charge, riding in a lower speed mode, or riding on inclines. Ensure the battery is fully charged and select an appropriate riding mode.
- **Brakes Not Responsive:** Inspect the brake levers and disc brake calipers for any obstructions or damage. If issues persist, contact customer support.
- **Side Lights Not Working:** If the side warning lights are not activating as expected, try holding the brake lever and pressing the power button 5-7 times. This sequence is known to cycle through light settings.
- **App Connectivity Issues:** Ensure Bluetooth is enabled on your smartphone and the scooter is powered on. Try restarting both the app and the scooter.

For issues not covered here, please contact STOKRA customer support.

7. Specifications

Below are the technical specifications for the STOKRA V10 Electric Scooter:

Feature	Specification
Brand	STOKRA
Model Name	V10
Motor Power	500W/600W
Top Speed	Up to 28 MPH
Tire Size	10 Inches
Tire Type	Solid, Puncture-resistant
Battery Capacity	36V 10.5Ah/15Ah
Charging Time	Approximately 4 Hours
Maximum Range	Up to 28 Miles
Weight Limit	264 Pounds
Frame Material	Aluminum
Brake System	EABS + Dual Disc Brakes
Water Resistance	IPX5
Climbing Ability	Up to 15% Incline
Special Features	Adjustable Handlebar Height, App Control, Folding System



The STOKRA V10 is powered by a 36V 15Ah battery and a 600W motor, offering a maximum speed of 28 MPH and a range of up to 28 miles.

8. Product Video

Watch this official product video to see the STOKRA V10 Electric Scooter in action, demonstrating its features and urban mobility capabilities.

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Video demonstrating the STOKRA Electric Scooter's features and urban mobility, including folding, cruise control, climbing ability, and app connectivity.

9. Warranty and Support

STOKRA is committed to providing high-quality products. Your V10 Electric Scooter comes with a comprehensive warranty:

- **Warranty Period:** A 12-month or 180-day warranty is provided on various components. Please refer to your purchase documentation for specific details.
- **Customer Support:** Should you have any inquiries, require assistance, or need to claim warranty service, our professional customer support team is readily available to assist you.

For support, please contact the seller, **Stark Outdoor Sports**, through your purchase platform or their official contact channels.

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