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› Hello Face Red Light Therapy Face Mask User Manual - Model M500

Hello Face M500

Hello Face Red Light Therapy Face Mask

MODEL: M500

User Manual

1. INTRODUCTION

The Hello Face Red Light Therapy Face Mask (Model M500) is designed to provide professional-grade facial skin care through advanced LED light therapy. This device utilizes multiple wavelengths of light to support skin health, elasticity, and overall appearance. Please read this manual thoroughly before first use to ensure safe and effective operation.

2. SAFETY INFORMATION

- The US Food and Drug Administration has approved the FDA 510 (k) certificate for the Hello Face red light therapy mask.
- If you are taking medication that affects your skin's sensitivity to light, or have a disease that makes you extremely sensitive to light, please consult your doctor before use.
- This device has been approved by the US Food and Drug Administration for anti-aging, wrinkle and acne treatment.
- Always use the included protective goggles for eye safety during therapy sessions.
- The mask features a honeycomb heat shield and 8-level temperature control to prevent direct skin-LED contact and eliminate burn risks.

3. PRODUCT FEATURES

- **Professional Red Light Therapy:** Features 280 LEDs with 4 wavelengths (630nm, 850nm, 605nm, 460nm) for targeted skin and tissue therapy.
- **Smart Safety Shield & Pro LED Tech:** Honeycomb heat shield and 8-level temperature control prevent skin-LED contact. Lens focusing enhances deep-layer treatment.
- **Ergonomic Design & Premium Comfort:** Cloud-soft spandex lining with flexible leather exterior. Feather-light design ensures full-face coverage without pressure. Includes removable silicone eye shields.
- **Personalized Home Care:** Offers 4 modes and a timer to fit your routine.

- **Clinically Proven & Affordable:** Designed for portable, salon-grade red light therapy at home or on-the-go.
- **Wireless Operation:** Equipped with a 3000mAh battery for cordless use.

Wavelengths and Their Benefits:

4 Proven Wavelengths for Skin & Tissue Therapy

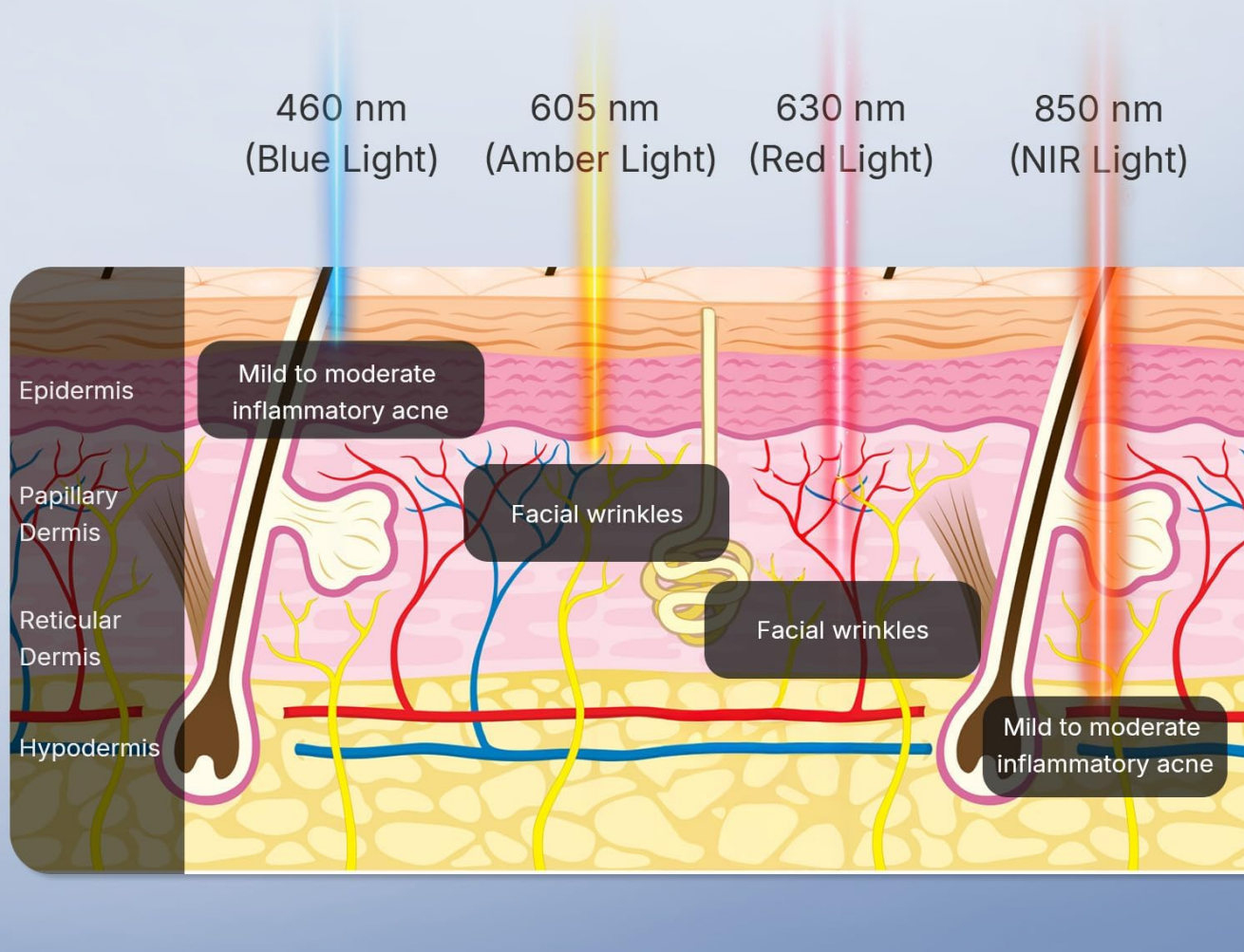


Image: Diagram illustrating the penetration depth and benefits of 460nm (Blue), 605nm (Amber), 630nm (Red), and 850nm (NIR) light wavelengths into the skin.

- **460 nm (Blue Light):** Targets mild to moderate inflammatory acne.
- **605 nm (Amber Light):** Addresses facial wrinkles and promotes radiance.
- **630 nm (Red Light):** Reduces facial wrinkles, boosts collagen, and firms skin.
- **850 nm (NIR Light):** Enhances deep renewal and repair, beneficial for acne.

4. PACKAGE CONTENTS

PACKING LIST



11.5in



0.8in

LED Face Mask*1



C to C cable*1



USB cable*1



Packing box*1



Controller*1



Instructions*1

Image: Contents of the Hello Face Red Light Therapy Face Mask package, including the mask, controller, charging cables, and instructions.

- Hello Face Red Light Therapy Face Mask (Model M500) x 1
- Controller x 1
- USB-C to C cable x 1
- USB cable x 1
- Protective Goggles x 1
- User Manual x 1

Unboxing Video:

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Video: An official unboxing video of the Hello Face LED Face Mask Light Therapy, demonstrating the contents and initial presentation of the product.

5. SETUP

1. **Charge the Device:** Connect the provided USB cable to the mask's controller and a power source. Ensure the device is fully charged before first use.
2. **Prepare Your Skin:** Cleanse and dry your face thoroughly before each session.
3. **Wear Eye Protection:** Always put on the protective goggles before placing the mask on your face.
4. **Position the Mask:** Gently place the mask over your face, ensuring a comfortable and secure fit using the adjustable straps. The feather-light design and soft lining should prevent pressure or indentations.

Simple Salon-Grade Routine in Just 4 Steps



Cleanse and Dry Your Skin and the Mask

Wear the Protective Goggles and Fit the Mask Securely



Select Light Mode, Power & Time. Relax for 10-20 Minutes

Continue with Your Daily Skincare Routine for Enhanced Results

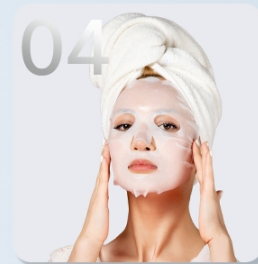


Image: A visual guide to the simple 4-step routine for integrating the Hello Face mask into your daily skincare, from preparation to post-treatment care.

6. OPERATING INSTRUCTIONS

1. **Power On:** Press and hold the power button on the controller to turn on the mask.
2. **Select Mode:** Use the mode button on the controller to cycle through the 4 available light therapy modes: Blue, Amber, Red, and Mixed. Refer to Section 3 for specific benefits of each wavelength.
3. **Set Timer:** Use the timer function on the controller to select your desired session duration. Recommended usage is 10 minutes per session.
4. **Adjust Intensity:** The mask features 8-level temperature control. Adjust the intensity as per your comfort and skin's needs.
5. **Relax:** Lie back and relax during the session. The mask is designed for comfortable wear during extended sessions.
6. **Automatic Shut-off:** The device will automatically turn off after the set timer duration.
7. **Recommended Usage:** Use three to five times a week for 6-8 weeks, 10 minutes each time.

Smart Control in the Palm of Your Hand



4 Light Mode



5min/10min
15min/20min



Rated Voltage AC 120 V -
Rated Power 60HZ 12W



Image: The remote controller for the Hello Face mask, detailing buttons for selecting light modes, setting the timer, and power, emphasizing ease of use.

7. CARE AND MAINTENANCE

- **Cleaning:** The LED surface is covered with a plastic coating, making it easy to clean. Wipe down the mask with a soft, damp cloth after each use. Ensure it is completely dry before storing.
- **Storage:** Store the mask in a cool, dry place away from direct sunlight. The flexible design allows for compact storage.
- **Battery Care:** Recharge the 3000mAh battery as needed. Avoid overcharging or completely draining the battery for optimal lifespan.

8. TROUBLESHOOTING

- **Device Not Turning On:** Ensure the device is fully charged and the power button is pressed and held correctly. Check cable connections.
- **Lights Not Activating:** Verify the mask is properly connected to the controller and the correct mode is selected.
- **Discomfort During Use:** Adjust the straps for a looser fit. Ensure the silicone eye shields are correctly positioned. If discomfort persists, discontinue use and consult a professional.

9. SPECIFICATIONS

Item Model Number	M500
Package Dimensions	11.65 x 9.8 x 1.89 inches
Item Weight	1.63 Pounds
Batteries	1 Lithium Ion batteries required (included)
LED Count	280 LEDs
Wavelengths	630nm, 850nm, 605nm, 460nm
Material	Breathable Leather + Soft Spandex + ABS

10. WARRANTY AND SUPPORT

The Hello Face Red Light Therapy Face Mask is covered by a 1-year manufacturer's warranty against defects. For any inquiries or support, please contact Hello Face customer service. 24/7 support is available for peace of mind.