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SYLVOX 19-inch Smart RV TV

SYLVOX 19-inch Smart RV TV User Manual

Model: 19-inch Smart RV TV

1. INTRODUCTION

Thank you for choosing the SYLVOX 19-inch Smart RV TV. This television is designed for recreational vehicles and campers, offering versatile power options, smart features, and robust protection for on-the-go entertainment. This manual provides essential information for proper setup, operation, maintenance, and troubleshooting.

2. WHAT'S IN THE BOX

Carefully unpack your SYLVOX Smart RV TV and ensure all items are present. If any items are missing or damaged, please contact customer support.



What's in the box:

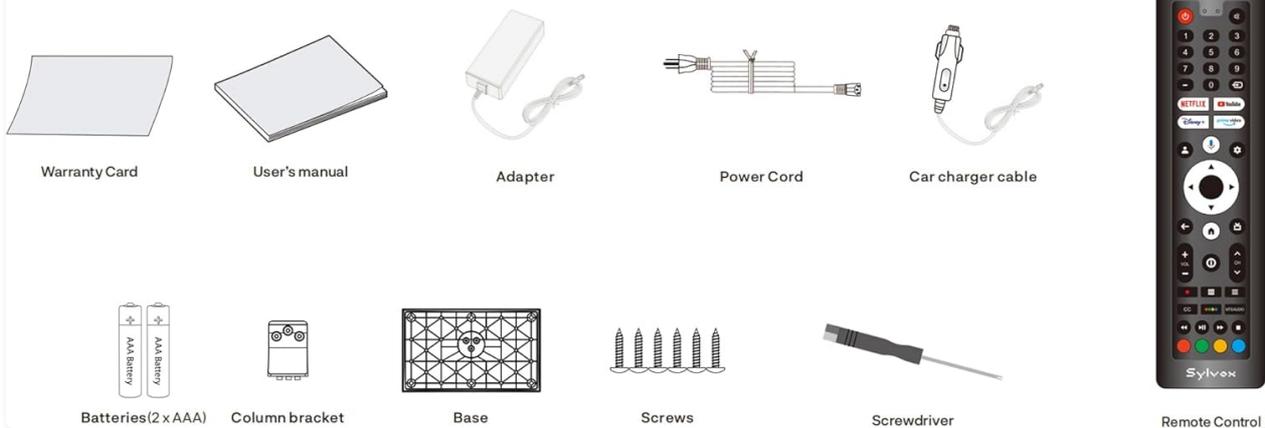


Image: All components included with the SYLVOX 19-inch Smart RV TV.

- SYLVOX 19-inch Smart RV TV
- Power Adapter
- Power Cable
- Remote Control
- User Manual
- Warranty Card
- Car Charger Cable (12V DC)
- Column Bracket, Base, Screws (for stand assembly)
- Batteries (2 x AAA)
- Screwdriver

3. SETUP

3.1 Power Connection

The SYLVOX Smart RV TV supports both DC and AC power supply, making it suitable for various environments.

- **DC Power:** Connect the provided car charger cable to the TV's DC 12V input and to your RV or yacht's 9-32V battery system. The TV features wide voltage protection and shock resistance.
- **AC Power:** For standard household use, connect the power adapter and power cable to the TV and a 110V AC outlet.



Image: The TV's DC 12V power input, compatible with RV and marine battery systems.

3.2 Mounting Options

The TV can be set up on a tabletop using the included stand or mounted on a wall using a compatible VESA mount (not included).

- **Tabletop Setup:** Attach the column bracket and base to the TV using the provided screws and screwdriver. Place the TV on a stable, flat surface.
- **Wall Mounting:** The TV supports standard VESA mounting patterns. Secure a compatible wall mount (purchased separately) to the TV's rear panel and then to your desired wall location.



Image: Illustration of the TV's flexible mounting options.

3.3 Connectivity

The TV offers a variety of ports for connecting external devices and wireless connectivity options.



Image: Detailed view of the TV's connectivity ports.

- **Wired Connections:** HDMI, USB, RJ45 (Ethernet), Optical, RF (Antenna/Cable).
- **Wireless Connections:** Dual-band WiFi (2.4GHz/5GHz) and Bluetooth 5.0.

4. OPERATING INSTRUCTIONS

4.1 Initial Power On and Setup

1. Connect the TV to a power source (DC or AC).
2. Press the power button on the TV or remote control.
3. Follow the on-screen instructions to complete the initial setup, including language selection, network connection, and Google account login.

4.2 Google TV System

This TV is equipped with the Google TV system, providing access to a wide range of applications and smart features.

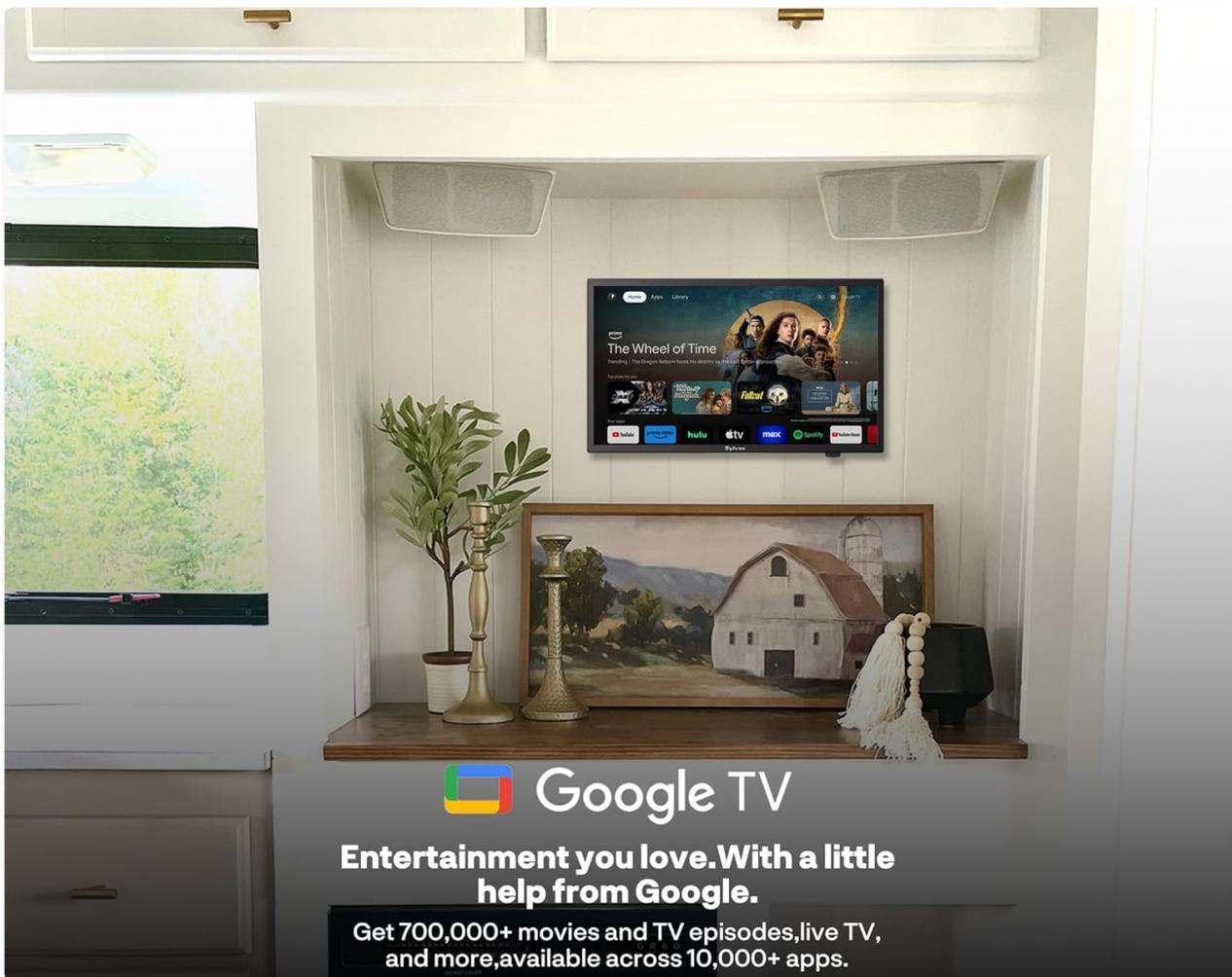


Image: The Google TV interface on the SYLVOX RV TV.

- **Google Play Store:** Browse and download your favorite streaming apps, games, and other content.
- **Built-in Chromecast:** Easily stream content from your mobile devices or computer directly to the TV screen.
- **Google Assistant:** Use the dedicated Google Assistant button on the remote control for voice commands to search for content, control smart home devices, and more.



Voice Remote Control

Control with a word, simplicity at your command.

Image: The remote control with Google Assistant button for voice commands.

4.3 Display and Audio Features

- **HD Picture Quality:** Enjoy clear visuals with 1366x768 resolution.
- **Wide Viewing Angle:** The 178-degree viewing angle ensures a consistent picture from various positions.



Image: The TV's wide viewing angle for optimal visibility.

- **Built-in HiFi Speakers:** Two integrated speakers deliver rich audio.
- **Dolby Audio Support:** Enhances the sound experience for immersive entertainment.



Image: Dolby Audio support for an enhanced sound experience.

5. MAINTENANCE

5.1 Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry cloth to wipe the screen and exterior surfaces.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray cleaner directly onto the screen.
- Avoid using harsh chemicals, solvents, or abrasive materials, as these can damage the TV's finish.

5.2 Storage

If storing the TV for an extended period, ensure it is kept in a cool, dry place, away from direct sunlight and extreme temperatures. Use the original packaging for best protection.

6. TROUBLESHOOTING

If you encounter issues with your SYLVOX Smart RV TV, please refer to the following common solutions. If the problem persists, contact customer support.

6.1 No Power

- Check that the power cable is securely connected to both the TV and the power outlet/DC source.
- Verify that the power outlet or DC source is functioning correctly.
- Ensure the TV's power button has been pressed.

6.2 No Picture or Poor Picture Quality

- Confirm that the correct input source (HDMI, RF, etc.) is selected.
- Check all cable connections between the TV and external devices.
- Adjust picture settings (brightness, contrast, color) in the TV menu.
- If using an antenna, ensure it is properly connected and positioned for optimal signal reception.

6.3 No Sound or Poor Sound Quality

- Check the TV's volume level and ensure it is not muted.
- If external speakers are connected, verify their power and connections.
- Adjust audio settings in the TV menu.

6.4 Remote Control Not Working

- Replace the batteries in the remote control.
- Ensure there are no obstructions between the remote and the TV's IR sensor.
- Point the remote directly at the TV.

6.5 Network Connection Issues

- Restart your router/modem and the TV.
- Check your Wi-Fi password and ensure it is entered correctly.
- If using a wired connection, ensure the Ethernet cable is securely connected.
- Move the TV closer to the Wi-Fi router if signal strength is weak.

7. SPECIFICATIONS

Below are the technical specifications for the SYLVOX 19-inch Smart RV TV.

Feature	Specification
Brand	SYLVOX
Screen Size	19 Inches
Display Technology	LED
Resolution	1366x768 (768p)
Refresh Rate	60 Hz
Aspect Ratio	16:9
Operating System	Google TV
Power Supply	DC 9-32V / AC 110V
Connectivity	Bluetooth, USB, Wireless (WiFi), HDMI, Ethernet (RJ45)
Special Features	Browser, Built-In Speaker, Chromecast, Flat, Wide Viewing Angle, Google Assistant, Wide Voltage Protection
Audio Support	Dolby Audio
Item Weight	6.93 pounds
Product Dimensions (D x W x H)	6.3" x 17.17" x 12"

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Your SYLVOX Smart RV TV comes with the following warranty and return policies:

- **12-Month Free Defect Protection:** Covers manufacturing defects for one year from the date of purchase.
- **Free Returns for Quality Issues:** If the product has quality-related issues, free returns are provided.
- **30-Day Hassle-Free Returns:** For general returns within 30 days of purchase.
- **Original Packaging Required:** For all returns, the original packaging must be retained.

8.2 Customer Support

For technical assistance, warranty claims, or any other inquiries, please refer to the contact information provided on your warranty card or visit the official SYLVOX website.