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Turtle Beach TBC-2001-95

Turtle Beach Rematch Core Wired Gaming Controller

Instruction Manual

PRODUCT OVERVIEW

The Turtle Beach Rematch Core wired controller is officially licensed for Xbox Series X|S, Xbox One, and Windows 10 & 11 PCs. It offers enhanced control and precision for an immersive gaming experience. Key features include patented audio controls, dual rumble motors, and impulse triggers.



Front view of the Turtle Beach Rematch Core Wired Gaming Controller, showcasing its Ghost Black Camo and orange color scheme, with the attached USB-C cable.



An angled view of the controller, highlighting its ergonomic design and the durable wired connection.

PACKAGE CONTENTS

Upon opening your Turtle Beach Rematch Core Controller package, please ensure all the following items are present:

- Turtle Beach® Rematch™ Core Controller
- 8' / 2.5m USB Cable
- Quick Start Guide

SETUP GUIDE

The Rematch Core Controller is designed for simple plug-and-play functionality with your compatible devices.

Connecting to Xbox Console or PC

1. Locate the USB-C port on the top edge of your Turtle Beach Rematch Core Controller.
2. Insert the smaller end of the included 8-foot (2.5m) USB-C cable into the controller's USB-C port.
3. Insert the larger USB-A end of the cable into an available USB port on your Xbox Series X|S, Xbox One console, or Windows 10/11 PC.
4. The controller will automatically be detected and configured by your system. No additional drivers are typically required for basic functionality.





The rear view of the controller, illustrating the USB-C port for connection.



A top-down view showing the USB-C cable securely connected to the controller.

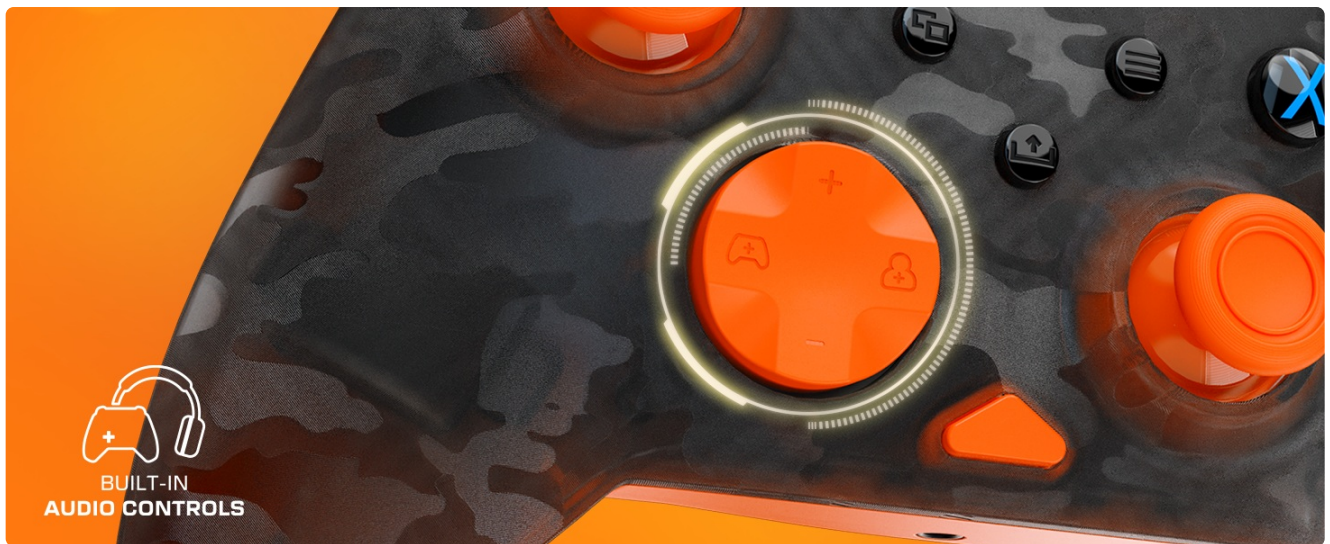
OPERATING INSTRUCTIONS

The Rematch Core Controller features integrated controls and immersive feedback for an optimized gaming experience.

Patented Audio Controls

Adjust your audio settings directly from the controller using the D-pad controls. These controls allow for on-the-fly adjustments without interrupting your gameplay.

- **Game/Chat Mix:** Use the D-pad to balance the volume between game audio and chat audio.
- **Master Volume:** Adjust the overall volume level for your headset.
- **Mic Mute:** A dedicated button allows you to quickly mute or unmute your microphone.



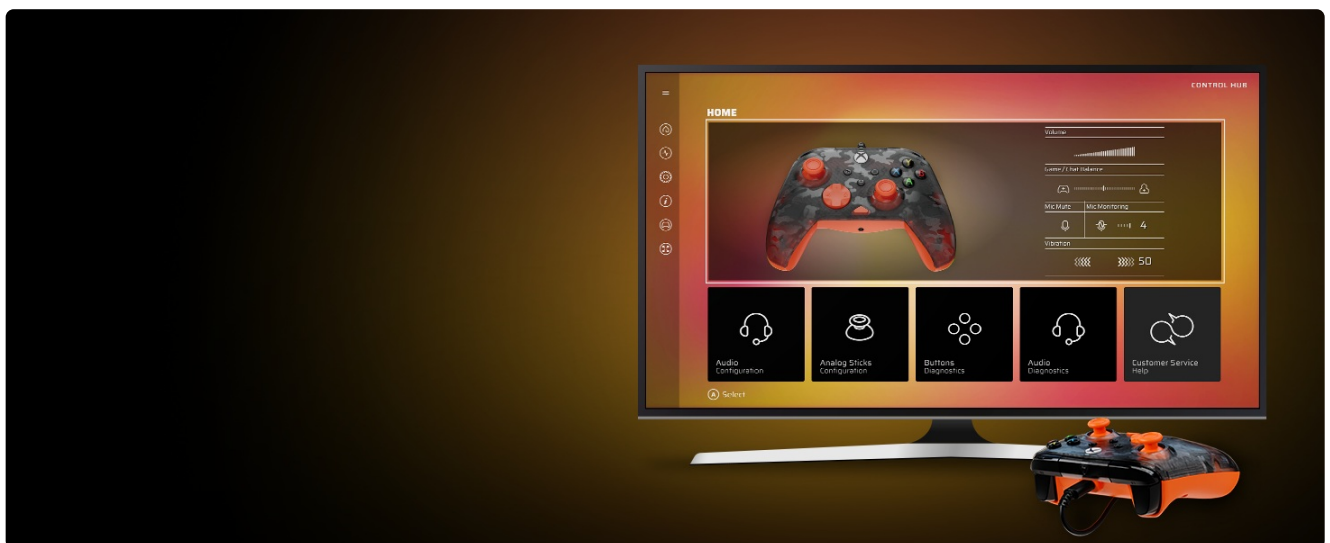
A detailed view of the D-pad, highlighting the integrated audio control functions.

Control Hub Companion App

For advanced configuration and diagnostics, download the Turtle Beach Control Hub companion app. This app is available on Xbox consoles and Windows PCs.

- **Configuration:** Customize controller settings such as button remapping (if supported by the app) and dead zones.
- **Diagnosis:** Perform diagnostic checks to ensure your controller is functioning optimally.

Visit the official Turtle Beach website or your console's app store to download the Control Hub app.



The Control Hub app interface displayed on a screen, demonstrating its various configuration and diagnostic options for the controller.

Immersive Gameplay

The controller is equipped with features designed to enhance your gaming immersion:

- **Dual Rumble Motors:** Experience realistic feedback through vibrations during in-game actions like explosions or impacts.
- **Impulse Triggers:** Feel precise haptic feedback directly in the triggers for a more responsive and engaging experience, particularly in racing or shooting games.



An internal view of the controller, illustrating the placement of the dual rumble motors and the impulse trigger mechanisms.



A user's hands gripping the controller, demonstrating its comfortable ergonomic design during a gaming session.

MAINTENANCE

Proper care and maintenance will ensure the longevity and optimal performance of your Turtle Beach Rematch Core Controller.

- **Cleaning:** Use a soft, dry cloth to wipe down the controller. For stubborn dirt, a slightly damp cloth can be used, but ensure no moisture enters any openings. Avoid harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, store the controller in a clean, dry place away from extreme temperatures, direct sunlight, and excessive dust.
- **Cable Care:** Avoid sharp bends or kinks in the USB-C cable. Always grasp the plug, not the cable, when disconnecting.

TROUBLESHOOTING

If you encounter issues with your Turtle Beach Rematch Core Controller, try the following steps:

- **Controller Not Responding:**
 - Ensure the USB-C cable is securely connected to both the controller and the console/PC.
 - Try connecting the controller to a different USB port on your console/PC.
 - Restart your console or PC.
- **Audio Issues:**
 - Check your headset connection to the controller.
 - Verify the audio settings using the D-pad controls (master volume, game/chat mix).
 - Ensure your headset is not muted.
 - Check your console/PC audio settings to ensure the controller is selected as the audio output device.
- **Buttons/Sticks Not Working Correctly:**
 - Ensure the controller is clean and free of debris around the buttons and sticks.
 - If using the Control Hub app, check for any custom button mappings that might be causing unexpected behavior.
- **Firmware Update:** Periodically check the Turtle Beach Control Hub app for any available firmware updates for your controller. Keeping the firmware updated can resolve various performance issues.

If problems persist, please refer to the official Turtle Beach support website for further assistance.

TECHNICAL SPECIFICATIONS

Specification	Detail
Product Weight	0.28kg / 0.62lbs (9.9 ounces)
Product Dimensions (L x W x H)	160 x 120 x 65 mm / 6.3" x 4.7" x 2.6"
Cable Length	8' / 2.5m
Connection Type	Wired USB-C
Compatibility	Xbox Series X S, Xbox One, Windows 10 & 11 PCs
Model Number	TBC-2001-95

WARRANTY AND SUPPORT

Turtle Beach products are designed for durability and performance. For detailed warranty information, product registration, and technical support, please visit the official Turtle Beach support website:

www.turtlebeach.com/pages/support

You can also find FAQs, troubleshooting guides, and contact information for customer service on their website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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