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› [Hisense](#) /

› Hisense 65E7Q PRO 65-inch QLED 4K 144Hz Smart TV User Manual

Hisense 65E7Q PRO

Hisense 65E7Q PRO 65-inch QLED 4K 144Hz Smart TV User Manual

Model: 65E7Q PRO

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Hisense 65E7Q PRO 65-inch QLED 4K 144Hz Smart TV. Please read these instructions carefully before using your television to ensure proper functionality and safety. Keep this manual for future reference.

2. WHAT'S IN THE BOX

Verify that all the following components are included in your package:

- Television
- Power Cable
- Remote Control
- User Manual

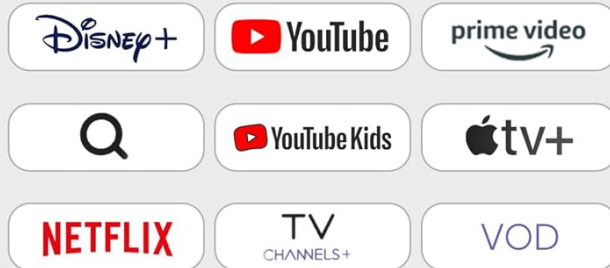
3. SETUP

3.1 Physical Installation

Carefully unpack the television. You can install the TV on its included stand or mount it on a wall (wall mount sold separately). Ensure the TV is placed on a stable, level surface or securely mounted according to the wall mount instructions.



Accesso a un clic

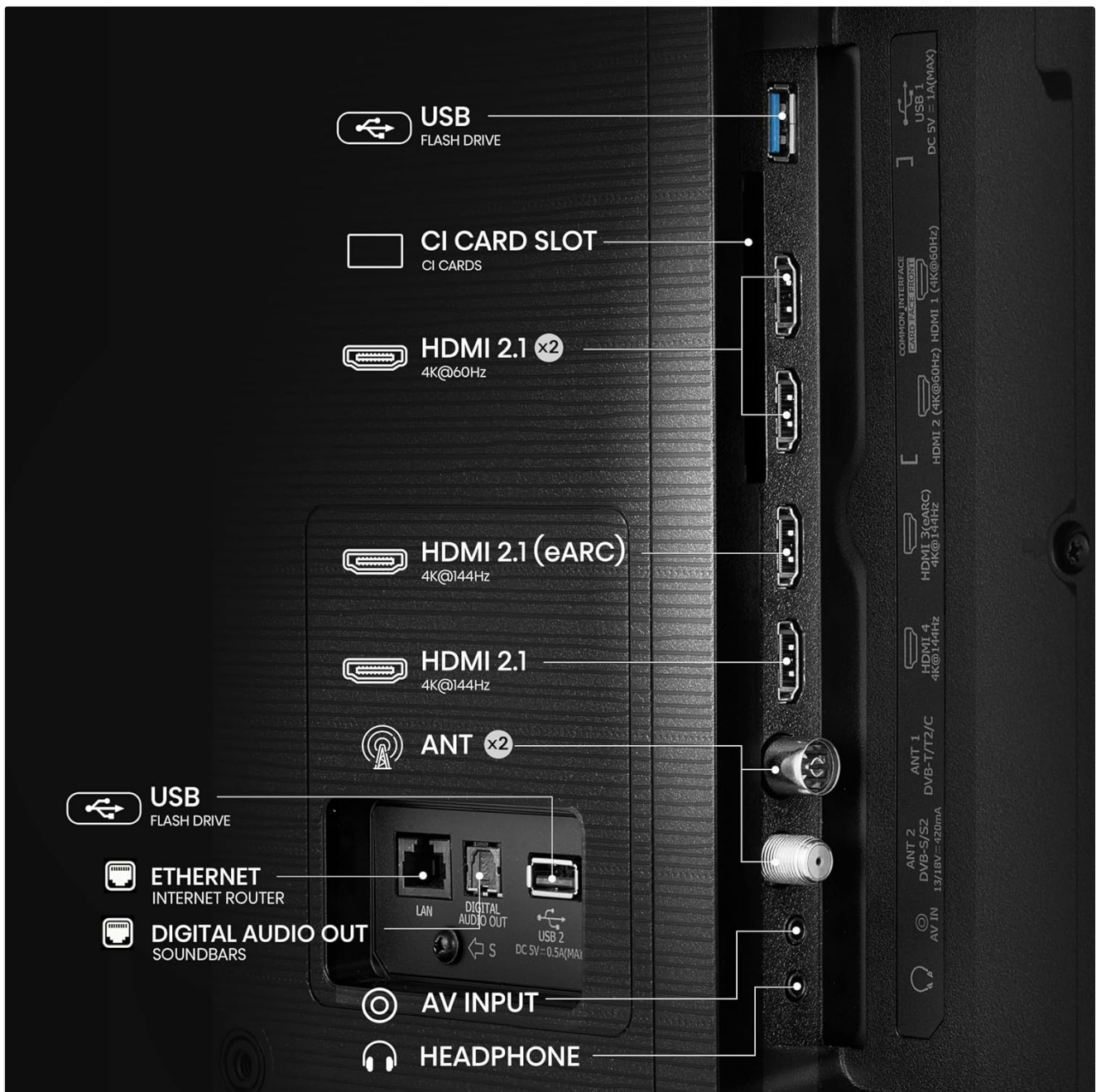


Telecomando vocale



*Il design del telecomando può variare a seconda della regione.

Front view of the Hisense TV with its stand, illustrating the display and bezel design.



Side profile of the Hisense TV, showing its slim design.

3.2 Connecting Power

Connect the power cable to the TV's power input and then to a wall outlet. Do not plug in the TV until all other connections are made.

3.3 Initial Setup Wizard

Upon first power-on, the TV will guide you through an initial setup process. This includes language selection, network connection (Wi-Fi or Ethernet), channel scanning, and acceptance of terms and conditions for smart features.

4. OPERATING INSTRUCTIONS

4.1 Remote Control Functions

The included remote control allows you to navigate the TV's menus, adjust settings, and access smart features. Familiarize yourself with the button layout for optimal use.



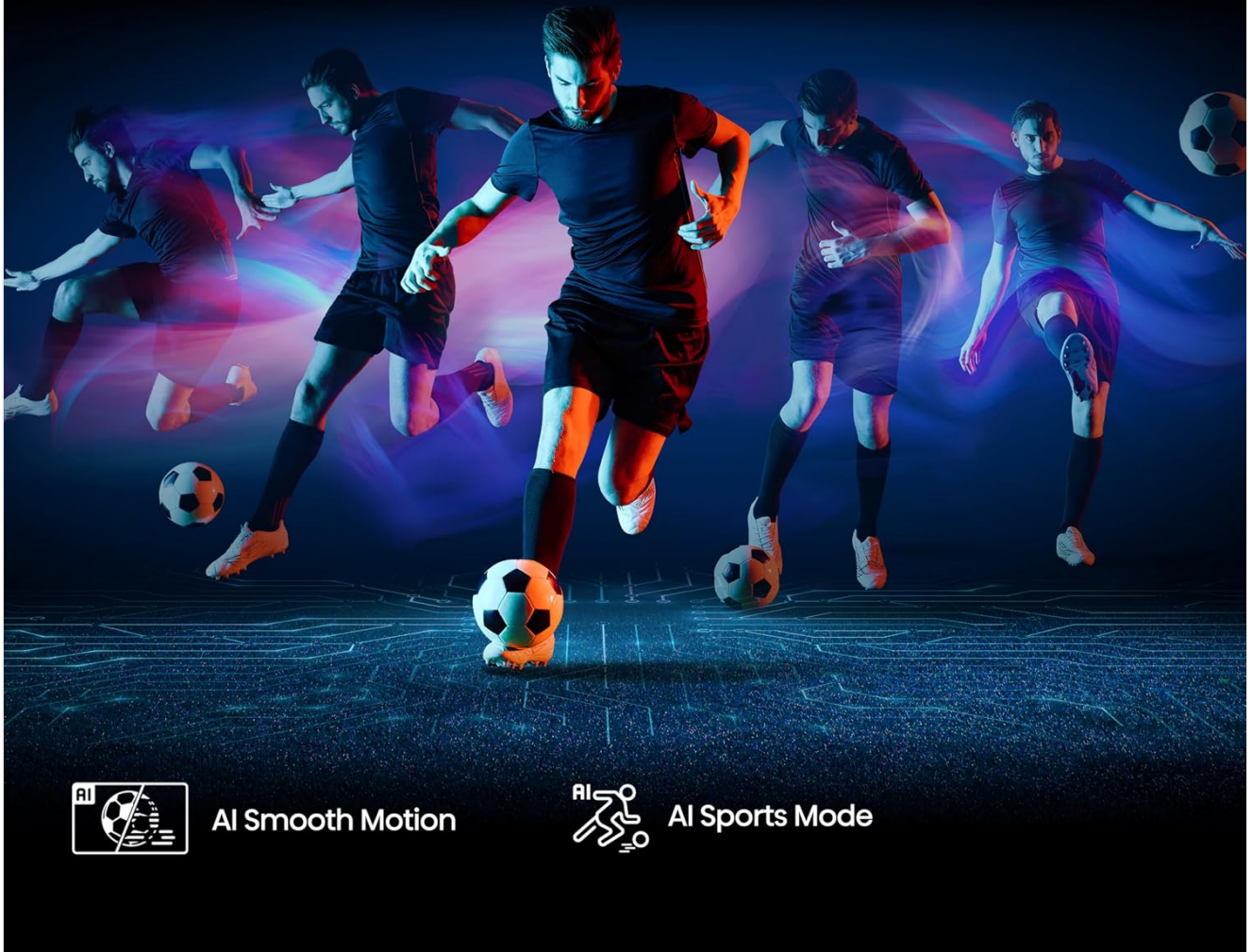
The Hisense TV remote control, highlighting dedicated buttons for popular streaming services and voice control.

4.2 Smart TV Interface (VIDAA U8)

Your Hisense TV features the VIDAA U8 operating system, providing access to a wide range of internet applications such as Netflix, Prime Video, Disney+, YouTube, and more. Navigate using the remote control's directional pad and OK button.

AI Smooth Motion

Immagine più fluida senza sfocature



Screenshot of the Hisense VIDAA U8 Smart TV interface, showing various applications and content recommendations, along with icons for Apple HomeKit, AirPlay, Alexa Built-in, and VIDAA Voice.

4.3 Voice Control

The TV supports voice control through Alexa Built-in and VIDAA Voice. Use the dedicated voice button on your remote to issue commands for searching content, controlling playback, and managing smart home devices.

5. KEY FEATURES

5.1 QLED Display Technology

Experience over a billion shades of color with the QLED display technology, delivering vibrant and lifelike images with enhanced brightness and contrast.

144Hz Game Mode PRO

VRR nativo a 144Hz, vittoria in ogni fotogramma



Close-up image of a chameleon on the Hisense QLED display, demonstrating the vibrant and rich color reproduction.

5.2 144Hz Game Mode PRO

Designed for gamers, the 144Hz Game Mode PRO offers a native 144Hz Variable Refresh Rate (VRR), ensuring ultra-smooth gameplay with minimal input lag and screen tearing. This feature is ideal for high-performance gaming consoles and PCs.



*L'aspetto del prodotto può variare in base alle dimensioni.

Image depicting a person playing a racing video game on the Hisense TV, emphasizing the 144Hz Game Mode PRO for smooth gaming.

5.3 Dolby Vision IQ, HDR 10+ Adaptive & Dolby Atmos

Enjoy a cinematic experience with support for Dolby Vision IQ and HDR 10+ Adaptive, which optimize picture quality based on content and ambient light. Dolby Atmos provides immersive, multi-dimensional audio that flows around you.

QLED Colour

Più di 1 miliardo di sfumature colore



QLED Colour

Image showing a spaceship scene on the Hisense TV, illustrating the immersive visual and audio experience with Dolby Vision IQ and Dolby Atmos.

5.4 AI 4K Upscaler

The AI 4K Upscaler intelligently analyzes and enhances lower-resolution content to near 4K quality, ensuring a sharp and detailed viewing experience regardless of the source.

Dolby Vision • Atmos

Guarda e ascolta lo spettacolo



Dolby
VISION IQ

HDR⁺
ADAPTIVE

Dolby
VISION • ATMOS

Diagram illustrating the AI 4K Upscaler technology, showing how lower-resolution images are enhanced to near 4K quality, with a tiger's eye as an example.

5.5 AI Smooth Motion

AI Smooth Motion technology reduces motion blur and judder in fast-moving scenes, providing a clearer and more fluid picture, especially beneficial for sports and action movies.

AI 4K Upscaler

Le immagini sfocate vengono ridimensionate quasi al 4K



Image of soccer players in motion on the Hisense TV, demonstrating the AI Smooth Motion feature for clear, blur-free fast-paced scenes.

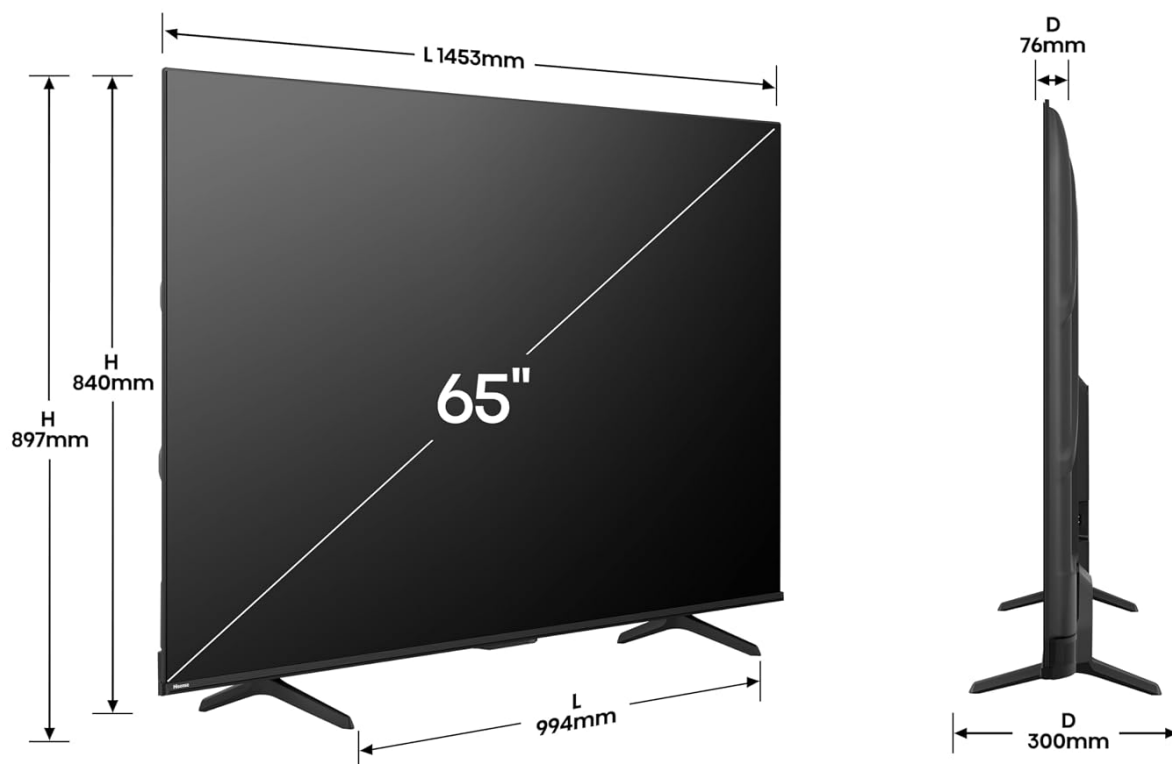
6. CONNECTIVITY

The Hisense 65E7Q PRO offers a variety of connectivity options for your devices:

- **HDMI 2.1 Ports:** 4 ports for connecting gaming consoles, Blu-ray players, and other high-definition devices.
- **USB Ports:** 2 ports for connecting USB flash drives for media playback.
- **Ethernet (LAN):** For a stable wired internet connection.
- **Wi-Fi:** Built-in wireless connectivity for internet access.
- **Bluetooth:** For connecting wireless headphones, soundbars, and other compatible devices.
- **Digital Audio Out:** For connecting to external sound systems.
- **AV Input:** For connecting older devices.
- **Headphone Jack:** For private listening.
- **CI Card Slot:** For conditional access modules.
- **ANT (Antenna) Inputs:** For DVB-T2/S2 broadcast systems.

Hisense

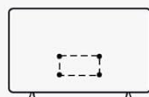
E7 PRO QLED



*L'aspetto del prodotto può variare in base alle dimensioni.

Dimensione per Staffa:

300×400mm



Peso del prodotto:

Con supporto: 15,2 kg
Senza supporto: 15 kg



Detailed view of the Hisense TV's rear panel, showing various input and output ports including USB, CI Card Slot, HDMI 2.1, Ethernet, Digital Audio Out, AV Input, and Headphone jack.

7. MAINTENANCE

7.1 Cleaning the TV

To clean the screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-cleaning solution. Avoid using harsh chemicals or abrasive materials. Clean the TV body with a soft, dry cloth.

7.2 Software Updates

Your TV may receive software updates to improve performance and add new features. Ensure your TV is connected to the internet and check for updates periodically through the settings menu. It is recommended to allow automatic updates.

8. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions:

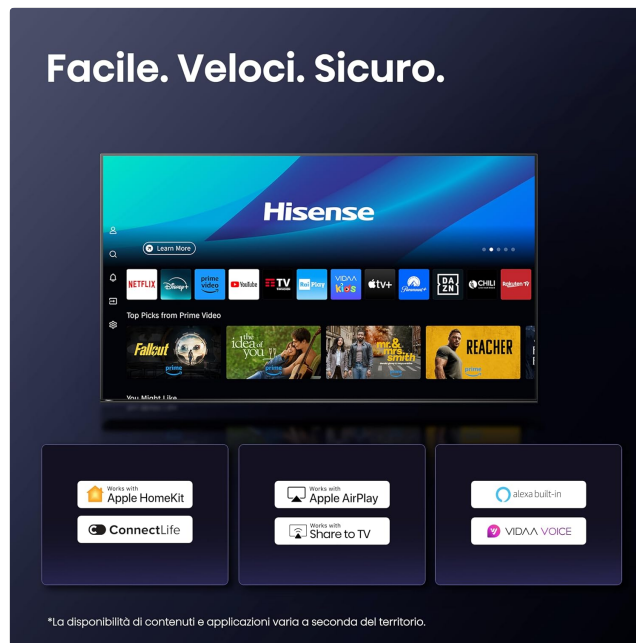
- **No Power:** Ensure the power cable is securely connected to both the TV and the wall outlet. Try plugging another device into the same outlet to confirm it is working.
- **No Picture/Sound:** Check that the correct input source is selected. Verify all HDMI or other input cables are securely connected.
- **Remote Control Not Working:** Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
- **Network Connection Issues:** For Wi-Fi, check your router and ensure the TV is within range. For Ethernet, ensure the cable is connected and your router is functioning. Try restarting both the TV and your router.
- **Poor Picture Quality:** Adjust picture settings (brightness, contrast, sharpness, color). Ensure the input source is providing a high-quality signal.

For more detailed troubleshooting, consult the full user manual PDF or contact Hisense customer support.

9. SPECIFICATIONS



Feature	Specification
Brand	Hisense
Model Name	Hisense 65E7Q PRO
Model Number	65E7Q PRO
Screen Size	65 Inches
Screen Technology	QLED
Resolution	4K (3840x2160)
Refresh Rate	144 Hz
Maximum Display Brightness	1000 NIT Coating
Supported HDR Format	Dolby Vision
Image Quality Enhancement Technology	QLED Colour, Dolby Vision, Smooth Motion AI
Integrated Surround Sound Format	Dolby Atmos
Maximum Speaker Output Power	20 Watts
Number of Audio Channels	5.1
Operating Systems	VIDAA U
Total HDMI Ports	4
Total USB Ports	2
Connectivity Technology	Bluetooth, Ethernet, HDMI, USB, Wi-Fi
VESA Mounting Standard	400 x 400 mm
Item Weight	15.2 Kilograms
Product Dimensions (DxWxH)	30P x 145.3l x 89.7H cm
Country of Origin	China


Energy Information



The EU Energy Label for the Hisense 65E7Q PRO TV.

Product Information Sheet

 **ENERG** 



Hisense 65E7Q PRO

A

B

C

D

E

F

G

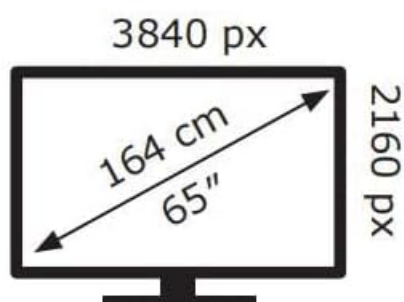
E

84 kWh/1000h

ABCDEF**G**



150 kWh/1000h



2019/2013

Page 1 of the Hisense 65E7Q PRO product information sheet.

Scheda informativa del prodotto

REGOLAMENTO DELEGATO (UE) 2019/2013 DELLA COMMISSIONE per quanto riguarda l'etichettatura energetica dei display elettronici

Parametro	Parametro o valore e precisione	Unità
1. Nome o marchio del fornitore.	Hisense	
Indirizzo del fornitore.	Hisense-Public contact, Partizanska cesta 12, 3320 Velenje, Slovenija	
2. Identificativo del modello	65E7Q PRO	
3. Classe di efficienza energetica per la gamma dinamica standard (SDR)	E	
4. Potenza assorbita in modo acceso in SDR	84,0	W
5. Classe di efficienza energetica per la gamma dinamica ampia (HDR)	G	
6. Potenza assorbita in modo acceso in HDR, se pertinente	150	W
7. Potenza assorbita in modo spento, se applicabile	n.a.	W
8. Potenza assorbita in modo stand-by, se applicabile	0,5	W
9. Potenza assorbita in modo stand-by in rete, se applicabile	2,0	W
10. Tipo di display elettronico	Televisore	
11. Rapporto dimensioni	16 : 9	
12. Risoluzione dello schermo	3 840 x 2 160	pixels
13. Diagonale dello schermo	164,0	cm
14. Diagonale dello schermo	65	pollici
15. Superficie visibile dello schermo	114,8	dm ²
16. Tecnologia del pannello	LED LCD	
17. Controllo automatico della luminosità (ABC) disponibile	No	
18. Sensore di riconoscimento vocale disponibile	No	
19. Sensore di rilevamento di presenza disponibile	No	
20. Tasso di frequenza di aggiornamento dell'immagine (predefinito)	120	Hz
21. Disponibilità minima garantita degli aggiornamenti di software e firmware (dalla data di fine immissione sul mercato)	8	Anni
22. Disponibilità minima garantita dei pezzi di ricambio (dalla data di fine immissione sul mercato)	7	Anni

23.	Assistenza tecnica minima garantita per il prodotto	7	Anni
	Durata minima della garanzia generale offerta dal fornitore	2	Anni
24.	Tipo di alimentatore	Interno	
25.	Alimentatore esterno (non standardizzato e incluso nell'imballaggio del prodotto)		
	<i>i</i>	-	

Pagina 1 / 2

	<i>ii</i>	Tensione d'ingresso	-	V
	<i>iii</i>	Tensione di uscita	-	V
26.	Alimentatore esterno standardizzato (o alimentatore esterno adatto se non incluso nell'imballaggio del prodotto)			
	<i>i</i>	-		
	<i>ii</i>	Tensione di uscita necessaria	-	V
	<i>iii</i>	Intensità di corrente necessaria (minima)	-	A
	<i>iv</i>	Frequenza di corrente necessaria	-	Hz

Modello immesso sul mercato dell'Unione da 31/12/2024



Numero di registrazione EPREL: 2171187

<https://eprel.ec.europa.eu/qr/2171187>

Fornitore: Gorenje gospodinski aparati d.o.o. (Importatore)

Sito web:

Servizio di assistenza alla clientela:

Nome: Hisense-Public contact

Sito web:

E-mail: eprel@hisense.com

Telefono: +38638997000

Indirizzo:

Partizanska cesta 12, 3320 Velenje, Slovenija

Pagina 2 / 2

Page 2 of the Hisense 65E7Q PRO product information sheet.

For more details, visit the official EPREL database: <https://eprel.ec.europa.eu/qr/2171187>

10. WARRANTY AND SUPPORT

10.1 Product Warranty

The Hisense 65E7Q PRO TV comes with a **2-year manufacturer's limited warranty**. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use. For specific terms and conditions, refer to the warranty documentation included with your product.

10.2 Additional Resources

For a comprehensive guide and further assistance, you can download the official User Manual in PDF format:

[Download User Manual \(PDF\)](#)

[Download Data Transparency Declaration \(PDF\)](#)

[Download Safety Information \(PDF\)](#)

Note: No official product videos with 'Seller' creator type and m3u8 format were found in the provided data to embed.