

VOKENE A27

VOKENE Cordless Vacuum Cleaner Model A27 Instruction Manual

Comprehensive guide for setup, operation, and maintenance of your VOKENE A27 Cordless Vacuum Cleaner.

1. IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this appliance. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- This appliance is for household use only. Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

- Do not pick up toxic material, such as chlorine bleach, ammonia, or drain cleaner.
- Do not use without dust bag and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Store the appliance indoors. After use, put the appliance away to prevent tripping accidents.
- The battery pack is detachable. Remove the battery pack before cleaning or maintaining the appliance.

2. PACKAGE CONTENTS

Verify that all components are present in the package before assembly.



Image: Overview of the VOKENE Cordless Vacuum Cleaner and its various attachments and components.

- Main Motor (Handheld Unit)
- Roller Brush (pre-installed in floor brush)

- 2-in-1 Brush
- Floor Brush with LED lights
- Sofa Brush
- Detachable Battery
- Dust Cup (1.5 Liters capacity)
- HEPA Filters (2 included)
- Charger
- Wall Mount Bracket
- Telescopic Tube (Extension Wand)
- Stainless Steel Filter
- Mini Cleaning Brush
- Quick User Guide



Image: Detailed view of the Floor Brush, Sofa Brush, 2-in-1 Brush, and Telescopic Tube accessories.

3. ASSEMBLY

The VOKENE Cordless Vacuum Cleaner is designed for versatile cleaning with its 8-in-1 functionality. Follow these steps to assemble the vacuum for different cleaning tasks.

3.1 Standard Stick Vacuum Assembly

1. Insert the telescopic tube into the main motor unit until it clicks securely into place.
2. Attach the floor brush to the other end of the telescopic tube, ensuring it clicks firmly.
3. Ensure the detachable battery is fully charged and inserted into the main motor unit.

8 in 1 Versatile Cleaning VACUUM CLEANER Multiple

accessories & handheld conversion
& high place cleaning



Image: The 8-in-1 versatile cleaning configurations, demonstrating how the vacuum can be assembled for different uses.

3.2 Handheld Vacuum Assembly

For quick clean-ups or cleaning tight spaces, convert the vacuum to handheld mode:

1. Detach the telescopic tube from the main motor unit by pressing the release button.
2. Attach the desired accessory (e.g., 2-in-1 brush, sofa brush) directly to the main motor unit until it clicks.



Ideal for Quick Clean-Ups perfect for spot cleaning and quick tasks

Image: A user demonstrating the handheld configuration of the vacuum cleaner, cleaning a sofa.

3.3 Wall Mount Installation

To conveniently store and charge your vacuum, install the wall mount bracket:

1. Choose a suitable location near a power outlet.
2. Mark the drilling points using the wall mount bracket as a template.
3. Drill holes and insert wall anchors if necessary.
4. Secure the wall mount bracket to the wall with screws.

5. Hang the vacuum cleaner on the bracket. The charger can be connected to the battery while mounted.



Image: The vacuum cleaner mounted on a wall bracket, demonstrating one of the three available charging methods.

4. OPERATING INSTRUCTIONS

4.1 Charging the Battery

The VOKENE Cordless Vacuum Cleaner uses a detachable Lithium-Ion battery. Ensure the battery is fully charged before first use.

- Connect the charger to the battery, either while it's attached to the vacuum or when detached.
- The LED display will indicate charging status. A full charge provides up to 45 minutes of runtime in Eco Mode.



Detachable Battery & Long-lasting Runtime

45 Mins
Working Time

4 Quik
charge

Image: A visual representation of the detachable battery, emphasizing its 45-minute runtime and quick charging capability.

4.2 Powering On/Off and Suction Modes

The vacuum features an LED display for real-time information and physical buttons for control.

1. Press the power button () on the main motor unit to turn the vacuum on or off.
2. Use the suction adjustment button (+/-) to cycle through the 3 available suction modes: Eco, Standard, and Max.

3. The LED display will show the current suction mode, remaining battery power, and blockage reminders.



Display At A Glance

show current vacuum performance at a glance

Image: A detailed view of the LED display, indicating battery status, selected suction mode, and control buttons.

4.3 Cleaning Surfaces

The VOKENE A27 is designed for multi-surface cleaning, including hardwood floors, carpets, and tiles.

- **Floor Brush:** Use the motorized floor brush for general cleaning of large floor areas. The built-in LED lights illuminate dark spaces to reveal hidden dust.

- **Swivel Steering:** The floor brush swivels 180° sideways and 90° up/down, allowing for easy maneuverability around furniture and obstacles.
- **Accessories:** Utilize the sofa brush for upholstery and pet hair, and the 2-in-1 crevice tool for tight corners, edges, and car interiors.



Multi-Surface Cleaning

powerful enough to clean carpets, hardwood floors, and tiles

Image: The vacuum cleaner demonstrating its multi-surface cleaning capability on both carpet and hardwood floors.



LED Headlights

Illuminated Cleaning Path, Powerful LED headlights on the floor brush illuminate hidden debris around your home.

Image: The LED headlights on the floor brush illuminating hidden debris for thorough cleaning.

5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your VOKENE Cordless Vacuum Cleaner.

5.1 Emptying the Dust Cup

The 1.5L large dust cup reduces the frequency of emptying, but it should be emptied regularly, especially when full.

1. Ensure the vacuum is turned off.
2. Press the one-click release button on the dust cup to open the bottom flap and empty contents into a trash bin.



Image: Step 1 of the filter maintenance guide, illustrating the one-click dust cup emptying process.

5.2 Cleaning the Filtration System

The 6-stage filtration system, including HEPA filters, captures fine dust particles. Regular cleaning is essential.

1. Ensure the vacuum is turned off and the battery is removed.
2. Twist and pull to remove the dust cup from the main motor unit.
3. Carefully remove the HEPA filter and stainless steel strainer from the dust cup.

4. Rinse the HEPA filter and stainless steel strainer under running water until clean.
5. Allow all filter components to air dry completely for at least 24 hours before reassembling. Do not use the vacuum with wet filters.
6. Reassemble the filters and dust cup, ensuring all parts are securely in place.



6-Stages HEPA Filter

Captures allergens and fine dust particles for cleaner air.

Image: An exploded diagram illustrating the components of the 6-stage HEPA filtration system.

Upgraded Version 6 Stage Filtration System



Image: A detailed exploded view of the upgraded 6-stage filtration system, showing each component for cleaning.

5.3 Cleaning the Roller Brush

Periodically check the roller brush for tangled hair or debris that may reduce cleaning efficiency.

1. Ensure the vacuum is turned off and the battery is removed.
2. Release the roller brush cover on the floor brush.
3. Remove the roller brush.
4. Use the included mini cleaning brush or scissors to remove any tangled hair or debris.
5. Reinsert the roller brush and secure the cover.

6. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not properly inserted.	Ensure battery is fully charged and securely inserted.
Loss of suction power.	Dust cup is full, filters are clogged, or roller brush is blocked.	Empty dust cup. Clean or replace filters. Remove debris from roller brush. Check for blockages in the telescopic tube or floor brush.
Battery runtime is short.	Battery not fully charged, or operating in Max suction mode.	Ensure battery is fully charged. Use Eco or Standard mode for longer runtime. Battery life naturally degrades over time.
LED display shows blockage reminder.	Airflow is restricted due to debris.	Check the dust cup, filters, telescopic tube, and floor brush for blockages and clear them.
Vacuum makes unusual noise.	Obstruction in the brush roll or air path.	Turn off and remove battery. Inspect brush roll and air paths for foreign objects and remove them.

7. SPECIFICATIONS

Detailed technical specifications for the VOKENE Cordless Vacuum Cleaner Model A27.

Feature	Detail
Brand	VOKENE
Model Name	Vacuum Cleaner (Model A27)
Special Features	Cordless, Detachable Battery, HEPA, High Power, Lightweight, LED Display
Motor Power	400W (0.4 horsepower)
Suction Power	Up to 40KPA
Suction Modes	3
Filter Type	6-Stage HEPA Filtration System
Dust Cup Capacity	1.5 Liters
Battery Type	Lithium-Ion (2200 mAh)
Battery Life	Up to 45 minutes (in Eco Mode)
Charging Time	Approximately 4 hours
Product Dimensions	8"L x 7.09"W x 17"H
Item Weight	6.89 pounds
Included Components	Main Motor, Roller, 2-in-1 Brush, Floor Brush, Sofa Brush, Battery, Dust Cup, HEPA*2, Charger, Wall Mount Bracket, Telescopic Tube, Stainless Steel Filter, Mini Cleaning Brush, Quick User Guide

8. WARRANTY AND CUSTOMER SUPPORT

VOKENE provides comprehensive support for your product.

- **2-Year Guarantee:** Your VOKENE Cordless Vacuum Cleaner comes with a 2-year guarantee from the date of purchase. This covers manufacturing defects and ensures reliable operation.
- **Free Accessory Replacements:** Contact customer support for free replacements of eligible accessories during the warranty period.
- **24/7 Customer Support:** For any assistance, questions, or concerns, please contact VOKENE customer support. Refer to the Quick User Guide for contact details or visit the official VOKENE website.

