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> Xbox Wireless Gaming Controller (2025) – Shock Blue User Manual

Xbox EP2-29939

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Model: EP2-29939

INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Xbox Wireless Gaming Controller (2025) in Shock Blue. Please read this manual thoroughly before using your controller to ensure optimal performance and longevity.



SETUP

1. Unboxing and Initial Inspection

Carefully remove the controller from its packaging. Inspect the controller for any visible damage. Ensure all included components, such as AA batteries, are present.

2. Battery Installation

1. Locate the battery compartment on the rear of the controller.
2. Slide the battery cover downwards to open.
3. Insert the two included AA batteries, ensuring correct polarity (+/-).
4. Replace the battery cover.

STAY ON TARGET



Figure 2: Rear view of the Xbox Wireless Gaming Controller, highlighting the battery compartment and textured grips.

3. Pairing with Devices

The Xbox Wireless Controller supports both Xbox Wireless and Bluetooth technology for versatile connectivity.

3.1. Pairing with Xbox Console (Series X|S, Xbox One)

1. Turn on your Xbox console.
2. Press and hold the Xbox button on the controller to turn it on.
3. Press the Pair button on your Xbox console (usually on the front or side).
4. Press and hold the Pair button on the top edge of the controller until the Xbox button flashes rapidly.
5. The Xbox button on the controller will glow solid when successfully paired.

3.2. Pairing with Windows PC, Android, iOS, Fire TV Sticks, Smart TVs, VR Headsets (Bluetooth)

1. Ensure Bluetooth is enabled on your device.
2. Press and hold the Xbox button on the controller to turn it on.

3. Press and hold the Pair button on the top edge of the controller until the Xbox button flashes rapidly.
4. On your device, go to Bluetooth settings and select "Xbox Wireless Controller" from the list of available devices.
5. The Xbox button on the controller will glow solid when successfully paired.

EASILY PAIR AND SWITCH

Pair and switch between devices including Xbox Series X|S,
Windows PC, iOS, and Android.



Figure 3: Top view of the Xbox Wireless Controller, indicating the location of the pairing button.

4. Wired Connection (USB-C)

For direct plug-and-play to console or PC, connect the controller using a compatible USB-C cable (sold separately). This also charges rechargeable battery packs if installed.

OPERATING THE CONTROLLER

1. Basic Controls

- **Xbox Button:** Powers on/off the controller, opens the Guide on Xbox, or acts as a home button on other devices.
- **View Button:** Provides additional information in games or apps.
- **Menu Button:** Opens game or app menus.
- **Share Button:** Captures screenshots and game clips. Press once for a screenshot, hold for a game clip.
- **Hybrid D-pad:** Provides precise directional input.
- **Thumbsticks:** For movement and camera control.
- **Triggers (LT/RT) & Bumpers (LB/RB):** For in-game actions like firing, accelerating, or menu navigation.



Xbox Wireless Controller - **SHOCK BLUE**

Figure 4: Front view of the controller, detailing the layout of buttons and thumbsticks.

2. Custom Button Mapping (Xbox Accessories App)

Personalize your controller experience by remapping buttons and creating custom profiles using the Xbox Accessories app. This app is available on Xbox Series X|S, Xbox One, and Windows 10/11. A compatible USB-C cable may be required for Windows 10/11.

CUSTOM MAPPING

Customize button mappings with the Xbox Accessories app.



Figure 5: Visual representation of custom button mapping capabilities via the Xbox Accessories app.

3. Headset Connectivity

Plug any compatible headset into the 3.5mm audio jack located at the bottom of the controller for in-game audio and chat.

MODERNIZED DESIGN

Sculpted surfaces and refined geometry for enhanced comfort during gameplay.



Figure 6: Bottom view of the controller, highlighting the 3.5mm audio headset jack.

MAINTENANCE

1. Cleaning

To clean your controller, use a soft, dry cloth. For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials, as these can damage the controller's finish and internal components.

2. Storage

Store the controller in a cool, dry place away from direct sunlight and extreme temperatures. If storing for an extended period, remove the AA batteries to prevent leakage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Controller not turning on	Dead batteries, incorrect battery installation.	Replace AA batteries or ensure rechargeable pack is charged and correctly inserted.
Controller not pairing	Out of range, interference, incorrect pairing procedure.	Move closer to the device. Re-attempt pairing process. Ensure no other devices are interfering. Try connecting via USB-C.
Input lag or disconnection	Interference, low battery, outdated firmware.	Ensure clear line of sight. Charge/replace batteries. Update controller firmware via Xbox Accessories app.
Headset audio issues	Headset not fully plugged in, headset malfunction, audio settings.	Ensure headset is securely plugged into the 3.5mm jack. Test with another headset. Check audio settings on your console/PC.

Official Product Videos

Below are official product videos from the seller that may assist with common issues or provide further insight into the controller's features.

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Video 1: Xbox Wireless Controller Shock Blue - This video provides an overview of the Shock Blue controller, demonstrating its design and key features.

SPECIFICATIONS

- **Model Number:** EP2-29939
- **Brand:** Xbox
- **Color:** Shock Blue
- **Connectivity:** Xbox Wireless, Bluetooth
- **Compatibility:** Xbox Series X|S, Xbox One, Windows 10/11, Android, iOS, Fire TV Sticks, Smart TVs, VR Headsets
- **Battery:** 2 AA batteries (included), supports rechargeable battery packs (sold separately)
- **Battery Life:** Up to 40 hours (varies significantly with headsets, additional accessories, usage, and other factors)
- **Audio:** 3.5mm stereo headset jack
- **Port:** USB-C port for direct connection and charging
- **Dimensions:** 6.91 x 5.61 x 2.76 inches
- **Weight:** 14.71 ounces
- **Manufacturer:** Microsoft
- **Country of Origin:** China
- **Release Date:** March 13, 2025

WARRANTY AND SUPPORT

For warranty information and technical support, please visit the official Xbox support website or contact Microsoft customer service. Specific warranty terms and conditions may apply based on your region of purchase.

Important Info: Compatible with select devices and operating system versions; learn more at xbox.com/controller-compatibility.

Button mapping available via Xbox Accessories app for Xbox Series X|S, Xbox One, and Windows 10/11; app for Windows 10/11 requires compatible USB-C cable (sold separately).

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