DIALN X65

DIALN X65 Unlocked Smartphone User Manual

MODEL: X65

Introduction

Welcome to the user manual for your new DIALN X65 Unlocked Smartphone. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read this manual carefully to ensure optimal performance and longevity of your smartphone.
The DIALN X65 features a 6.5-inch display, runs on Android 13, and offers 32GB of internal storage, expandable via microSD. It is equipped with a 13MP camera and a 4500mAh battery.

What's in the Box

Upon unboxing your DIALN X65, verify that all items are present:

- DIALN X65 Smartphone
- Charging Cable
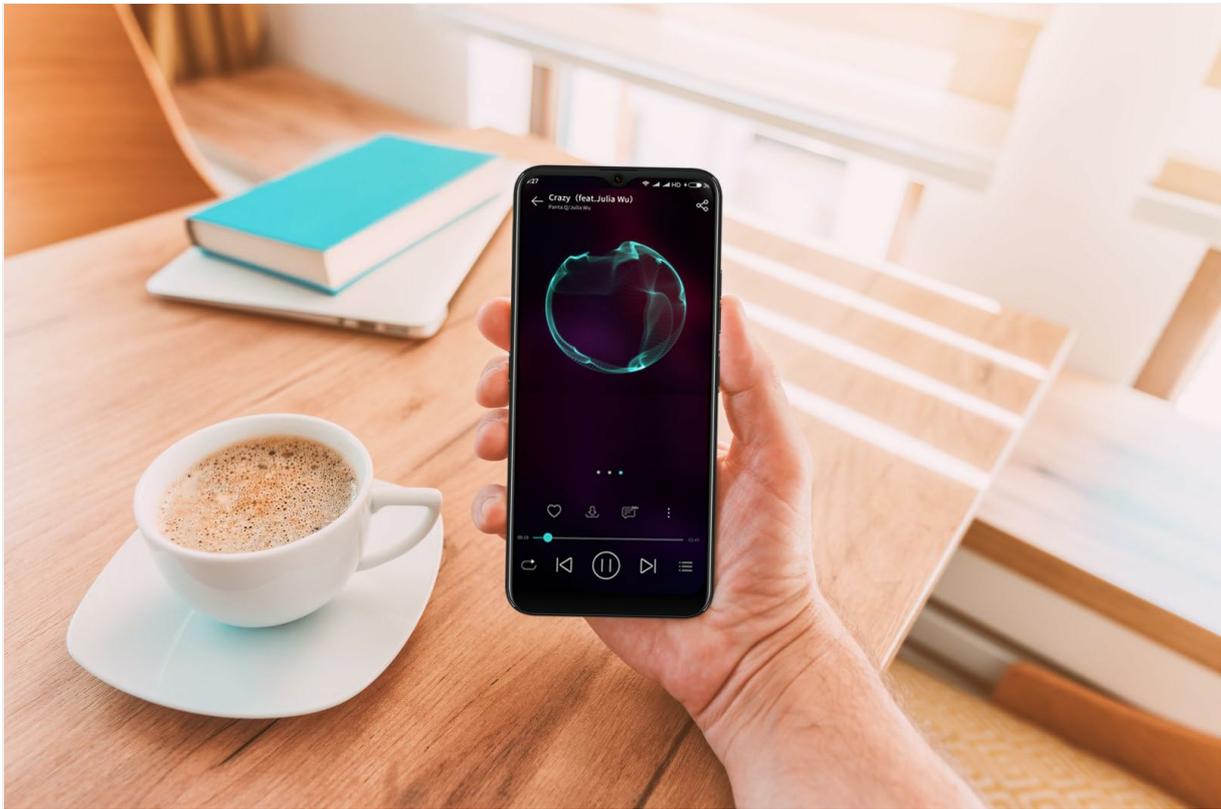- User Manual (this document)

Image: The DIALN X65 smartphone displayed with its charging cable and user manual, as typically found in the product packaging.

Setup

1. Insert SIM Card and MicroSD Card (Optional)

1. Locate the SIM card tray on the side of your phone.
2. Insert the SIM ejector tool (not included, a paperclip can be used) into the small hole on the tray to open it.
3. Place your Nano-SIM card(s) and/or microSD card into the tray with the gold contacts facing down, ensuring they are correctly oriented.
4. Gently push the tray back into the phone until it clicks into place.

2. Initial Charging

Before first use, it is recommended to fully charge your DIALN X65. Connect the charging cable to the phone's charging port and plug the other end into a power adapter (not included) or a USB port. The battery indicator on the screen will show charging progress. A full charge typically takes approximately 2 hours.

3. Power On/Off

- **To Power On:** Press and hold the Power button (located on the right side) until the DIALN logo appears on the screen.
- **To Power Off:** Press and hold the Power button until the power options menu appears. Tap 'Power off' and confirm.
- **To Restart:** Press and hold the Power button until the power options menu appears. Tap 'Restart' and confirm.

4. Initial Setup Wizard

The first time you power on your phone, you will be guided through an initial setup process. Follow the on-

screen prompts to:

- Select your language.
- Connect to a Wi-Fi network.
- Sign in with your Google account or create a new one.
- Set up screen lock (PIN, pattern, password, or Face Unlock).
- Review and accept terms and conditions.

Operating Your DIALN X65

1. Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Drag your finger across the screen to scroll or navigate between screens.
- **Pinch:** Use two fingers to zoom in or out on photos and web pages.
- **Home Screen:** The central hub for your apps and widgets. Swipe left or right to access additional home screens.
- **Notification Panel:** Swipe down from the top of the screen to access notifications and quick settings.

2. Calls and Contacts

- **Making a Call:** Open the 'Phone' app, enter the number, and tap the call icon.
- **Answering a Call:** Swipe up on the green phone icon when a call comes in.
- **Managing Contacts:** Open the 'Contacts' app to add, edit, or delete contacts.

3. Messaging

Open the 'Messages' app to send and receive SMS/MMS messages. Tap the '+' icon to compose a new message, enter the recipient's number or select from contacts, and type your message.

4. Internet and Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi. Turn Wi-Fi on and select your desired network.
- **Bluetooth:** Go to Settings > Connected devices > Connection preferences > Bluetooth. Turn Bluetooth on to pair with other devices.
- **Mobile Data:** Go to Settings > Network & internet > Mobile network. Ensure mobile data is enabled for internet access via your SIM card.

5. Camera

Open the 'Camera' app to capture photos and videos. Tap the shutter button to take a photo. Swipe left or right to switch between photo, video, and other modes. Use the front camera for selfies.

6. Face Unlock

To set up Face Unlock, go to Settings > Security & privacy > Device unlock > Face unlock. Follow the on-screen instructions to register your face. Once set up, you can unlock your phone by looking at the front camera.

7. Storage Management

Your DIALN X65 comes with 32GB of internal storage. You can expand this up to 256GB using a microSD card. To check storage usage, go to Settings > Storage. Regularly clear unnecessary files and apps to maintain optimal performance.

Maintenance

1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials, as these can damage the display and finish. Do not expose the phone to excessive moisture.

2. Software Updates

Regularly check for and install software updates to ensure your phone has the latest features, security patches, and performance improvements. Go to Settings > System > System update to check for available updates.

3. Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Do not let the battery completely drain frequently.
- Use the provided charging cable or a compatible, certified charger.
- Unplug the charger once the battery is full to prevent overcharging.

4. Storage Optimization

To keep your phone running smoothly, regularly review and delete unused apps, old photos, videos, and downloaded files. Consider moving large media files to a microSD card or cloud storage.

Troubleshooting

Common Issues and Solutions:

- **Phone Not Powering On:** Ensure the battery is charged. Connect to a charger for at least 15 minutes, then try powering on again.
- **Poor Signal/No Network:** Check if your SIM card is properly inserted. Ensure mobile data is enabled in settings. Try restarting the phone. If issues persist, contact your network provider.
- **Apps Crashing/Freezing:** Close and reopen the app. Clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache). If the problem continues, uninstall and reinstall the app.
- **Battery Draining Quickly:** Reduce screen brightness, disable unused features like Bluetooth or GPS, close background apps, and check for apps consuming excessive power in battery settings.
- **Touchscreen Unresponsive:** Restart the phone. If the issue persists, a factory reset might be necessary (see below).

Factory Reset (Data Erase)

A factory reset will erase all data from your phone and restore it to its original factory settings.**Back up all important data before proceeding.**

1. Go to Settings > System > Reset options.
2. Tap 'Erase all data (factory reset)'.
3. Confirm your decision and enter your PIN/pattern/password if prompted.
4. The phone will restart and begin the reset process.

Specifications

Feature	Specification
Model Name	X65
Operating System	Android 13.0
Display Size	6.5 Inches
Resolution	1280 x 720
Processor	Quad Core 2.26GHz (MediaTek)
RAM	3 GB
Internal Storage	32 GB (Expandable up to 256GB via microSD)
Main Camera	13 MP
Battery Capacity	4500 mAh
Connectivity	4G LTE, Wi-Fi, Bluetooth
Special Features	Expandable Storage, Face Unlock, Built-in GPS
Dimensions	6.5 x 3 x 6.5 inches
Weight	6.5 ounces

Warranty and Support

Your DIALN X65 Smartphone is covered by a limited manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, including warranty period and coverage details. For technical support, service, or further inquiries, please visit the official DIALN website or contact customer service through the contact information provided on the product packaging or official website.