ASUS A3402WB

ASUS A3402 All-in-One Desktop User Manual

Model: A3402 AIO

1. SETUP

1.1 Unpacking the Device

Carefully remove all components from the packaging. Ensure all items listed below are present:

- ASUS A3402 All-in-One Desktop
- 90W AC Adapter
- Wireless Optical Mouse
- Wireless White Keyboard
- 32GB USB Drive
- Speakers

1.2 Physical Setup

Place the ASUS A3402 All-in-One Desktop on a stable, flat surface. Ensure adequate ventilation around the device.

Figure 1.1: Front view of the ASUS All-in-One Desktop, showcasing the 23.8-inch display and integrated stand.

Connect the 90W AC adapter to the power input port on the rear of the desktop and then to a power outlet. Insert the USB receiver for the wireless keyboard and mouse into an available USB port.

Figure 1.2: Straight rear view of the ASUS All-in-One Desktop, clearly showing all connectivity ports including USB, HDMI, LAN, and power input.

1.3 Initial Boot and Operating System Setup

Press the power button located on the device. The system will boot into Windows 10 Home. Follow the on-screen prompts to complete the initial operating system setup, including language selection, network connection, and user account creation.

2. OPERATING THE DEVICE

2.1 Display and Interaction

The ASUS A3402 features a 23.8-inch LED-backlit IPS Touchscreen display with a 1920x1080 resolution. The display supports multi-touch gestures for intuitive interaction with Windows 10 Home. Alternatively, use the provided wireless keyboard and mouse for navigation and input.

2.2 Connectivity

The device offers various connectivity options:

- **Wireless:** Intel Wi-Fi 6 AX201 (2x2) for high-speed internet access and Bluetooth 5.3 for connecting wireless peripherals.
- **Wired Ports:**

- 1x USB 3.2 Gen 1 Type-C (5Gbps)
- 3x USB 3.2 Gen 1 Type-A (5Gbps)
- 2x USB 2.0 Type-A
- 1x HDMI v1.4
- 1x RJ-45 LAN (10/100/1000Mbps)
- 1x Headphone/Microphone Combo Jack
- 1x Coaxial plug Power Jack

2.3 Camera and Audio

The integrated 720p HD Camera includes a privacy shutter for enhanced security. For audio, the system features SonicMaster technology, providing clear sound output through the internal speakers or connected headphones.

3. MAINTENANCE

3.1 Cleaning the Device

To maintain optimal performance and appearance, regularly clean the desktop. Use a soft, lint-free cloth slightly dampened with water or a screen cleaner for the display. For the chassis, use a dry or slightly damp cloth. Avoid abrasive cleaners or solvents.

3.2 Software Updates

Keep your Windows 10 Home operating system and device drivers updated. Regular updates ensure system stability, security, and optimal performance. Access Windows Update through the Settings menu.

3.3 Storage Management

The device is equipped with a 512GB M.2 SSD. Periodically review your stored files and applications to manage disk space effectively. Utilize cloud storage or external drives for large files to preserve system performance.

4. TROUBLESHOOTING

This section provides solutions to common issues you might encounter.

Problem	Possible Cause	Solution
Device does not power on	Power cable not connected; Power outlet issue	Ensure AC adapter is securely connected to the device and a working power outlet. Test the outlet with another device.
No display on screen	Device is off; Display settings issue	Ensure the device is powered on. If external monitor is connected, check its connection.
Wireless connectivity issues	Wi-Fi/Bluetooth off; Driver issue; Router problem	Check Wi-Fi/Bluetooth settings in Windows. Restart the device and your wireless router. Update wireless drivers.

Problem	Possible Cause	Solution
Keyboard or mouse not responding	Low battery; USB receiver issue	Replace batteries in keyboard/mouse. Re-insert the USB receiver into a different USB port.

5. SPECIFICATIONS

Detailed technical specifications for the ASUS A3402 All-in-One Desktop.

Model Name: A3402WBA-WS503T

Operating System: Windows 10 Home

Processor: Intel Core i5-1235U 10-Core (Up to 4.4 GHz)

RAM: 8GB DDR4 SDRAM 3200 MHz

Storage: 512GB M.2 SSD

Display: 23.8" LED-backlit IPS Touchscreen, 1920 x 1080 resolution, 250 nits, Anti-glare, 100% sRGB, 60Hz

Graphics: Intel Iris Xe Graphics (Integrated)

Wireless Connectivity: Intel Wi-Fi 6 AX201 (2x2), Bluetooth 5.3

Ports:

- 1x USB 3.2 Gen 1 Type-C (5Gbps)
- 3x USB 3.2 Gen 1 Type-A (5Gbps)
- 2x USB 2.0 Type-A
- 1x HDMI v1.4
- 1x RJ-45 LAN
- 1x Headphone/Microphone Combo Jack
- 1x Coaxial plug Power Jack

Camera: 720p HD Camera with Privacy Shutter

Audio: SonicMaster

Dimensions (H x W x D): 16.65 x 21.22 x 6.50 inches

Weight: 11.90 lbs

Color: White

6. WARRANTY AND SUPPORT

The ASUS A3402 All-in-One Desktop comes with 1 Year Support from ASUS within the US. For technical assistance, warranty claims, or further information, please visit the official ASUS support website or contact their customer service.

For the most up-to-date support information and resources, please refer to the official ASUS website:

www.asus.com/us/support/

Related Documents - A3402WB

TUF بازی B560M-PLUS WIFI	**[ASUS TUF GAMING B560M-PLUS WIFI Motherboard Technical Specifications and Manual](#)** Comprehensive technical specifications, installation guide, and BIOS information for the ASUS TUF GAMING B560M-PLUS WIFI motherboard, featuring Intel B560 chipset, LGA1200 socket, DDR4 memory support, PCIe 4.0, Wi-Fi 6, and 2.5Gb Ethernet.
TUF Z390M-PRO بازی (Wi-Fi)	**[راهنمای مادربرد ASUS TUF Z390M-PRO GAMING (Wi-Fi)](#)** با چیپست (Wi-Fi) ASUS TUF Z390M-PRO GAMING مشخصات فنی، راهنمای نصب و ویژگی‌های مادربرد Intel Z390 و پشتیبانی از پردازنده‌های نسل نهم اینتل.
	[ASUS PRIME H310M-K R2.0 Motherboard User Manual](#) Comprehensive user manual for the ASUS PRIME H310M-K R2.0 motherboard, covering package contents, layout, installation, safety, and compliance information.
PRIME B360M-K	**[ASUS PRIME B360M-K Motherboard User Manual](#)** Comprehensive user manual for the ASUS PRIME B360M-K motherboard, detailing specifications, features, package contents, installation guides for CPU, RAM, M.2 SSD, and BIOS setup for Intel 8th Gen processors.
TUF Z370-PLUS GAMING II	**[راهنمای مادربرد ASUS TUF Z370-PLUS GAMING II: مشخصات، نصب و تنظیمات](#)** شامل مشخصات فنی، چیدمان قطعات، ASUS TUF Z370-PLUS GAMING II راهنمای جامع مادربرد نصب دستورالعمل‌های CPU تنظیمات و حافظه، BIOS و RAID، ایسوس خاص ویژگی‌های و.

Motherboard

TUF GAMING
B660-PLUS WIFI D4

[ASUS TUF Gaming B660-PLUS WIFI D4 Motherboard User Manual](#)

Comprehensive user manual for the ASUS TUF Gaming B660-PLUS WIFI D4 ATX motherboard.
Includes installation guides, specifications, safety information, BIOS setup, and support details.