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› VIVOHOME Smart Lock VH1779 User Manual

## **VIVOHOME VH1779**

# **VIVOHOME Smart Lock VH1779 User Manual**

Model: VH1779 | Brand: VIVOHOME

## **INTRODUCTION**

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This manual provides detailed instructions for the installation, setup, and operation of your VIVOHOME Smart Lock VH1779. This keyless entry deadbolt offers multiple access methods including fingerprint, user passcode, one-time code, and remote control via the VIVOHOME app. Designed for convenience and security, it is suitable for various door types and environments.



Image: The VIVOHOME Smart Lock system, showcasing the exterior keypad unit with fingerprint sensor, the interior unit, a gateway device, and a smartphone displaying the control app.

## KEY FEATURES

- **5-in-1 Smart Unlock:** Access your door using fingerprint, user passcode, one-time code, VIVOHOME app, or mechanical keys.
- **App Remote Control:** Lock/unlock, manage users, and receive real-time notifications from anywhere via the VIVOHOME app (requires gateway).
- **User Management:** Supports up to 40 fingerprints and 50 passcodes, ideal for multiple users and temporary access.
- **Smart Auto-Locking:** Automatically locks the door within 5 to 30 seconds for enhanced security.
- **User-Friendly Design:** Features a backlit keypad for night use and a Type-C emergency power port.
- **Durable Construction:** Made from high-quality zinc alloy, aluminum alloy, and ABS with an IP54 rating for weather resistance.

# Multi Functional



Image: A visual representation of the VIVOHOME Smart Lock's diverse functionalities, highlighting its various access methods and convenience features.

## PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- 1x Smart Lock (Exterior Keypad Unit)
- 1x Smart Lock (Interior Unit)
- 1x Gateway
- 2x Mechanical Keys
- Mounting Hardware (screws, strike plate, latch, buckle box)
- User Manual

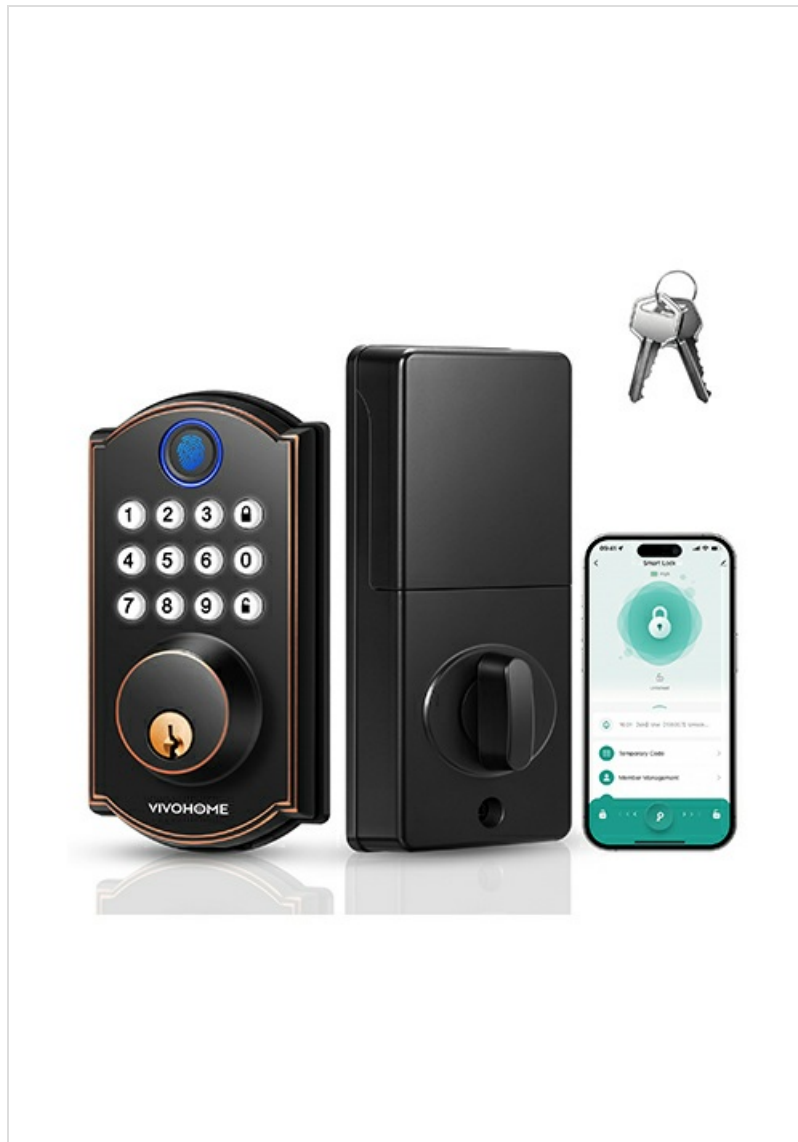


Image: A close-up view of the VIVOHOME Smart Lock components laid out, including the lock units, keys, and various screws and plates for installation.

## SPECIFICATIONS

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Feature	Detail
Brand	VIVOHOME
Model Name	Smart Lock (VH1779)
Lock Type	Keypad Deadbolt
Special Features	Auto-Lock, Back-Lit Keypad, Battery Indicator, Fingerprint, Passcode Unlock
Material	Zinc Alloy, Aluminum Alloy, ABS
Color	Black
Item Dimensions (L x W x H)	6.5 x 2.83 x 1.22 inches
Item Weight	1.19 Pounds
Connectivity Protocol	Wi-Fi (2.4GHz only)
Power Source	4 AA Batteries (not included)
Emergency Power	Type-C Port
Door Thickness Compatibility	1-3/8" to 2" (35–50 mm)
Certifications	IP54, ANSI/BHMA

## INSTALLATION

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The VIVOHOME Smart Lock is designed for easy installation, typically taking around 15 minutes without the need for extra drilling or professional assistance. It is compatible with most standard U.S. door locks (2-1/8" hole, door thickness 1-3/8" to 2" or 35–50 mm). The lock automatically detects and adjusts for left- or right-handed doors when powered on.

### Door Preparation and Latch Installation

1. Ensure your door dimensions meet the compatibility requirements.
2. Install the latch into the door edge, ensuring it is correctly oriented (usually indicated by an 'UP' arrow). Secure it with screws.



Image: A detailed diagram illustrating the necessary door measurements and the process for adjusting the lock for left- or right-handed doors, ensuring proper fit and function.

### Exterior Keypad and Interior Unit Installation

1. Route the cable from the exterior keypad unit through the door hole and connect it to the interior unit's circuit board.
2. Attach the mounting plate to the interior side of the door, securing it with screws.
3. Align the interior unit with the mounting plate and secure it.
4. Install 4 AA batteries (not included) into the interior unit.



Video: A step-by-step guide demonstrating the quick and easy installation process of the VIVOHOME Keyless Entry Door Lock, from unboxing to final assembly on the door.

## SETUP

After physical installation, you will need to configure the lock's settings and connect it to the VIVOHOME app.

## Initial Setup and Master Code

1. Upon first power-on, the lock will automatically enter pairing mode.
2. Change the default master code immediately for security. Refer to the user manual for specific steps on changing the master code.

## Connecting to the VIVOHOME App

1. Download the 'VIVOHOME' or 'Smart Life' app from your smartphone's app store.
2. Register or log in to your account.
3. Enable Wi-Fi (2.4GHz only) and Bluetooth on your smartphone.
4. Open the app, tap '+' to add a device. The app will search for devices in pairing mode.
5. Once your lock appears, tap it to complete the pairing process.
6. If your model includes a gateway, pair the gateway first, then bind the smart lock to the gateway through the app settings for remote control functionality.



Video: Instructions on how to connect the VIVOHOME Smart Lock to the VIVOHOME app and utilize its remote control features via the gateway.

## OPERATING INSTRUCTIONS

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### Unlock Methods

- **Fingerprint:** Place your registered fingerprint on the sensor for quick access.
- **User Passcode:** Enter your personalized 6-10 digit passcode on the backlit keypad.
- **One-Time Code:** Generate temporary codes via the app for guests or service personnel. These codes are instantly invalid after use.
- **VIVOHOME App:** Use the app to remotely lock or unlock your door.
- **Mechanical Keys:** Use the provided physical keys as a reliable backup.

# Unlock Your Way

Provide multiple friendly access options

✓ VIVOHOME App

✓ One-Time Code



2 Physical Keys



40 Fingerprints



50 Passcodes

Image: A visual guide to the multiple access options available for the VIVOHOME Smart Lock, emphasizing convenience and security.

## Smart Auto-Locking

The auto-lock feature automatically secures your door after a set period (5-30 seconds). This can be configured or disabled via the VIVOHOME app or directly on the lock's settings.

Image: A visual explanation of the smart auto-locking function, demonstrating how the lock secures itself automatically within a customizable timeframe.

## USER MANAGEMENT

Manage access for family members, guests, or service providers through the VIVOHOME app. You can add, modify, or delete fingerprints and passcodes as needed.

- **Add Fingerprints:** The lock supports up to 40 unique fingerprints. Follow the app's instructions to register new fingerprints.

- **Add Passcodes:** Create up to 50 unique passcodes (6-10 digits) for different users.
- **One-Time Codes:** Generate temporary access codes that expire after a single use or a set time limit.
- **Real-Time Notifications:** Receive instant alerts on your smartphone whenever the lock is used.

# Control from Anywhere

- Manage Fingerprints & Passcodes
- Lock & Unlock via App
- Real-Time Notification
- Share One-Time Codes Remotely

Compatible with **2.4GHz WiFi Only**

Image: A user interacting with the VIVOHOME app to manage the smart lock, illustrating remote control capabilities and user access management.

## EMERGENCY POWER

The lock is powered by 4 AA batteries, providing up to 9 months of use. In case the batteries run out, a Type-C emergency power port is available to temporarily power the lock and gain access.

# Stay on Longer

Up to 9 months of use



**Low Battery  
Alert**

\* (4 AA Batteries  
Not Included)



**Type-C Emergency  
Power Backup**

Image: The VIVOHOME Smart Lock demonstrating its long battery life and the convenient Type-C port for emergency power, ensuring you're never locked out.

## MAINTENANCE

- **Battery Replacement:** Replace all 4 AA batteries when the low battery alert is indicated.
- **Cleaning:** Wipe the keypad and fingerprint sensor with a soft, dry cloth. Avoid abrasive cleaners or solvents.
- **Firmware Updates:** Regularly check the VIVOHOME app for any available firmware updates to ensure optimal performance and security.

## TROUBLESHOOTING

- **Lock Not Responding:** Check battery levels. Use the Type-C emergency power port if batteries are dead.
- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Try re-registering your fingerprint if issues persist.
- **App Connectivity Issues:** Verify your Wi-Fi network is 2.4GHz. Ensure the gateway is properly connected and within range. Restart the app and the lock if necessary.

- **Incorrect Passcode Entry:** The lock will temporarily disable after multiple incorrect attempts. Wait for the lockout period to expire before trying again.

## WARRANTY AND SUPPORT

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For warranty information, technical support, or service inquiries, please refer to the contact details provided in your product packaging or visit the official VIVOHOME website. Keep your purchase receipt for warranty claims.