

## Alienware AW3425DWM

# Alienware AW3425DWM 34-inch Curved Gaming Monitor User Manual

Model: AW3425DWM

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Alienware AW3425DWM 34-inch Curved Gaming Monitor. Please read this manual thoroughly before operating the device and retain it for future reference.

The Alienware AW3425DWM is a high-performance 34-inch 1500R curved monitor featuring WQHD resolution (3440x1440), a 180 Hz refresh rate, and a 1 ms response time. It is designed to deliver an immersive visual experience for gaming and multitasking, supported by HDR 400, 95% DCI-P3 coverage, and compatibility with AMD FreeSync Premium and VESA AdaptiveSync.



Figure 1: Alienware AW3425DWM 34-inch Curved Gaming Monitor. This image displays the front view of the curved monitor with the Alienware logo on the screen and the stand.

## 2. SAFETY INFORMATION

- **Power Source:** Use only the power cable provided with the monitor. Ensure the power outlet is properly grounded.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the monitor for proper airflow to prevent overheating.
- **Placement:** Place the monitor on a stable, flat surface to prevent it from falling. Avoid placing it in direct sunlight, near heat sources, or in environments with excessive dust or humidity.
- **Cleaning:** Disconnect the power cable before cleaning. Use a soft, dry cloth to clean the screen and exterior. Avoid using liquid cleaners or aerosol sprays directly on the monitor.
- **Liquid Exposure:** Do not expose the monitor to rain or moisture. If liquid enters the monitor, disconnect it immediately and contact support.
- **Servicing:** Do not attempt to service the monitor yourself. Refer all servicing to qualified service personnel.

## 3. WHAT'S IN THE BOX

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Verify that all components are present before proceeding with setup:

- Monitor panel
- Stand (Riser and Base)
- VESA cover
- Power cable
- Quick Start Guide
- Safety/Environmental/Regulatory Information

## 4. SETUP INSTRUCTIONS

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### 4.1 Assembling the Monitor Stand

1. Carefully remove the monitor panel from its packaging, placing it face down on a soft, clean surface to prevent scratches.
2. Attach the stand riser to the monitor panel by aligning the tabs and pushing until it clicks into place.
3. Attach the stand base to the riser. Secure it with the captive screw located at the bottom of the base.

### 4.2 Connecting the Monitor

The Alienware AW3425DWM monitor offers multiple connectivity options:

- **Video Inputs:** 2x HDMI 2.1, 1x DisplayPort 1.4.
  - **USB Ports:** 2x USB-A (downstream), 1x USB-B (upstream).
1. Connect the power cable to the monitor and then to a grounded electrical outlet.
  2. Connect a video cable (HDMI or DisplayPort) from your computer's graphics card to the corresponding input port on the monitor. For optimal performance, DisplayPort 1.4 is recommended to achieve the full 180 Hz refresh rate at WQHD resolution.
  3. (Optional) Connect the USB-B upstream cable from the monitor to your computer to enable the monitor's USB-A downstream ports.
  4. Power on your computer and then the monitor.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Power On/Off

Press the power button, typically located on the bottom right or rear of the monitor, to turn the monitor on or off.

### 5.2 On-Screen Display (OSD) Menu Navigation

The monitor features a joystick controller, usually located on the bottom center or rear, for navigating the On-Screen Display (OSD) menu. This menu allows you to adjust various settings:

- **Picture Settings:** Brightness, Contrast, Color Temperature, HDR modes.
- **Input Source:** Select between HDMI 1, HDMI 2, or DisplayPort.
- **Display Settings:** Aspect Ratio, Sharpness.
- **Gaming Features:** Overdrive, FreeSync Premium/AdaptiveSync settings.

- **PiP/PbP:** Picture-in-Picture and Picture-by-Picture modes allow you to display content from two different sources simultaneously. Refer to the OSD for specific configuration options.
- **System Settings:** Language, OSD Transparency, Reset to Factory Defaults.

Push the joystick inward to access the main OSD menu. Move the joystick up, down, left, or right to navigate through options, and push inward again to select.

## 5.3 Optimizing Display Settings

- Ensure your computer's display settings are configured for the native resolution of 3440 x 1440 pixels and the desired refresh rate (up to 180 Hz).
- Enable AMD FreeSync Premium or VESA AdaptiveSync in your graphics card control panel and the monitor's OSD menu for tear-free gaming.
- For HDR content, ensure HDR is enabled in your operating system's display settings and select an appropriate HDR mode in the monitor's OSD.

## 6. MAINTENANCE

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### 6.1 Cleaning the Monitor

1. Turn off the monitor and unplug the power cord from the electrical outlet.
2. Use a soft, lint-free cloth, slightly dampened with water or a non-abrasive screen cleaner, to gently wipe the screen. Avoid applying pressure.
3. For the monitor casing, use a soft, dry cloth. Do not use abrasive cleaners, waxes, or solvents.

### 6.2 Storage

If storing the monitor for an extended period, disconnect all cables and pack it in its original packaging or a suitable protective container. Store in a cool, dry place.

## 7. TROUBLESHOOTING

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### 7.1 No Power

- Ensure the power cable is securely connected to both the monitor and a working electrical outlet.
- Check if the power outlet is functioning by plugging in another device.
- Press the monitor's power button firmly.

### 7.2 No Signal / Blank Screen

- Verify that the video cable (HDMI or DisplayPort) is securely connected to both the monitor and your computer.
- Ensure the correct input source is selected in the monitor's OSD menu.
- Restart your computer.
- Test with a different video cable or port if available.

### 7.3 Image Quality Issues (Blurry, Distorted, Incorrect Colors)

- Ensure your computer's display resolution is set to the monitor's native resolution (3440 x 1440).
- Adjust brightness, contrast, and color settings through the OSD menu.
- Perform a factory reset via the OSD menu.

- Update your graphics card drivers.

## 8. SPECIFICATIONS


Model Number	AW3425DWM
Screen Size	34 Inches (86.4 cm)
Panel Type	VA
Curvature	1500R
Resolution	3440 x 1440 (WQHD)
Aspect Ratio	21:9
Refresh Rate	180 Hz
Response Time	1 ms
Contrast Ratio	3000:1
HDR Support	HDR 400
Color Gamut	95% DCI-P3
Adaptive Sync	AMD FreeSync Premium, VESA AdaptiveSync
Video Inputs	2x HDMI 2.1, 1x DisplayPort 1.4
USB Ports	2x USB-A (downstream), 1x USB-B (upstream)
Product Dimensions (HxWxD)	17.51 x 31.71 x 9.13 inches
Item Weight	14.45 pounds
Voltage	240 Volts (AC)

## 9. WARRANTY AND SUPPORT

The Alienware AW3425DWM monitor comes with a **3-year warranty**. For technical support, warranty claims, or additional product information, please visit the official Alienware support website or contact your local Alienware service center.

You can find more information and support resources by visiting the [Alienware Store on Amazon](#).

### Related Documents - AW3425DWM

 <p>Alienware 34 Gaming-Monitor AW3425DWM</p> <p>2023.04.01 Rev. 0001 Copyright © 2023 Dell Inc. All rights reserved. See the Alienware website for more information.</p>	<p><a href="#">Alienware AW3425DWM 34-Inch Gaming Monitor Setup Guide</a></p> <p>Concise setup guide for the Alienware AW3425DWM 34-inch gaming monitor, covering unboxing, connections, and adjustments. Visit Dell support for more information.</p>
<p>Alienware AW3225QF モニター ユーザースガイド</p> <p>ALIENWARE</p>	<p><a href="#">Alienware AW3225QF Monitor User's Guide</a></p> <p>This user's guide provides comprehensive information on setting up, operating, and maintaining the Alienware AW3225QF monitor. It covers features, connectivity, troubleshooting, and safety instructions for optimal use.</p>
<p>Игровой монитор Alienware 34 AW3425DWM Руководство пользователя</p> <p>ALIENWARE</p>	<p><a href="#">Alienware 34 AW3425DWM Игровой Монитор: Руководство пользователя</a></p> <p>Полное руководство пользователя для игрового монитора Alienware 34 AW3425DWM, охватывающее настройку, характеристики, эксплуатацию и устранение неполадок.</p>
<p>Игровой монитор Alienware 34 240 Гц QD-OLED AW3425DW Руководство пользователя</p> <p>ALIENWARE</p>	<p><a href="#">Alienware AW3425DW 34-дюймовый QD-OLED игровой монитор: Руководство пользователя</a></p> <p>Подробное руководство пользователя для игрового монитора Alienware AW3425DW 34-дюймовый QD-OLED. Информация о настройке, характеристиках, безопасности и устранении неполадок.</p>
<p>Alienware 34 Gaming Monitor AW3425DWM Tear down Instructions</p> <p>ALIENWARE</p>	<p><a href="#">Alienware AW3425DWM 34-Inch Gaming Monitor Teardown and Disassembly Guide</a></p> <p>Detailed teardown and disassembly instructions for the Alienware AW3425DWM 34-inch gaming monitor. Learn how to safely remove and replace components with step-by-step guidance.</p>

