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ANSQUE GU11

ANSQUE GU11 2K Wireless Outdoor Security Camera System User Manual

Model: GU11
Brand: ANSQUE

1. Introduction

This user manual provides detailed instructions for the installation, operation, and maintenance of your ANSQUE GU11 2K Wireless Outdoor Security Camera System. This system is designed to provide comprehensive outdoor surveillance with features such as 2K resolution, color night vision, solar power, and local storage, offering reliable home security without subscription fees.

2. Package Contents

Please verify that all components listed below are included in your package:

- Camera x 4
- Bracket x 4
- Screw Positioning Sticker x 4
- Screw Pack x 4
- Homebase x 1
- Power Adapter for Homebase x 1
- Ethernet Cable x 1
- Type-C Charging Cable x 4
- Quick Start Guide x 1



Image: The ANSQUE GU11 security camera system package, showing the homebase, four cameras with solar panels, mounting brackets, and various cables and accessories.

3. Product Overview

The ANSQUE GU11 system provides robust outdoor surveillance. Key features include:

- **2K Clarity:** Experience 2K resolution with sharper details and a 133° wide-angle lens for comprehensive coverage.
- **Color Night Vision:** Four integrated LEDs ensure vivid full-color night vision, with anti-overexposure technology for crisp footage.
- **Solar Powered:** Cameras are solar-powered for continuous operation, reducing the need for frequent manual charging.
- **No Subscription Fees:** Recordings are stored locally on the 32GB Homebase, eliminating monthly cloud storage costs.
- **Stable Connectivity:** The Homebase connects to your router via Ethernet for a more stable network connection than standard Wi-Fi.

- **Smart Detection:** Features custom alarm zones, cross-camera tracking, 33 ft detection range, and an instant siren to deter intruders.
- **Two-Way Audio:** Communicate directly through the cameras.
- **Weather Resistant:** IP65 rating ensures durability against rain, dust, and extreme weather conditions.
- **Alexa Compatible:** Integrates with Amazon Alexa for voice control and smart home automation.



Image: The complete ANSQUE GU11 4-camera security system, featuring four white bullet-style cameras with solar panels and a central white homebase unit.



Image: A single ANSQUE GU11 camera mounted on a white wall, highlighting its integrated solar panel and waterproof design, illustrating its non-stop solar power capability.



Image: The ANSQUE homebase unit next to a smartphone displaying multiple live camera feeds, emphasizing the system's local storage and no subscription fee benefits.



Image: A close-up view of the ANSQUE GU11 camera's front, showcasing its 2K QHD pixel lens and four bright LEDs for enhanced night vision.



Image: A person walking in a dimly lit outdoor setting, demonstrating the ANSQUE GU11 camera's 133-degree wide-angle view and 33-foot detection range, enabled by its integrated LEDs.

4. Setup Guide

4.1 Initial Charging

Before first use, fully charge each camera using the provided Type-C charging cables. Although solar-powered, an initial full charge ensures optimal performance from the start.

4.2 Homebase Connection

1. Connect the Homebase to your router using the provided Ethernet cable.
2. Plug the Homebase power adapter into a power outlet.
3. Wait for the Homebase indicator light to show a stable connection (refer to the Quick Start Guide for specific light indicators).

4.3 App Installation and Camera Pairing

1. Download the "ANSQUE" app from your device's app store (iOS or Android).
2. Create an account and log in.
3. Follow the in-app instructions to add your Homebase and pair each camera. This typically involves scanning a QR code on the Homebase and then on each camera.

4.4 Camera Mounting

The cameras are designed for quick and easy wall-mount installation. Choose a location that provides optimal sunlight exposure for the solar panel and a clear view of the area you wish to monitor.

1. Use the screw positioning sticker to mark drill holes on your desired mounting surface.
2. Drill holes and insert wall anchors if necessary.
3. Attach the camera bracket to the wall using the provided screws.
4. Secure the camera to the bracket and adjust its angle for optimal coverage.

5. Operation Guide

5.1 Live View and Two-Way Audio

- Open the ANSQUE app on your smartphone or tablet.
- Select the desired camera to view its live feed.
- Tap the microphone icon to enable two-way audio communication.

5.2 Motion Detection and Alarm Zones

- Navigate to the camera settings within the app.
- Configure motion detection sensitivity to minimize false alerts.
- Define custom alarm zones to focus monitoring on specific areas, such as a driveway or garage entrance.
- Enable the siren function for automatic activation upon detection in designated zones.

5.3 Night Vision Modes

The camera automatically switches to night vision in low-light conditions. You can typically choose between infrared (black and white) and full-color night vision modes in the app settings, utilizing the integrated LEDs for color vision.

5.4 Local Storage Playback

All recorded footage is stored on the Homebase's 32GB local storage. Access playback through the ANSQUE app to review past events. The system supports approximately 120 days of loop footage depending on activity.

5.5 Cross-Camera Tracking

For multi-camera setups, the system supports cross-camera tracking, allowing seamless monitoring of subjects as they move between the fields of view of different cameras.

5.6 Smart Home Integration

The ANSQUE GU11 system is compatible with Amazon Alexa and Google Assistant. Follow the instructions in your smart assistant's app to link your ANSQUE account and enable voice commands for viewing camera feeds or activating features.

6. Maintenance

- **Cleaning:** Periodically wipe the camera lens and solar panel with a soft, damp cloth to ensure clear image quality and efficient solar charging. Avoid abrasive cleaners.

- **Battery Health:** While solar-powered, ensure cameras receive adequate direct sunlight. If a camera's battery level consistently drops, consider relocating it to a sunnier spot or manually charging it with the Type-C cable.
- **Firmware Updates:** Regularly check the ANSQUE app for available firmware updates. Updates often include performance improvements, new features, and security enhancements.
- **Storage Management:** The 32GB local storage on the Homebase automatically manages older footage. No manual intervention is typically required unless you wish to back up specific recordings.

7. Troubleshooting

Issue	Possible Cause	Solution
Camera not connecting to Homebase	Out of range; low battery; Homebase offline.	Move camera closer; fully charge camera; check Homebase power and Ethernet connection.
Poor video quality	Dirty lens; poor Wi-Fi signal; insufficient lighting.	Clean the lens; ensure strong signal to Homebase; verify night vision settings.
Frequent false motion alerts	High sensitivity; wide detection zone; environmental factors (e.g., moving branches).	Adjust motion sensitivity in app; define smaller, more precise alarm zones.
Battery not charging via solar	Insufficient direct sunlight; dirty solar panel.	Relocate camera to a sunnier spot; clean solar panel.
No audio from camera	Microphone disabled; app volume low.	Check microphone settings in app; increase device volume.

If you encounter issues not listed here or require further assistance, please refer to the Warranty and Support section for contact information.

8. Specifications

Feature	Detail
Model Name	GU11
Indoor/Outdoor Usage	Outdoor
Video Capture Resolution	2K (2304 x 1296p)
Effective Still Resolution	3 MP
Field of View	133° Wide-angle
Night Vision Range	Up to 33 Feet (Color Night Vision)
Power Source	Solar Powered (5000 mAh Battery)
Connectivity	Wireless (Wi-Fi, Homebase requires Ethernet to router)
Local Storage	32 GB (on Homebase)
Weather Resistance	IP65 Waterproof

Feature	Detail
Compatible Devices	Alexa, iOS, Android, Google Assistant
Dimensions (Camera)	7.1 x 4.7 x 3 inches
Material	Acrylonitrile Butadiene Styrene (ABS)
Zoom Type	8x Digital Zoom
Alert Type	Audio and Motion

9. Warranty and Support

Your ANSQUE GU11 Security Camera System is backed by a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product performs as described.
For technical support, troubleshooting assistance, or warranty claims, please contact ANSQUE customer service. Refer to the contact information provided in your Quick Start Guide or visit the official ANSQUE website for the most up-to-date support channels.
Online Resources:

- ANSQUE Official Website: Visit the ANSQUE Store on Amazon

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