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1MORE HQ51

1MORE HQ20 Kids Bluetooth Headphones User Manual

Model: HQ51

1. Introduction

Thank you for choosing the 1MORE HQ20 Kids Bluetooth Headphones. This manual provides detailed instructions on how to set up, operate, and maintain your headphones to ensure optimal performance and a safe listening experience. Please read this manual thoroughly before using the product and retain it for future reference.

Safety Information

- Do not expose headphones to extreme temperatures or humidity.
- Avoid listening at high volume levels for extended periods to prevent hearing damage.
- Keep headphones away from water and liquids.
- Do not attempt to disassemble or modify the headphones.

2. Package Contents

Please check the box for the following items:

- 1MORE HQ20 Headphones x1
- Carrying Case x1
- User Manual x1
- 3.5mm Audio Cable x1
- USB-C Charging Cable x1

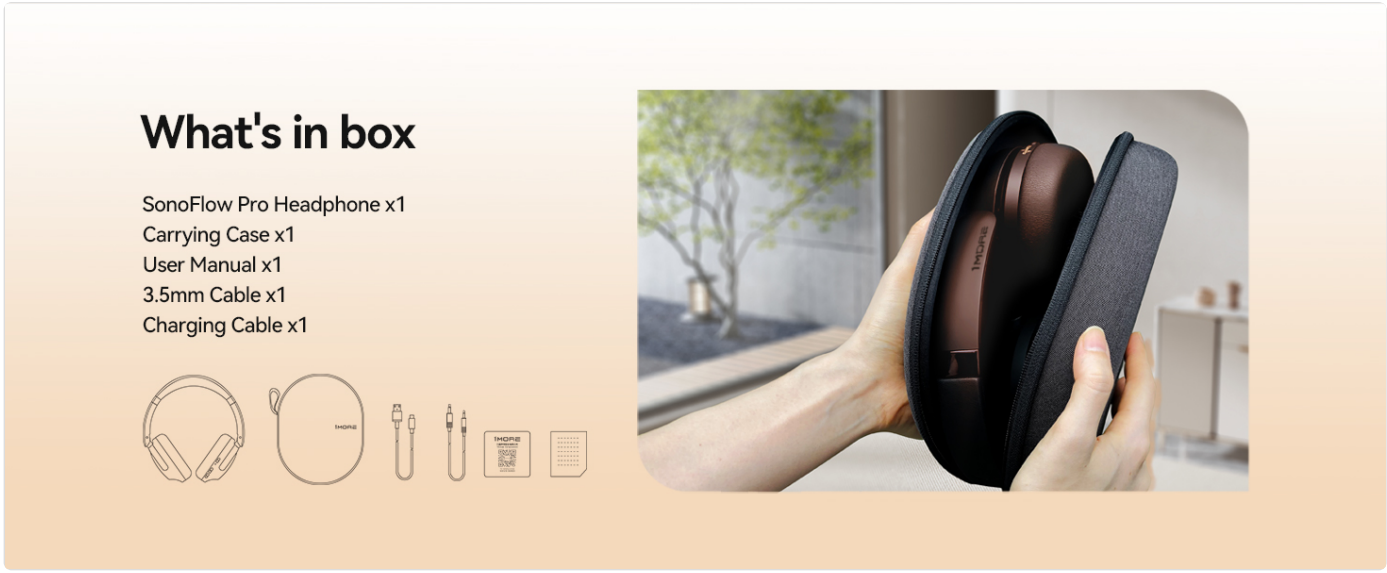


Image: Contents of the 1MORE HQ20 package. This image displays the headphones, a protective carrying case, a 3.5mm audio cable, a USB-C charging cable, and the user manual, laid out clearly to show all included accessories.

3. Product Overview

Familiarize yourself with the headphone components and controls.

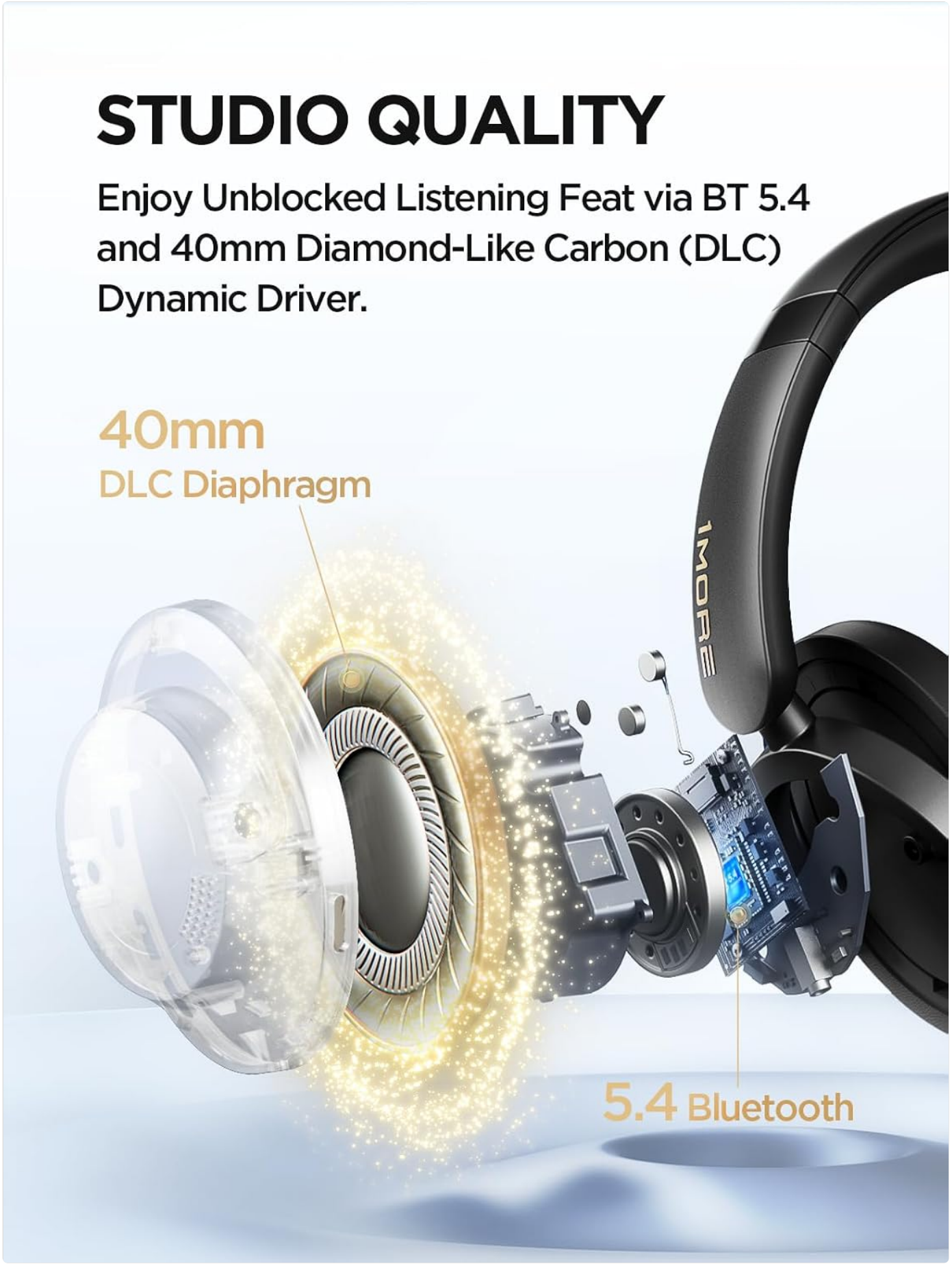


Image: Diagram illustrating the button controls on the 1MORE HQ20 headphones. This image highlights the location and function of each button, including power, volume, play/pause, and ANC controls.

Button Functions:

- **Power Button:** Long press for 2 seconds to Power ON. Long press for 3 seconds to Power OFF.

- **Play/Pause Button:** Press once to Play or Pause music.
- **Volume + Button:** Press to increase volume.
- **Volume - Button:** Press to decrease volume.
- **Previous Track:** Long press Volume - for 2 seconds.
- **Next Track:** Long press Volume + for 2 seconds.
- **NC Button (Noise Cancellation):** Press to cycle through ANC ON, Pass-through (Transparency), and ANC OFF modes.

4. Setup

4.1 Charging the Headphones

Before first use, fully charge the headphones.

1. Connect the USB-C charging cable to the charging port on the headphones.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator will show charging status. It will turn off or change color when fully charged.

A 5-minute quick charge provides approximately 10 hours of playtime.

4.2 Powering On/Off

- **Power On:** Press and hold the Power button for 2 seconds. The LED indicator will light up.
- **Power Off:** Press and hold the Power button for 3 seconds. The LED indicator will turn off.

4.3 Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power button for 5 seconds until the LED indicator flashes red and blue, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "1MORE HQ20" from the list of devices.
5. Once connected, the LED indicator will flash blue slowly or turn solid blue.

4.4 1MORE MUSIC App

Enhance your listening experience by downloading the 1MORE MUSIC app.

1. Download the "1MORE MUSIC" app from the App Store (iOS) or Google Play Store (Android).
2. Open the app and follow the on-screen instructions to connect your 1MORE HQ20 headphones.
3. The app allows for firmware updates, EQ customization, ANC mode adjustments, and more.



Image: Screenshot of the 1MORE MUSIC app interface, showing options to download from App Store and Google Play, along with various app features like adjustable EQ and firmware updates.

5. Operating Instructions

5.1 Music Playback

- **Play/Pause:** Press the Play/Pause button once.
- **Next Track:** Long press the Volume + button for 2 seconds.
- **Previous Track:** Long press the Volume - button for 2 seconds.
- **Volume Up/Down:** Press the Volume + or Volume - buttons.

5.2 Call Functions

- **Answer/End Call:** Press the Play/Pause button once.
- **Reject Call:** Press and hold the Play/Pause button for 2 seconds.

5.3 Active Noise Cancellation (ANC)

The 1MORE HQ20 features QuietMax™ Intelligent Noise Cancellation.

- Press the **NC button** to cycle through the following modes:
- **ANC ON:** Reduces external noise significantly. Ideal for noisy environments.
- **Pass-through (Transparency Mode):** Allows you to hear your surroundings while still enjoying your audio.
- **ANC OFF:** Noise cancellation is disabled.

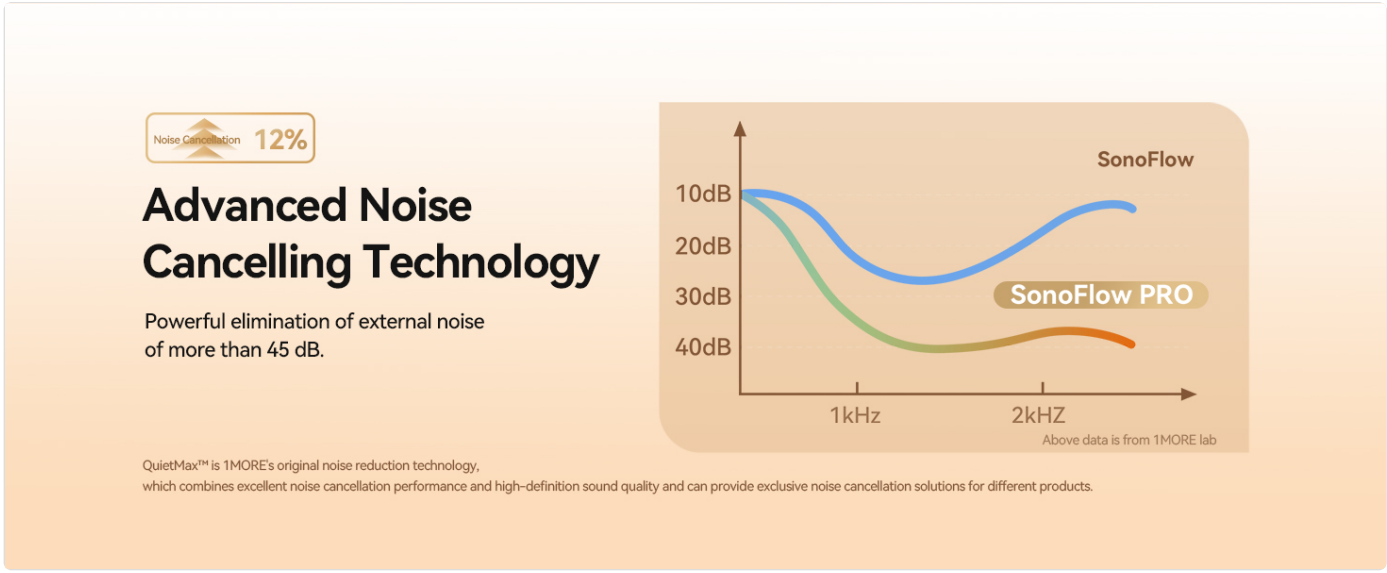


Image: A graph illustrating the performance of the advanced noise-cancelling technology, showing a significant reduction in external noise across different frequencies.



Image: Screenshot from the 1MORE app demonstrating the adjustable ANC modes, allowing users to select between Off, ANC, and Transparent modes to match various scenarios.

5.4 Wired Connection

You can use the included 3.5mm audio cable for a wired connection, which also supports the ANC function.

1. Plug one end of the 3.5mm audio cable into the headphone's audio jack.
2. Plug the other end into your audio device's 3.5mm output.
3. The headphones will automatically switch to wired mode.

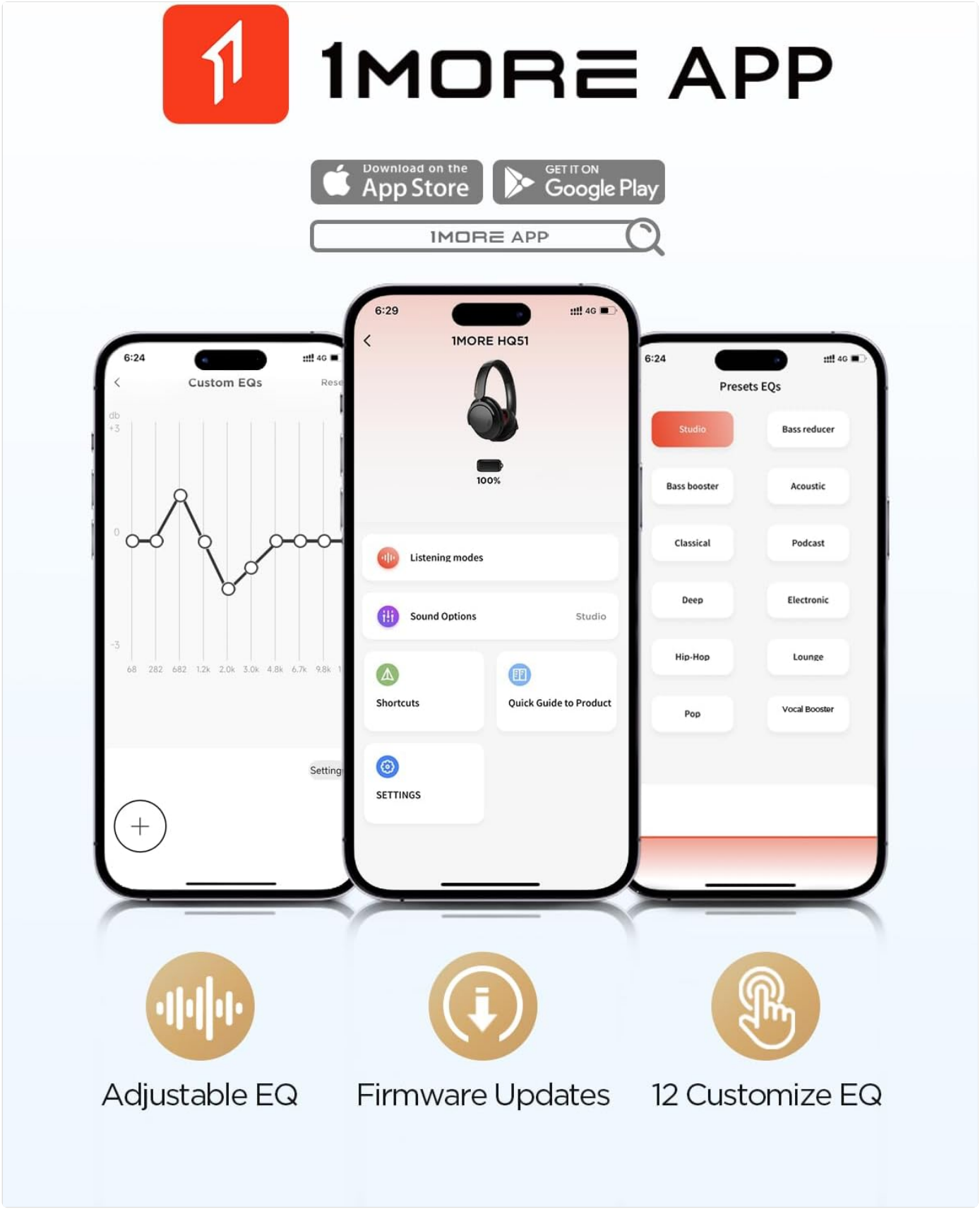


Image: A person wearing the 1MORE HQ20 headphones, connected via a 3.5mm audio cable to a laptop, demonstrating the wired connection capability.

5.5 Multi-Point Connectivity

The headphones support connecting to two Bluetooth devices simultaneously.

1. Ensure the headphones are paired with the first device.
2. Put the headphones into pairing mode again and connect to the second device.

3. The headphones will intelligently switch audio sources between the two connected devices.



Image: Illustration of multi-point connectivity, showing the 1MORE HQ20 headphones simultaneously connected to a laptop (displaying a video call) and a smartphone (displaying an incoming call).

5.6 Hearing Protection Adjustment

The 1MORE MUSIC app allows for adjustment of hearing protection settings, which is crucial for children's safety.

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Video: A demonstration on how to adjust hearing protection settings for the 1MORE HQ20 headphones using the 1MORE MUSIC app. This video guides users through the app interface to set appropriate volume limits for safe listening.

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headphones. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the headphones in the provided carrying case to protect them from dust and damage.
- **Battery Care:** To preserve battery life, charge the headphones at least once every three months if not used regularly.

7. Troubleshooting

Problem	Solution
Headphones do not power on	Ensure the headphones are charged. Connect to a power source and try again.
Cannot pair with device	Ensure headphones are in pairing mode (LED flashing red/blue). Turn off and on Bluetooth on your device. Move headphones closer to your device.
No sound	Check volume levels on both headphones and your device. Ensure headphones are properly connected. Try restarting both devices.
ANC not working effectively	Ensure ANC is turned ON. Adjust headphone fit to ensure a good seal around your ears.
Poor call quality	Ensure microphone is not obstructed. Move to an area with less background noise.

8. Specifications

Feature	Detail
Model Name	HQ51
Bluetooth Version	5.4
Impedance	32 ohm
Noise Control	Active Noise Cancellation (QuietMax™)
Audio Driver Type	40mm Dynamic Driver
Playtime (ANC On)	Up to 65 hours
Playtime (ANC Off)	Up to 100 hours
Charging Port	USB-C
Weight	0.54 kg
Connectivity	Wireless (Bluetooth), Wired (3.5mm)



Image: A graphic comparing Bluetooth 5.4 data transfer speeds (≥96 Mbit/s) with older Bluetooth versions (≤48 Mbit/s), highlighting the improved performance of Bluetooth 5.4.

9. Warranty and Support

9.1 Warranty Information

The 1MORE HQ20 Kids Bluetooth Headphones come with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects in materials and workmanship. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

9.2 Customer Support

For technical support, warranty claims, or any questions regarding your 1MORE product, please visit the official 1MORE website or contact their customer service team. Please have your proof of purchase ready when contacting support.
Official 1MORE Website: www.1more.com

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