UGREEN CM829

UGREEN FineTrack S Bluetooth Tracker User Manual

Model: CM829

Introduction

The UGREEN FineTrack S Bluetooth Tracker is designed to help you locate your valuable items quickly and efficiently. This device works exclusively with the Samsung SmartThings APP, leveraging the global Samsung network for wide-area tracking. It features a loud buzzer, long-lasting replaceable battery, and historical location tracking capabilities.

Package Contents:

- UGREEN FineTrack S Bluetooth Tracker (2-Pack)
- Battery (pre-installed or included)
- User Manual

Setup

1. Initial Activation & Pairing

To activate your UGREEN FineTrack S tracker and pair it with your Samsung device, follow these steps:

1. Ensure your Samsung phone or tablet is running Android 9.0 or above and has the Samsung SmartThings app installed.
2. Remove the insulating film from the tracker. The device will automatically power on. If the device does not power on, ensure the battery is correctly installed.
3. Bring the tracker close to your phone. A pop-up window should appear on your phone, prompting you to add the UGREEN Tracker. Tap "Add" to proceed.
4. Follow the on-screen instructions to complete the pairing process. This may involve agreeing to location information usage and pressing the button on the tracker once to confirm.
5. Once successfully paired, the SmartThings app will confirm the connection.



Image: The UGREEN FineTrack S tracker seamlessly integrates with the Samsung SmartThings app for easy location tracking.

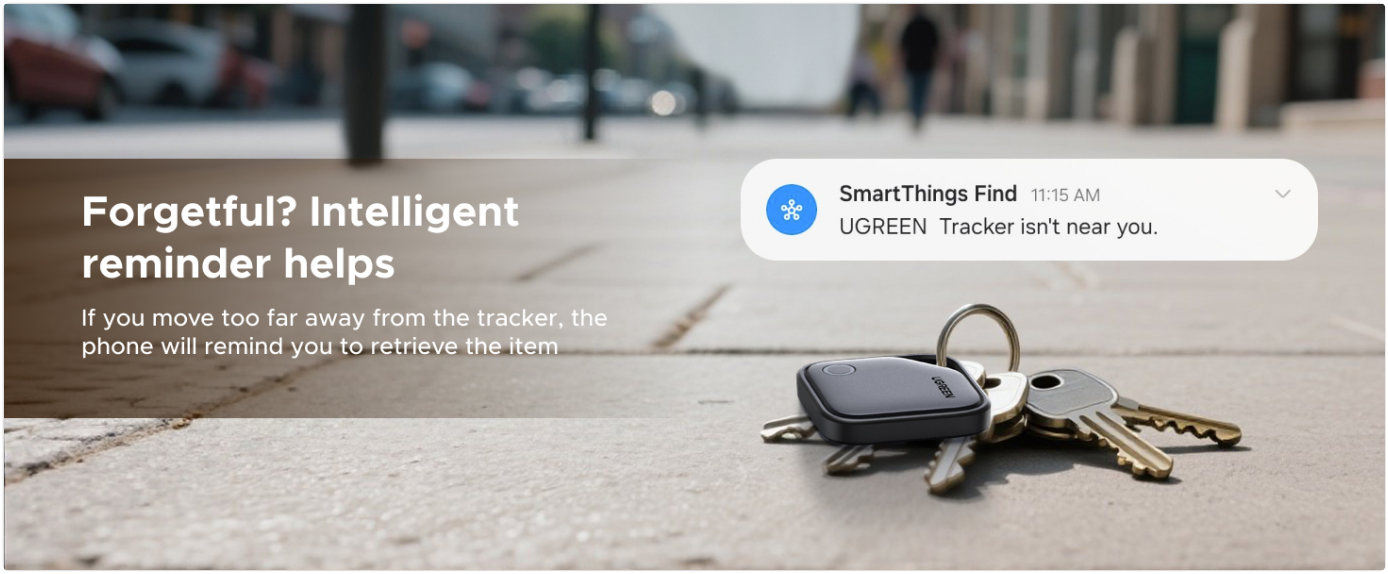


Image: Visual guide for initial setup, showing how to remove the insulating film and the automatic pop-up pairing process in the SmartThings app.

2. Alternative Pairing Method (Manual Add)

If the automatic pop-up does not appear, you can manually add the device:

1. Open the Samsung SmartThings app.
2. Navigate to the "Devices" tab and tap the "+" icon to add a new device.
3. Select "Scan QR code" and scan the QR code on the back of the product packaging, or select "Scan nearby" to let the app automatically search for the tracker.
4. Follow the on-screen prompts to complete the connection.

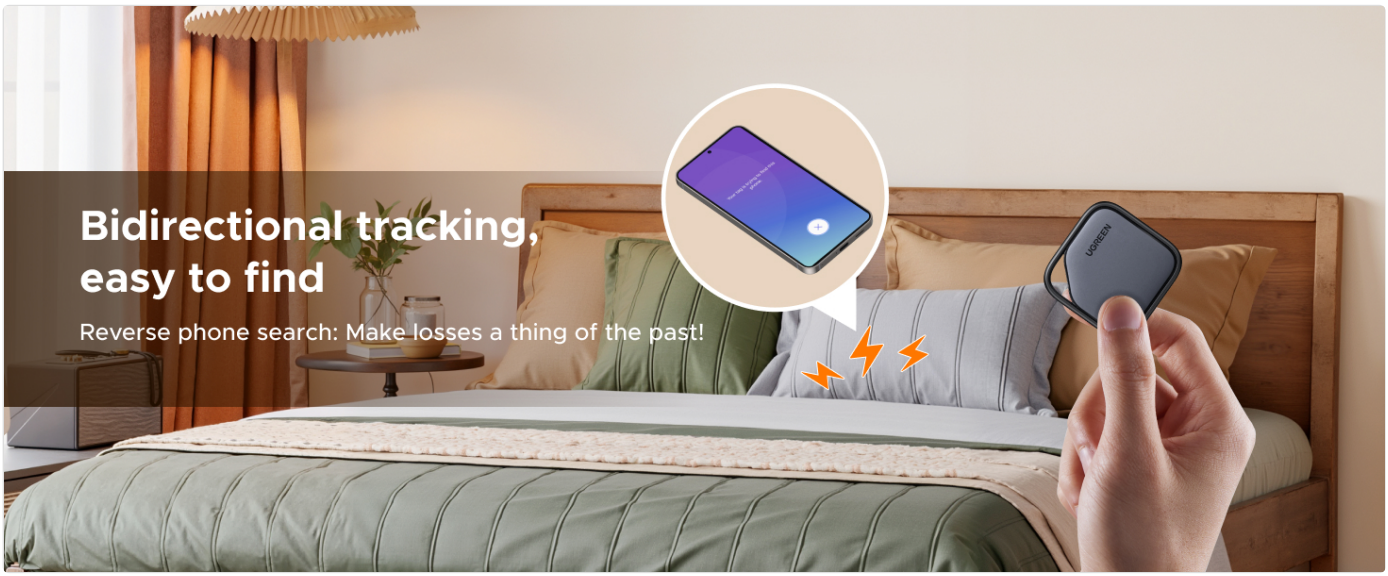


Image: Instructions for manually adding the tracker to SmartThings, either by scanning a QR code or using the scan nearby function.

Operating Instructions

1. Global Tracking & Loud Sound

The UGREEN Smart Tag utilizes the global Samsung network to help you locate your items. If your item is out of Bluetooth range, its location will be updated by nearby Samsung devices. For close-range locating, use the SmartThings app to make the tracker play a loud sound (up to 80dB).

- Open the SmartThings app and select your UGREEN Tracker.
- Tap the "Ring" button to activate the buzzer.
- Adjust the volume or change the ringtone within the app settings.

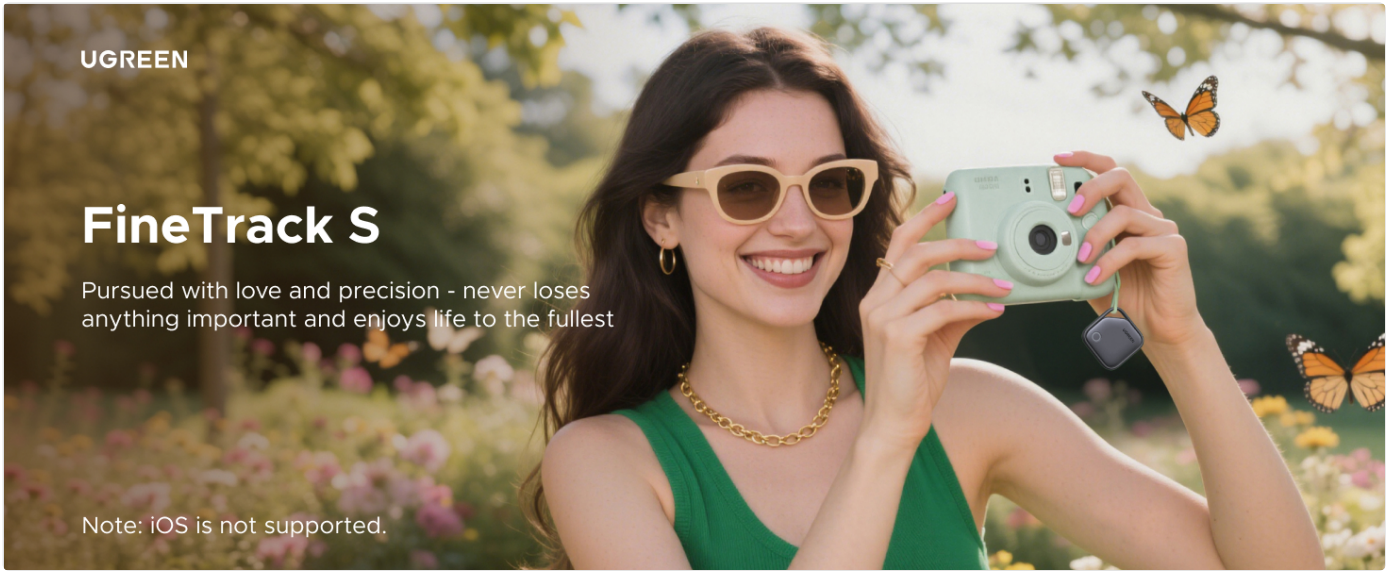


Image: Worldwide tracking feature, showing the tracker's location on a map via the SmartThings app.

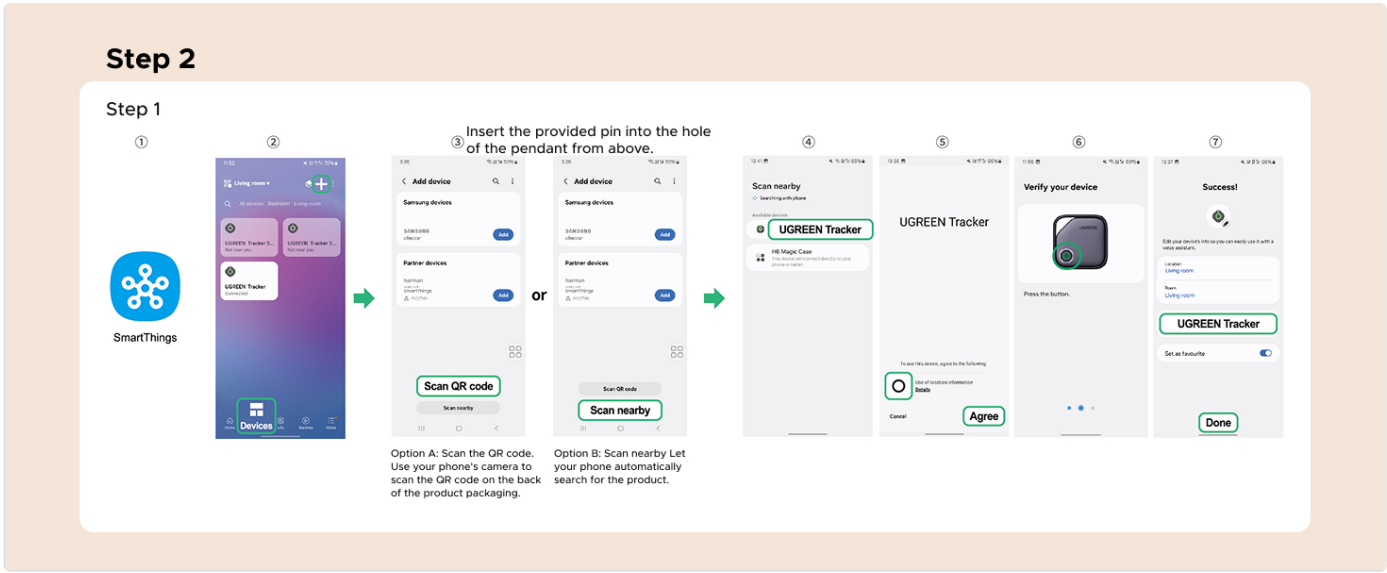


Image: The tracker's loud 80dB buzzer helps locate items even in other rooms.

2. Ring the Phone with a Press (Bidirectional Tracking)

If you misplace your Samsung phone, you can use the UGREEN FineTrack S to make your phone ring:

- Simply double-press the button on your UGREEN FineTrack S tracker.
- Your connected Samsung phone will ring instantly, even if it's on silent mode (depending on SmartThings settings).



Image: Double-press the tracker button to make your phone ring, ideal for finding a misplaced device nearby.



Image: Bidirectional tracking allows you to find your phone by pressing the tracker's button.

3. Historical Track Query

The SmartThings app records and stores the historical location data for your tracker for up to 7 days. This allows you to review where your items have been, helping you retrace steps if an item is lost.

- In the SmartThings app, select your UGREEN Tracker.
- Tap "Location history" to view the past locations of your item.

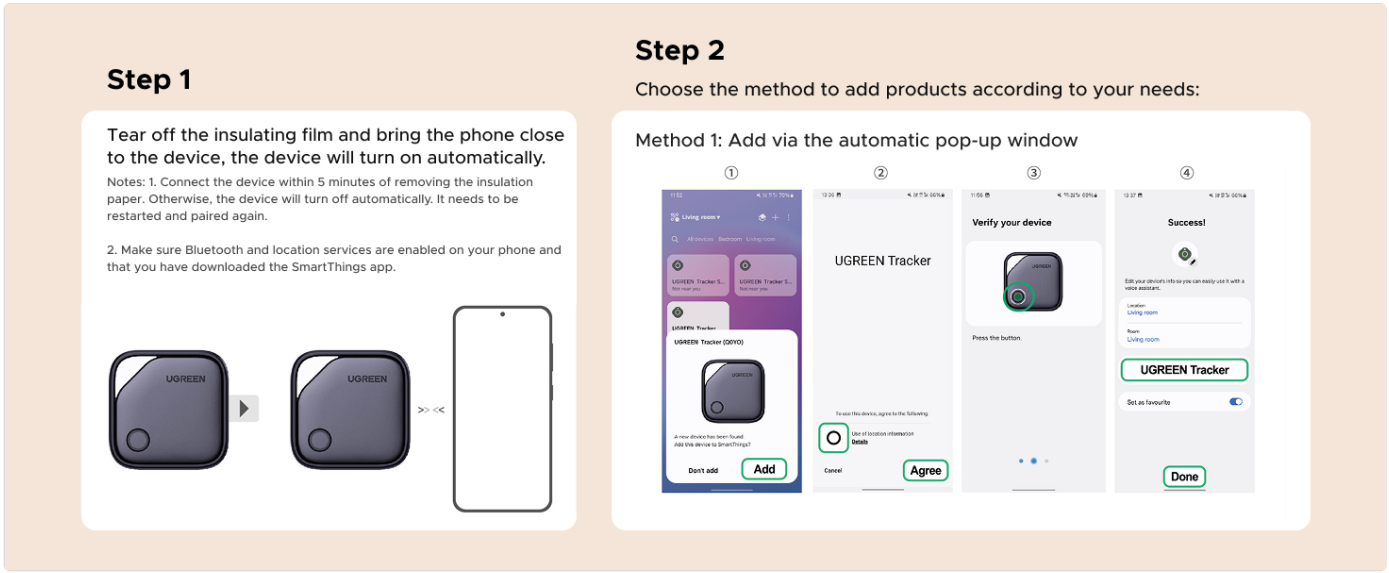


Image: The app provides a 7-day location history, allowing you to review past movements of your tagged items.

4. Left-Behind Reminder

Receive instant notifications on your phone if you accidentally leave your tagged item behind. This feature helps prevent loss by alerting you when the tracker moves out of range from your phone.

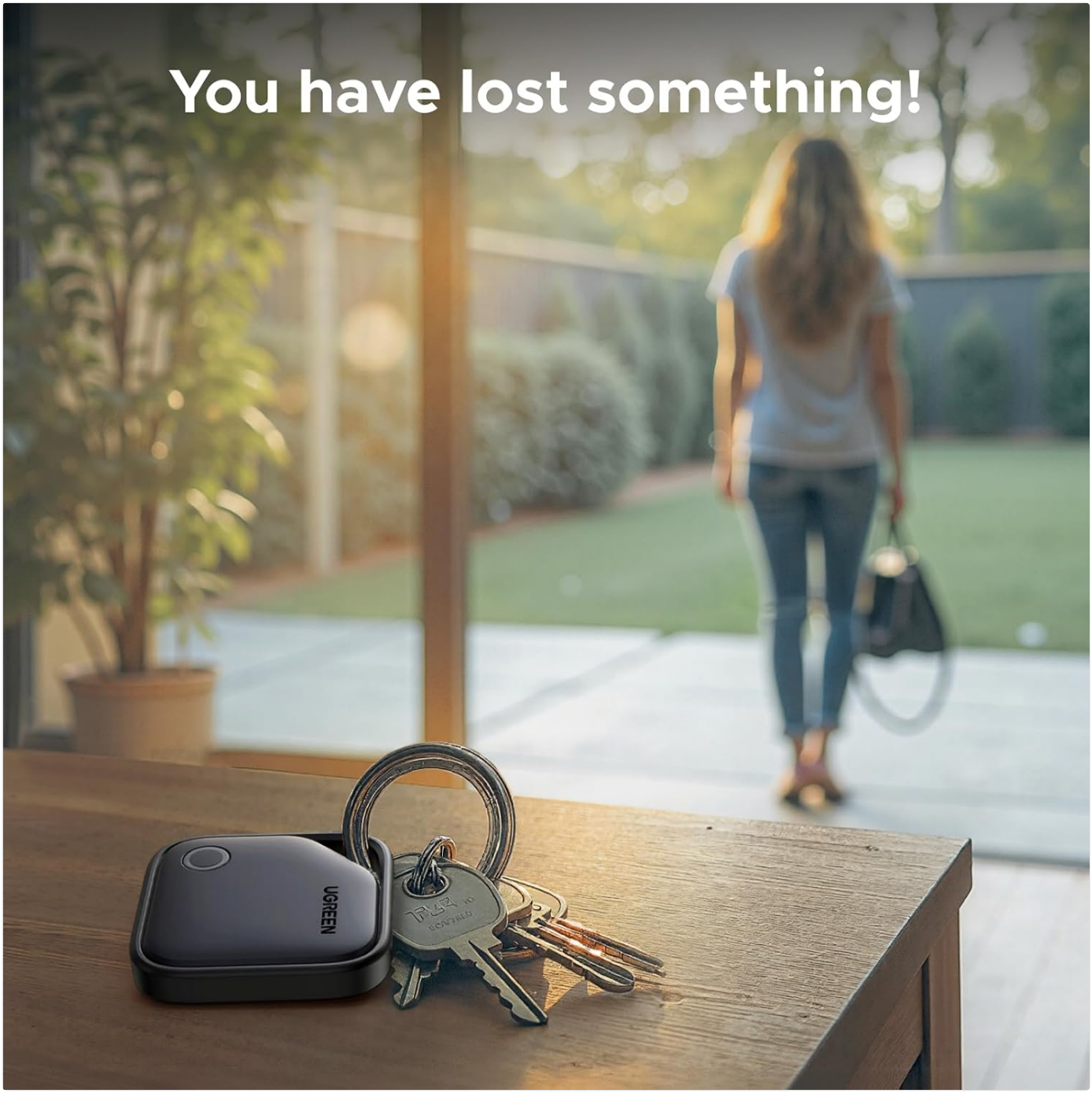


Image: The tracker helps prevent loss by reminding you if you leave an item behind.

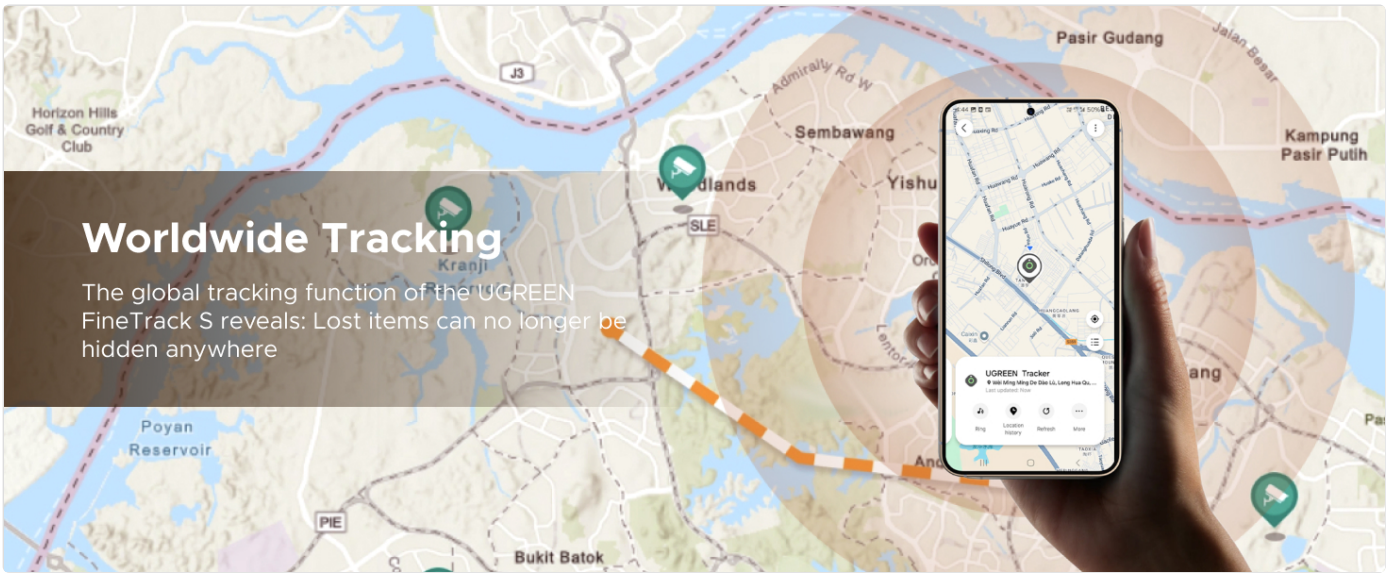


Image: An intelligent reminder system alerts you if you move too far from your tracker, prompting you to retrieve your item.

5. Sharing Your Tracker

You can share access to your UGREEN FineTrack S with family members or trusted partners through the SmartThings app, allowing multiple users to track the same item.

- In the SmartThings app, navigate to your UGREEN Tracker settings.
- Look for options like "Invite member" or "Share link" to grant access.

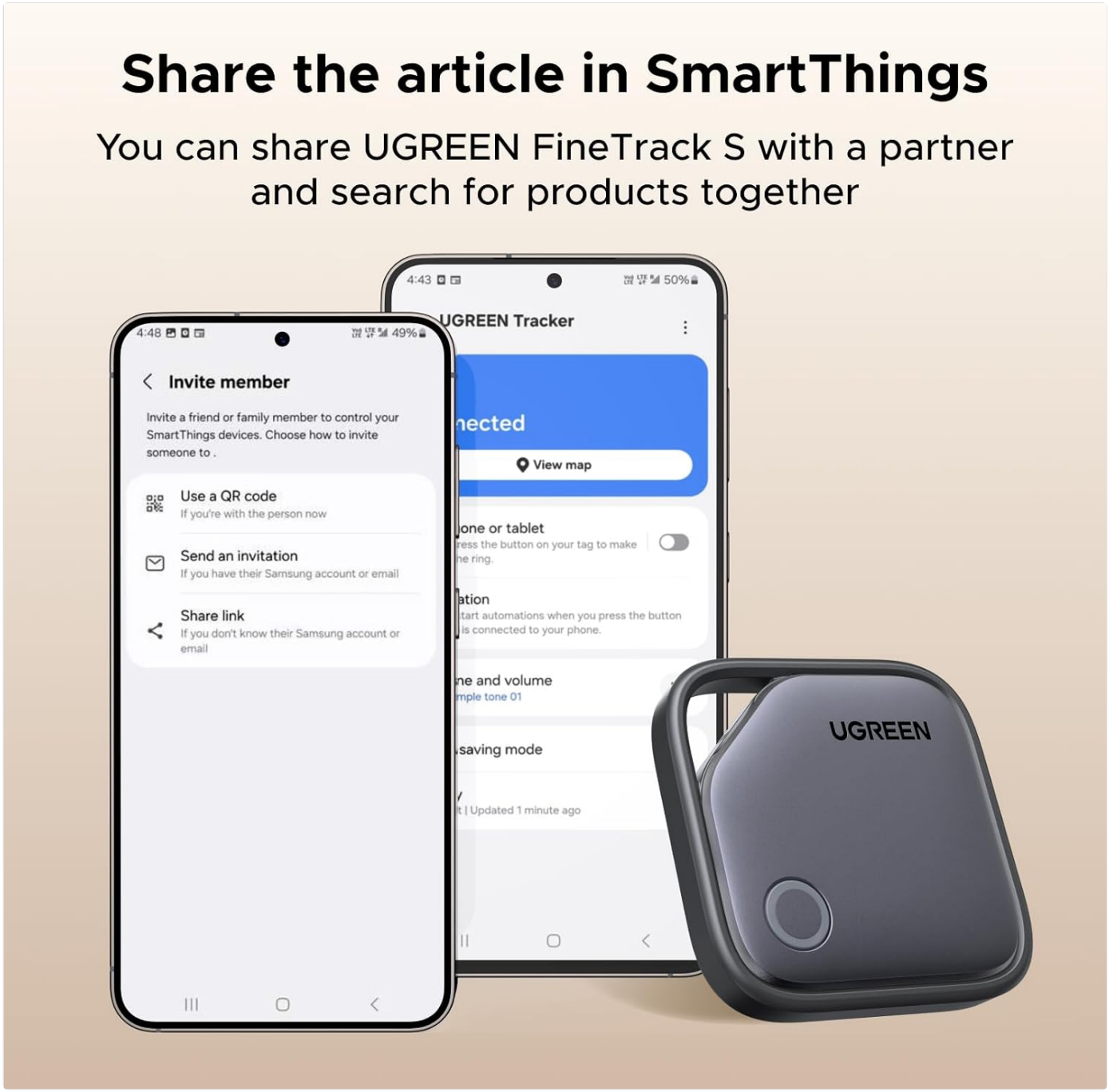


Image: Share your UGREEN FineTrack S with others to collectively track items.

Maintenance

Battery Replacement

The UGREEN FineTrack S features ultra-low power consumption, providing up to 550 days of battery life. The battery is replaceable, ensuring long-term usability. You can check the current battery level anytime through the SmartThings app. To replace the battery (CR2032):

1. Insert the provided pin (or a similar small tool) into the hole on the top of the tracker to open the battery cover.

2. Carefully remove the old CR2032 battery.
3. Insert a new CR2032 battery with the positive polarity (+) facing up.
4. Place the battery cover back in position and gently press it until it securely closes.



Image: The tracker features a replaceable battery, ensuring extended use without frequent charging.



Image: Step-by-step guide for replacing the CR2032 battery.

Safety Information

The UGREEN FineTrack S is designed with safety in mind. It is certified to UL4200A, and its childproof design ensures the battery cover remains securely closed, preventing accidental access to the button battery by children.



Image: The tracker's childproof design prevents accidental opening of the battery compartment.

Troubleshooting

- **Tracker not connecting:**

  Ensure the insulating film has been removed from the battery. Check that Bluetooth and location services are enabled on your Samsung phone. Verify that the SmartThings app is installed and updated. Try restarting both your phone and the tracker.

- **Tracker not found in SmartThings app:**

  Make sure your phone is running Android 9.0 or above. Try the manual pairing method (Scan QR code or Scan nearby) within the SmartThings app. Ensure the tracker is within Bluetooth range of your phone during pairing.

- **Buzzer sound is too low:**

  Check the ringtone and volume settings for the tracker within the SmartThings app. Ensure there are no obstructions blocking the speaker on the tracker.

- **Battery life seems short:**

Verify the battery level in the SmartThings app. If low, replace the CR2032 battery. Ensure you are using a fresh, high-quality CR2032 battery. Extreme temperatures can affect battery performance.

Specifications

Feature	Detail
Brand	UGREEN
Model Number	CM829
Connectivity	Bluetooth
Compatibility	Samsung phones/tablets running Android 9.0 or above (Samsung SmartThings APP only)
Battery Life	Up to 550 days (replaceable CR2032)
Buzzer Volume	Up to 80dB
Location History	Up to 7 days
Safety Certification	UL4200A
Item Weight	2.89 ounces
Material	Plastic
Color	Black

Warranty and Support

For warranty information or technical support, please refer to the contact details provided on the product packaging or visit the official UGREEN website. Keep your purchase receipt for warranty claims.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question