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› BALDERIA Achilles L Electric Fireplace User Manual

BALDERIA Achilles L

BALDERIA Achilles L Electric Fireplace User Manual

Model: Achilles L (EF408A-MT408A)

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1. INTRODUCTION

Thank you for choosing the BALDERIA Achilles L Electric Fireplace. This manual provides essential information for the safe installation, operation, and maintenance of your new electric fireplace. Please read all instructions carefully before use and retain this manual for future reference.

1.1 Product Overview

The BALDERIA Achilles L is a wall-mounted electric fireplace designed to provide a realistic 3D flame effect and efficient heating. It features adjustable flame colors, brightness, ambient LED lighting, a crackling sound function, and can be controlled via remote control or a dedicated app. Its elegant design integrates seamlessly into various home decors.

1.2 Safety Information

- This electric fireplace operates without real fire, producing no soot or dangerous carbon monoxide, making it safe for homes with children and pets.
- Integrated overheating protection and a safety shutdown mechanism ensure worry-free operation.
- The 'Open-Window Protection' feature automatically switches off the heating function if a sudden drop in room temperature is detected, saving energy.
- All BALDERIA fireplaces are manufactured in strict compliance with social, environmental, and technical standards, holding all necessary European market certifications for maximum product quality and safety.
- Ensure the power cord is not pinched or placed under carpets.
- Do not cover the heater or block air vents.

2. PACKAGE CONTENTS

Please check that all components are present and undamaged. If any items are missing or damaged, contact your retailer immediately.

- Electric fireplace unit with 1.7 m power cable (220V)
- Fireplace casing (MDF, white, paintable)
- Decorative material (log, vermiculite, and black splitter)
- Brush
- Remote control with batteries
- Mounting hardware
- Detailed assembly instructions and user manual

Important Note: The fireplace is delivered in two separate packages, which may arrive on different days.

3. SETUP

3.1 Unpacking

Carefully remove all components from their packaging. Inspect each part for any signs of damage. Keep packaging materials until you are sure all parts are accounted for and the unit is assembled and working correctly.

3.2 Installation (Wall-Mounted)

The BALDERIA Achilles L electric fireplace is designed for wall mounting. Follow the detailed assembly instructions provided in the package. Assembly typically takes approximately 30 minutes.



Image: BALDERIA Achilles L Electric Fireplace mounted on a wall, showcasing its elegant design and realistic flame effect.

ABMESSUNGEN

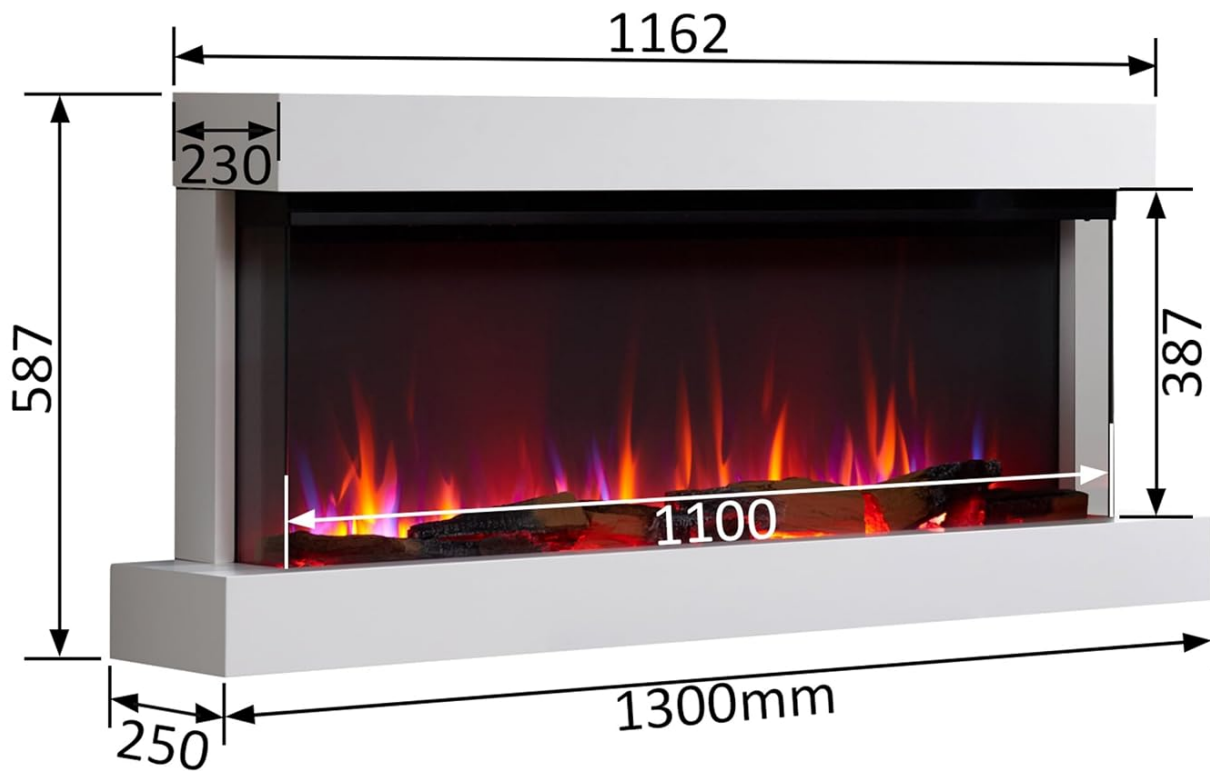


Image: Detailed dimensions diagram of the BALDERIA Achilles L electric fireplace unit and its casing, showing measurements in millimeters.

3.3 Power Connection

Once the fireplace is securely installed, connect the 1.7-meter power cable to a standard 220V electrical outlet. Ensure the outlet is easily accessible and not overloaded.

4. OPERATING INSTRUCTIONS

4.1 Control Panel and Remote Control

The fireplace can be operated using the integrated control panel or the included remote control. All functions, from flame effects to heating levels and timer settings, are easily accessible.

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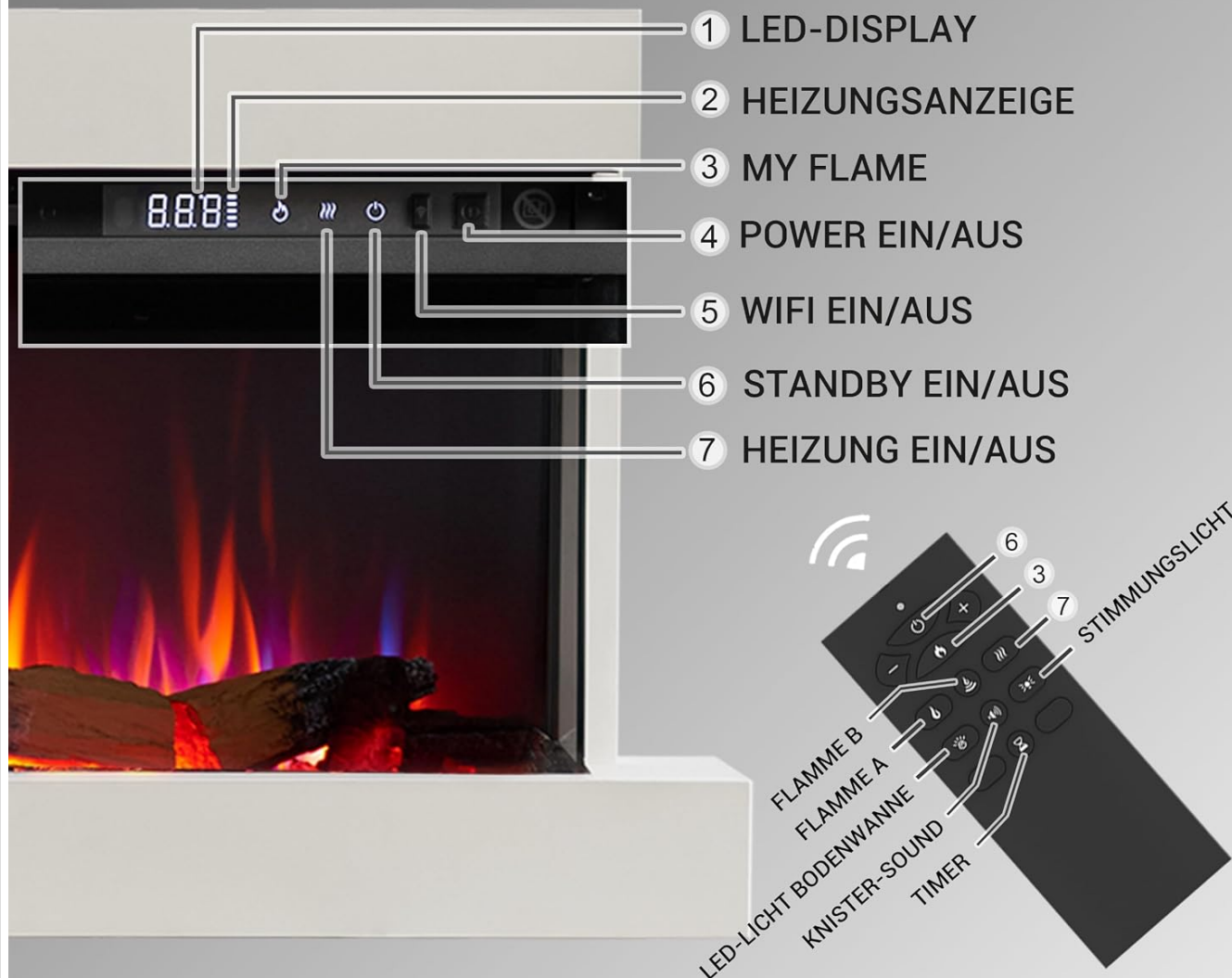


Image: Diagram showing the control panel with LED display, heating indicator, and buttons for Power, WiFi, Standby, and Heating. The remote control is also shown with buttons for flame effects, ambient light, crackling sound, and timer.

- **LED Display:** Shows current settings.
- **Heating Indicator:** Lights up when the heating function is active.
- **My Flame:** Cycles through flame effect settings.
- **Power ON/OFF:** Turns the unit on or off.
- **WiFi ON/OFF:** Activates or deactivates WiFi connectivity for app control.
- **Standby ON/OFF:** Puts the unit into or out of standby mode.
- **Heating ON/OFF:** Activates or deactivates the heating function.
- **Flame A/B:** Adjusts different flame patterns.
- **LED Light:** Controls the ambient LED lighting.
- **Crackling Sound:** Turns the crackling sound effect on or off.
- **Timer:** Sets the operating timer.

4.2 App Control

The BALDERIA Achilles L supports app control, allowing you to manage all fireplace settings remotely from your smartphone or tablet. Refer to the separate app instructions for pairing and usage.

4.3 Flame Effects and Brightness

Customize the ambiance with realistic 3D flame effects.

- **Flame Colors:** Choose from 9 preset flame colors.
- **Flame Images:** Select from 3 different flame patterns.
- **Brightness:** Adjust the flame brightness in 4 levels.
- **Embers:** The ember bed is adjustable in 9 levels.



Image: Visual representation of various flame colors available, demonstrating the customization options for the fireplace's ambiance.

5-STUFIGE EINSTELLUNG DER HELLIGKEIT

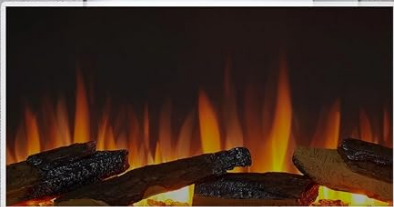


Image: Visual representation of five different flame brightness levels, from dim to bright, illustrating the adjustable intensity of the flame effect.

4.4 Ambient LED Lighting

Enhance your room's atmosphere with the integrated ambient LED lighting.

- **LED Colors:** Select from 13 ambient LED colors.

STIMMUNGSLICHT IN 13 UNTERSCHIEDLICHEN FARBEN

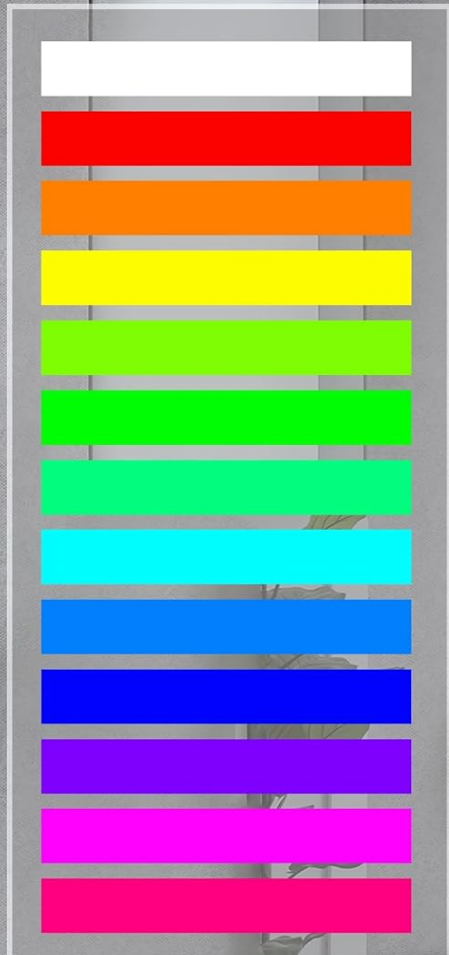


Image: A color palette displaying 13 distinct ambient LED light colors that can be selected for the fireplace, offering diverse mood lighting options.

4.5 Heating Functions

The fireplace provides efficient heating with adjustable settings.

- **Heating Power:** Up to 1500 W, with two heating levels (750W and 1500W).
- **Thermostat:** Integrated thermostat for setting the desired room temperature.
- **Automatic Shutdown:** Heating automatically turns off when the set temperature is reached.
- **Timer:** Set a timer for automatic shutdown.
- **Standby Mode:** Automatic standby mode for energy saving.
- **Open-Window Protection:** Automatically switches off heating if a sudden temperature drop (e.g., open window) is detected.

4.6 Crackling Sound

Activate the integrated crackling sound function for an even more authentic fireplace experience.



Image: An icon depicting a fire and sound waves, indicating the crackling sound feature of the electric fireplace.

5. MAINTENANCE

5.1 Cleaning

- Always unplug the fireplace from the power outlet before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Gently clean the glass panel with a glass cleaner and a soft cloth.
- Use the provided brush to clean any dust from the decorative log and ember bed.
- Ensure all vents are clear of dust and debris to maintain proper airflow.

5.2 Storage

If storing the fireplace for an extended period, unplug it and ensure it is clean and dry. Store it in a cool, dry place, preferably in its original packaging to protect it from dust and damage.

6. TROUBLESHOOTING

If you encounter any issues with your BALDERIA Achilles L Electric Fireplace, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power supply; Power switch off; Remote control batteries low.	Check power connection and wall outlet; Ensure main power switch is ON; Replace remote control batteries.
Flame effect not working.	Flame effect function is off; LED lights malfunction.	Activate flame effect via control panel or remote; If issue persists, contact support.
Heater not producing heat.	Heating function is off; Thermostat setting too low; Overheating protection activated; Open-Window Protection activated.	Turn on heating function; Increase thermostat setting; Allow unit to cool down and reset; Close windows/doors.
Remote control not responding.	Batteries are dead or incorrectly inserted; Obstruction between remote and fireplace.	Replace batteries, ensuring correct polarity; Remove any obstructions and ensure line of sight.
App control not connecting.	WiFi is off on fireplace; Incorrect WiFi settings; Router issues.	Ensure WiFi is enabled on the fireplace; Reconfigure app settings; Restart your WiFi router.

If the problem persists after trying these solutions, please contact customer support.

7. TECHNICAL SPECIFICATIONS

Feature	Detail
Brand	BALDERIA
Model	Achilles L (EF408A-MT408A)
Color	White
Material	Metal, Engineered Wood (MDF)
Installation Type	Wall-mounted
Power Source	Corded Electric (220V)
Heating Power	Up to 1500 W (750W / 1500W settings)
Flame Effects	9 preset colors, 3 flame images, 4 dimmable levels
Ember Bed	Adjustable in 9 levels
Ambient LED Lighting	13 colors

Feature	Detail
Special Features	Adjustable flame, Overheating protection, Adjustable thermostat, Timer, Crackling sound, WiFi, App control, Open-Window Protection
Fireplace Unit Dimensions (H x W x D)	493 x 1128 x 206 mm
Fireplace Casing Dimensions (H x W x D)	587 x 1300 x 250 mm
Total Weight	40 kg (Fireplace unit: 25 kg, Casing: 15 kg)

8. WARRANTY AND SUPPORT

8.1 Warranty Information

BALDERIA products are manufactured to high-quality standards and comply with all necessary and relevant certifications for the European market. This ensures maximum product quality and safety. Please refer to your purchase documentation or contact your retailer for specific warranty terms and conditions.

8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact the retailer where you purchased the product. You may also visit the official BALDERIA website for further information or to find contact details for customer service.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question