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> Mova WF20 Pro Cat Water Fountain User Manual

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Model: WF20 Pro (PWB10A)

PRODUCT OVERVIEW

The Mova WF20 Pro Cat Water Fountain is designed to provide fresh, clean water for your pets. It features a 304 food-grade stainless steel water plate and a multi-layer filtration system to ensure water purity. With a large 3L capacity and multiple water flow modes, it aims to encourage consistent hydration for your cat.

Key features include:

- All-Round Stainless Steel Water Plate for safety and cleanliness.
- Multi-Layer Purified Filtration (stainless steel mesh, non-woven fabric, ion exchange resin, activated carbon) to remove impurities and odors.
- Large 3L/105 OZ Capacity with transparent tank and auto-reminder for easy water level tracking.
- Magnetic Drive Technology for electrical safety, separating water from electrical components.
- Detachable Design for simplified cleaning and assembly.
- Battery Backup for continued operation during power outages.
- Three Water Flow Modes: Continuous, Smart (20s every 5min), and Eco (20s every hour).



Figure 1: The Mova WF20 Pro Cat Water Fountain.

WHAT'S IN THE BOX

Verify that all components are present upon unboxing:

- Main Unit x1 (Includes Base, Filter Box, and Filter Mesh)
- Adapter x1
- Wireless Water Pump x1
- Cleaning Brush x1
- Pre-Filter x2
- Filter x2



Main Unit x1
(Including the Base,
Filter Box and Filter Mesh)



Adapter x1



Wireless
Water Pump x1



Cleaning Brush x1



Pre-Filter x2



Filter x2

What's in the Box

Figure 2: All components included in the Mova WF20 Pro package.

SETUP INSTRUCTIONS

1. **Clean Components:** Before first use, thoroughly rinse all parts of the fountain (water tank, stainless steel plate, filter box) with clean water. Do not use soap on the filters.
2. **Assemble Filter:** Place the filter and pre-filter into the filter box. Ensure they are seated correctly.
3. **Install Wireless Pump:** Place the wireless water pump into its designated slot in the base of the fountain.
4. **Fill Water Tank:** Fill the water tank with clean water up to the MAX line. The transparent tank allows for easy monitoring.
5. **Place Stainless Steel Plate:** Carefully place the stainless steel water plate on top of the water tank, ensuring it aligns properly.
6. **Connect Power:** Connect the adapter to the fountain and plug it into a power outlet. The fountain can also operate on dry batteries for backup.



Magnetic drive
technology

Water and Electricity Separated Design

Figure 3: The detachable design for easy setup and cleaning.



Figure 4: Multi-layer filtration system components.

OPERATING MODES

The Mova WF20 Pro offers three distinct water flow modes to suit your pet's preferences and conserve energy:

- **Continuous Mode:** Provides a constant stream of water, mimicking a natural spring. This mode is ideal for encouraging pets to drink more frequently.
- **Smart Mode:** Water flows for 20 seconds every 5 minutes. This mode balances continuous flow with energy efficiency.
- **Eco Mode:** Water flows for 20 seconds each hour. This energy-saving mode is suitable for maintaining hydration for extended periods, even without constant supervision, and can last up to 10 days on battery backup.

To switch between modes, press the button on the front of the base. The indicator light will change color to reflect the active mode.

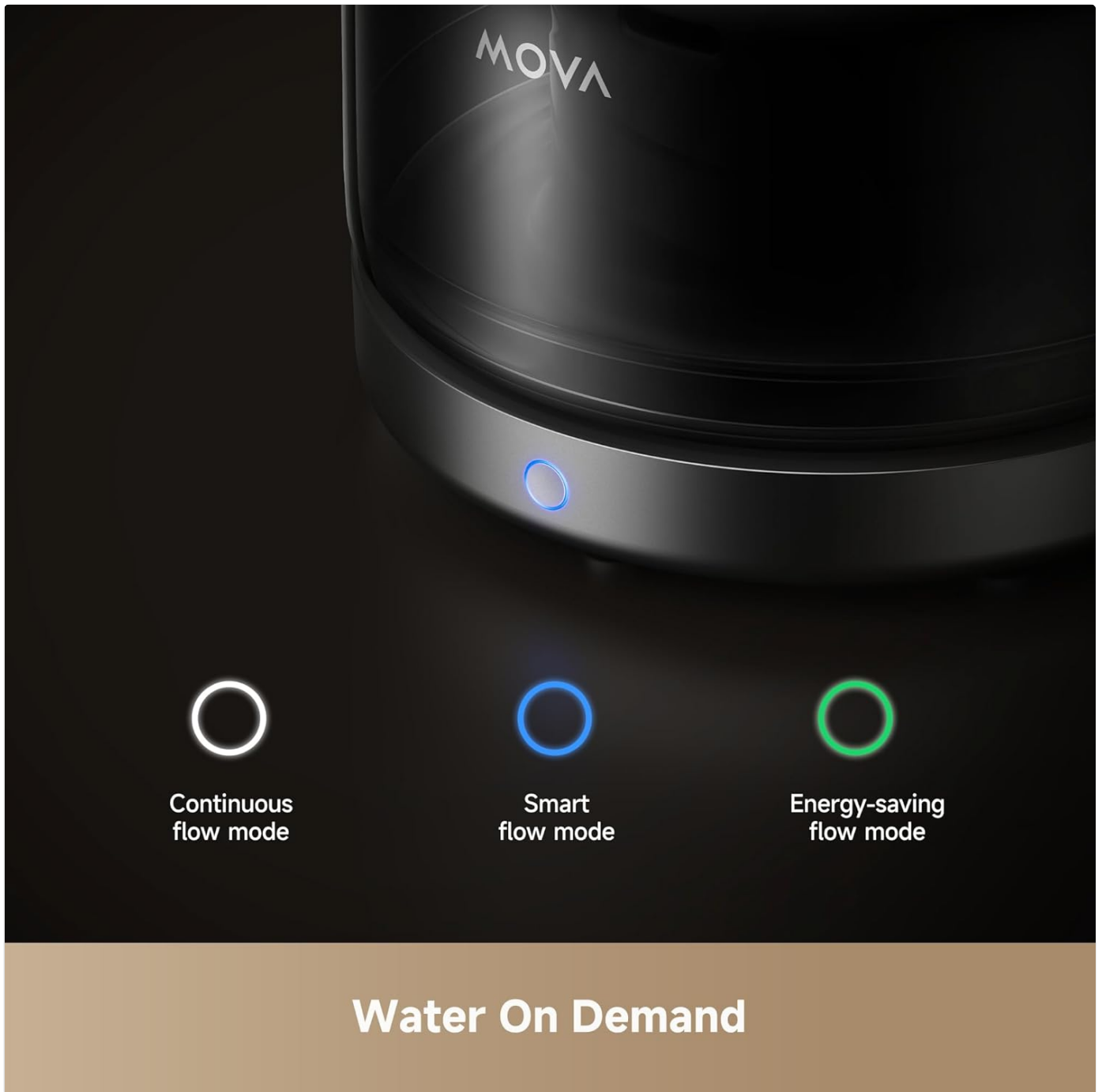


Figure 5: Indicator lights for the three water flow modes.



Clear Hydration Tracking

Figure 6: Water level tracking and low water alert indicator.

MAINTENANCE AND CLEANING

Regular cleaning and filter replacement are crucial for maintaining water quality and the longevity of your fountain.

Daily Maintenance:

- Check water level and refill as needed. The transparent tank and auto-reminder will assist.
- Wipe down the stainless steel water plate to remove any surface debris.

Weekly Cleaning:

1. Unplug the fountain and disassemble all removable parts (water tank, stainless steel plate, filter box, pump).
2. Clean the water tank and stainless steel plate with warm water and a mild, pet-safe detergent. Rinse thoroughly to remove all soap residue.
3. Use the provided cleaning brush to clean the pump and its components, ensuring no hair or debris is obstructing the

impeller.

4. Rinse the filter box.
5. Reassemble all parts once dry.

Filter Replacement:

It is recommended to change the main filter every 30 days, or sooner if the filter needs replacement indicator light illuminates (red light). The pre-filters should be rinsed weekly and replaced as needed.



Figure 7: The reusable filter box design.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No water flow or weak flow	<ul style="list-style-type: none"> • Low water level • Pump clogged with hair/debris • Filter is dirty or needs replacement • Power connection issue 	<ul style="list-style-type: none"> • Refill water to MAX line. • Clean the pump and impeller thoroughly. • Clean or replace the filter. • Check power adapter and outlet connection.
Fountain making unusual noise	<ul style="list-style-type: none"> • Low water level • Pump not properly seated • Debris in pump 	<ul style="list-style-type: none"> • Refill water. • Ensure pump is securely placed in its slot. • Clean the pump and impeller.
Water appears cloudy or has odor	<ul style="list-style-type: none"> • Filter is saturated or expired • Fountain needs cleaning 	<ul style="list-style-type: none"> • Replace the filter. • Perform a thorough weekly cleaning of all components.

SPECIFICATIONS

Brand	Mova
Model Name	WF20 Pro
Item Model Number	PWB10A
Material	Stainless Steel
Color	Black
Capacity	3 Liters / 105 Ounces
Product Dimensions	8.77"L x 8.77"W x 6.1"H
Item Weight	3.3 Pounds
Manufacturer	MOVA
Target Audience	Cats, Dogs, Pets

WARRANTY AND SUPPORT

The Mova WF20 Pro Cat Water Fountain comes with a **1 Year Manufacturer Warranty**.

For any questions, technical support, or warranty claims, please contact MOVA customer service. MOVA is committed to providing an AI-powered, highly intelligent, and fully integrated ecosystem that fulfills your aspirations for a better life. With user-centric technology, MOVA opens the door to a future of quality living that is warm and caring.

You can visit the official Mova store on Amazon for more information and support: [Mova Store](#)



